

I've just claimed my 8th week of UI. Nothing has been paid as I have multiple issues with my claim - apparently they need more info about the 2-3 jobs and 1-2 self employment avenues I've had to work so I can afford to live on the outskirts of the Portland metro. I've been trying to communicate with them for eight weeks and haven't gotten past the busy signal. I've also been mailing in my information without any acknowledgement. Worksource was helpful in confirming the problems with my claim, but were unable to help me further as he expects an adjudicator will have to look at my claim.

Educating the public on the functions Worksource is capable of helping with would be helpful and reduce overall strain on UI. I found out about it from Reddit.

The SNAP / food stamps program is efficient and effective - the longest part of the process was waiting for the card in the mail. I am forever grateful for their help. UI could learn a thing or two from the SNAP folks.