

I applied for UI 3/22/20 and then for PUA immediately after it was released, within an hour of it going live. I have uploaded my Schedule C 2019 tax form to prove I was self employed as well as claiming every week. COVID19 forced me to close my daycare. There are no telephone systems up for PUA applicants and I did hear in the meeting that they would be making those phone lines available next week so I am anxiously awaiting that but who knows if one will even be able to get through.

I have done everything I can to get my claim processed but I'm a part of the forgotten group of people waiting for PUA. OED originally stated that PUA would take 1-4 weeks to process and then when that time passed they came back to say 1-2 weeks and now we are nearing the end of the 1-2 additional weeks with no idea how much longer we have to wait.

I did not receive a phone call or an e-mail to say that my PUA application was received like they stated I should have when they "contacted everyone who applied". I contacted Worksource and they confirmed that they could see my PUA application but of course they can not touch PUA just like all of the employees at OED. They have a special group of people for PUA. It is my recommendation that they allow Worksource centers to access PUA applications as well to utilize all of those employees that are already taking those types of phone calls.

I have not paid into UI taxes but I have paid into self employment taxes and I am aware the funds for PUA are federal and not state so I really truly hope they process these claims quickly that are 2 months+ old such as mine. I feel like they are only focusing on older regular UI claims but people such as me had to close their businesses completely and need help too desperately.

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