

Tuesday, June 23, 2020 7:48 PM

To whom it concerns,

On May 5, 2020 I sent to ontario.2301ssp@dhsoha.state.or.us an application for child care. On Monday, I received a call from a gentleman asking me for my paystubs he stated that he might be able to pull them from a system that they use to get paystubs. The gentleman stated that he would be calling back later that he just needed my last 2 stubs and he had been able to pull them up and also asked me who do I use as a child care provider and if I had their info, I provided him with all the info he needed. I waited a few hours for his call. When he called back, he asked me if I received bonuses at work, my response was yes, I do but due to the pandemic that I wasn't receiving the same income as before. He stated that he seen in the month of March I had received a bigger check. I let him know that yes, I did but that this was prior to the pandemic and it was also around tax season. The gentleman stated that he had asked his supervisor about my income and that they decided that they would do an average of my income from this year and the last 6 months. I did not qualify for the help for child care due to my income and receiving bonuses at my employment. I asked him when the rules did change that I knew people that had applied for child care and they made similar income as I did and the income for a family of 2 was \$4,012 and that they only used the last 2 paystubs. The gentle said I was incorrect and had no idea what I was talking about, I needed to wait for a letter stating the reason for denial. At the time I applied for child care I had earned \$3888.34 and I still have yet to receive the letter stating why I was denied. Thank you for your time if you have any further question please contact me on my cell phone [REDACTED] or my email address [REDACTED].

Jessica L. Cuevas

[REDACTED]

[REDACTED]