

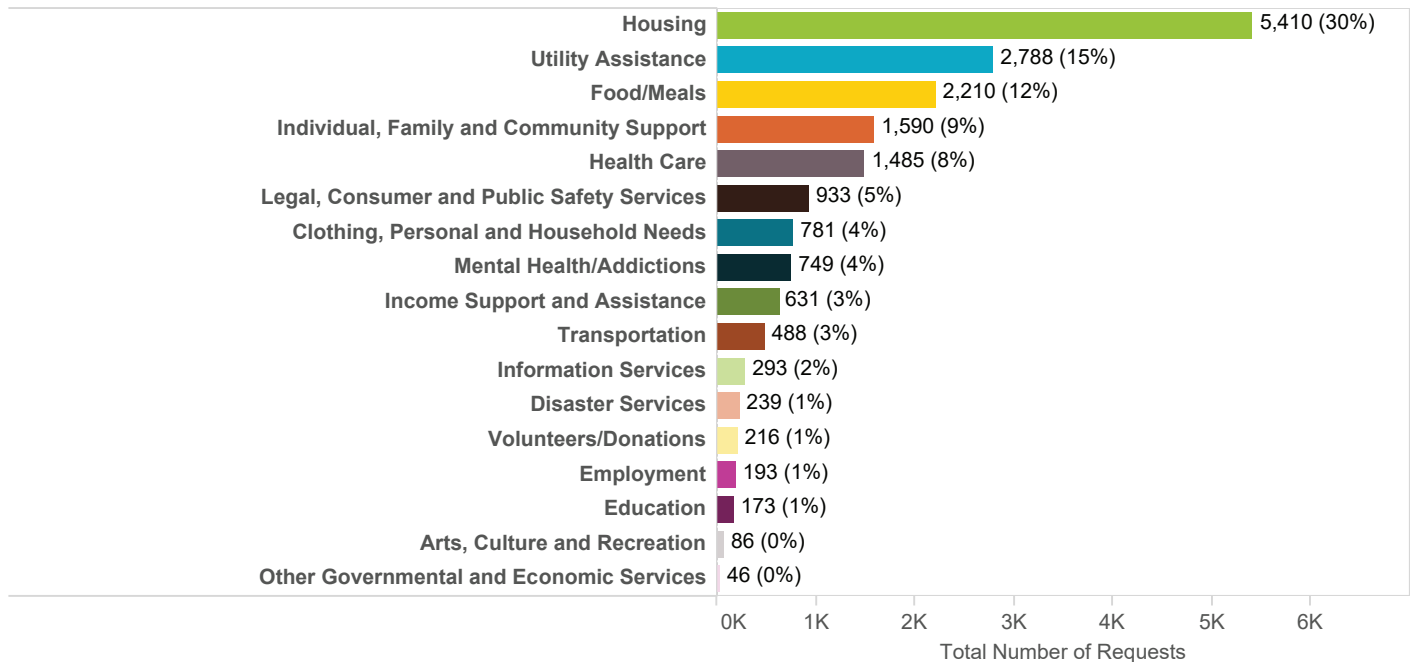
HOUSING SERVICE REQUESTS

Clackamas County, Oregon
July 2016 - June 2017

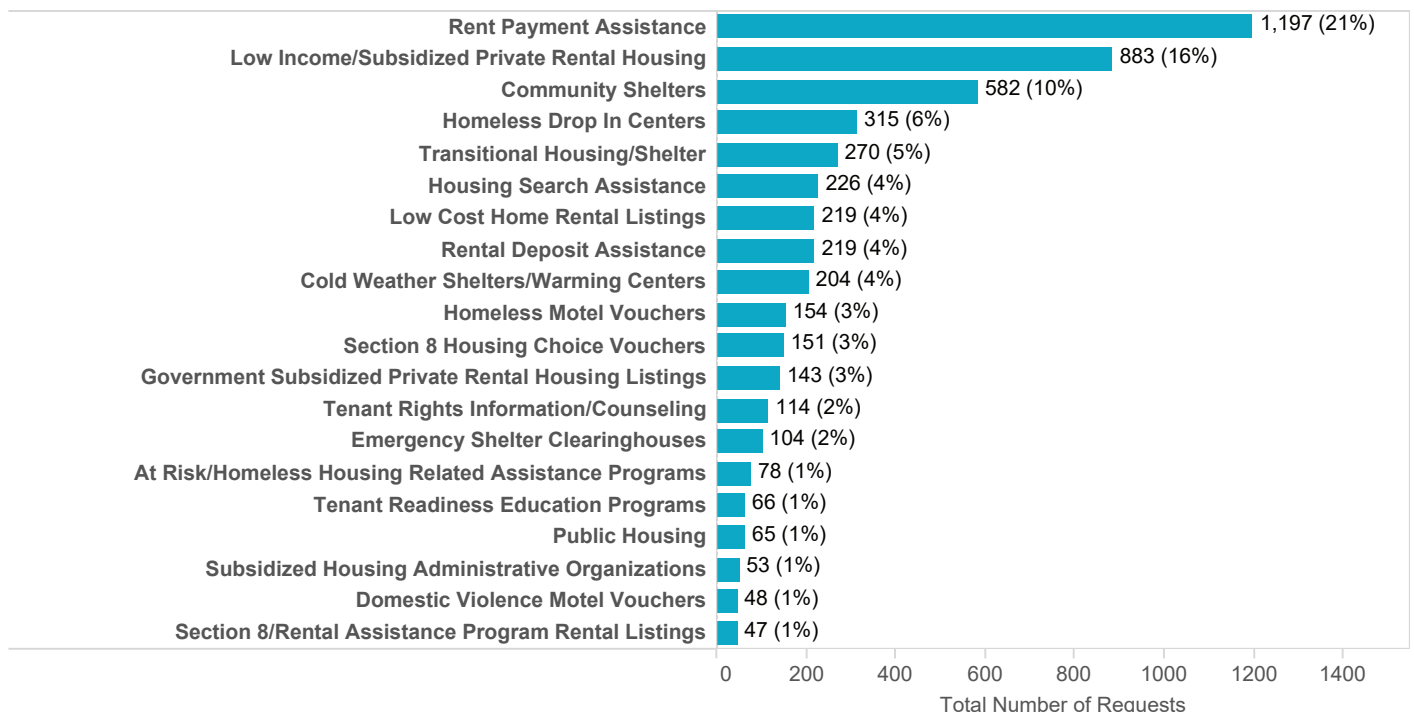


There were 18,311 contacts across 211info's call, text, email, web search, and mobile app referral platforms in Clackamas County. Of those contacts, 30% requested housing-related services. The top 20 distinct housing-related services are listed below, with 21% of contacts requesting rent payment assistance.

