# House Bill 2170

Sponsored by Representative STARK, Senator GELSER, Representatives OLSON, KENY-GUYER, PILUSO, Senators DEMBROW, HANSELL, KRUSE; Representative MCLANE, Senator ROBLAN (Presession filed.)

#### SUMMARY

The following summary is not prepared by the sponsors of the measure and is not a part of the body thereof subject to consideration by the Legislative Assembly. It is an editor's brief statement of the essential features of the measure **as introduced**.

Establishes Office of Oregon Ombudsmen, containing Long Term Care Ombudsman, Residential Facilities Ombudsman, Foster Parent Ombudsman, Foster Child Ombudsman and Oregon Public Guardian and Conservator. Specifies duties.

Guardian and Conservator. Specifies duties. Requires Department of Human Services to notify foster parents and foster children of availability of Foster Child Ombudsman and Foster Parent Ombudsman to investigate complaints.

Declares emergency, effective on passage.

1	A BILL FOR AN ACT
<b>2</b>	Relating to ombudsmen; creating new provisions; amending ORS 124.090, 125.060, 125.075, 125.320,
3	$125.678,\ 125.687,\ 418.201,\ 418.648,\ 441.402,\ 441.403,\ 441.406,\ 441.407,\ 441.408,\ 441.409,\ 441.411,$
4	$441.412,\;441.413,\;441.414,\;441.416,\;441.417,\;441.418,\;441.419,\;443.455,\;443.738,\;443.767,\;443.825\;\text{ and}$
5	476.030; and declaring an emergency.
6	Be It Enacted by the People of the State of Oregon:
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8	OFFICE OF OREGON OMBUDSMEN
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10	SECTION 1. Section 2 of this 2017 Act is added to and made a part of ORS 441.402 to
11	441.419.
12	SECTION 2. (1) The Office of Oregon Ombudsmen is established, consisting of the:
13	(a) Long Term Care Ombudsman;
14	(b) Residential Facilities Ombudsman;
15	(c) Foster Parent Ombudsman;
16	(d) Foster Child Ombudsman; and
17	(e) Oregon Public Guardian and Conservator.
18	(2) The Office of Oregon Ombudsmen shall function separately and independently from
19	any other state agency.
20	(3) The Governor shall appoint an executive director of the Office of Oregon Ombudsmen
21	from a list of three nominees nominated by the Oregon Ombudsmen and Oregon Public
22	Guardian and Conservator Advisory Committee established under ORS 441.416 and shall set
23	the compensation of the executive director. The executive director shall serve at the pleas-
24	ure of the Governor. The executive director:
25	(a) Shall appoint the Long Term Care Ombudsman, the Residential Facilities Ombuds-
26	man, the Foster Parent Ombudsman, the Foster Child Ombudsman and the Oregon Public
27	Guardian and Conservator as provided in ORS 125.678, who shall serve at the pleasure of the
28	executive director;

(b) Shall perform all administrative functions of the office; 1 2 (c) Shall identify and coordinate programs, services and other assistance for persons receiving public guardian and conservator services under ORS 125.675 to 125.687, that are 3 available statewide; 4 (d) Shall contract with the state protection and advocacy system described in ORS 192.517 5 (1) to provide services and assistance to persons who are prospective or current residents 6 of a mental health treatment facility or of a residential facility for individuals with develop-7 mental disabilities when the system has received a notice regarding the person pursuant to 8 9 ORS 125.060 (7)(c) or (8)(c); and (e) May appoint all subordinate officers and employees of the office, prescribe their duties 10 and set their compensation. 11 12(4) The office may adopt rules necessary for carrying out ORS 441.402 to 441.419 and sections 17, 18 and 20 of this 2017 Act. 13 (5) The office shall, at least annually, provide a report to the Governor, the Governor's 14 15 Child Foster Care Advisory Commission established by section 1, chapter 76, Oregon Laws 2016, the Oregon Health Authority, the Department of Human Services and the Legislative 16 Assembly on the activities of the ombudsmen. 17 18 SECTION 3. ORS 441.402 is amended to read: 19 441.402. As used in ORS 441.402 to 441.419: (1) "Designee" means an individual appointed by the [Long Term Care Ombudsman] Office of 20**Oregon Ombudsmen** to serve as a representative in order to carry out the purpose of ORS 441.402 2122to 441.419 and sections 17, 18 and 20 of this 2017 Act. 23(2) "Facility" means a long term care facility or a residential facility. (3) "Foster child" has the meaning given that term in ORS 418.200. 94 (4) "Foster parent" means an individual who has a certificate to operate a foster home 25issued under in ORS 418.635 and who is providing care to a foster child in the individual's 2627home. (5) "Resident" means an individual residing in a facility. 28[(2)] (6) "Residential facility" includes a: 2930 [(a) Long term care facility;] 31 [(b)] (a) Residential facility as defined in ORS 443.400, excluding a: (A) Facility housing persons committed under ORS 161.327; and 32(B) Facility licensed by the Oregon Health Authority to provide alcohol and drug treatment; 33 34 [(c)] (b) Licensed adult foster home as defined in ORS 443.705; [(d)] (c) Developmental disability child foster home, as defined in ORS 443.830, that is certified 3536 by the Department of Human Services; and 37 [(e)] (d) Continuing care retirement community as defined in ORS 101.020. 38 SECTION 4. ORS 441.403 is amended to read: 441.403. [(1) The office of the Long Term Care Ombudsman is established. The Long Term Care 39 Ombudsman shall function separately and independently from any other state agency. The Governor 40 shall appoint the Long Term Care Ombudsman for a four-year term from a list of three nominees 41 nominated by the Residential Facilities Advisory Committee established under ORS 441.416. The ap-42 pointment of the Long Term Care Ombudsman is subject to Senate confirmation under ORS 171.562 43 and 171.565. A vacancy shall be filled within 60 days in the same manner as an appointment is 44 made.] 45

1 [(2) The Long Term Care Ombudsman may be removed for just cause, upon recommendation to the 2 Governor by the Residential Facilities Advisory Committee.]

3 [(3)] The Long Term Care Ombudsman and the Residential Facilities Ombudsman shall each

4 have background and experience in the following areas:

- 5 [(a)] (1) The fields of aging, mental health or developmental disabilities;
- 6 [(b)] (2) Physical or behavioral health care;
- 7 [(c)] (3) Working with community programs;
- 8 [(d)] (4) Strong understanding of long term care issues, both regulatory and policy;
- 9 [(e)] (5) Working with health care providers;
- 10 [(f)] (6) Working with and involvement in volunteer programs; and
- 11 [(g)] (7) Administrative and managerial experience.
- 12 **SECTION 5.** ORS 441.406 is amended to read:

441.406. (1) The Foster Child Ombudsman and the Foster Parent Ombudsman shall carry
 out the duties described in sections 17 and 20 of this 2017 Act.

[(1)] (2) The [office of the] Long Term Care Ombudsman and the Residential Facilities Om budsman shall carry out the following duties:

(a) Investigate and resolve complaints made by or for residents of [*residential*] facilities about
administrative actions that may adversely affect their health, safety, welfare or rights, including by
subpoending any person to appear, give sworn testimony or to produce documentary or other evidence that is reasonably material to any matter under investigation.

(b) Undertake, participate in or cooperate with persons and agencies in such conferences, in quiries, meetings or studies as may lead to improvements in the functioning of [*residential*] facilities.

(c) Monitor the development and implementation of federal, state and local laws, regulations and
 policies that relate to [*residential*] facilities in this state.

25 (d) Provide information to public agencies about the problems of residents [of residential 26 facilities].

(e) Work closely with cooperative associations and citizen groups in this state and the stateprotection and advocacy system under ORS 192.517.

(f) Widely publicize [the Long Term Care Ombudsman's] each ombudsman's service, purpose
 and mode of operation.

(g) Collaborate with the Oregon Health Authority, the Department of Human Services, the Nursing Home Administrators Board and any other appropriate agencies and organizations to establish a statewide system to collect and analyze information on complaints and conditions in [residential] facilities for the purpose of publicizing improvements and resolving significant problems.

[(h)(A) Identify and coordinate programs, services and other assistance for persons receiving public
 guardian and conservator services under ORS 125.675 to 125.687, that are available statewide;]

[(B) Contract with qualified individuals and entities to provide programs, services and assistance
 to persons receiving public guardian and conservator services under ORS 125.675 to 125.687 who are
 located in areas of this state where such programs, services and other assistance are inadequate or
 nonexistent; and]

41 [(C) Contract with the state protection and advocacy system described in ORS 192.517 (1) to provide 42 services and assistance to persons who are prospective or current residents of a mental health treatment 43 facility or of a residential facility for individuals with developmental disabilities when the system has 44 received a notice regarding the person pursuant to ORS 125.060 (7)(c) or (8)(c).]

45 [(i)] (h) Appoint designees to serve as local representatives of the [office] ombudsmen in various

1 districts of [the] this state and regularly monitor their functions.

