

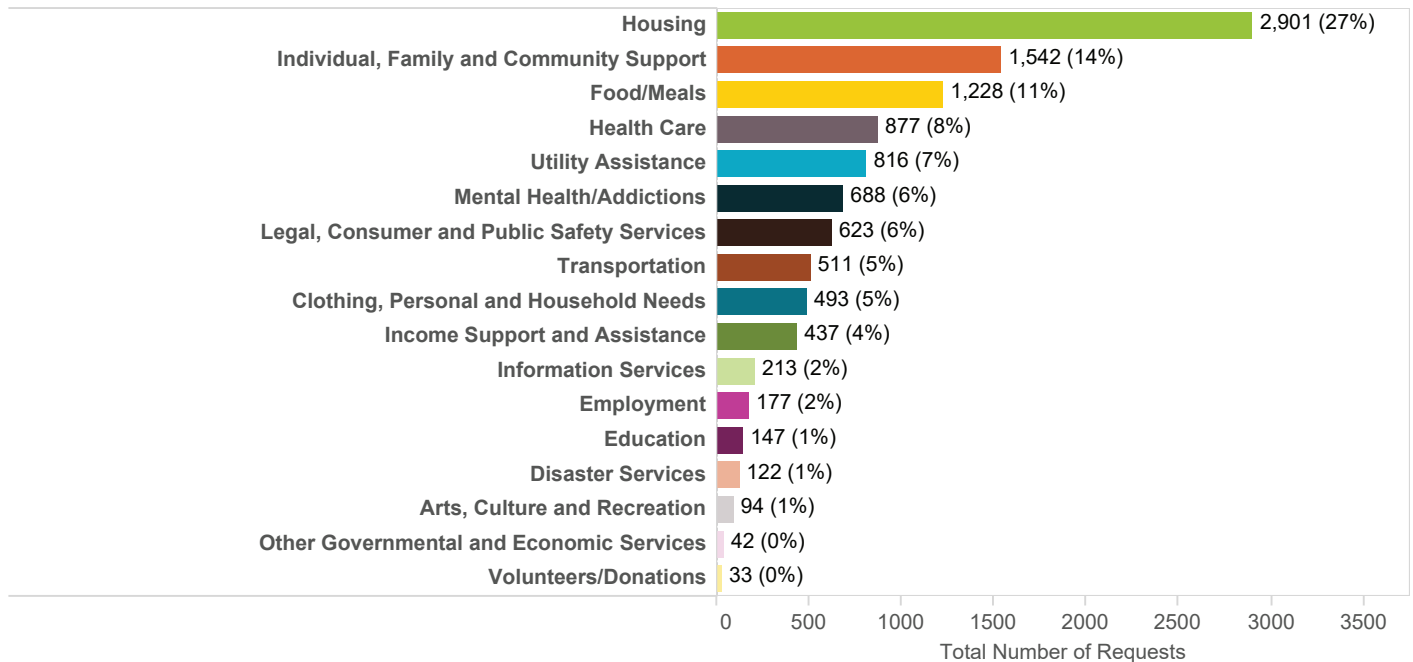
HOUSING SERVICE REQUESTS

Jackson and Josephine Counties
July 2016 - June 2017

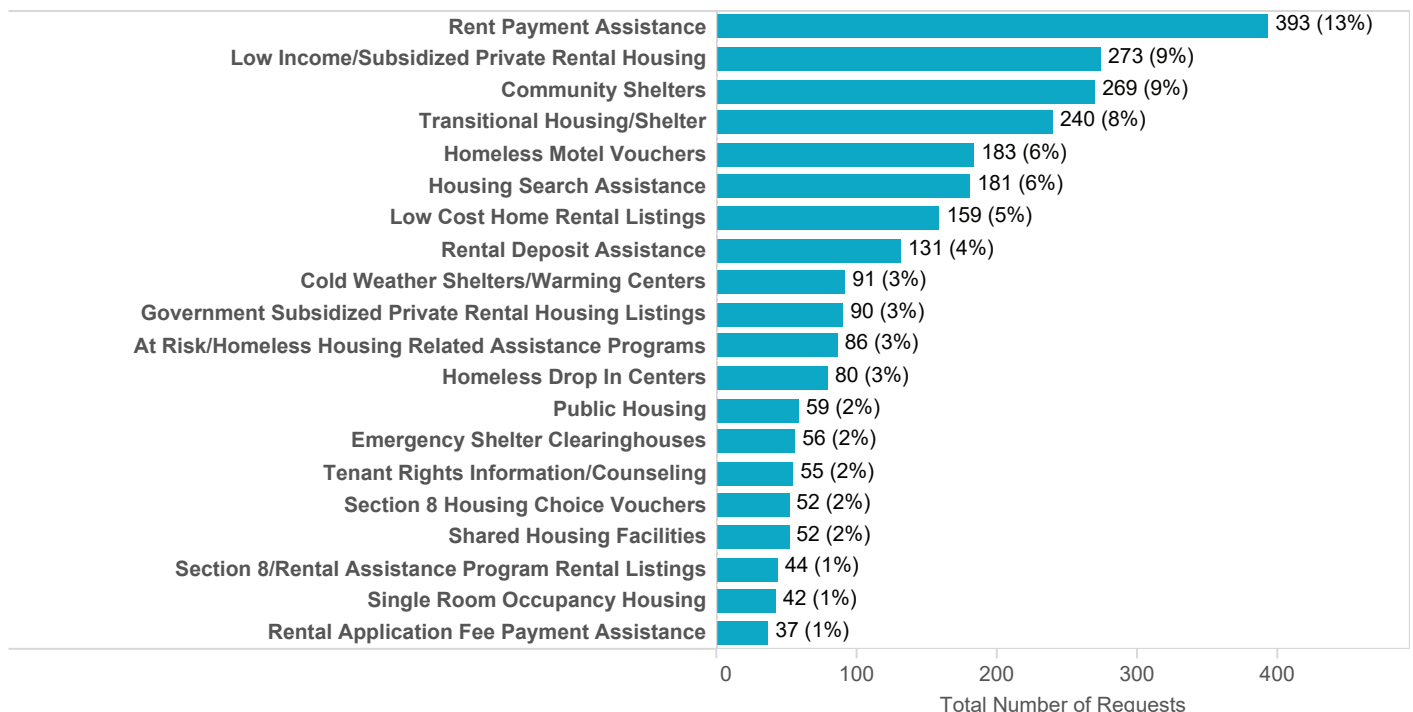


There were 10,944 contacts across 211info's call, text, email, web search, and mobile app referral platforms in Jackson and Josephine Counties. Of those contacts, 27% requested housing-related services. The top 20 distinct housing-related services are listed below, with 13% of contacts requesting rent payment assistance.