Number of services requested across all contact types, grouped by problem need



Top 20 housing-related service requests



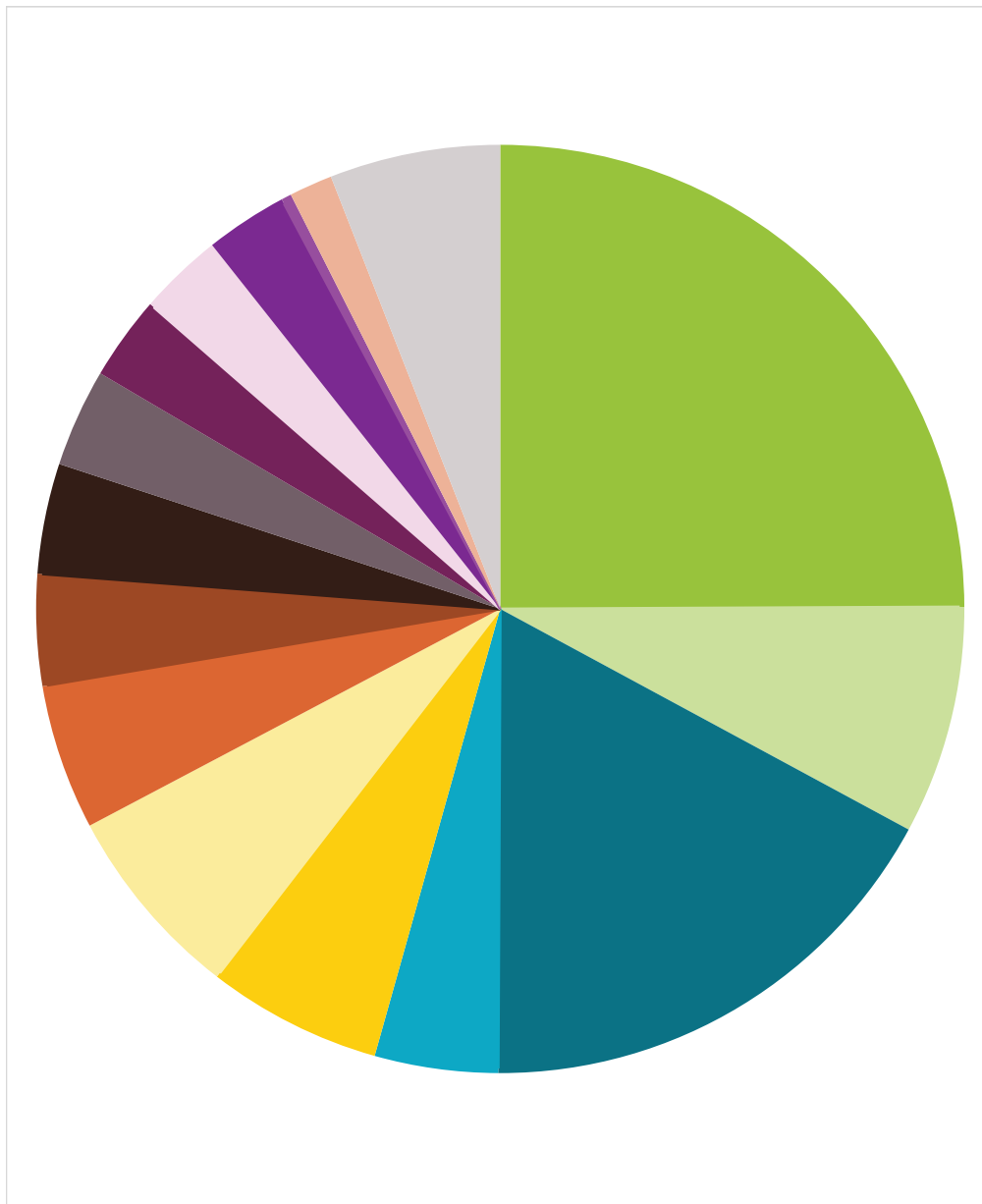
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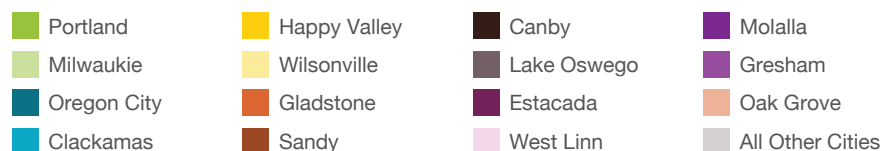


The majority of housing-related requests in Clackamas County were generated from the City of Portland.

Percent of contacts requesting housing-related services by city



Portland	25.1%
Milwaukie	8.0%
Oregon City	17.3%
Clackamas	4.3%
Happy Valley	6.1%
Wilsonville	6.9%
Gladstone	5.1%
Sandy	3.9%
Canby	3.9%
Lake Oswego	3.4%
Estacada	2.9%
West Linn	2.9%
Molalla	2.9%
Gresham	0.3%
Oak Grove	1.5%
All Other Cities	6.0%



