



Senate Judiciary Committee

COVID-19 Impacts

Oregon State Police

Firearms Instant Check System (FICS)

Presented by: Tom Worthy, Major

Presentation date: June 3, 2020

FICS STAFFING

| POSITIONS (Jan-May) | 2019 | 2020 |
|--------------------------------------------|-----------|-----------|
| Program Manager | 1 | 1 |
| Shift Supervisor | 2 | 2 |
| IT Support | 1 | 1 |
| | | |
| Background Examiner – Fully Trained | 22 | 20 |
| Background Examiner – In Training | 2 | 2 |
| | | |
| Vacant Background Examiner | 2 | 4 |

COVID IMPACTS:

- 4 Background Examiners on extended COVID FMLA/OFLA **March-May**
- Overall **9% reduction** in fully trained staff resources from 2019
- 65% Background Examiners Teleworking



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Telework

65% staff resources working from home

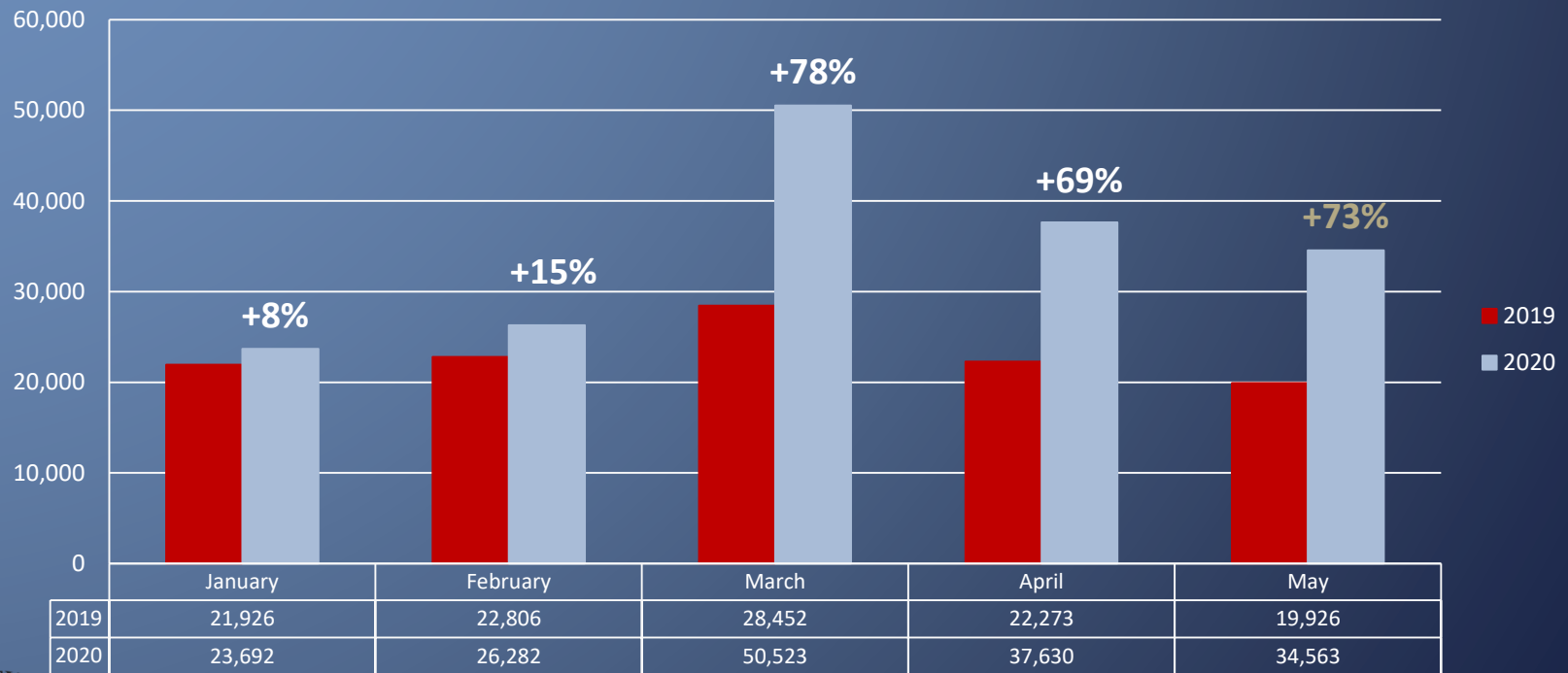
Challenges Realized:

