

#### **Behavioral Health Integration** House Interim Committee on Behavioral Health



## **The Importance of Integration**

 Studies indicate that 50-70% of primary care office visits have a behavioral or psychosocial component...

...but only 20% of those in need access specialty behavioral health services.

- Making effective behavioral health a routine part of primary care services increases timely access, decreasing stigma, and reduces fragmentation
- For example, in PacificSource's Central Oregon region over 90% of coordinated care organization (CCO) members receive care in a fully integrated primary care clinic
- Also integrating BH into med-surg units, EDs, and specialty clinics
- 50% more members receiving BH services in 2019 compared to 2015

### PacificSource Efforts to Integrate Behavioral Health Care for Oregon Health Plan Members

- Implemented a value-based payment program under the Oregon Health Plan to provide sustainable support for integrated care
- Reimbursing providers for a wide variety of behavioral health services with a robust set of CPT codes in medical settings
- Established quality metrics and benchmarks to incentivize improving access to integrated primary care services
- Providing technical assistance, practice coaching, and learning collaboratives to help primary care clinics provide effective teambased care
- Proactive outreach to vulnerable members during COVID

### **Telemedicine and Behavioral Health**

- PacificSource already reimburses providers for telehealth services consistent with rates for in-person services
- CMS safe harbor and OHA allowed telehealth delivery through different means of communication during the coronavirus (COVID-19) outbreak
- Outreach to in-network providers undertaken in early March about telemedical changes
- CARES Act started aligning access to substance use disorder records with HIPAA access and protections

#### **Telemedical/Behavioral Health Utilization**

Many behavioral health providers have moved to telehealth

• 3 of the top 5 CPT codes are behavioral health providers codes

• 40% of all telehealth visits are for BH

# **Questions?**