2 [(j)] (i) Specify qualifications and duties of designees.

3 [(k) Adopt rules necessary for carrying out ORS 441.402 to 441.414, after consultation with the 4 Residential Facilities Advisory Committee.]

5 [(L) Provide periodically, or at least annually, a report to the Governor, authority, department and
6 Legislative Assembly.]

[(m)] (j) Prepare necessary reports with the assistance of the authority and the department.

8 [(n) Supervise, monitor, advise and support the Oregon Public Guardian and Conservator ap-9 pointed under ORS 125.678.]

10 [(2)] (3) At least quarterly, the Oregon Health Authority and the Department of Human Services 11 and their designees shall provide the Long Term Care Ombudsman and the Residential Facilities 12 Ombudsman with [a list] lists of the number of licensed or certified beds in each [residential] fa-13 cility for which the ombudsman has responsibilities under this section.

14 [(3)] (4) As used in this section, "administrative action" means any action, inaction or decision 15 made by an owner, employee or agent of a [*residential*] facility or by a public agency that affects the 16 services to residents of the facility.

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SECTION 6. ORS 441.407 is amended to read:

18 441.407. The [Long Term Care Ombudsman] Office of Oregon Ombudsmen shall establish pro-19 cedures to maintain the confidentiality of the records and files of foster parents, foster children 20 and residents [of residential facilities]. These procedures must meet the following requirements:

(1) [The] An ombudsman or designee may not disclose, except to state agencies, the identity of any foster parent, foster child, resident [unless the complainant or the resident, or the legal representative of either, consents in writing to the disclosure and specifies] or individual acting on behalf of a foster parent, foster child or resident without a written consent signed by the foster parent, foster child, resident or individual or the legal representative of the foster parent, foster child, resident or individual. The written consent must specify to whom the disclosure may be made.

(2) The identity of any [complainant or] foster parent, foster child or resident, [on whose behalf *a complaint is made*,] or individual providing information on behalf of the [complainant] foster parent, foster child or [the] resident, shall be confidential. If the complaint becomes the subject of judicial proceedings, the investigative information held by the ombudsman or designee shall be
disclosed for the purpose of the proceedings if requested by the court.

(3) The Foster Child Ombudsman and the Foster Parent Ombudsman may not share in formation concerning a foster child or foster parent without the written consent of the fos ter child or foster parent whose information will be shared or the written consent of an
 individual with the legal authority to act on behalf of a foster child or foster parent.

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**SECTION 7.** ORS 441.408 is amended to read:

38 441.408. (1) The Long Term Care Ombudsman, the Residential Facilities Ombudsman and 39 each designee shall have the right of entry into [*residential*] facilities at any time considered nec-40 essary and reasonable by the ombudsman or the designee for the purpose of:

41 (a) Investigating and resolving complaints made by residents or made on their behalf;

42 (b) Interviewing residents, with their consent, in private;

43 (c) Offering the services of the ombudsman or the designee to any resident, in private;

- 44 (d) Interviewing employees or agents of the facility;
- 45 (e) Consulting regularly with the facility administration; and

1 (f) Providing services authorized by law or by rule.

2 (2) The Long Term Care Ombudsman, the Residential Facilities Ombudsman and each **designee** shall have access to any resident's records, and to records of any public agency necessary 3 to the duties of the ombudsman, including records on [patient] resident abuse complaints made 4 pursuant to ORS 124.050 to 124.095, 430.735 to 430.765, 441.630 to 441.680 and 441.995. The pro-5 visions of ORS 192.553 to 192.581 are not intended to limit the access of the Long Term Care Om-6 budsman and the Residential Facilities Ombudsman to medical records of residents [of residential 7 facilities]. Designees may have access to individual resident's records, including medical records 8 9 [as authorized by the resident or resident's legal representative], if needed to investigate a 10 complaint:

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## (a) As authorized by the resident or the resident's legal representative; or

(b) If the resident does not have a legal representative and the resident lacks the mental
 capacity to authorize disclosure.

(3) Entry and investigation authorized by this section shall be done in a manner that does not
 disrupt significantly the providing of nursing, residential or other personal care or treatment to
 residents.

(4) The ombudsman or the designee must show identification to the person in charge of the facility. The resident shall have the right to refuse to communicate with the ombudsman or the designee. The refusal shall be made directly to the ombudsman or the designee and not through an intermediary.

(5) The resident shall have the right to participate in planning any course of action to be takenon behalf of the resident by the ombudsman or the designee.

23 SECTION 8. ORS 441.409 is amended to read:

441.409. (1) Following an investigation, the Long Term Care Ombudsman, the Residential Facilities Ombudsman or the designee shall report opinions or recommendations to the party or parties affected and, if appropriate, shall attempt to resolve the complaint using informal mediation or conflict resolution techniques [of mediation, conciliation and persuasion]. Complaints of conditions adversely affecting residents [of residential facilities], or complaints of conditions threatening the safety or well-being of residents that cannot be resolved in the manner described in this section, shall be referred to an appropriate state agency.

(2) Programs that promote the safety or emotional or physical well-being of residents [of resi dential facilities] shall be promoted and publicized by the [ombudsman] ombudsmen and the
 designees.

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## SECTION 9. ORS 441.411 is amended to read:

441.411. (1) The [Long Term Care Ombudsman] Office of Oregon Ombudsmen shall prepare and distribute to each [residential] facility in this state a written notice describing the procedures to follow in making a complaint, including the address and telephone number of the [ombudsman] Long Term Care Ombudsman and the Residential Facilities Ombudsman and local designee, if any, and a poster describing the Long Term Care Ombudsman Program and the Residential Facilities Ombudsman Program and providing contact information.

(2) The administrator of each [*residential*] facility shall post the written notice and poster required by this section in conspicuous places in the facility in accordance with procedures provided
by the [*ombudsman*] Office of Oregon Ombudsmen and shall give the written notice to each resident and legally appointed guardian, if any.

45 **SECTION 10.** ORS 441.412 is amended to read:

1 441.412. (1) Any employee or agent of a [*residential*] facility acting in good faith in discussing 2 resident care pursuant to ORS 441.408 shall have immunity from any civil liability that might oth-3 erwise be incurred or imposed with respect to the making of such report.

4 (2) Any employee or agent who makes a report pursuant to ORS 441.408 may not be subjected 5 to any retaliation by any official or other employee of a [*residential*] facility solely for making a 6 report, including but not limited to restriction of otherwise lawful access to the facility or to any 7 resident of the facility, or, if an employee, to dismissal or harassment.

8 (3) The Long Term Care Ombudsman, the Residential Facilities Ombudsman or the designee 9 acting in good faith in discussing resident care pursuant to ORS 441.408 shall have immunity from 10 any civil or criminal liability, that might otherwise be incurred or imposed with respect to the 11 discussion.

12 **SECTION 11.** ORS 441.413 is amended to read:

441.413. (1) The appointments of designees by the Long Term Care Ombudsman or the Res idential Facilities Ombudsman shall be made in consultation with a local screening committee
 that may consist of but not be limited to persons representing:

16 (a) The area agency on aging.

17 (b) The local office of the Department of Human Services.

18 (c) The local health department.

19 (d) Senior citizens groups in the area.

20 (e) [Residential] Facilities in the area.

21 (f) Local elected officials.

22 (g) The community mental health program director or local mental health authority.

23 (h) The community developmental disabilities program director.

24 (i) [Representatives from] The Oregon Health Authority.

(2) To be appointed as a designee, a person must complete [six days of] **an** initial training and attend quarterly training sessions that are approved by the [Long Term Care Ombudsman] **Office of Oregon Ombudsmen** and that shall be coordinated and funded by the Department of Human Services and the Oregon Health Authority, subject to the availability of funds. Local screening committees shall be appointed by and serve at the pleasure of the Long Term Care Ombudsman and the Residential Facilities Ombudsman.

(3) Designees must sign a contract with the state that outlines the scope of their duties. In
districts where a designee is an employee or agent of a local entity, a three-party contract shall be
executed. Violation of the contract is cause for the termination of the appointment. A directory of
all designees shall be maintained in the Office of [the Long Term Care Ombudsman] Oregon
Ombudsmen.

(4) The qualifications of designees shall include experience with [*residential*] facilities, or resi dents or potential residents [*of residential facilities*], and the ability to communicate well, to under stand laws, rules and regulations, and to be assertive, yet objective.

(5) Applicants who have experience in [either] social [service] work, social services, mental
health, developmental disability services, gerontology, nursing or paralegal work shall be given
preference in the appointment of designees.

