

I am self employed. I moved back to Oregon in January to start some work I had contracted and that work got delayed for over a month. I was able to work for about 3months before my client was unable to keep me on as our supplies were coming from China and had to essentially lay me off in early May. I was stuck because of the shut down in finding more work at that point. I applied in early may for unemployment. After I applied I got an email saying they recieved my application and someone would call me. I didn't hear anything else from OED. They never tried to call or contact me. I started calling them in mid May. I tried all of the numbers. Facebook groups were suggesting numbers from different offices and workforce and getting results and help with their claim. When I tell you I called OED and only got a busy signal literally 10s of thousands of times. It was a full time job. When I would get thru there would be hangups and hours upon hours on hold. I finally got to talk to someone the beginning of July. She said the system uploaded most of my weeks blank documents and I would need to upload them again. If I did it that night she said she would fix my claim in the morning. I uploaded again. I waited and nothing came. I was unable to check my claim online because the system insisted I needed to reset my password but there were no security questions on my acct for me to do this. I had to call to have it reset. The second time I got thru to someone she also said my weeks were uploaded blank and even more weeks than the last lady said were blank. She said upload them again she will fixed it, or would as soon as she got off the phone with me. She even said she would call me back if there was a problem and did fix my password. I waited, no call. The password allowed me to get in to see my claim and yes two weeks were processed. I waited and no checks came. By this time I was 11weeks worth of waiting. I started calling again. Finally got thru late july to a nice woman who said all my document were blank and proceeded to ask me all the questions for all 11 weeks over the phone. She processed my entire claim in about 20 mins and told me they had the wrong address for my account and the checks were sent to the wrong address. She sent me a check tracker form which I mailed back and within one week I received the regular unemployment checks but not the PUEA. I still have not recieved those checks and I have been waiting for 4 weeks. I did receive the rest of the weeks in late July and I am just waiting now for the 2 PUEA checks to process. More calling. I wrote my legislators and heard back from Pam Marsh who had Nolan Pleše help me. Although they really weren't much help because no one from OED ever called me

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