Number of services requested across all contact types, grouped by problem need



Top 20 housing-related service requests



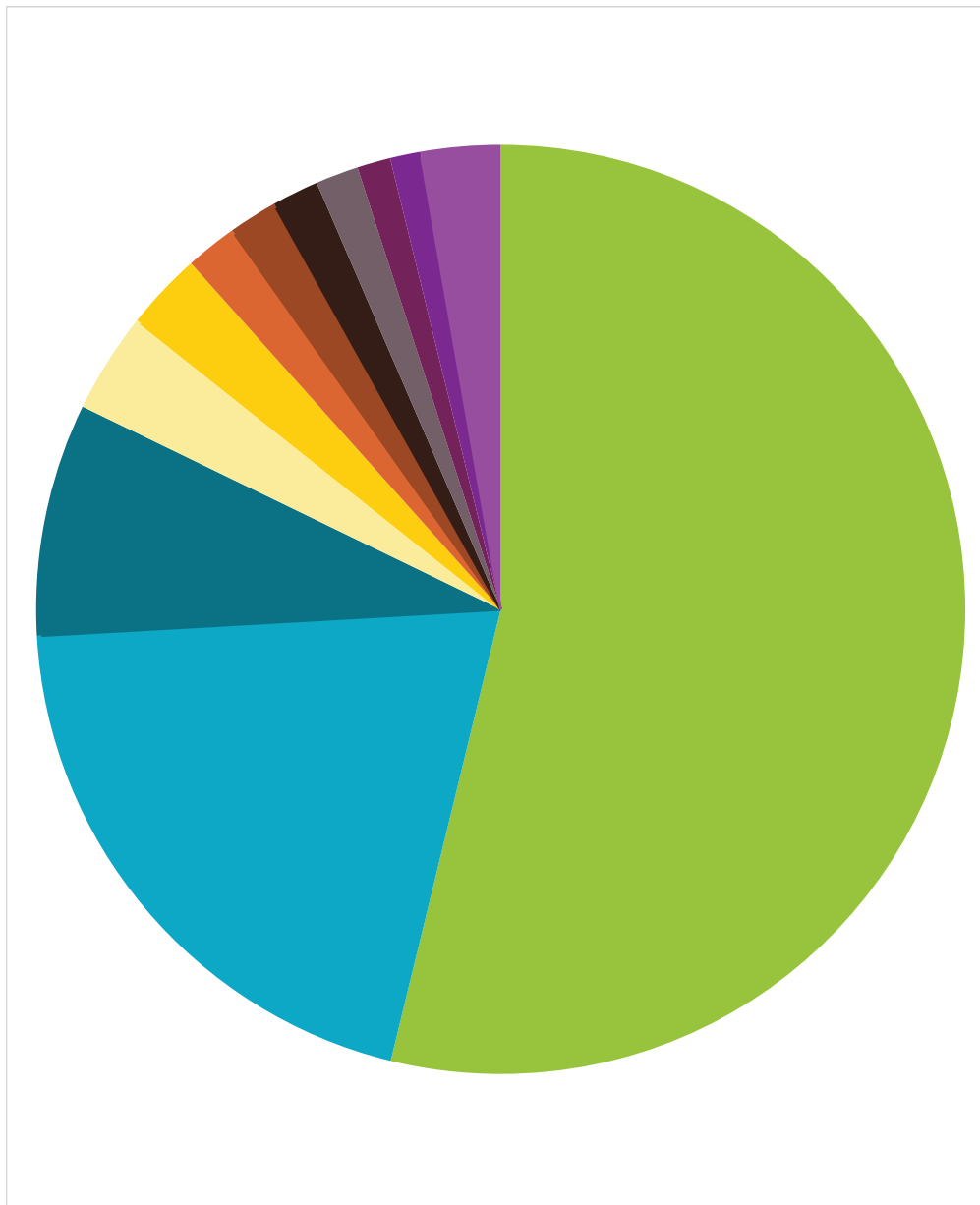
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The majority of housing-related requests in Jackson and Josephine Counties were generated from Medford.

Percent of contacts requesting housing-related services by city



Medford	54.2%
Grants Pass	20.4%
Ashland	8.2%
Central Point	3.5%
White City	2.7%
Eagle Point	1.8%
Talent	1.7%
Cave Junction	1.7%
Phoenix	1.5%
Gold Hill	1.2%
Rogue River	1.1%
All Other Cities	2.8%

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- Talent
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- Phoenix
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- All Other Cities