42 (6) The contract shall include [statements] an acknowledgment that the purpose of the Long
43 Term Care Ombudsman Program and the Residential Facilities Ombudsman Program is to:

44 (a) Promote rapport and trust between the residents and staff of the [residential] facilities and
45 [Long Term Care Ombudsman] ombudsmen;

# $\rm HB\ 2170$

1	(b) Assist residents with participating more actively in determining the delivery of services at
2	the facilities;
3	(c) Serve as an educational resource;
4	(d) Receive, resolve or relay concerns to the [Long Term Care Ombudsman] ombudsmen or the
5	appropriate agency; and
6	(e) Ensure equitable resolution of problems.
7	(7) The duties of the designees are to:
8	(a) Visit each assigned [residential] facility on a regular basis:
9	(A) Upon arrival and departure, inform a specified staff member.
10	(B) Review, with a specified staff member, any problems or concerns that need to be considered.
11	(C) Visit individual residents and resident councils.
12	(b) Maintain liaison with appropriate agencies and the [Long Term Care Ombudsman]
13	ombudsmen.
14	(c) Report, in writing, monthly to the [Long Term Care Ombudsman] ombudsmen.
15	(d) Keep residents and staff informed of the Long Term Care Ombudsman Program and the
16	Residential Facilities Ombudsman Program.
17	(e) Periodically review the resident's rights described in ORS 427.107 and 430.210, the
18	patients' bill of rights prescribed in ORS 441.605, 441.610 and 441.612 and any other applicable
19	rights to services with residents, families, guardians, administrators and staff of [residential] facil-
20	ities.
21	(f) Perform other related duties as specified.
22	SECTION 12. ORS 441.416 is amended to read:
23	441.416. (1) There is established [a Residential Facilities] an Oregon Ombudsmen and Oregon
24	Public Guardian and Conservator Advisory Committee of 11 members to be appointed in the fol-
25	lowing manner:
26	(a) One person appointed by the Speaker of the House of Representatives;
27	(b) One person appointed by the President of the Senate;
28	(c) One person appointed by the House Minority Leader;
29	(d) One person appointed by the Senate Minority Leader;
30	(e) One person appointed by the Governor [from each list of four names submitted by organiza-
31	tions for] to represent each of the following groups:
32	<ul> <li>(A) Seniors[, organizations for];</li> <li>(B) Definition of the first state of</li></ul>
33	(B) Persons with mental illness; [and the Oregon Council on Developmental Disabilities]
34	(C) Persons with intellectual or developmental disabilities;
35	(D) Foster parents; and
36	(E) Foster children; and
37	(f) [Four] <b>Two</b> persons appointed by the Governor[, two of whom] <b>who</b> must have expertise in
38	the provision of guardianship, conservatorship and other fiduciary services for persons with inade-
39	quate resources. (2) Members described in subsection $(1)(c)$ and (6) of this section are subject to confirmation by
40	(2) Members described in subsection (1)(e) and (f) of this section are subject to confirmation by
41 49	the Senate under ORS 171.562 and 171.565.
42 42	(3) The term of office of each member is four years. Before the expiration of the term of a member the appointing authority shall appoint a successor whose term begins on July 1 port fol
43 44	member, the appointing authority shall appoint a successor whose term begins on July 1 next fol- lowing. A member is eligible for reappointment. If there is a vacancy for any cause, the appointing
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45	authority shall make an appointment to become immediately effective for the unexpired term.

(4) The members of the committee must be residents of this state who are broadly represen-1 tative, to the extent possible, of persons residing in [residential] facilities, foster parents and foster 2 children, including members of racial and ethnic minorities, who have knowledge and interest in the 3 problems of persons residing in [residential] facilities, foster parents and foster children and who 4 are representative of all areas of this state and the demographics of groups served by the [Long 5 Term Care Ombudsman] Office of Oregon Ombudsmen. 6

(5) A member of the committee may not have a financial or fiduciary interest in [residential] 7 facilities or [service] providers[,] of services to facilities or involvement in the licensing or certi-8 9 fication of [residential] facilities or service providers.

10 (6) The committee shall select one of its members as chairperson and another as vice chairperson, for such terms and with duties and powers necessary for the performance of the functions 11 12 of such offices as the committee determines.

13 (7) A majority of the members of the committee constitutes a quorum for the transaction of business. Decisions may be made by a majority of the quorum. 14

15 (8) The committee shall meet at least once each month at a place, day and hour determined by the committee. The committee also shall meet at other times and places specified by the call of the 16 chairperson or of a majority of the members of the committee. The committee shall confer each 17 18 month with the Long Term Care Ombudsman, the Residential Facilities Ombudsman, the Foster 19 Parent Ombudsman, the Foster Child Ombudsman and the Oregon Public Guardian and 20Conservator. All meetings are subject to ORS 192.610 to 192.690.

(9) A member of the committee is entitled to compensation and expenses as provided in ORS 2122292.495

23SECTION 13. ORS 441.417 is amended to read:

441.417. The [Residential Facilities] Oregon Ombudsmen and Oregon Public Guardian and 94 **Conservator** Advisory Committee shall: 25

(1) Monitor the [Long Term Care Ombudsman Program] programs administered by the Office 2627of Oregon Ombudsmen.

(2) Advise the Governor and the Legislative Assembly on the [Long Term Care Ombudsman 28Program] programs administered by the office. 29

30 (3) Nominate, after interviews and according to prescribed criteria, three persons to fill the 31 [Long Term Care ombudsman] executive director position in the Office of Oregon Ombudsmen or to fill a vacancy in the position. 32

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SECTION 14. ORS 441.418 is amended to read:

34 441.418. (1) A [residential] facility that files a complaint against a designee appointed under ORS 441.413 and objects to the action of the Long Term Care Ombudsman or the Residential Facilities 35**Ombudsman** in resolving the complaint may appeal the ombudsman's action to a panel of the 36 37 [Residential Facilities] Oregon Ombudsmen and Oregon Public Guardian and Conservator Ad-38 visory Committee.

(2) The committee on its own motion may review any action by the ombudsman appealable under 39 this section. The review shall provide an opportunity for written and oral presentation by the [res-40 idential] facility and the ombudsman. The committee shall issue its findings and any instructions to 41 the ombudsman in written form consistent with the federal Older Americans Act or other applicable 42 43 federal law.

(3) If the committee disagrees with the action of the ombudsman, the committee may refer the 44 resolution back to the ombudsman with instructions consistent with the federal Older Americans 45

# $\rm HB\ 2170$

1	Act or other applicable federal law to conform the ombudsman's action in the matter to the recom-
2	mendations of the committee.
3	SECTION 15. ORS 441.419 is amended to read:
4	441.419. The [Long Term Care Ombudsman] Oregon Ombudsmen Account is established in the
5	State Treasury, separate and distinct from the General Fund. All miscellaneous receipts, gifts and
6	federal and other grants received by the [Long Term Care Ombudsman] Office of Oregon
7	Ombudsmen shall be deposited into the [Long Term Care Ombudsman] Oregon Ombudsmen Ac-
8	count and are continuously appropriated to the [Long Term Care Ombudsman] office for carrying
9	out the responsibilities of the [Long Term Care Ombudsman and the Oregon Public Guardian and
10	Conservator] office.
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12	FOSTER CHILD OMBUDSMAN
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14	SECTION 16. Sections 17, 18 and 20 of this 2017 Act are added to and made a part of ORS
15	chapter 418.
16	SECTION 17. (1) As used in this section:
17	(a) "Foster child" has the meaning given that term in ORS 418.200.
18	(b) "Foster parent" has the meaning given that term in ORS 441.402.
19	(2) The Foster Child Ombudsman, within the Office of Oregon Ombudsmen, shall:
20	(a) Provide foster children and individuals acting on their behalf with information re-
21	garding the rights of foster children set forth in ORS 418.201;
22	(b) Investigate a complaint made by or on behalf of a foster child if the allegations con-
23	tained in the complaint may adversely affect the health, safety, welfare or rights of the fos-
24	ter child, including by subpoenaing any person to appear, to give sworn testimony or to
25	produce documentary or other evidence that is reasonably material to any matter under in-
26	vestigation;
27	(c) Collaborate with the Department of Human Services, foster parents, caseworkers,
28	caseworker supervisors, attorneys, foster child advocates and supporters, court appointed
29	special advocates, local citizen review boards and department employees that certify foster
30	parents, including by obtaining timely responses to inquiries and requests and by resolving
31	issues;
32	(d) Assist foster children and individuals acting on their behalf in locating and accessing
33	resources in the community and in connecting with local service providers;
34	(e) Work with foster children and individuals acting on their behalf to identify and re-
35	commend processes for:
36	(A) A foster child or individual acting on behalf of the foster child to make complaints
37	about the foster child's care or interaction with the individuals and entities described in
38	paragraph (c) of this subsection; and
39	(B) Engaging the participation of foster children and individuals acting on behalf of foster
40	children in general studies, conferences, inquiries or meetings related to foster care in this
41	state;
42	(f) Organize, participate in or cooperate with persons and agencies in general studies,
43	conferences, inquiries or meetings that may result in recommendations for improvements in
44	the functioning of the foster care system in this state;
45	(g) Monitor the development and implementation of federal, state and local laws and

1 policies that relate to the foster care system in this state;

(h) Provide information to state and local agencies about problems identified and reforms
undertaken in the foster care system in this state and work closely with associations and
citizen groups and with the state protection and advocacy system under ORS 192.517; and

5 (i) Establish and maintain the hotline telephone number for foster children required by
6 ORS 418.201 (7).

