

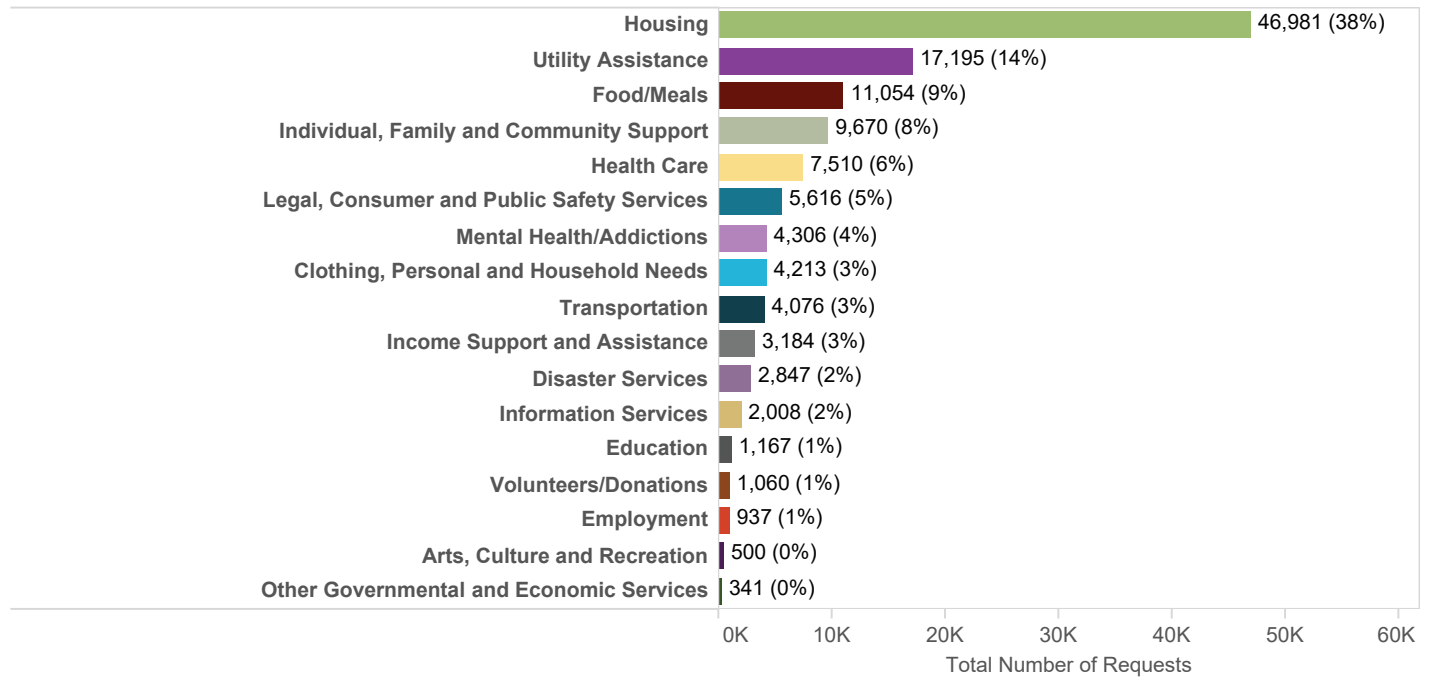
HOUSING SERVICE REQUESTS

Multnomah County, Oregon
July 1, 2016 - June 30, 2017

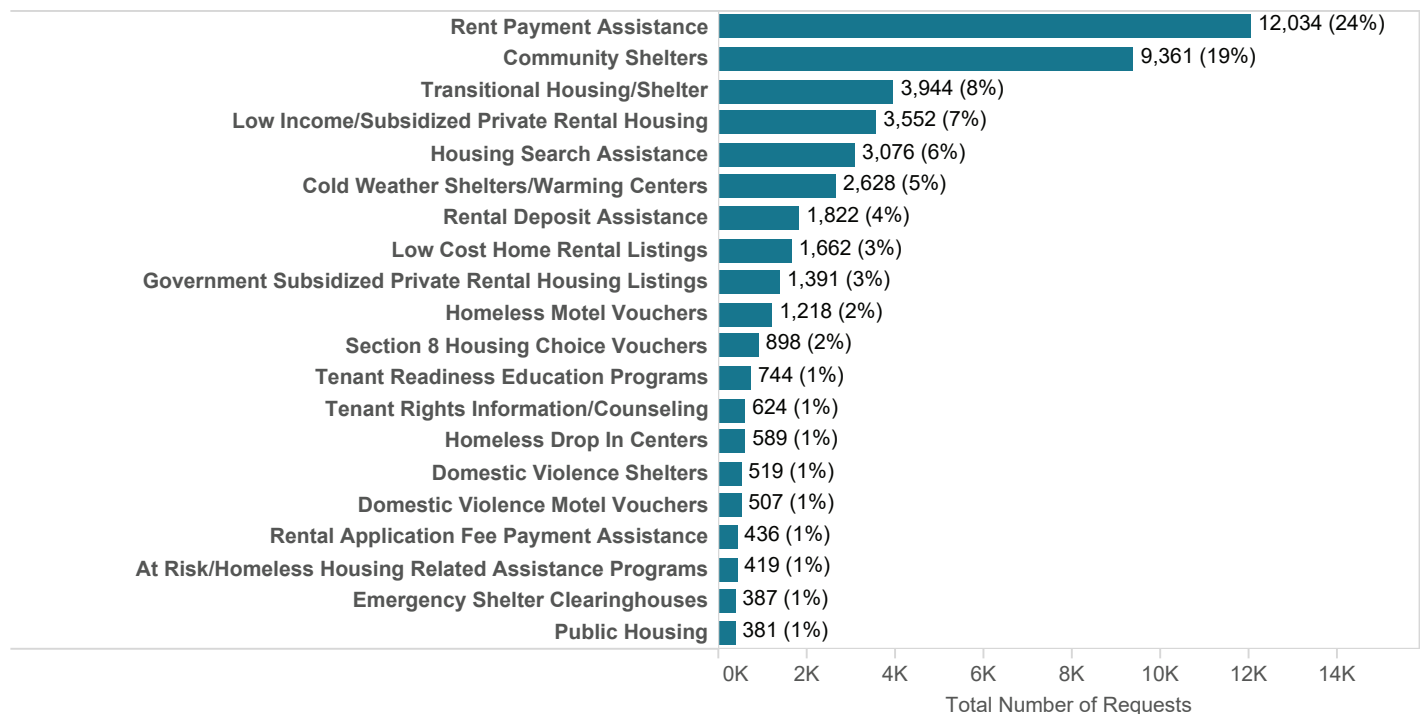


There were 122,665 contacts across 211info's call, text, email, web search, and mobile app referral platforms. Of those contacts, 38% requested housing-related services in Multnomah County. The top 20 distinct housing-related services are listed below, with 24% of contacts requesting rent payment assistance.

