GenTax Transition Status

Presentation to
Joint Interim Committee on Ways and Means
Subcommittee on General Government

Background and current status

The Department of Revenue completed its Core System Replacement (CSR) project in December 2017.
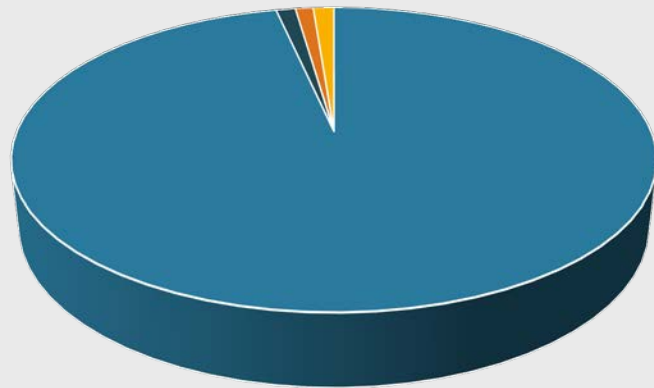
The agency originally proposed a five-year transition period for the new system.

Outstanding current transition initiatives include:

- Reducing the change request backlog.
- Transitioning support from the vendor to department resources.
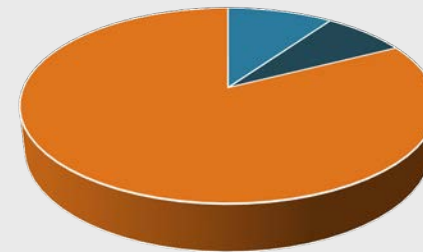- Decommissioning legacy applications.

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Reducing the change request backlog

Remaining change requests from CSR Project

■ Completed (6082)
■ Corrections & Deferred Requirements (73)
■ Changes to System As Designed (67)
■ New functionality (78)

Current backlog

■ Acceptance Testing (67)
■ In progress (53)
■ Backlog (567)

Data for both graphs as of October 10, 2019

Revenue is revising its IT governance processes to prioritize completing change requests based on the value of the change request to the agency.

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Transitioning GenTax support

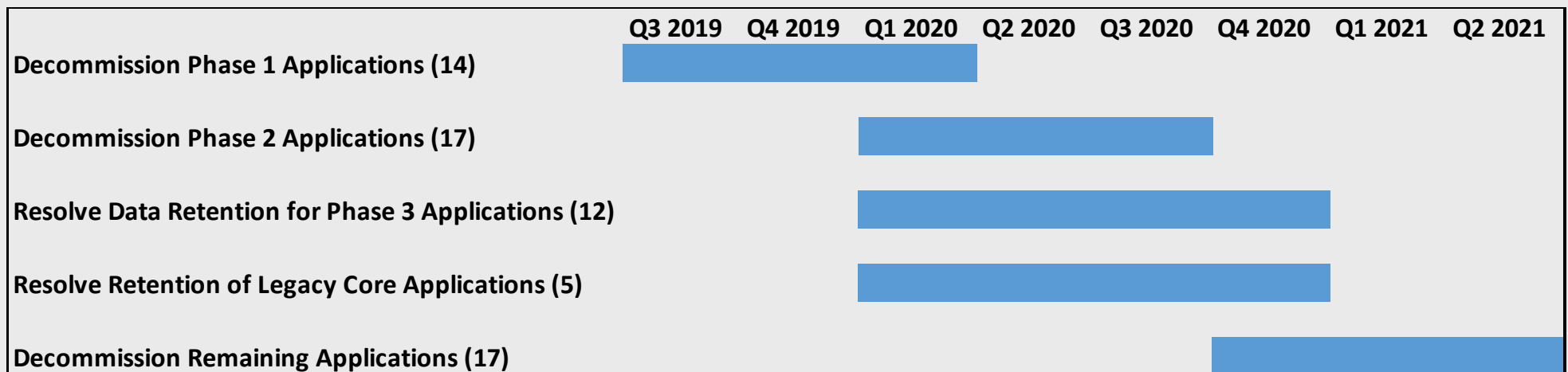Revenue's knowledge of the GenTax application continues to grow, as can be seen from the table below:

DOR Development Capabilities

Year	Initiatives completed by DOR staff
2018	Season Up
2019	Season Up CAT phase 1 Tobacco Uniformity Auto-garnishments for Collections Financial Institution Data Match High Hazard Oil Train

DOR proposes 19-21 be a transition biennium to continue building knowledge of the application. Starting in 21-23, DOR proposes to reduce vendor support to only address service packs and upgrades.

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Decommissioning legacy applications

Revenue has built a two-year roadmap to decommission legacy applications replaced by GenTax.

	Q3 2019	Q4 2019	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021	Q2 2021
Decommission Phase 1 Applications (14)	███	███	███					
Decommission Phase 2 Applications (17)			███	███	███			
Resolve Data Retention for Phase 3 Applications (12)			███	███	███	███		
Resolve Retention of Legacy Core Applications (5)			███	███	███	███		
Decommission Remaining Applications (17)							███	███

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Questions?

If you have additional questions after today, please contact:

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