7 (3) The Foster Child Ombudsman or the designee shall report to a foster child and to an 8 individual that makes a complaint on behalf of the foster child the findings of the ombuds-9 man or designee in the investigation of the complaint and may make recommendations. If 10 appropriate, the ombudsman or designee shall attempt to resolve the complaint using in-11 formal mediation or conflict resolution techniques. Complaints of conditions threatening the 12 safety or well-being of a foster child that cannot be resolved must be referred to the De-13 partment of Human Services or law enforcement officials.

(4) A foster child or individual acting on behalf of a foster child who makes a complaint to the Foster Child Ombudsman under this section or who participates in an investigation of a complaint may not be subjected to a penalty, sanction or restriction or be denied any right, privilege or benefit on account of making the complaint or participating in the investigation of the complaint.

(5) In order to encourage foster children and individuals acting on behalf of foster children to communicate with the Foster Child Ombudsman, any foster child or individual acting on behalf of a foster child who makes a complaint to the Foster Child Ombudsman in good faith under this section or who participates in an investigation of a complaint shall have immunity from any civil or criminal liability that might otherwise be incurred or imposed with respect to the communication.

(6) The Foster Child Ombudsman and each designee shall have access to records of any
public agency necessary to the duties of the ombudsman. The provisions of ORS 192.553 to
192.581 are not intended to limit the access of the Foster Child Ombudsman to a foster child's
records, including medical records as authorized by the foster child or individual acting on
behalf of the foster child, if needed to investigate a complaint.

(7) A foster child or individual acting on behalf of the foster child shall have the right
 to participate in planning any course of action to be taken on behalf of the foster child by
 the Foster Child Ombudsman or the designee.

(8) All state agencies shall cooperate with and assist the Foster Child Ombudsman in the
 performance of the ombudsman's duties and functions.

(9) Writings and information provided to, and communications with, the Foster Child
 Ombudsman are subject to ORS 441.407.

37 <u>SECTION 18.</u> (1) The Foster Child Ombudsman and the Foster Parent Ombudsman may 38 appoint designees to serve as local representatives of the ombudsmen. The ombudsmen shall 39 regularly monitor the functions of designees.

(2) The appointments of designees by the Foster Child Ombudsman or the Foster Parent
 Ombudsman shall be made in consultation with a local screening committee that may consist
 of but need not be limited to persons representing:

43 (a) The Department of Human Services.

44 (b) Elected officials.

45 (c) The Oregon Health Authority.

[10]

1 (d) Foster care providers.

13

2 (e) Court appointed special advocates.

3 (f) Local citizen review boards.

4 (3) To be appointed as a designee, a person must complete an initial training and attend 5 quarterly training sessions that are approved by the Office of Oregon Ombudsmen.

6 (4) Designees must sign a contract with the Office of Oregon Ombudsmen that outlines 7 the scope of their duties.

8 (5) The qualifications of designees shall include experience working with foster children 9 and foster care providers and the ability to communicate well, to understand laws, rules and 10 regulations and to be assertive and objective.

(6) Applicants who have relevant experience in social work, mental health, pediatrics or
 paralegal work shall be given preference in the appointment of designees.

SECTION 19. ORS 418.201 is amended to read:

14 418.201. It is the intent of the Legislative Assembly that each foster child have certain essential 15 rights, including but not limited to the following:

(1) To have the ability to make oral and written complaints about care, placement or services
 that are unsatisfactory or inappropriate, and to be provided with information about a formal process
 for making complaints without fear of retaliation, harassment or punishment.

(2) To be notified of, and provided with transportation to, court hearings and reviews by local citizen review boards pertaining to the foster child's case when the matters to be considered or decided upon at the hearings and reviews are appropriate for the foster child, taking into account the age and developmental stage of the foster child.

(3) To be provided with written contact information of specific individuals whom the foster child
 may contact regarding complaints, concerns or violations of rights, that is updated as necessary and
 kept current.

(4) When a foster child is 14 years of age or older, to be provided with written information
within 60 days of the date of any placement or any change in placement, regarding:

28 (a) How to establish a bank account in the foster child's name as allowed under state law;

29 (b) How to acquire a driver license as allowed under state law;

30 (c) How to remain in foster care after reaching 18 years of age;

(d) The availability of a tuition and fee waiver for a current or former foster child under ORS
 350.300;

33 (e) How to obtain a copy of the foster child's credit report, if any;

(f) How to obtain medical, dental, vision, mental health services or other treatment, including
 services and treatments available without parental consent under state law; and

36 (g) A transition toolkit, including a comprehensive transition plan.

(5) With respect to a foster child's rights under the federal and state constitutions, laws, in cluding case law, rules and regulations:

(a) To receive a document setting forth such rights that is age-appropriate and developmentally
 appropriate within 60 days of the date of any placement or any change in placement;

(b) To have a document setting forth such rights that is age-appropriate and developmentally
appropriate posted at the residences of all foster parents, child-caring agencies and independent
resident facilities;

(c) To have an annual review of such rights that is age-appropriate and developmentally appro priate while the foster child is in substitute care; and

# $\rm HB\ 2170$

1	(d) When the foster child is 14 years of age or older:
<b>2</b>	(A) To receive a document setting forth such rights that is age-appropriate and developmentally
3	appropriate; and
4	(B) To acknowledge in writing receipt of the document and that the rights contained in the
5	document were explained in an age-appropriate manner.
6	(6) To be provided with current and updated contact information for adults who are responsible
7	for the care of the foster child and who are involved in the foster child's case, including but not
8	limited to caseworkers, caseworker supervisors, attorneys, foster youth advocates and supporters,
9	court appointed special advocates, local citizen review boards and employees of the Department of
10	Human Services that provide certification of foster parents, child-caring agencies and independent
11	resident facilities.
12	(7) To have a hotline [phone] telephone number that is available to the foster child at all times
13	for the purposes of enabling the foster child to make complaints and assert grievances regarding the
14	foster child's care, safety or well-being.
15	(8) To be informed about the Foster Child Ombudsman in the Office of Oregon
16	Ombudsmen and have access to the services described in section 17 of this 2017 Act.
17	
18	FOSTER PARENT OMBUDSMAN
19	
20	SECTION 20. (1) As used in this section:
21	(a) "Foster parent" has the meaning given that term in ORS 441.402.
22	(b) "Service provider" means an individual, entity, agency or program that provides in-
23	formation and services to foster parents, either directly or indirectly, including but not lim-
24	ited to:
25	(A) Information and assistance in accessing parental and community support, services
26	and resources;
27	(B) Respite care;
28	(C) Training; and
29	(D) Coaching, mentoring or counseling.
30	(2) The Foster Parent Ombudsman, within the Office of Oregon Ombudsmen, shall:
31	(a) Provide foster parents and individuals acting on their behalf with information re-
32	garding the rights of foster parents set forth in ORS 418.648;
33	(b) Investigate a complaint made by or on behalf of a foster parent if the allegations
34 97	contained in the complaint may adversely affect the health, safety, welfare or rights of the
35	foster parent, including by subpoenaing any person to appear, to give sworn testimony or to
36 27	produce documentary or other evidence that is reasonably material to any matter under in- vestigation;
37	(c) Collaborate with the Department of Human Services, service providers, caseworkers,
38 20	
39 40	caseworker supervisors, attorneys, foster parent advocates and supporters, local citizen re- view boards and department employees, including by obtaining timely responses to inquiries
40	
41 42	and requests and by resolving issues; (d) Assist foster parents and individuals acting on their behalf in locating and accessing
42 43	resources in the community and connecting with local service providers;
45 44	(e) Work with foster parents and individuals acting on their behalf to identify and re-
44 45	commend processes for:
10	Processes Int.

1 (A) A foster parent or individual acting on behalf of the foster parent to make complaints 2 regarding interactions with the individuals and entities described in paragraph (c) of this 3 subsection; and

4 (B) Engaging the participation of foster parents and individuals acting on behalf of foster 5 parents in general studies, conferences, inquiries or meetings related to foster care in this 6 state;

(f) Organize, participate in or cooperate with persons and agencies in general studies,
conferences, inquiries or meetings that may result in recommendations for improvements in
the functioning of the foster care system in this state;

(g) Monitor the development and implementation of federal, state and local laws and
 policies that relate to the foster care system in this state;

(h) Provide information to state and local agencies about problems identified and reforms
 undertaken in the foster care system in this state and work closely with associations and
 citizen groups and with the state protection and advocacy system under ORS 192.517; and

(i) Establish and maintain the hotline telephone number for foster parents required by
 ORS 418.648 (12).