Number of services requested across all contact types, grouped by problem need



Top 20 housing-related service requests



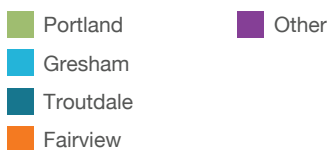
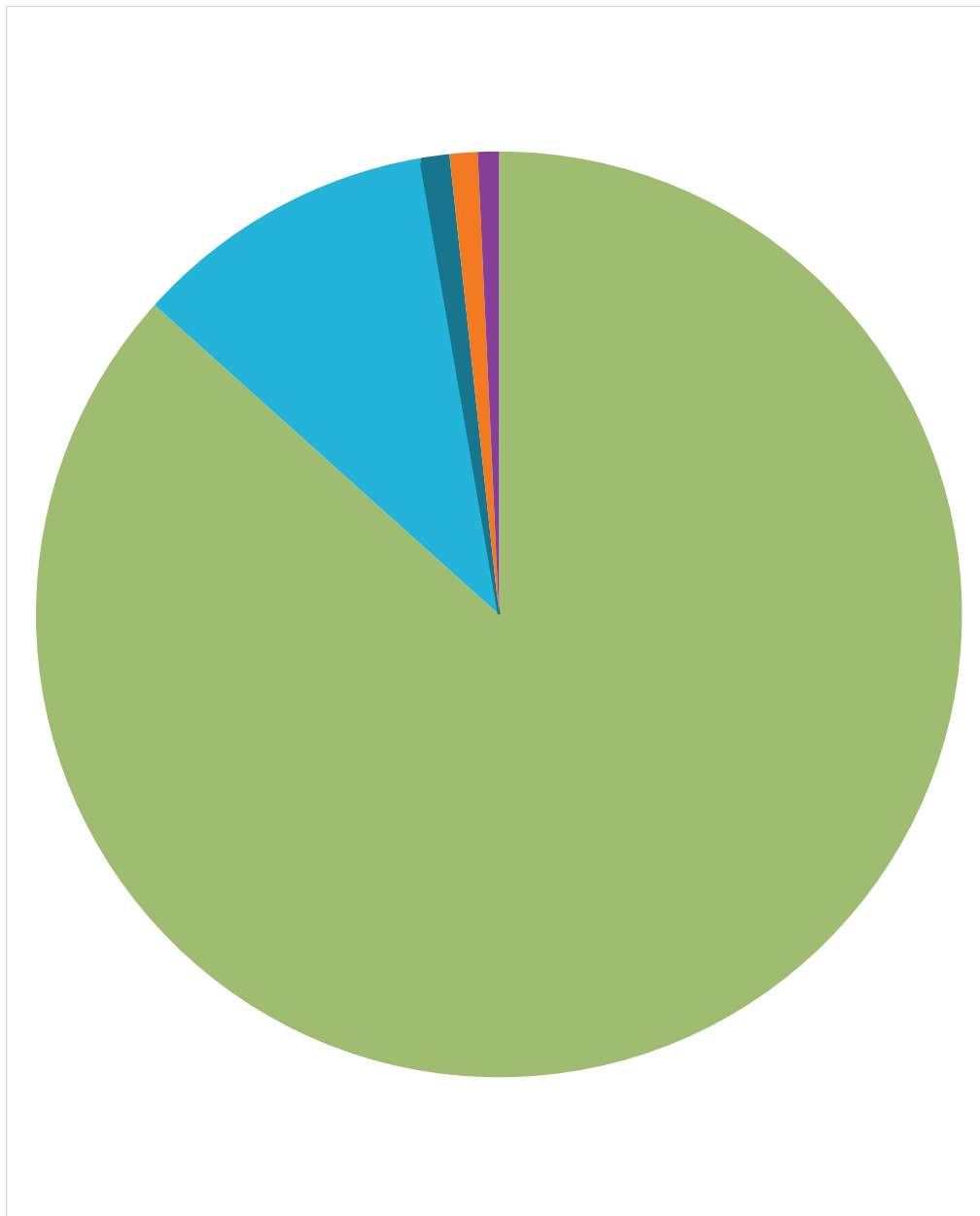
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The majority of housing-related requests in Multnomah County were generated from the City of Portland.