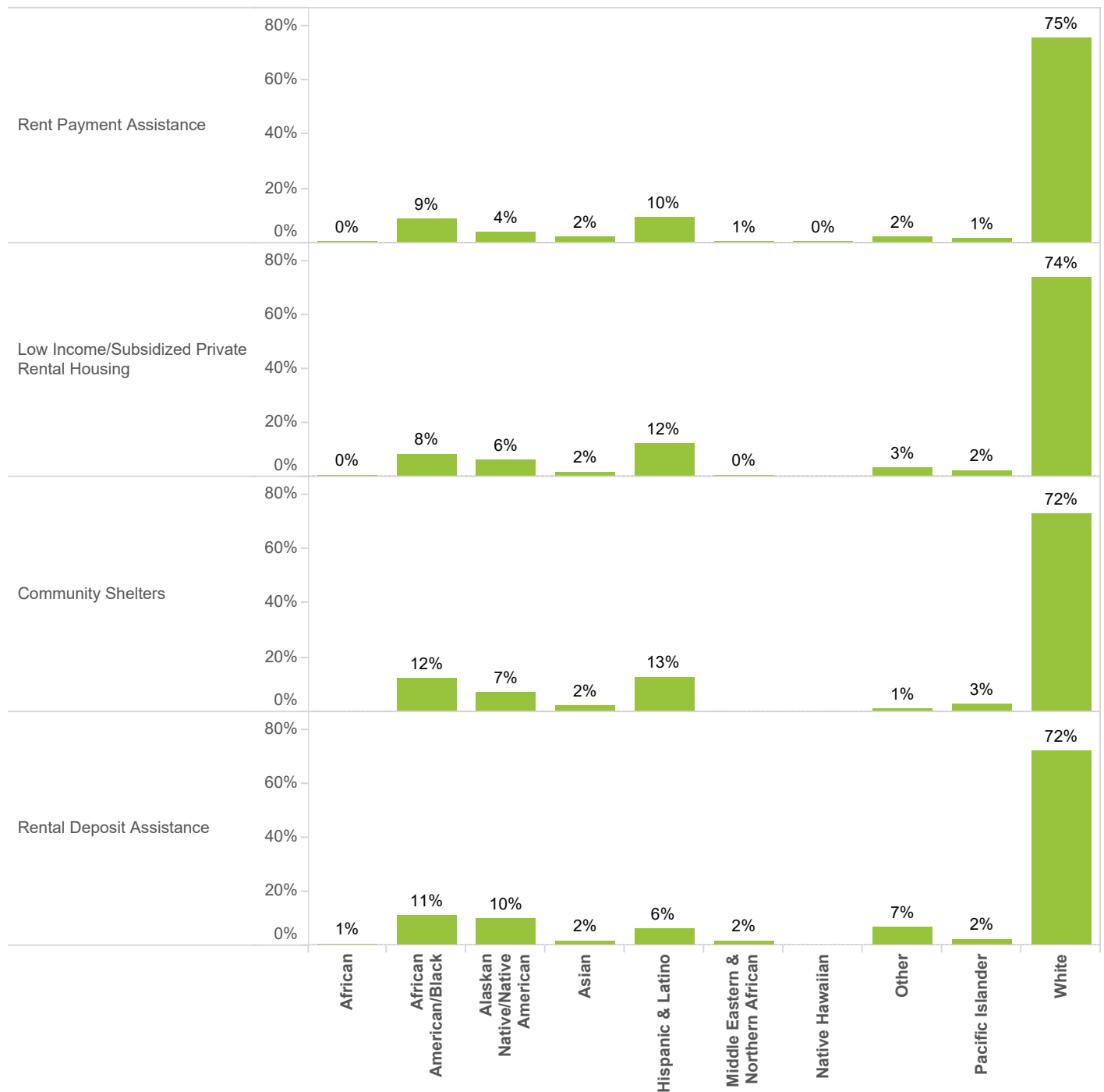
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Housing was the greatest need for individuals across all races and ethnicities. However, housing need requests were disproportionate when compared between races and ethnicities. For example, there was a greater proportion of African American/Black contacts who needed rental deposit assistance than other persons of color.