(3) The Foster Parent Ombudsman or the designee shall report to a foster parent and to
an individual that makes a complaint on behalf of the foster parent the findings of the ombudsman or designee in the investigation of the complaint and may make recommendations.
If appropriate, the ombudsman or designee shall attempt to resolve the complaint using informal mediation or conflict resolution techniques.

(4)(a) A foster parent or individual acting on behalf of a foster parent who makes a complaint to the Foster Parent Ombudsman under this section or who participates in an investigation of a complaint may not be subjected to a penalty, sanction or restriction in connection with the foster parent's certification to operate a foster home or be denied any right, privilege or benefit on account of making the complaint or participating in the investigation of the complaint.

(b) This subsection does not prohibit the department from taking action based on infor mation obtained during the course of an investigation that demonstrates that the foster
 parent has failed to comply with requirements in this chapter.

(5) In order to encourage foster parents and individuals acting on behalf of foster parents to communicate with the Foster Parent Ombudsman, any foster parent or individual acting on behalf of a foster parent who makes a complaint to the Foster Parent Ombudsman in good faith under this section or who participates in an investigation of a complaint shall have immunity from any civil or criminal liability that might otherwise be incurred or imposed with respect to the communication.

(6) The Foster Parent Ombudsman and each designee shall have access to records of any public agency necessary to the duties of the ombudsman. The provisions of ORS 192.553 to 192.581 are not intended to limit the access of the Foster Parent Ombudsman to the records of a foster child or foster parent, including medical records of the foster child as authorized by the foster child or individual acting on behalf of the foster child, if needed to investigate a complaint.

43 (7) A foster parent or individual acting on behalf of the foster parent shall have the right
44 to participate in planning any course of action to be taken on behalf of the foster parent by
45 the Foster Parent Ombudsman or the designee.

(8) All state agencies shall cooperate with and assist the Foster Parent Ombudsman in 1 2 the performance of the ombudsman's duties and functions. (9) Writings and information provided to, and communications with, the Foster Parent 3 Ombudsman are subject to ORS 441.407. 4  $\mathbf{5}$ SECTION 21. ORS 418.648 is amended to read: 418.648. A foster parent has the right to: 6 7 (1) Be treated with dignity, respect and trust as a member of a team, including respect for the family values and routines of the foster parent. 8 9 (2) Be included as a valued member of a team that provides care and planning for a foster child placed in the home of the foster parent. 10 (3) Receive support services, as resources permit, from the Department of Human Services that 11 12are designed to assist in the care of the foster child placed in the home of the foster parent. 13 (4) Be informed of any condition that relates solely to a foster child placed in the home of the foster parent that may jeopardize the health or safety of the foster parent or other members of the 14 15 home or alter the manner in which foster care should be provided to the foster child. The information shall include complete access to written reports, psychological evaluations and diagnoses that 16 relate solely to a foster child placed in the home of the foster parent provided that confidential in-17 18 formation given to a foster parent must be kept confidential by the foster parent, except as neces-19 sary to promote or to protect the health and welfare of the foster child and the community. 20(5) Have input into a permanency plan for a foster child placed in the home of the foster parent. 21(6) Receive assistance from the department in dealing with family loss and separation when the 22foster child leaves the home of the foster parent. 23(7) Be informed of all policies and procedures of the department that relate to the role of the 24 foster parent. 25(8) Be informed of how to receive services and to have access to department personnel or service providers 24 hours a day, seven days a week. 2627(9) Initiate an inactive referral status for a reasonable period of time, not to exceed 12 months, to allow a foster parent relief from caring for foster children. 28(10) Not be discriminated against on the basis of race, color, religion, sex, sexual orientation, 2930 national origin, age or disability. 31 (11) Be notified of the foster parent's right to limited participation in proceedings in the juvenile 32court and provided with an explanation of that right. (12) Have a hotline telephone number that is available to the foster parent at all times 33 34 for the purposes of enabling the foster parent to make complaints and assert grievances re-35garding the foster parent's duties. (13) Be provided with written contact information of specific individuals whom the foster 36 37 parent may contact regarding complaints, concerns or violations of rights, that is updated 38 as necessary and kept current. (14) Be informed about the Foster Parent Ombudsman in the Office of Oregon 39 Ombudsmen and have access to the services described in section 20 of this 2017 Act. 40 41 **CONFORMING AMENDMENTS** 42 43 SECTION 22. ORS 124.090 is amended to read: 44 124.090. (1) Notwithstanding the provisions of ORS 192.410 to 192.505, the names of the public 45

or private official or any other person who made the complaint, the witnesses and the elderly per-1 sons, and the reports and records compiled under the provisions of ORS 124.050 to 124.095, are 2 confidential and are not accessible for public inspection. 3 (2) Notwithstanding subsection (1) of this section, the Department of Human Services or the 4 department's designee may, if appropriate, make the names of the witnesses and the elderly persons, 5 and the reports and records compiled under ORS 124.050 to 124.095, available to: 6 7 (a) A law enforcement agency; (b) A public agency that licenses or certifies residential facilities or licenses or certifies the 8 9 persons practicing in the facilities; 10 (c) A public agency or private nonprofit agency or organization providing protective services for the elderly person; 11 12 (d) The Long Term Care Ombudsman or the Residential Facilities Ombudsman; 13 (e) A public agency that licenses or certifies a person that has abused or is alleged to have abused an elderly person; 14 15 (f) A court pursuant to a court order or as provided in ORS 125.012; and (g) An administrative law judge in an administrative proceeding when necessary to provide 16 protective services as defined in ORS 410.040 to an elderly person, when in the best interests of the 17 elderly person or when necessary to investigate, prevent or treat abuse of an elderly person. 18 (3) Information made available under subsection (2) of this section, and the recipient of the in-19 formation, are otherwise subject to the confidentiality provisions of ORS 124.050 to 124.095. 20SECTION 23. ORS 125.060 is amended to read: 2122125.060. (1) The notices required by this section must be given to all persons whose identities and addresses can be ascertained in the exercise of reasonable diligence by the person required to 23give the notice. 24 (2) Notice of the filing of a petition for the appointment of a fiduciary or entry of other pro-25tective order must be given by the petitioner to the following persons: 2627(a) The respondent, if the respondent has attained 14 years of age. (b) The spouse, parents and adult children of the respondent. 28(c) If the respondent does not have a spouse, parent or adult child, the person or persons most 2930 closely related to the respondent. 31 (d) Any person who is cohabiting with the respondent and who is interested in the affairs or welfare of the respondent. 32(e) Any person who has been nominated as fiduciary or appointed to act as fiduciary for the 33 34 respondent by a court of any state, any trustee for a trust established by or for the respondent, any person appointed as a health care representative under the provisions of ORS 127.505 to 127.660 and 35any person acting as attorney-in-fact for the respondent under a power of attorney. 36 37 (f) If the respondent is a minor, the person who has exercised principal responsibility for the 38 care and custody of the respondent during the 60-day period before the filing of the petition. (g) If the respondent is a minor and has no living parents, any person nominated to act as 39 fiduciary for the minor in a will or other written instrument prepared by a parent of the minor. 40 (h) If the respondent is receiving moneys paid or payable by the United States through the De-41 partment of Veterans Affairs, a representative of the United States Department of Veterans Affairs 42 regional office that has responsibility for the payments to the protected person. 43 (i) If the respondent is receiving moneys paid or payable for public assistance provided under 44 ORS chapter 411 by the State of Oregon through the Department of Human Services, a represen-45

1 tative of the department.

2 (j) If the respondent is receiving moneys paid or payable for medical assistance provided under

ORS chapter 414 by the State of Oregon through the Oregon Health Authority, a representative of
the authority.

5 (k) If the respondent is committed to the legal and physical custody of the Department of Cor-6 rections, the Attorney General and the superintendent or other officer in charge of the facility in 7 which the respondent is confined.

(L) If the respondent is a foreign national, the consulate for the respondent's country.

9 (m) Any other person that the court requires.

(3) Notice of a motion for the termination of the protective proceedings, for removal of a fiduciary, for modification of the powers or authority of a fiduciary, for approval of a fiduciary's actions or for protective orders in addition to those sought in the petition must be given by the person making the motion to the following persons:

14 (a) The protected person, if the protected person has attained 14 years of age.

15 (b) Any person who has filed a request for notice in the proceedings.

(c) Except for a fiduciary who is making a motion, any fiduciary who has been appointed for theprotected person.

(d) If the protected person is receiving moneys paid or payable by the United States through the
 Department of Veterans Affairs, a representative of the United States Department of Veterans Affairs
 fairs regional office that has responsibility for the payments to the protected person.

(e) If the protected person is committed to the legal and physical custody of the Department of
 Corrections, the Attorney General and the superintendent or other officer in charge of the facility
 in which the protected person is confined.

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8

(f) Any other person that the court requires.

(4) A request for notice under subsection (3)(b) of this section must be in writing and include the name, address and phone number of the person requesting notice. A copy of the request must be mailed by the person making the request to the petitioner or to the fiduciary if a fiduciary has been appointed. The original request must be filed with the court. The person filing the request must pay the fee specified by ORS 21.135.