Percent of contacts requesting housing-related services by city



Portland	87.4%
Gresham	10.1%
Troutdale	1.0%
Fairview	0.9%
Other	0.8%

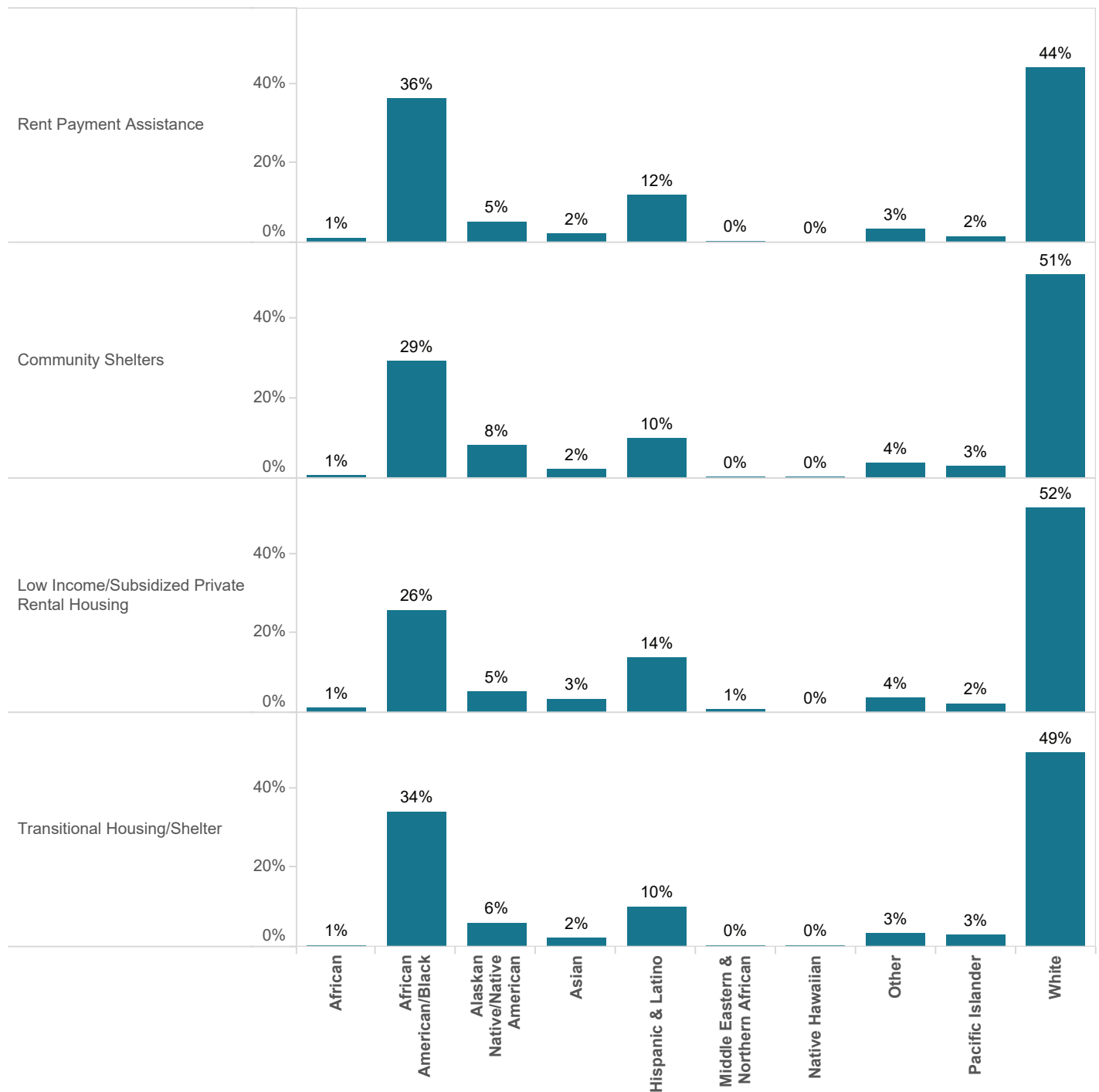
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Housing was the greatest need for individuals across all races and ethnicities. However, housing need requests were disproportionate when compared between races and ethnicities. For example, 36% of all rent payment assistance requests were made by contacts who self-identified as African American or Black.