- Network latency
- Communications via Skype or individual phone calls
- Call center operations/auto distribution (cannot forward to cell phone)
- Cell phones issued to all staff
- Shifting priorities and assignments
- Trainees unable to learn through observation of co-workers

FICS Comparison 2019 to 2020

Full Background Checks

January - May

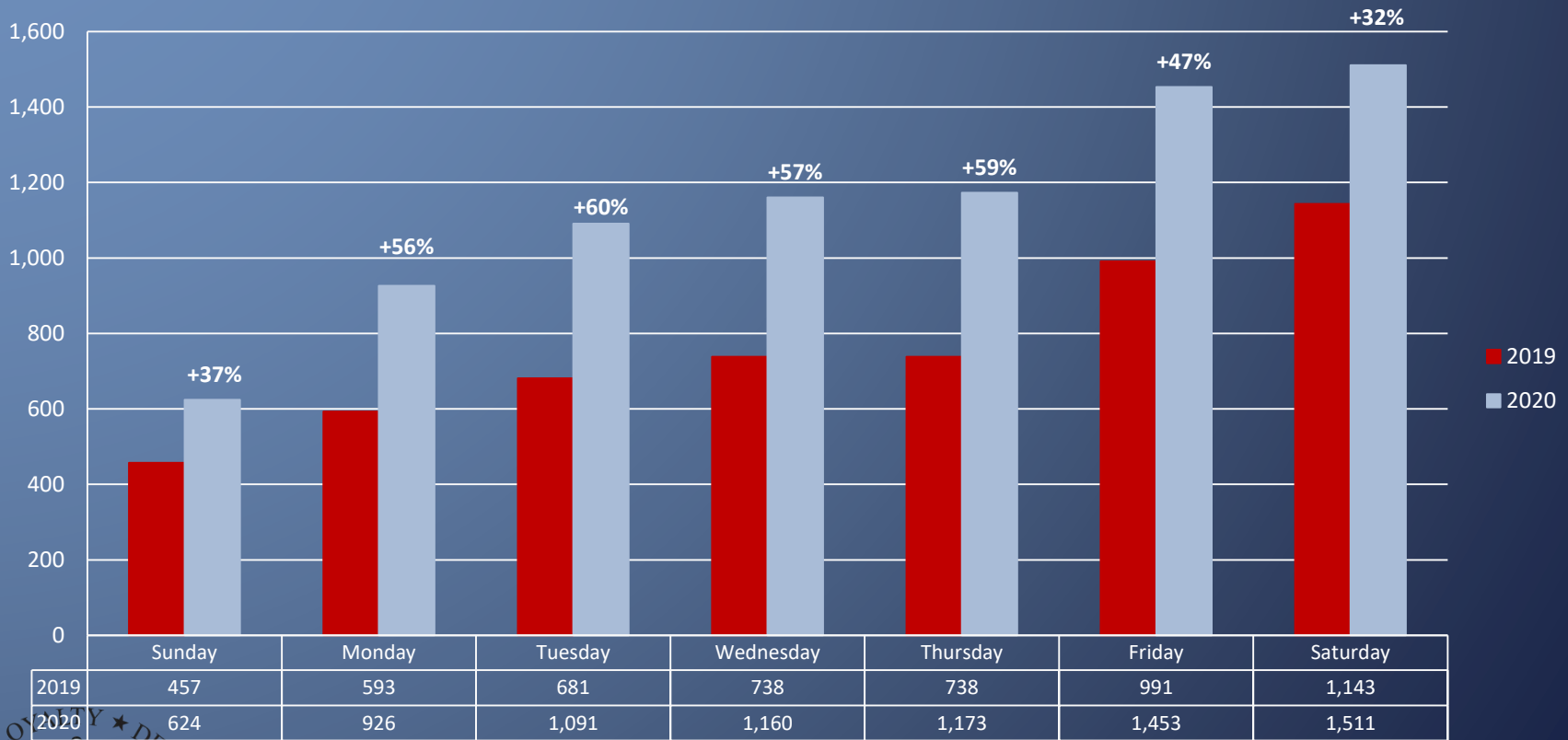


| | |
|-------------------------------|----------------|
| 2019 (Jan – May) Total | 115,383 |
| 2020 (Jan – May) Total | 172,690 |

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Daily Average Backgrounds

January - May



| | |
|------------------------|---------------------|
| 2019 Daily Avg. | 763 |
| 2020 Daily Avg. | 1,134 (+49%) |