(5) A person who files a request for notice in the proceedings in the manner provided by subsection (4) of this section is entitled to receive notice from the fiduciary of any motion specified in subsection (3) of this section and of any other matter to which a person listed in subsection (2) of this section is entitled to receive notice under a specific provision of this chapter.

(6) If the Department of Human Services is nominated as guardian for the purpose of consenting
to the adoption of a minor, the notice provided for in this section must also be given to the minor's
brothers, sisters, aunts, uncles and grandparents.

(7) In addition to the requirements of subsection (2) of this section, notice of the filing of a petition for the appointment of a guardian for a person who is alleged to be incapacitated must be
given by the petitioner to the following persons:

40

(a) Any attorney who is representing the respondent in any capacity.

(b) If the respondent is a resident of a nursing home or residential facility, or if the person
nominated to act as fiduciary intends to place the respondent in a nursing home or residential facility, the Office of [the Long Term Care Ombudsman] Oregon Ombudsmen.

44 (c) If the respondent is a resident of a mental health treatment facility or a residential facility 45 for individuals with developmental disabilities, or if the person nominated to act as fiduciary intends

1 to place the respondent in such a facility, the system described in ORS 192.517 (1).

2 (8) In addition to the requirements of subsection (3) of this section, in a protective proceeding 3 in which a guardian has been appointed, notice of the motions specified in subsection (3) of this 4 section must be given by the person making the motion to the following persons:

5 (a) Any attorney who represented the protected person at any time during the protective pro-6 ceeding.

7 (b) If the protected person is a resident of a nursing home or residential facility, or if the motion 8 seeks authority to place the protected person in a nursing home or residential facility, the Office 9 of [the Long Term Care Ombudsman] **Oregon Ombudsmen**.

10 (c) If the protected person is a resident of a mental health treatment facility or a residential 11 facility for individuals with developmental disabilities, or if the motion seeks authority to place the 12 protected person in such a facility, the system described in ORS 192.517 (1).

13 (9) A respondent or protected person may not waive the notice required under this section.

(10) The requirement that notice be served on an attorney for a respondent or protected person under subsection (7)(a) or (8)(a) of this section does not impose any responsibility on the attorney receiving the notice to represent the respondent or protected person in the protective proceeding.

17

SECTION 24. ORS 125.075 is amended to read:

18 125.075. (1) Any person who is interested in the affairs or welfare of a respondent or protected 19 person may present objections to a petition or to a motion in a protective proceeding, including but 20 not limited to:

21 (a) Any person entitled to receive notice under ORS 125.060.

22 (b) Any stepparent or stepchild of the respondent or protected person.

23

(c) Any other person the court may allow.

(2) Objections to a petition may be either written or oral. Objections to a motion must be in writing. Objections to a petition or to a motion must be made or filed with the court within 15 days after notice of the petition or motion is served or mailed in the manner prescribed by ORS 125.065. The court shall designate a place where oral objections may be made. If a person appears within the time allowed at the place designated by the court for the purpose of making oral objections, the clerk of the court shall provide a means of reducing the oral objections to a signed writing for the purpose of filing the objection.

(3) If objections are presented by any of the persons listed in subsection (1) of this section, the
court shall schedule a hearing on the objections. The petitioner or person making the motion shall
give notice to all persons entitled to notice under ORS 125.060 (3) of the date, time and place of the
scheduled hearing at least 15 days before the date set for hearing. Notice shall be given in the
manner prescribed by ORS 125.065.

(4) Notwithstanding ORS 21.170, the court may not charge or collect any fee for the filing of
 objections under the provisions of this section or for the filing of any motion from any of the fol lowing:

39 (a) The respondent or the protected person;

40 (b) The Office of [the Long Term Care Ombudsman] **Oregon Ombudsmen**; or

41 (c) The system described in ORS 192.517 (1).

42 (5) The court for good cause shown may provide for a different method or time of giving notice

43 under subsection (3) of this section.

44 **SECTION 25.** ORS 125.320 is amended to read:

45 125.320. (1) A guardian may not authorize the sterilization of the protected person.

1 (2) A guardian may not use funds from the protected person's estate for room and board that 2 the guardian or guardian's spouse, parent or child have furnished the protected person unless the 3 charge for the service is approved by order of the court before the payment is made.

4 (3)(a) Before a guardian may place an adult protected person in a mental health treatment fa-5 cility, a nursing home or other residential facility, the guardian must file a statement with the court 6 informing the court that the guardian intends to make the placement.

7 (b) Notice of the statement of intent must be given in the manner provided by ORS 125.065 to
8 the persons specified in ORS 125.060 (3).

9 (c) In addition to the requirements of paragraph (b) of this subsection, notice of the statement 10 of intent must be given in the manner provided by ORS 125.065 by the guardian to the following 11 persons:

(A) Any attorney who represented the protected person at any time during the protective pro-ceeding.

(B) If the protected person is a resident of a nursing home or residential facility, or if the notice
states the intention to place the protected person in a nursing home or residential facility, the Office
of [the Long Term Care Ombudsman] Oregon Ombudsmen.

17 (C) If the protected person is a resident of a mental health treatment facility or a residential 18 facility for individuals with developmental disabilities, or if the notice states the intention to place 19 the protected person in such a facility, the system described in ORS 192.517 (1).

(d) In addition to the requirements of ORS 125.070 (1), the notice given to the protected person
 must clearly indicate the manner in which the protected person may object to the proposed place ment.

(e) The guardian may thereafter place the adult protected person in a mental health treatment
facility, a nursing home or other residential facility without further court order. If an objection is
made in the manner provided by ORS 125.075, the court shall schedule a hearing on the objection
as soon as practicable.

(f) The requirement that notice be served on an attorney for a protected person under paragraph
(c)(A) of this subsection does not impose any responsibility on the attorney receiving the notice to
represent the protected person in the protective proceeding.

30 SECTION 26. ORS 125.678 is amended to read:

31 125.678. (1) The [Long Term Care Ombudsman] executive director of the Office of Oregon **Ombudsmen** appointed under [ORS 441.403] section 2 of this 2017 Act[, in consultation with the 32Residential Facilities Advisory Committee,] shall appoint the Oregon Public Guardian and 33 34 Conservator in the Office of [the Long Term Care Ombudsman for a four-year term] Oregon **Ombudsmen**. The Oregon Public Guardian and Conservator serves at the pleasure of the [Long 35Term Care Ombudsman] executive director and may be removed by the [Long Term Care Ombuds-36 37 man] executive director for good cause. If there is a vacancy for any cause, the [Long Term Care 38 Ombudsman] executive director shall make an appointment within 60 days. The Oregon Public Guardian and Conservator shall receive a salary as fixed by the [Long Term Care Ombudsman] 39 executive director and be reimbursed for all reasonable travel and other expenses incurred in the 40 performance of official duties. 41

(2) The Oregon Public Guardian and Conservator shall be responsible for carrying out the
powers, duties and functions of the Oregon Public Guardian and Conservator pursuant to ORS
125.675 to 125.687, within the Office of [the Long Term Care Ombudsman] Oregon Ombudsmen, and
subject to the direction, supervision and control of the [Long Term Care Ombudsman] executive

#### 1 director.

2 (3) The Oregon Public Guardian and Conservator, in consultation with and subject to the ap-3 proval of the [Long Term Care Ombudsman] executive director, may:

4 (a) Hire or contract with volunteers, staff, deputy public guardians and conservators and other
5 qualified individuals, as necessary, to carry out the powers, duties and functions of the Oregon
6 Public Guardian and Conservator;

7 (b) Prescribe the duties and assignments of persons hired or under contract with the Oregon
8 Public Guardian and Conservator;

9 (c) Fix the compensation, including reasonable travel and other expenses incurred in the per-10 formance of official duties, of persons hired by or under contract with the Oregon Public Guardian 11 and Conservator subject to the State Personnel Relations Law; [and]

(d) Contract with qualified individuals and entities to provide programs, services and
other assistance to persons receiving public guardian and conservator services under ORS
125.675 to 125.687 who are located in areas of this state where such programs, services and
other assistance are inadequate or nonexistent; and

16

[(d)] (e) Adopt rules to carry out the provisions of ORS 125.675 to 125.687.

(4) The [Long Term Care Ombudsman] executive director may hire or contract with staff to serve in the Office of [the Long Term Care Ombudsman] Oregon Ombudsmen as necessary to carry out the powers, duties and functions of the [Long Term Care Ombudsman] executive director in supervising, monitoring, advising and supporting the Oregon Public Guardian and Conservator as required under [ORS 441.406] section 2 of this 2017 Act.