Top 4 housing-related service requests, segmented by race and ethnicity

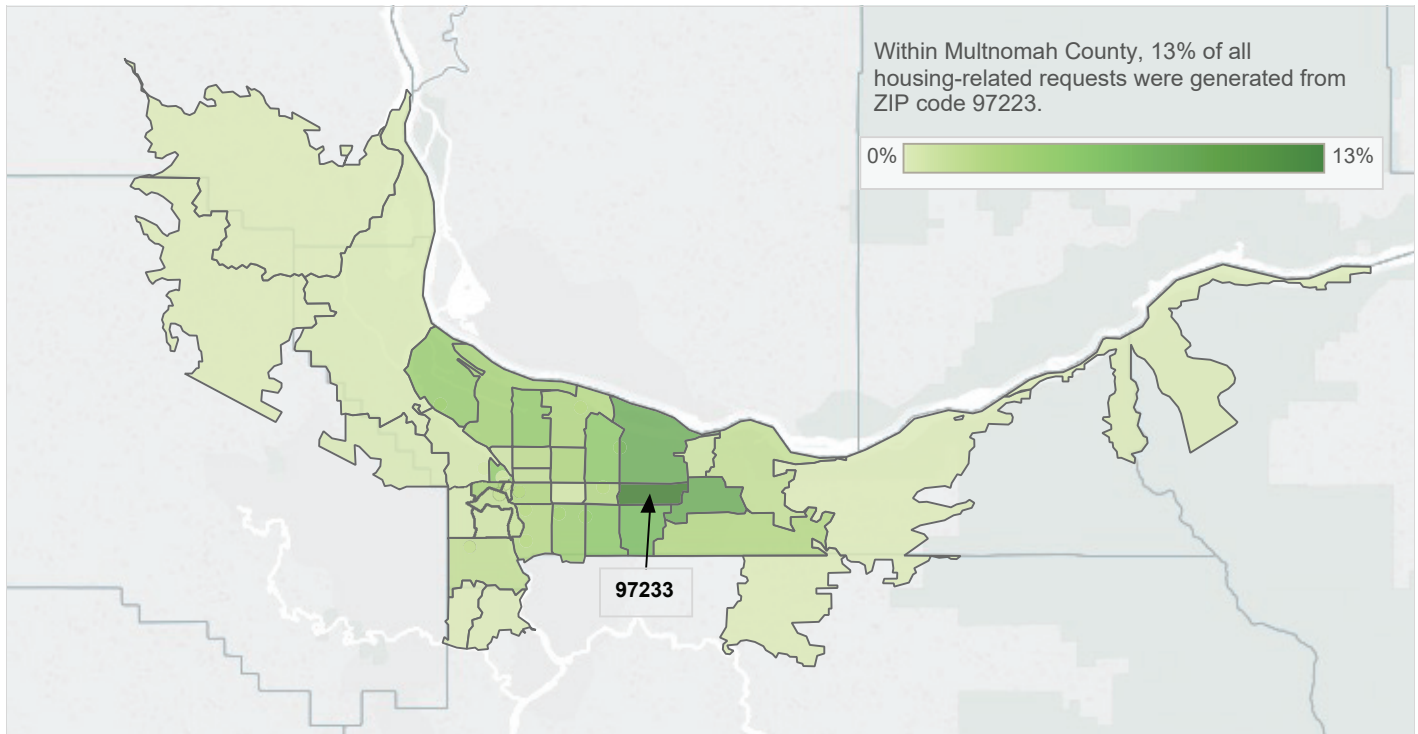


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