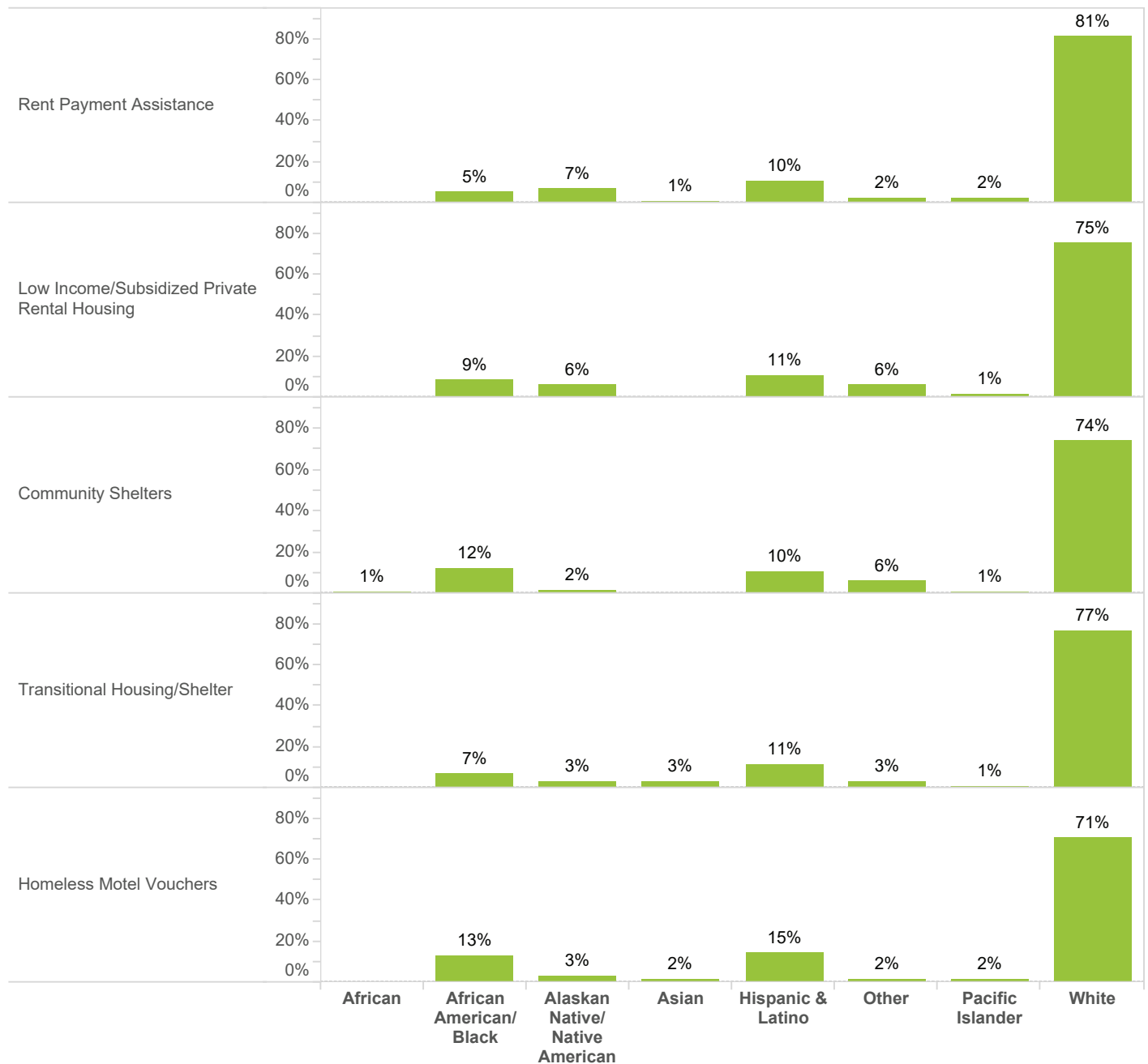
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Housing was the greatest need for individuals across all races and ethnicities. However, housing need requests were disproportionate when compared between races and ethnicities.

