# Comments on Psychology of Police Uniforms Outline

# Joint Committee on Transparent Policing and Use of Force Reform July 10, 2020

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#### 1. Introduction

- 1. General approach
  - 1. Empirical research and well-grounded theory
  - 2. Lewin: "Nothing so practical as a good theory"
  - 3. Effects seen in over time in multiple studies with multiple individuals from multiple backgrounds in multiple situations are more likely to be reliably seen in practice in the future.
  - 4. You don't always get what you want
    - 1. Better to rely on generally well-established findings and principles than on a few studies in a particular domain.
- 2. Psychology of Police Uniforms

#### 1. Deindividuation

- 1. Substantial experimental and observational work in laboratories and in the field over decades.
- 2. Loss of awareness of the self as consistent across past, present, future
- 3. Caused by:
  - 1. Factors that decrease identifiability
  - 2. E.g., crowds, de-identifying clothing (e.g., masks), darkness
- 4. Leads to:
  - 1. Increased susceptibility to situational factors
  - 2. Increase in non-normative behavior
  - 3. Increase in aggression when cued by situational factors
    - 1. By deindividuated individuals
    - 2. Towards deindividuated individuals
- 5. Countered by:
  - 1. Objective self-awareness manipulations
    - 1. E.g, identifying individuals (e.g., pointing, use of names), personal clothing, lighting, mirrors
- 6. Practical implications:
  - 1. Don't use "highly deindividuating" clothing (e.g., tactical gear, riot gear) when not absolutely necessary
  - 2. Use individuating clothing and tactics whenever possible

#### 2. Symbols and Cues

- 1. Weapon cue effect
  - 1. Substantial number of experimental and observational studies (~50)
  - 2. Visible presence of weapon cues aggression
  - 3. Leads to:
    - 1. Increase in aggression in presence of weapon
      - 1. People with weapons behave more aggressively
      - 2. People in presence of unrelated weapons behave more aggressively
      - 3. People observing person with weapon behave more aggressively towards person with weapon
  - 4. Practical implications
    - 1. Don't call attention/display weapon unless/until needed

### 2. Uniform as a symbol of authority

- 1. Long societal history; long individual history "this is a police officer, the police officer is your friend."
- 2. Limited empirical research; more research possible in near future
  - 1. Favors traditional uniforms, particularly dark blue
    - 1. Honest, active, competent, helpful, fast, good judgment -- but not warm
  - 2. Not shared by all groups in the society
- 3. Practical implications:
  - Compared to non-traditional clothing, traditional police uniforms may provide immediate positive response from some members of society and negative responses from others
  - 2. No clear evidence of effect on assault on police officers; resisting arrest, use of force;

#### 3. Group identity

- 1. Uniforms provide visual symbol of categorization into "us" and "not us"
- 2. Extensive literature on categorization and effects of categorization, often using visible insignia to identify groups
- 3. Leads to:
  - 1. In-group favorability; disfavoring out-groups
  - 2. Enhanced effect of informal norms (which are often more powerful than formal norms without additional impetuses)
- 4. Practical implications
  - 1. To reduce group identity effects when in uniform, need to adopt countervailing tactics (e.g., individuating behaviors)
  - 2. Changing uniform may be a useful adjunct manipulation to help change attitudes and behavior but unlikely to succeed alone

#### 3. Threat and deterrence

- 1. Display of weapons and personnel to deter aggression
- 2. Overwhelming force threat of force to obviate the need for the use of force
- 3. Leads to:
  - 1. Assumed to be effective in inducing fear and compliance if credible threat and clear instructions (compared to what?)
  - 2. Later likely to lead to anger response to relieve fear
- 4. Practical Implications:
  - 1. In normal operations, weapon effect likely to cue increased aggression
  - 2. In high risk situation, aggression already cued; shift to overwhelming force

## 4. Summary: Judgment and timing

- 1. Complex relations between factors;
- 2. Need intelligent police management to make judgment calls balancing potential counteracting influences given situation
- 3. Best guesses:
  - 1. Normal operations highly individuating uniform clothing and tactics; low profile for weapons
  - 2. High risk operations overwhelming force (e.g., armed fugitive apprehension)
  - 3. Crowd control -- highly individuating uniform clothing and tactics; low profile for weapons; early engagement
  - 4. Prepare for scalable adaptive response