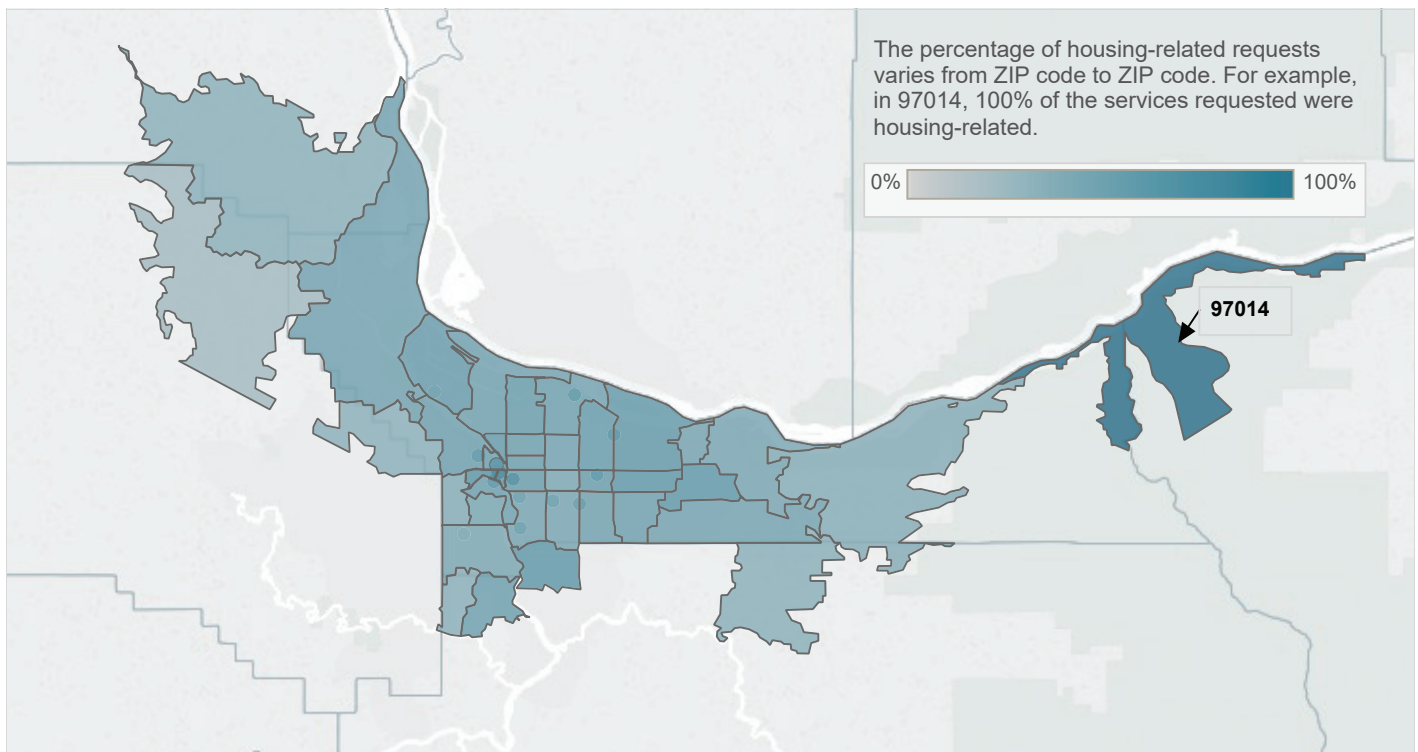
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Percentage of housing-related need requested across Multnomah County by ZIP code