Top 5 housing-related service requests, segmented by race and ethnicity

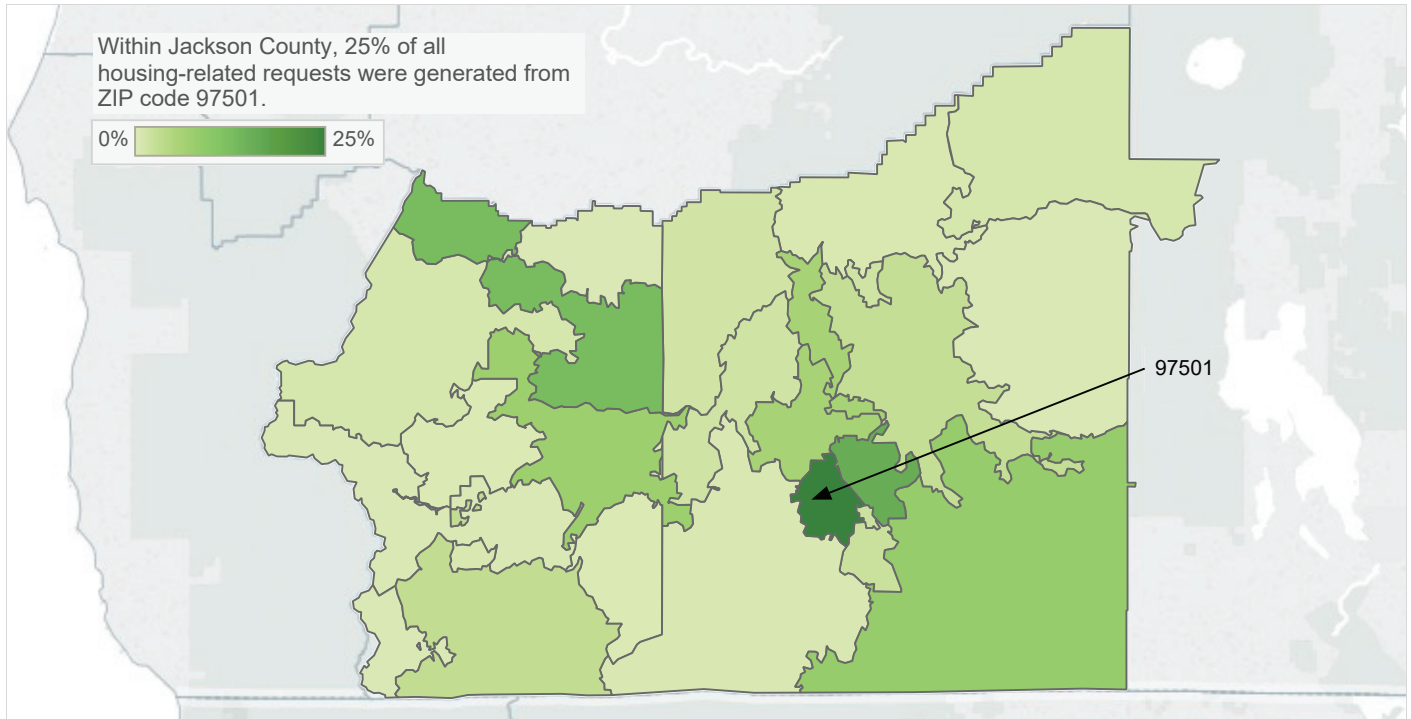


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