22(5) The Oregon Public Guardian and Conservator may delegate the exercise or discharge of any 23power, duty or function that is vested in or imposed by law upon the Oregon Public Guardian and Conservator to a deputy public guardian and conservator, staff person or volunteer hired by or un-94 der contract with the Oregon Public Guardian and Conservator as appropriate for the purpose of 25conducting an official act in the name of the Oregon Public Guardian and Conservator. The official 2627act of any person acting in the name of the Oregon Public Guardian and Conservator by the authority of the Oregon Public Guardian and Conservator is an official act of the Oregon Public 28 Guardian and Conservator. 29

(6) The Oregon Public Guardian and Conservator may solicit and accept gifts, grants and donations from public and private sources for the purpose of carrying out the provisions of ORS
125.675 to 125.687, which moneys shall be deposited in the [Long Term Care Ombudsman] Oregon
Ombudsmen Account established under ORS 441.419.

34

SECTION 27. ORS 125.687 is amended to read:

125.687. (1) A court may not appoint the Oregon Public Guardian and Conservator or a deputy public guardian and conservator as a fiduciary for a person unless the Oregon Public Guardian and Conservator or deputy public guardian and conservator has petitioned for or consented to the appointment.

(2) The Oregon Public Guardian and Conservator shall file an official bond in such amount as
may be fixed from time to time by the [Long Term Care Ombudsman] Office of Oregon
Ombudsmen. The bond shall inure to the joint benefit of the several public guardianship and conservatorship estates in which the Oregon Public Guardian and Conservator is providing services,
but a bond is not required to be filed in individual estates.

(3) The court may not charge a fee for the filing of a petition or any other pleading under thischapter by the Oregon Public Guardian and Conservator or a deputy public guardian and

1 conservator when the filing is made in connection with the provision of public guardian and 2 conservator services under ORS 125.675 to 125.687.

3 (4)(a) The court shall order the client or the client's estate to pay for reasonable expenses in-4 curred, including compensation for services rendered, in the provision of public guardian and 5 conservator services to the client, including but not limited to court costs and attorney fees.

6 (b) If a client is indigent, the Oregon Public Guardian and Conservator and the Office of [the 7 Long Term Care Ombudsman] **Oregon Ombudsmen** shall have a claim against the client or the 8 client's estate for the portion of any payment ordered under paragraph (a) of this subsection that 9 remains unpaid.

(5) The court may not order the Oregon Public Guardian and Conservator, a deputy public
guardian and conservator or the Office of [the Long Term Care Ombudsman] Oregon Ombudsmen
to pay court costs or attorney fees in a proceeding brought on behalf of a client under ORS 125.675
to 125.687.

14 **SECTION 28.** ORS 441.414 is amended to read:

441.414. Nothing in ORS 441.402 to 441.419 shall affect the right of residents [of a residential
 facility] to see visitors of their choice.

17 **SECTION 29.** ORS 443.455 is amended to read:

443.455. (1) Except as provided in subsection (5) of this section, for purposes of imposing civil
penalties, residential facilities approved under ORS 443.400 to 443.455 are subject to ORS 441.705
to 441.745.

(2) The Director of Human Services shall by rule prescribe a schedule of penalties for residential
 care facilities, residential training facilities and residential training homes that are not in compli ance with ORS 443.400 to 443.455.

(3) The Director of the Oregon Health Authority shall by rule prescribe a schedule of penalties
for residential treatment facilities and residential treatment homes that are not in compliance with
ORS 443.400 to 443.455.

(4) If the department or authority investigates and makes a finding of abuse arising from deliberate or other than accidental action or inaction that is likely to cause a negative outcome by a person with a duty of care toward a resident of a residential facility and if the abuse resulted in the death, serious injury, rape or sexual abuse of a resident, the department or authority shall impose a civil penalty of not less than \$2,500 for each occurrence of substantiated abuse, not to exceed \$15,000 in any 90-day period. As used in this subsection:

33 (a) "Negative outcome" includes serious injury, rape, sexual abuse or death.

(b) "Rape" means rape in the first, second or third degree as described in ORS 163.355, 163.365
 and 163.375.

(c) "Serious injury" means physical injury that creates a substantial risk of death or that causes
 serious and protracted disfigurement, protracted impairment of health or protracted loss or impair ment of the function of any bodily organ.

39 (d) "Sexual abuse" means any form of sexual contact between an employee of a residential fa-40 cility or a person providing services in the residential facility and a resident of that facility, in-41 cluding but not limited to sodomy, sexual coercion, sexually explicit photographing and sexual 42 harassment.

43 (5) Civil penalties recovered from a residential training facility, residential training home, residential treatment facility or residential treatment home shall be deposited in the [Long Term Care
45 Ombudsman] Oregon Ombudsmen Account established in ORS 441.419.

1 SECTION 30. ORS 443.738 is amended to read:

2 443.738. (1) Except as provided in subsection (3) of this section, all providers, resident managers and substitute caregivers for adult foster homes shall satisfactorily meet all educational require-3 ments established by the licensing agency. After consultation with representatives of providers, 4 educators, residents' advocates and the [Long Term Care] Residential Facilities Ombudsman, the  $\mathbf{5}$ licensing agency shall adopt by rule standards governing the educational requirements. The rules 6 shall require that a person may not provide care to any resident prior to acquiring education or 7 supervised training designed to impart the basic knowledge and skills necessary to maintain the 8 9 health, safety and welfare of the resident. Each provider shall document compliance with the edu-10 cational requirements for persons subject to the requirements.

(2) The rules required under subsection (1) of this section shall include but need not be limitedto the following:

(a) A requirement that, before being licensed, a provider successfully completes training that
 satisfies a defined curriculum, including demonstrations and practice in physical caregiving,
 screening for care and service needs, appropriate behavior toward residents with physical, cognitive
 and mental disabilities and issues related to architectural accessibility;

(b) A requirement that a provider pass a test before being licensed or becoming a resident manager. The test shall evaluate the ability to understand and respond appropriately to emergency situations, changes in medical conditions, physicians' orders and professional instructions, nutritional needs, residents' preferences and conflicts; and

(c) A requirement that, after being licensed, a provider or resident manager successfully com pletes continuing education as described in ORS 443.742.

(3) After consultation with representatives of providers, educators, residents' advocates and the [Long Term Care] Residential Facilities Ombudsman, the licensing agency may adopt by rule exceptions to the training requirements of subsections (1) and (2) of this section for persons who are appropriately licensed medical care professionals in Oregon or who possess sufficient education, training or experience to warrant an exception. The licensing agency may not make any exceptions to the testing requirements.

(4) The licensing agency may permit a person who has not completed the training or passed the test required in subsection (2)(a) and (b) of this section to act as a resident manager until the training and testing are completed or for 60 days, whichever is shorter, if the licensing agency determines that an unexpected and urgent staffing need exists. The licensed provider must notify the licensing agency of the situation and demonstrate that the provider is unable to find a qualified resident manager, that the person has met the requirements for a substitute caregiver for the adult foster home and that the provider will provide adequate supervision.

(5) Providers shall serve three nutritionally balanced meals to residents each day. A menu forthe meals for the coming week shall be prepared and posted weekly.

(6) Providers shall make available at least six hours of activities each week which are of interest to the residents, not including television or movies. The licensing agency shall make information
about resources for activities available to providers upon request. Providers or substitute caregivers
shall be directly involved with residents on a daily basis.

42 (7) Providers shall give at least 30 days' written notice to the residents, and to the legal repre-43 sentative, guardian or conservator of any resident, before selling, leasing or transferring the adult 44 foster home business or the real property on which the adult foster home is located. Providers shall 45 inform real estate licensees, prospective buyers, lessees and transferees in all written communi-

1 cations that the license to operate an adult foster home is not transferable and shall refer them to

2 the licensing agency for information about licensing.

adult foster home. Restraints may be used only as follows:

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(8) If a resident dies or leaves an adult foster home for medical reasons and indicates in writing 3 the intent to not return, the provider may not charge the resident for more than 15 days or the time 4 specified in the provider contract, whichever is less, after the resident has left the adult foster home. 5 The provider has an affirmative duty to take reasonable actions to mitigate the damages by ac-6 cepting a new resident. However, if a resident dies or leaves an adult foster home due to neglect 7 or abuse by the provider or due to conditions of imminent danger to life, health or safety, the pro-8 9 vider may not charge the resident beyond the resident's last day in the home. The provider shall refund any advance payments within 30 days after the resident dies or leaves the adult foster home. 10 (9) Chemical and physical restraints may be used only after considering all other alternatives 11 12 and only when required to treat a resident's medical symptoms or to maximize a resident's physical 13 functioning. Restraints may not be used for discipline of a resident or for the convenience of the

(a) Psychoactive medications may be used only pursuant to a prescription that specifies thecircumstances, dosage and duration of use.

(b) Physical restraints may be used only pursuant to a qualified practitioner's order that specifies the type, circumstances and duration of use in accordance with rules adopted by the licensing agency. The rules adopted by the licensing agency relating to physical restraints shall include standards for use and training.