Percentage of housing-related need requests within each ZIP code



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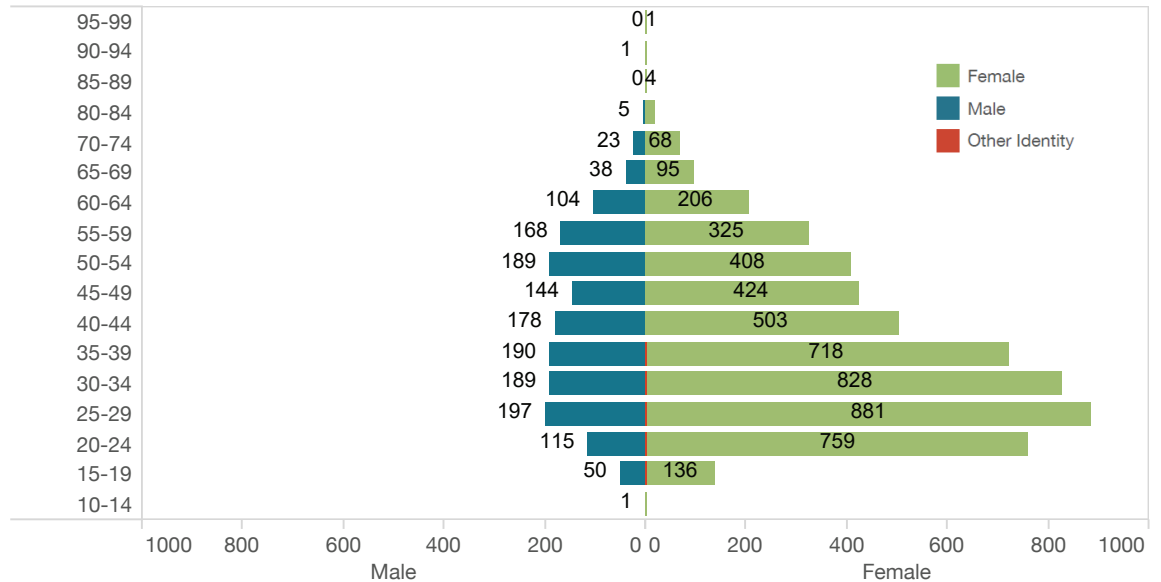
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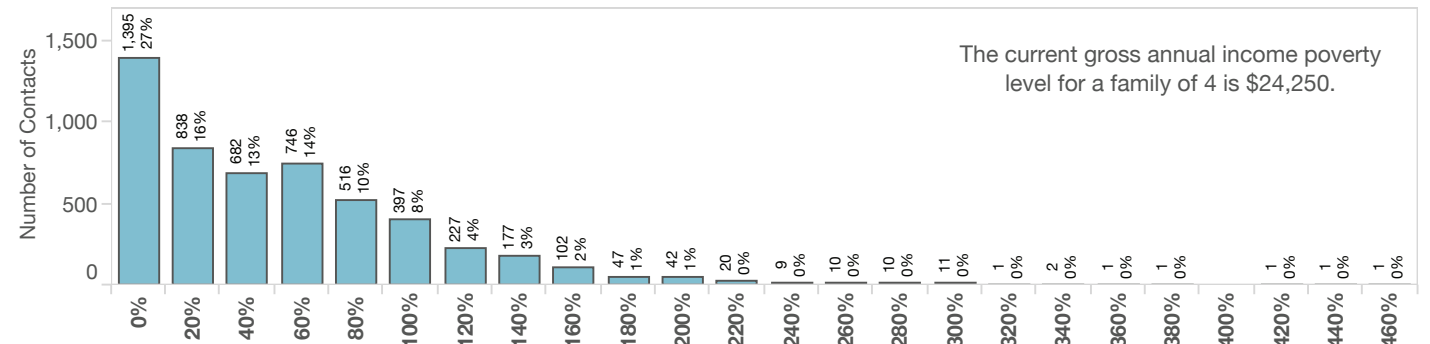
Age