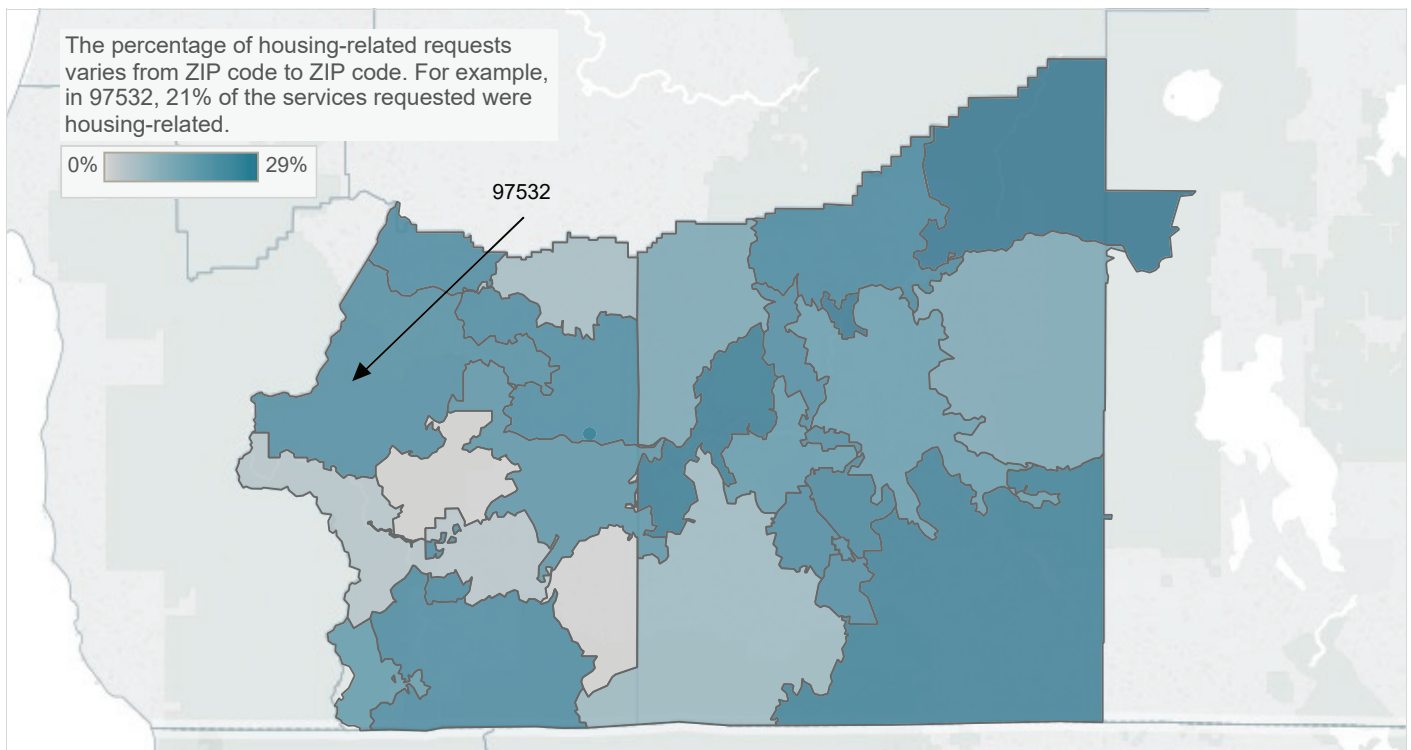
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Percentage of housing-related need requested across Jackson and Josephine Counties by ZIP code