(10) If the physical characteristics of the adult foster home do not encourage contact between caregivers and residents and among residents, the provider shall demonstrate how regular positive contact will occur. Providers may not place residents who are unable to walk without assistance in a basement, split-level, second story or other area that does not have an exit at ground level. Nonambulatory residents shall be given first floor rooms.

(11)(a) The provider may not transfer or discharge a resident from an adult foster home unless the transfer or discharge is necessary for medical reasons, for the welfare of the resident or for the welfare of other residents, or due to nonpayment. In such cases, the provider shall give the resident written notice as soon as possible under the circumstances.

(b) The provider shall give the resident and the resident's legal representative, guardian or conservator written notice at least 30 days prior to the proposed transfer or discharge, except in a medical emergency including but not limited to a resident's experiencing an increase in level of care needs or engaging in behavior that poses an imminent danger to self or others. In such cases, the provider shall give the resident written notice as soon as possible under the circumstances.

(c) The resident has the right to an administrative hearing prior to an involuntary transfer or discharge. If the resident is being transferred or discharged for a medical emergency, or to protect the welfare of the resident or other residents, as defined by rule, the hearing must be held within seven days of the transfer or discharge. The provider shall hold a space available for the resident pending receipt of an administrative order. ORS 441.605 (4) and the rules thereunder governing transfer notices and hearings for residents of long term care facilities shall apply to adult foster homes.

(12) The provider may not include any illegal or unenforceable provision in a contract with a
 resident and may not ask or require a resident to waive any of the resident's rights.

44 (13) Any lessor of a building in which an adult foster home is located may not interfere with the 45 admission, discharge or transfer of any resident in the adult foster home unless the lessor is a pro1 vider or coprovider on the license.

2 SECTION 31. ORS 443.767 is amended to read:

443.767. (1) When the licensing agency receives a complaint that alleges that a resident of a licensed adult foster home has been injured, abused or neglected, and that the resident's health or safety is in imminent danger, or that the resident has died or been hospitalized, the investigation shall begin immediately after the complaint is received. If the investigator determines that the complaint is substantiated, the licensing agency shall take appropriate corrective action immediately.

9 (2) When the licensing agency receives a complaint that alleges the existence of any circum-10 stance that could result in injury, abuse or neglect of a resident of a licensed adult foster home, and 11 that the circumstance could place the resident's health or safety in imminent danger, the agency 12 shall investigate the complaint promptly. If the investigator determines that the complaint is sub-13 stantiated, the agency shall take appropriate corrective action promptly.

(3) After public hearing, the licensing agency shall by rule set standards for the procedure, content and time limits for the initiation and completion of investigations of complaints. The time limits shall be as short as possible and shall vary in accordance with the severity of the circumstances alleged in the complaint. In no event shall the investigation exceed a duration of 60 days, unless there is an ongoing concurrent criminal investigation, in which case the licensing agency may take a reasonable amount of additional time in which to complete the investigation.

(4) The licensing agency shall take no longer than 60 days from the completion of the investi gation report to take appropriate corrective action in the case of any complaint that the investi gator determines to be substantiated.

(5)(a) The licensing agency shall mail a copy of the investigation report within seven days of the
 completion of the report to:

(A) The complainant, unless the complainant requests anonymity;

(B) The resident, and any person designated by the resident to receive information concerningthe resident;

28 (C) The facility; and

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29 (D) The [Long Term Care] Residential Facilities Ombudsman.

30 (b) The copy of the report shall be accompanied by a notice that informs the recipient of the 31 right to submit additional evidence.

(6)(a) The complaint and the investigation report shall be available to the public at the local office of the licensing agency or the type B area agency [on aging], if appropriate. When the licensing agency or type B area agency [on aging] concludes the investigation of a complaint, the licensing agency or type B area agency [on aging] shall clearly designate the outcome of the complaint investigation and make the designation available to the public together with the complaint and the investigation report.

(b) As used in this subsection, "area agency" has the meaning given that term in ORS
 410.040.

40 (7) A copy of the report shall be forwarded to the licensing agency whether or not the investi-41 gation report concludes that the complaint is substantiated.

42 SECTION 32. ORS 443.825 is amended to read:

43 443.825. All penalties recovered under ORS 443.790 to 443.815 shall be deposited:

(1) In the Quality Care Fund established in ORS 443.001 if paid by an adult foster home licensed
 to provide residential care to persons with physical disabilities.

1 (2) In the [Long Term Care Ombudsman] Oregon Ombudsmen Account established in ORS

2 441.419 if paid by an adult foster home licensed to provide care to persons with mental illness or 3 developmental disabilities.

3 developmental disabilities.

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4 **SECTION 33.** ORS 476.030 is amended to read:

5 476.030. (1) The State Fire Marshal shall enforce all statutes, and make rules relating to:

6 (a) The prevention of fires.

(b) The storage and use of combustibles and explosives.

8 (c) The maintenance and regulation of structural fire safety features in occupied structures and 9 overseeing the safety of and directing the means and adequacy of exit in case of fire from factories, 10 asylums, hospitals, churches, schools, halls, theaters, amphitheaters, all buildings, except private 11 residences, which are occupied for sleeping purposes, and all other places where large numbers of 12 persons work, live or congregate from time to time for any purpose except that structural changes 13 shall not be required in buildings built, occupied and maintained in conformity with state building 14 code regulations applicable at the time of construction.

(d) Standards for equipment used for fire protection purposes within this state including stand-ard thread for fire hose couplings and hydrant fittings.

(2) The State Fire Marshal and deputies shall have such powers and perform such other dutiesas are prescribed by law.

19 (3) If, in the opinion of the State Fire Marshal, a governmental subdivision of the state has en-20 acted adequate regulations generally conforming to state and national standards concerning fire prevention, fire safety measures and building construction requirements for safety, and if the gov-2122ernmental subdivision provides reasonable enforcement of its regulations, the State Fire Marshal 23may exempt the area subject to such regulation either partially or fully from the statutes, rules and regulations administered by the State Fire Marshal. Prior to adoption of any such exemption, the 24 25State Fire Marshal may request from the Department of Public Safety Standards and Training consideration of and recommendations regarding the exemption. The exemption may extend for a two-2627year period, and may be renewed from time to time, but may be canceled by the State Fire Marshal following 30 days' written notice if the State Fire Marshal finds that the governmental subdivision's 28regulations or enforcement thereof are not reasonably sufficient. The governmental subdivision shall 2930 furnish a copy of such regulations to the State Fire Marshal and shall file with the State Fire 31 Marshal any amendment thereto within 30 days before the effective date of such amendment. The 32State Fire Marshal shall designate a person or division within such governmental subdivision as an approved authority for exercising functions relating to fire prevention, fire safety measures and 33 34 building construction. Upon request of a local official having enforcement responsibility and a 35showing of unusual fire hazard or other special circumstances, the State Fire Marshal shall make 36 investigation and appropriate recommendations.

(4) The State Fire Marshal may investigate or cause an investigation to be made to determine
the probable cause, origin and circumstances of any fire and shall classify such findings as the State
Fire Marshal may find appropriate to promote fire protection and prevention.

(5) The State Fire Marshal shall provide training in fire safety inspection to the Department of Human Services, area agencies, the Oregon Health Authority, community mental health programs, developmental disabilities programs and designees of the [Long Term Care Ombudsman] Office of Oregon Ombudsmen. If an adult foster home has been inspected by the Department of Human Services, the Oregon Health Authority, an area agency, a community mental health program or a developmental disabilities program and the agency conducting the inspection reasonably believes

# $\rm HB\ 2170$

1	that the adult foster home is not in compliance with applicable fire safety rules, the agency con-
<b>2</b>	ducting the inspection may request the State Fire Marshal to inspect or cause an inspection to be
3	made. If a designee of the [Long Term Care Ombudsman] Office of Oregon Ombudsmen, in the
4	course of visiting an adult foster home, believes that the adult foster home is not in compliance with
5	applicable fire safety rules, the designee shall report the problem to the appropriate agency to re-
6	quest a fire safety inspection by the office of the State Fire Marshal or by a designated represen-
7	tative of the office of the State Fire Marshal.
8	(6) Upon the request of the Department of Human Services, the Oregon Health Authority, an
9	area agency, a community mental health program or a developmental disabilities program, the State
10	Fire Marshal shall inspect or cause an inspection to be made to determine if the adult foster home
11	is in compliance with rules jointly adopted by the Department of Human Services and the State Fire
12	Marshal establishing fire safety standards for adult foster homes.
13	(7) As used in subsections (5) and (6) of this section:
14	(a) "Adult foster home" has the meaning given that term in ORS 443.705.
15	(b) "Area agency" has the meaning given that term in ORS 410.040.
16	(c) "Community mental health program" means a program established under ORS 430.620 (1)(b).
17	(d) "Developmental disabilities program" means a program established under ORS 430.620 (1)(a).
18	
19	<b>OPERATIVE DATE</b>
20	
20 21	SECTION 34. Sections 2, 17, 18 and 20 of this 2017 Act and the amendments to statutes
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