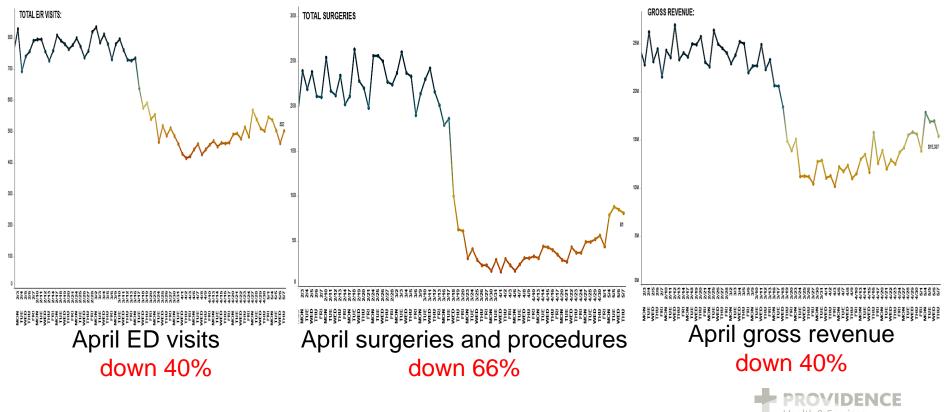


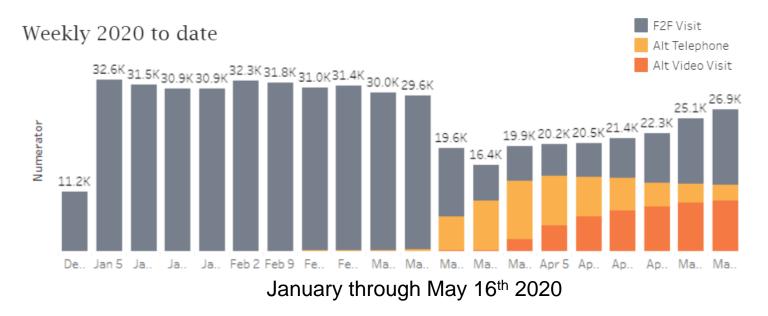
Oregon House Health Care Committee Oregon hospitals and models of care *May 22, 2020*

Melissa Damm, Chief Financial Officer Providence Health & Services

2020 ED visits, surgeries, gross revenue



Transition to Virtual Care



- Face-to-face visits down 70% from baseline in April
- Provided over 84,000 virtual visits in March and April in Oregon



Looking forward

- Payor mix changes
- Capitated payment models
- · Governmental payors at cost
- · Health care provider cost growth
- Long length of stay

Q1 2020 Performance Review Example

Primary care capitated payments vs. FFS