Percentage of housing-related need requests within each ZIP code



HOUSING SERVICE REQUESTS

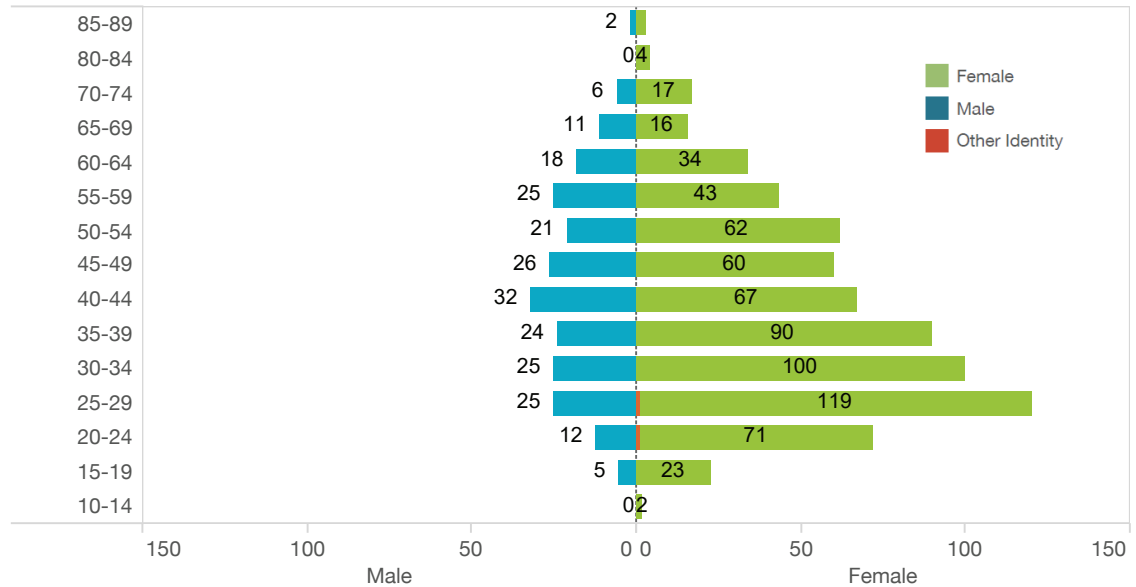
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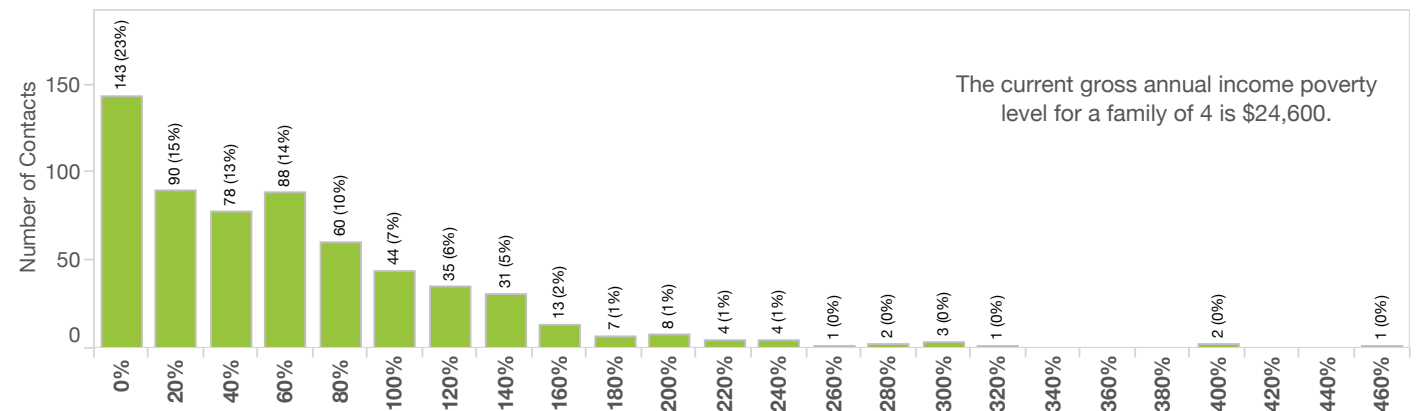
Age

