

Hello,

I was one of the many Oregonians who had to file for unemployment benefits this year. I know the system was overwhelmed by the sheer volume of people who had to apply for benefits. That said, it seems that problems occurred that shows how flawed the system is even without the huge volume.

For example, my initial correspondence, checks, and the Reliacard were mailed to an incorrect address. An address I haven't lived at since 2003. An address from which I never filed for state benefits. I have filed state taxes every single year. I have an Oregon driver's license and cars registered in the state. The state should have my official address correctly noted. My address was certainly marked as correct on the employment forms I submitted through my employer. I have since received most of the benefits I should have received during my furlough, but it is still unclear to me if I'm waiting for the waived waiting week to be paid or if I'm waiting for the initial checks to be reissued. And I am just keeping my fingers crossed that the records are corrected by the end of the year how much I have received in unemployment benefits so that my income tax liability is correctly calculated.

Laura Mundt