Deborah A Kraft Adjudicator Bend Contact Center

I am an experienced employment adjudicator with underlying health conditions that place me at a high risk for COVID. I have requested that my employer allow me to work from home, as I have a quiet, locked office space and am willing to purchase the equipment needed so that I may continue to work. My request was denied with a 'canned response' that made it very clear the employer did not read my request, as it gave a myriad of reasons that adjudication cannot be done from home. My request was to perform claims work as I knew an adjudication request would be denied. My request to perform claims work was not addressed in the response. The large concern seemed to be access to the VPN by too many employees. This is an easy fix and has been done by many large employers by adding additional bandwidth and network components; universities being a very good example. I am a willing and able employee who feels compelled to either jeopardize my health to help others, or remain not working. I do not believe this is a fair decision for me to have to make.