Top 4 housing-related service requests, segmented by race and ethnicity

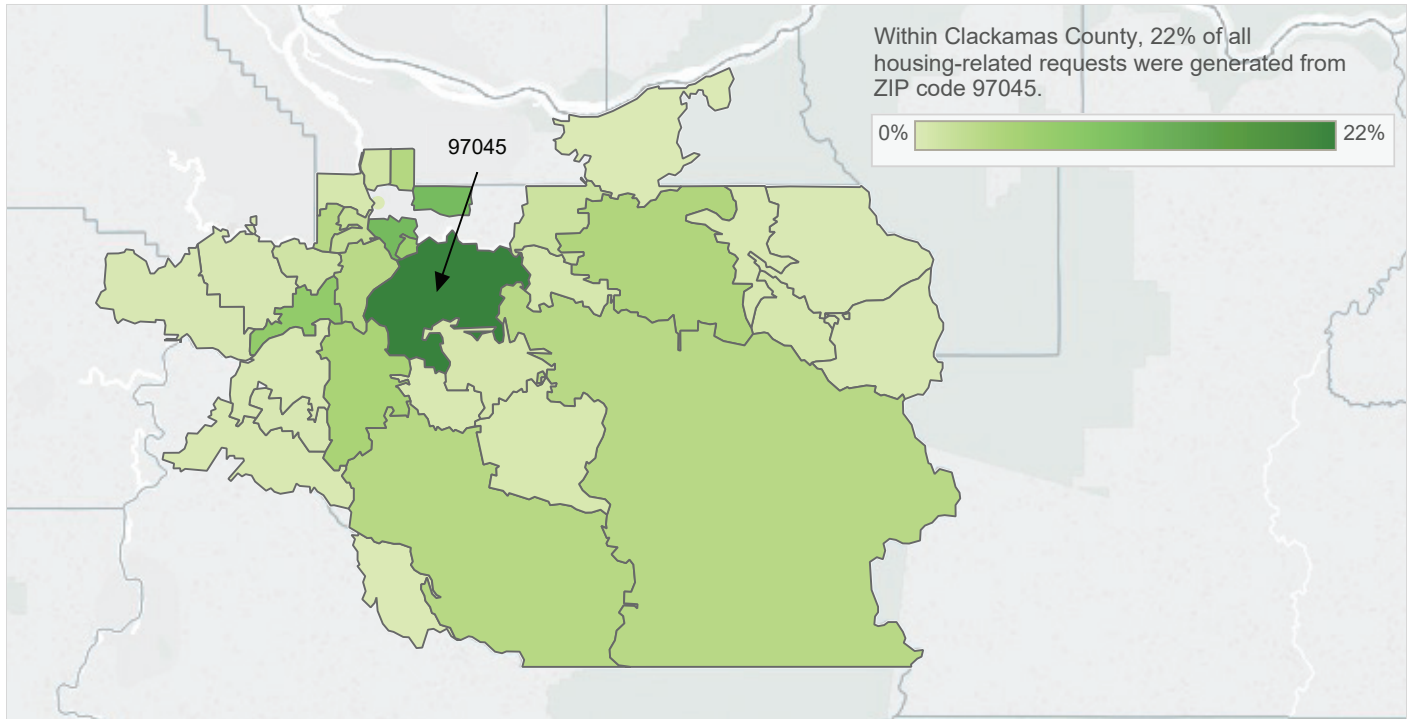


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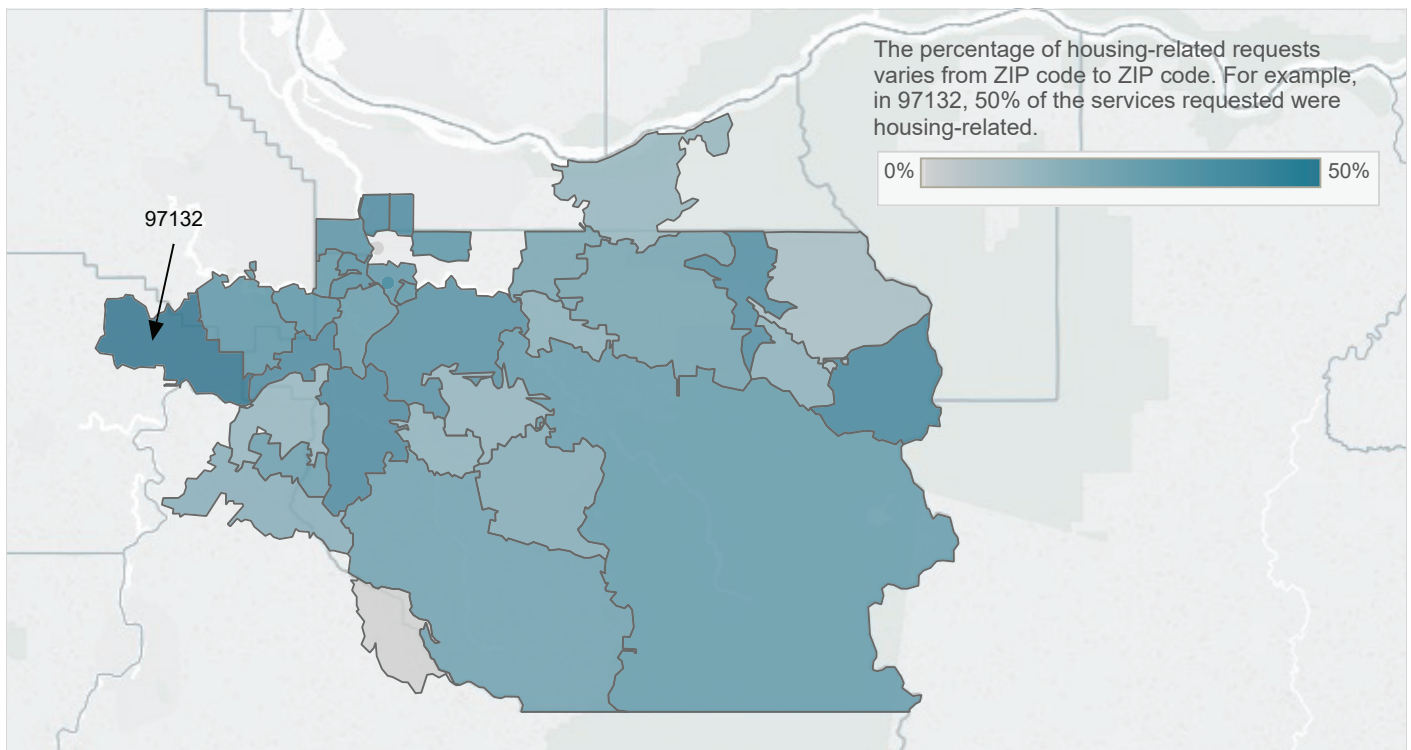
