I was laid off due to a fire burning the store I have worked at for the last three years. I was told by my employer to file for unemployment at the end of last month as they are unsure when they will be able to provide work again. I have been trying to work thru the unemployment system. This week they sent me a letter saying there was yet another problem. I have a few issues in this whole process so far.

1: All of the numbers unemployment has listed to seek help on the claim process are nonstop busy. I cannot get in contact with anyone from that department. I am down to \$24 in cash and under \$100 in the bank. They need to have someone answer the phone.

2: I have been actively trying to seek work. But now I am being told to try and self quarantine and practice social distancing. I also am a single parent of a 6th grader who now needs to be watched during the school week. In order to file I need to be actively seeking work. This is sending mixed messages.

Please help, god bless and thank you,

Sean O'Sullivan Wolf Creek Oregon

I will not yell I will not whine I will not scream I will not stomp my feet I will not say bad words I will not tell false stories ------- Because I am the parent