

HB 2156-1
(LC 1801)
5/26/17 (TSB/ps)

Requested by JOINT COMMITTEE ON WAYS AND MEANS

**PROPOSED AMENDMENTS TO
HOUSE BILL 2156**

1 Delete lines 6 through 11 of the printed bill and insert:

2 **“SECTION 2. (1)(a) The Department of Revenue shall establish a**
3 **program by means of which representatives of C corporations and S**
4 **corporations may resolve issues and ask questions concerning Oregon**
5 **corporate income and excise tax laws or the application of Oregon**
6 **corporate income and excise tax laws. The department shall dedicate**
7 **trained employees, a telephone number and other electronic means of**
8 **communication exclusively to the program and shall provide resources**
9 **that are sufficient to enable the program to answer questions and re-**
10 **solve issues in an expedited manner.**

11 **“(b) The telephone number and electronic means of communication**
12 **described in paragraph (a) of this subsection must be separate from**
13 **the telephone number and electronic means of communication the**
14 **department uses for general tax questions or questions from tax**
15 **practitioners.**

16 **“(2) The department shall clearly list the dedicated telephone num-**
17 **ber and means of electronic communication described in subsection**
18 **(1)(a) of this section on any notice or letter the department sends to**
19 **a business customer. The department may not list on the notice or**
20 **letter a telephone number or electronic means of communication that**
21 **the department uses for general tax questions or questions from tax**

1 **practitioners.**

2 **“(3) The department shall track customer satisfaction with the**
3 **program described in subsection (1) of this section.”.**

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