

Greetings Oregon Legislature,

I'm now on week 12, waiting for Benefits from the unemployment Department. Miraculously I got a phone call almost 3 weeks ago from the department saying I needed to send my initial check back to them voided. I immediately did this.....still waiting. Obviously it is impossible to get through to them on the phone. I try to call every single day. I have e-mailed, contacted the Governors office many times and know that my State Representative has reached out to this department on at least 3 different occasions.

I'm pretty much out of time. I'm a single widowed mother with a minor at home.

I can no longer find any valid excuse for this absolute joke of a department. The head of the Unemployment Department Ms. Erickson summed it up by asking lawmakers to help the department "stay focused" on getting older claims processed. That is the most ridiculous thing that I have ever heard. If she needs help staying focused, she really should be working elsewhere, as this statement shows an utter lack of leadership, and it's blatantly obvious that she simply does not care.

Thank you for reviewing my information. Maybe you folks care enough to get this handled for myself and others who are on the precipice of losing everything.

Best,

Christina Miller