85-89	1%
80-84	0%
70-74	2%
65-69	3%
60-64	5%
55-59	8%
50-54	9%
45-49	9%
40-44	10%
35-39	12%
30-34	13%
25-29	15%
20-24	9%
15-19	3%
10-14	0%

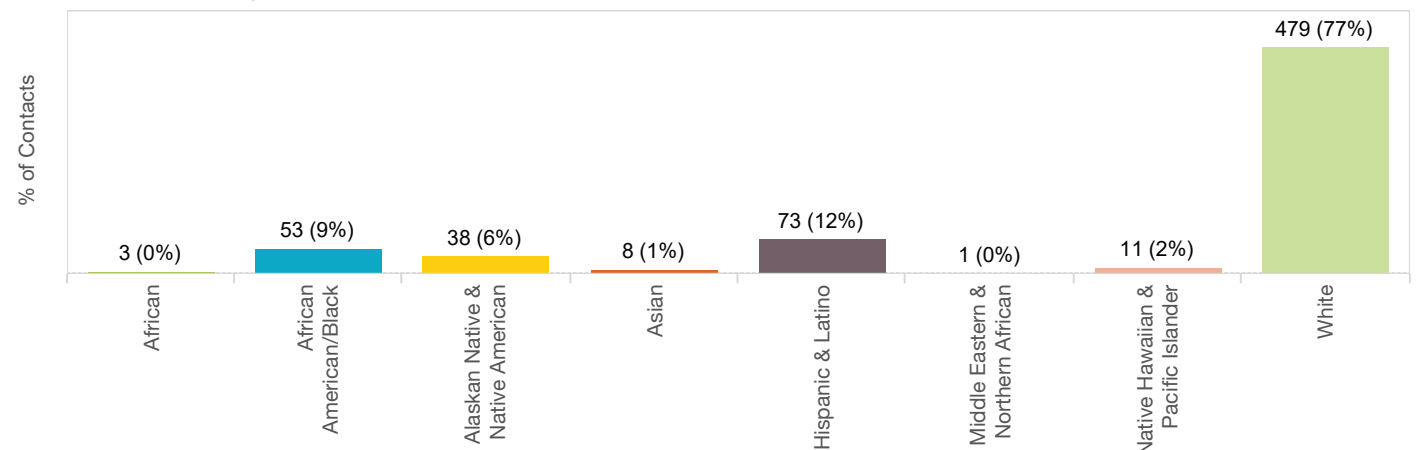
Age and gender



Income, as a percentage of the poverty level



Race and ethnicity

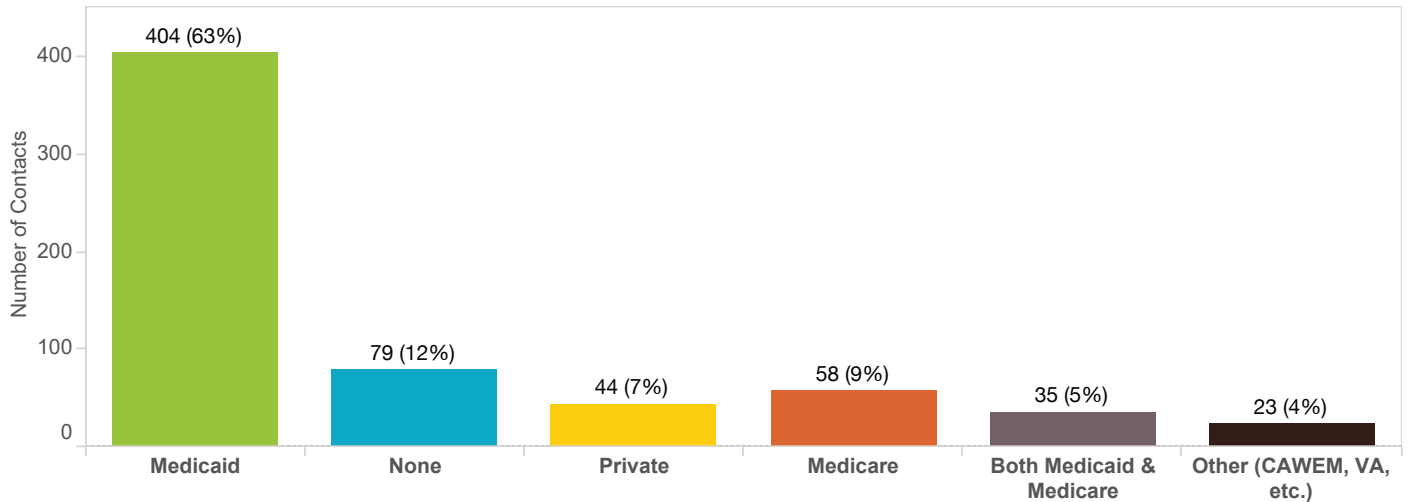


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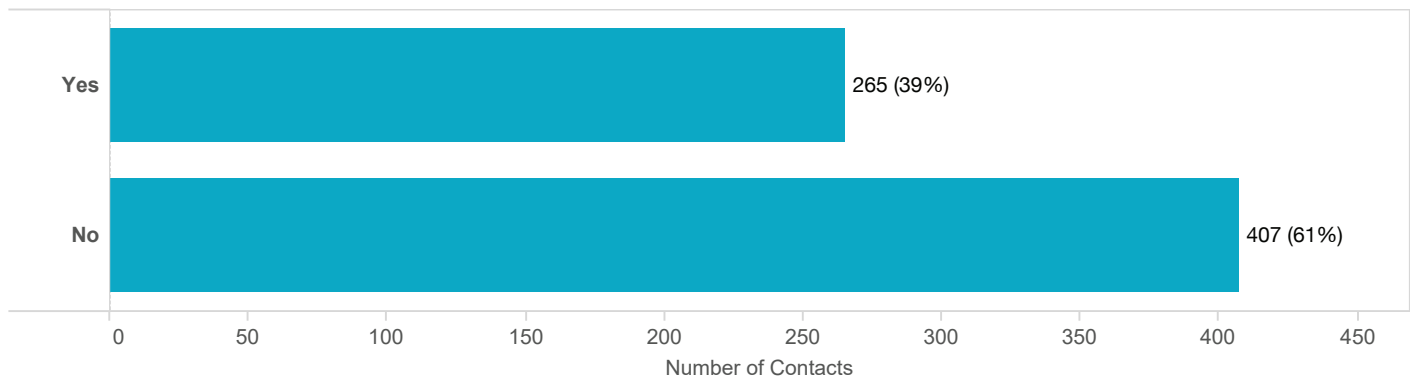
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Health insurance status



Are you currently homeless?



Number of children in the household