95-99	0%
90-94	0%
85-89	0%
80-84	0%
70-74	1%
65-69	2%
60-64	4%
55-59	7%
50-54	9%
45-49	8%
40-44	10%
35-39	13%
30-34	14%
25-29	15%
20-24	12%
15-19	3%
10-14	0%

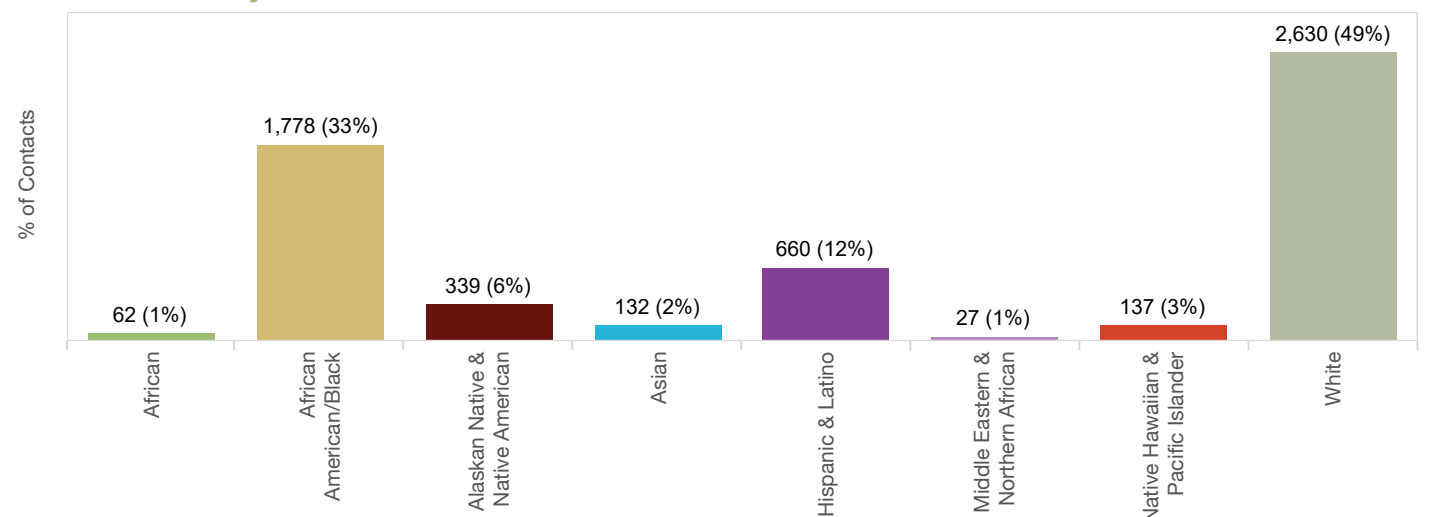
Age and gender



Income, as a percentage of the poverty level



Race and ethnicity

