

Greetings:

Yes I've suffered at the hands of the total and complete ineptitude of this failed system.

I don't don't want to get into the weeds too far with the painful details of my experience.

Yes I've been paid, Yes I've received monies and continue to, however. Because of the delayed response and the extremely slow processing of payments my credit has taken a huge hit. Before all this my personal credit rating was at or just over 800. Now I'm in the low 700's if not high 600's (I haven't checked in a few weeks), due to late payments on my different debts.

WHY? WHY????? Due to NO FAULT of my own. Yes I'm suffering a huge hit to my 'reputation' in the financial world.

Not only has my financial/credit score taken a hit, so has my health. The stress, both physical and emotional stress of not knowing how my bills were going to get paid has taken a huge toll on my health. I was managing high blood pressure just fine, but since this all started my Dr has had to increase my BP meds, quite a bit. Why? UNDUE STRESS because of the piss-poor financial situation I'm in caused by this whole mess.

I have a few questions I'd love for someone on your committee to get to the bottom of.

Some background - In a past life I've been an IT Professional for over 20 years. In the IT world, we get things done quickly... we update systems HUGE Systems all the time. We push/pull enormous amounts of data all day, every day. We get IT DONE!!! (I'm being overly simplistic here)

Q: Why on God's earth is there such a HUGE lead time, when anytime anyone asks about a system update? I've heard that it could take FIVE YEARS...??? REALLY? FIVE YEARS??

RIDICULOUS. I can have a website built, up and running with product, a pay system and marketing in place in less than a week. I can then flood all the social streams in a matter of hours with ads and marketing to drive customers to me in short order.

Like wise I can also pull data from say an HRIS (Human Resource) system and not only change benefits, but implement a PR Increase, and/or a bonus structure in a matter of days if not then a few weeks (for testing).

When I hear that system changes such as OED has expressed in the time tables of YEARS... the back of my head explodes. Either the people there have No Clue what they're doing and/or they (we) are being ripped off by 3rd part contractors at a huge expense. (Ie billable hours from said contractors).

There is no reason it would/should take as long as they say.

Secondly.... Please track down and find out why the OED system hasn't been updated.... And more importantly... GET IT FIXED.. GET IT UPDATED!! It isn't that hard of a system to have done.

More over... the states hiring practices are terribly flawed. I've tried for years to find work with the State of Oregon. I have over 20 years in IT, from analysts, administration, engineering, teaching, training, etc. I also have a Master's degree.... Yet when I do get an interview with any state position, the interview is unlike any I've experienced anywhere else. It's either a "cattle-Call" or the questions are so far out in Left field and bare no relevance to the job... It all seems like the people doing the hiring are playing 'reindeer games'. Its ludicrous to be honest.

Anyhoo, I hope some of you on this committee get in there bust some heads. There's no excuse for this epic failure and debacle in our system.... Countless people have suffered from this. If nothing else, we've been able to see where our system is broken, the question is what are you doing to fix it?

Thanks for your time

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