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IMPACT ON DAILY VOLUMES

| | Annual Daily Average 2019 | Week of March 15-21, 2020 | Increase |
|-----------|------------------------------|------------------------------|----------|
| SUNDAY | 448 | 1,265 | 182% |
| MONDAY | 607 | 2,660 | 338% |
| TUESDAY | 701 | 3,108 | 343% |
| WEDNESDAY | 714 | 3,254 | 356% |
| THURSDAY | 734 | 3,098 | 322% |
| FRIDAY | 1,037 | 3,856 | 272% |
| SATURDAY | 1,067 | 3,265 | 206% |



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IMPACT ON WAIT TIMES

Average Web Wait Time
(time before OSP begins the check)

2020 (Jan-May): 4 **HOURS**
(Peak/30hrs Low/11min)

2019 (Jan-May): 10 MINUTES
(Peak/14min Low/7min)

YEARLY 2019: 8 MINUTES
(Peak/20min Low/3min)



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IMPACT ON IMMEDIATE DETERMINATIONS

| <u>STATUS/OUTCOME</u> | <u>2020 (JAN-MAY)</u> | <u>5-YR AVERAGE</u> |
|----------------------------------------------------------------------|-----------------------|---------------------|
| Approved: | 94% | 96% |
| Denied: | 0.60% | 0.49% |
| Pended for research: | 3.3% | 2.7% |
| <hr/> | | |
| T/A Completed Pends (0-3 days): (as of June 1 with 45% completed) | 42% | 45% |

*turnaround for pended transactions that have been closed following necessary research.



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FICS Comparison 2019 to 2020

Challenge Calls

2019

- January – 1,555
- February – 1,601
- March – 2,267
- April – 1,919
- May – 1,449
- Total Challenge Calls
- 8,791
- Pended Transactions
- 3,227

2020

- January – 1,779 (+14%)
- February – 1,897 (+18%)
- March – 3,292 (+45%)
- April – 6,121 (+219%)
- May – 4,496 (+210%)
- Total Challenge Calls
- 17,585 (+100%)
- Pended Transactions
- 5,715 (+77%)



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FICS Denial By Category 2019 Yearly Total 2020 January - May

| CATEGORY | DENIED DETAIL | 2019 | 2020 |
|--------------------------|-----------------------------------------------------|--------------|------------|
| MENTAL HEALTH | MENTAL HEALTH ADJUDICATION | 76 | 59 |
| WANTED PERSON | OUTSTANDING FELONY WARRANT | 11 | 10 |
| | FUGITIVE FROM JUSTICE | 5 | 2 |
| PROHIBITED PERSON | CONVICTED OF A FELONY | 517 | 462 |
| | PRE-TRIAL FOR A FELONY CRIME | 24 | 15 |
| | ASSAULT IV CONVICTION WITHIN LAST 4 YEARS | 48 | 31 |
| | RECKLESS ENDANGERING CONVICTION WITHIN LAST 4 YEARS | 51 | 44 |
| | MENACING CONVICTION WITHIN LAST 4 YEARS | 9 | 9 |
| | STRANGULATION CONVICTION WITHIN LAST 4 YEARS | 1 | 3 |
| | INTIMIDATION II CONVICTION WITHIN LAST 4 YEARS | 0 | 1 |
| | RESTRAINING ORDER | 27 | 17 |
| | PROBATION | 302 | 228 |
| | CONVICTED WITHIN LAST 4YRS FELONY WHILE A JUVENILE | 27 | 8 |
| | DISHONORABLE DISCHARGE FROM ARMED FORCES | 0 | 0 |
| | ILLEGAL ALIEN/RENOUNCED US CITIZEN | 12 | 12 |
| | CONVICTED DOMESTIC ABUSE | 109 | 58 |
| | OTHER STATES MISD DISQUALIFIER | 3 | 0 |
| | UNLAWFUL USER CONTROLLED SUBSTANCE | 30 | 24 |
| | FEDERAL FLAG (IFFS) | 1 | 0 |
| | NICS INDEX | 13 | 0 |
| | OREGON COURT FIREARM PROHIBITION | 13 | 7 |
| | CONVICTED STALKING | 13 | 6 |
| | TOTAL DENIED PERSONS | 1,292 | 996 |
| STOLEN GUN | FIREARM HIT AGAINST POSSIBLE STOLEN GUN | 168 | 53 |



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Questions