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Percentage of housing-related need requested across Clackamas County by ZIP code



Percentage of housing-related need requests within each ZIP code



HOUSING SERVICE REQUESTS

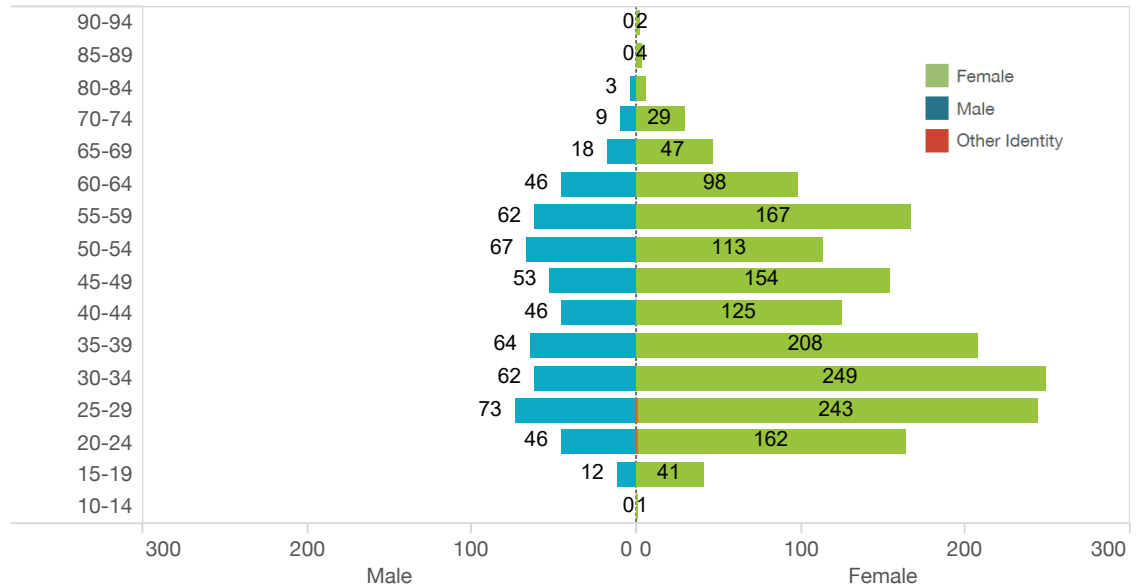
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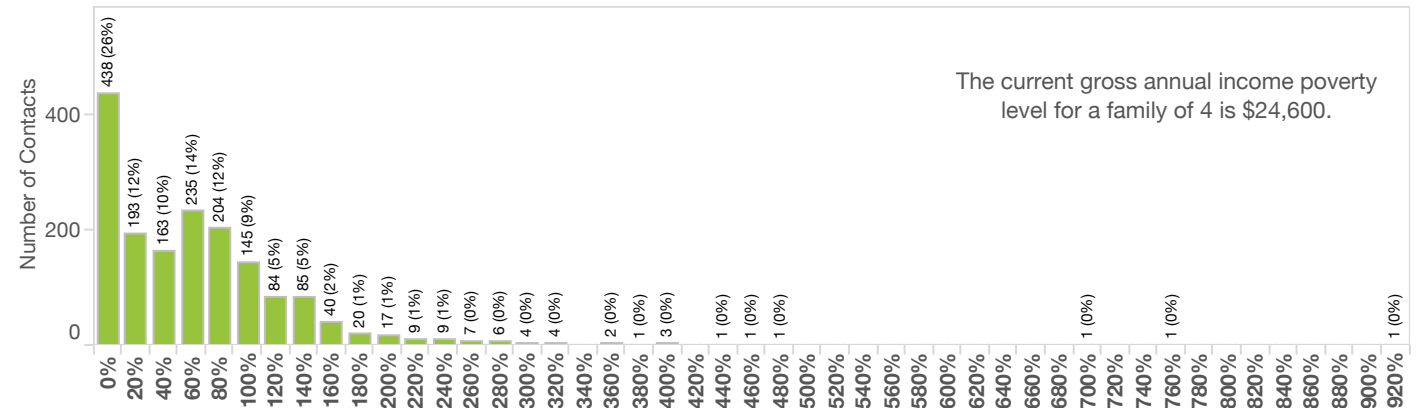
Age

