

To whom it may concern:

I am a BES at Beaverton Center. On April 08, 2020, we received an email from Tammy Aldrich (Beaverton Contact Center Manager) indicating that we have been exposed to COVID-19 on April 06, 2020. I lived with my parents and I have to take care of them. Plus, they have pre-existing health issue and they are at high risk for COVID. I sent a request to my manager Eniola Olufusika on May 05, 2020 requesting to be teleworking which is I can process non-phone work (bin work) and emails and with this kind of work it does not require mainframe system. I was doing that type of work at the evening shift before. My manager denied my request on May 06, 2020. I think we should be allow to work from home instead of taking risk everyday by going into the office.

I am a good worker and I have perfect as well. My work is accurate and efficient and I am meeting management's expectation.

Thanks,
Lana