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# **COVID in LTC: Impact on Residents**



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# Resident Impacts

- Balancing rights with necessary restrictions
- Anxiety, fear high
- To date\*:
  - 9.6% (66 of 685) congregate care settings have had a positive
    - Active on June 2<sup>nd</sup>: 13
  - 0.8% (11 of 1,138) adult care homes have had a positive
    - Active on June 2<sup>nd</sup>: 2
  - 78 have died in licensed long term care
    - 8 additional in non-licensed congregate independent living

\*Numbers based on LTCO capturing of other data sources



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# Resident cases

- Residents impacted by visitation restrictions
- Residents wishing to leave for “essential” trips or to walk outdoors
  - & residents refusing to comply with Gov’s “stay home” order
- Barriers in end-of-life situations
- Reports of no activities in memory care settings
- Threats of eviction
- Involuntary move-outs (evictions) continue



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# Positive Experiences

- Facilities collectively have been very collaborative with LTCO
  - Keeping LTCO informed, distributing letters to residents, providing resident phone numbers
- Mother's day outdoor visitations (scheduled one at a time, "looking glass" barrier, separated by 6 feet, all with masks)
- Mother's day azalea delivery to 17 Beaverton area facilities
- Hallway bingo
- Trending towards much improved conditions



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# Current Challenges

- For residents: **Re-opening**
  - LTC residents still have same rights you and I have to exit/return – so what does re-opening look like for residents in long-term care?
- For LTCO:
  - Volunteer Ombudsmen wanting to visit facilities
  - Need to continue to train, recruit, onboard new volunteers



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# LTCO Suggestions

- Regular testing of all staff and residents
  - Must stop COVID before it spreads!
- Prioritize PPE for long term care settings
- Must be more proactive in ensuring residents have meaningful/safe ways to connect to family/friends
- For LTCO to serve residents:
  - More PPE for staff Deputy Ombudsmen
  - PPE for our Certified Ombudsman volunteers



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**Questions?**