90-94	0%
85-89	0%
80-84	0%
70-74	2%
65-69	3%
60-64	6%
55-59	10%
50-54	8%
45-49	9%
40-44	8%
35-39	12%
30-34	14%
25-29	14%
20-24	9%
15-19	2%
10-14	0%

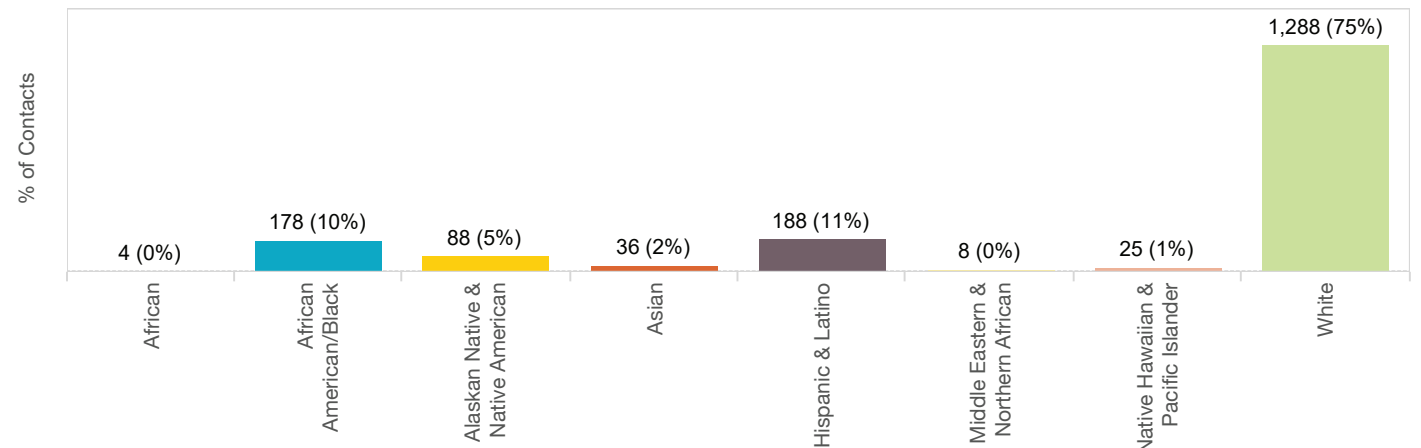
Age and gender



Income, as a percentage of the poverty level



Race and ethnicity

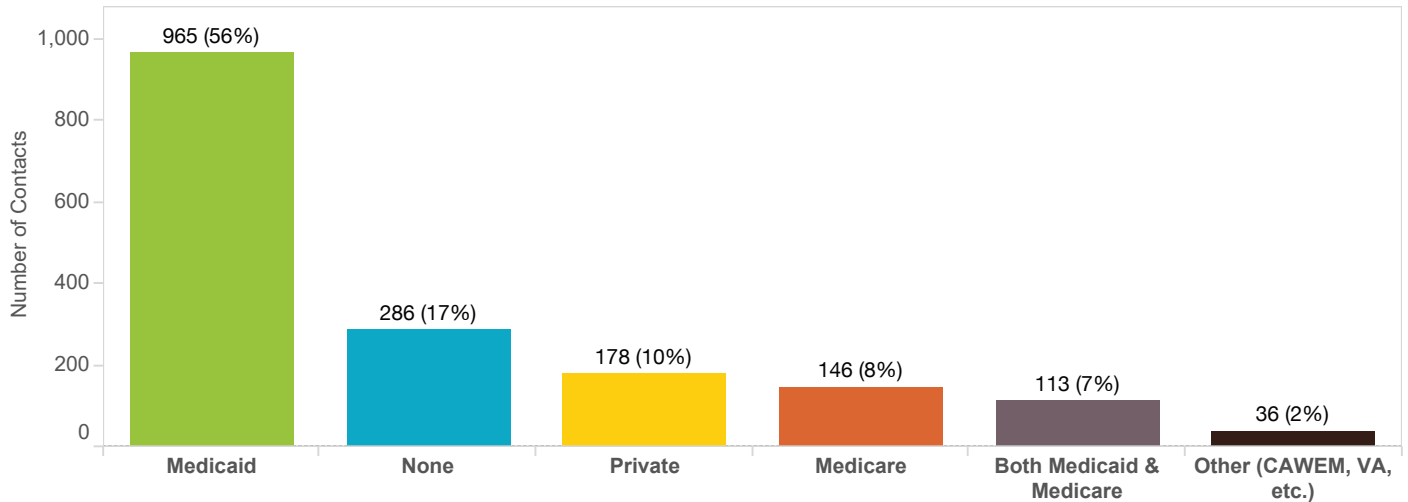


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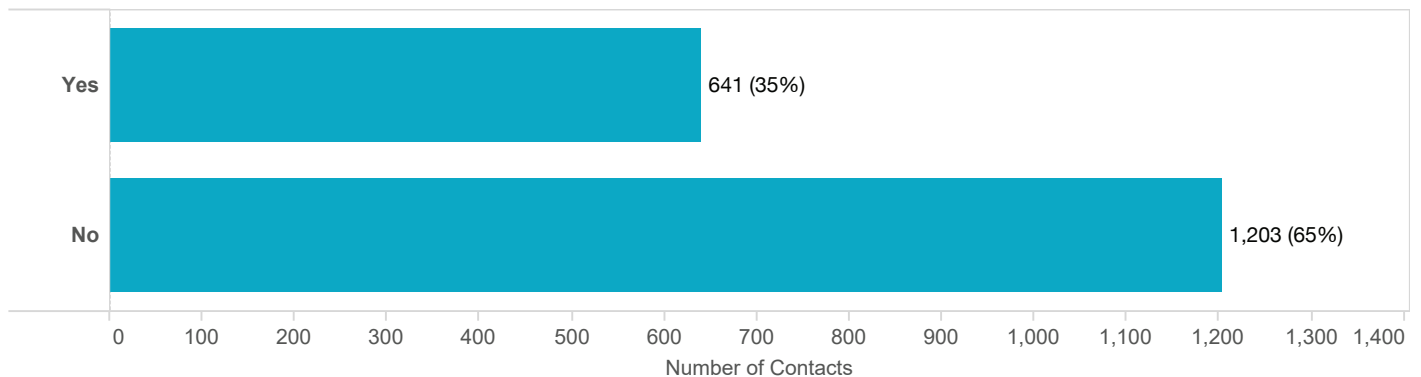
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Health insurance status



Are you currently homeless?



Number of children in the household