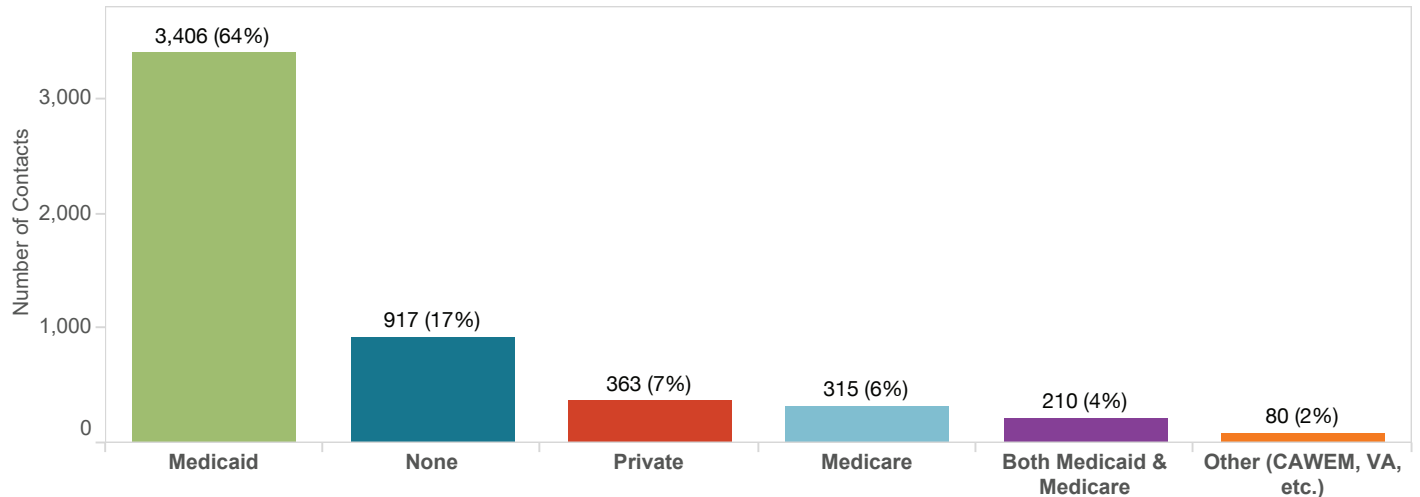


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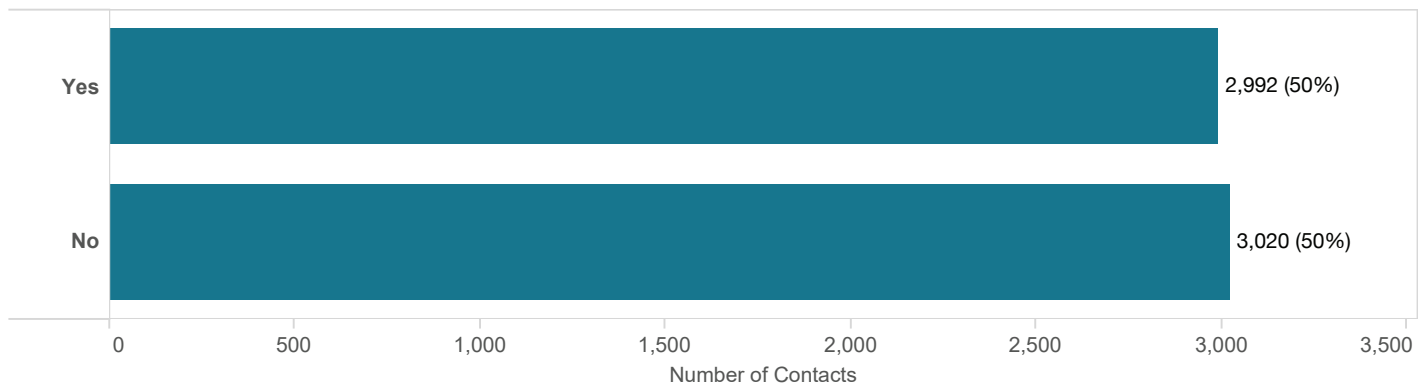
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Health insurance status



Are you currently homeless?



Number of children in the household

