

To whom it may concern:

I finally got to move to the beautiful state of Oregon in March 2019. I took a job I wasn't thrilled about, but it was okay because I got to be in Oregon. On it about April 15 I lost my job for unfortunate, but non-COVID-19 related, reasons. Regardless, I am still entitled to go through the unemployment insurance process, a process which has been horrible for me over the last 5 months. I have called over 3,000 times since April. I have only spoken to three OR Unemployment Insurance employees since that time and each one provided me with wrong information, no information or were calling to set me up with PUA. I have left several voicemails and sent several emails as instructed. One employee even told me I should give up because I was never going to see any money. Another employee point blank told me the paper I mailed in would NEVER reach human eyes because the mail volume was too high for anyone to sort it.

I have since had to move back to my parents house, which I am thankful for because otherwise I would be homeless and starving. I have applied for over 100 jobs since April and I have yet to be hired.

The unemployment insurance department has failed me and many other Oregonians. I am so hopeless that I will ever even move out of the adjudication process. I am one of the lucky ones because I have family to support me. HOW MANY OREGONIANS ARE NOT SO LUCKY??

Sincerely,  
Melody Lien