To Whom It May Concern,

I am a resident of Jackson County OR. My husband and I own a wellness center in Ashland, OR. We were greatly impacted by Covid 19 and the shut down policies. We applied for unemployment as soon as it was offered to self-employed. I saw my first series of payments in early June 2020, only for the month of April. My husband was paid at the end of June up through 5/23/20. We have barely been making it, though luckily somehow we have still managed to pay rent and feed our family.

Our business overhead alone is \$2000/month which didn't stop while shut down was in place. We have called many times, left vms for specialists, completed the forms over and over again and even in the new system, completed the contact form and still no word on the missing payments. We were out of work through June and barely any income in July. This has been incredibly stressful and challenging for our family, especially last spring when we also had to manage distance learning with our 9 & 13 yr olds and now face that again.

Our entire livelihood is threatened with me having to work less hours to be with the kids and their education. Thank you for hearing our story and we appreciate all efforts to remedy our missing PUA payments.

Sincerely, Shannon & Nathan Tinder Sacred Living Center LLC 1806 Ashland, OR