

HOUSE AMENDMENTS TO HOUSE BILL 2156

By JOINT COMMITTEE ON WAYS AND MEANS

June 29

1 Delete lines 6 through 11 of the printed bill and insert:

2 **“SECTION 2. (1)(a) The Department of Revenue shall establish a program by means of**
3 **which representatives of C corporations and S corporations may resolve issues and ask**
4 **questions concerning Oregon corporate income and excise tax laws or the application of**
5 **Oregon corporate income and excise tax laws. The department shall dedicate trained em-**
6 **ployees, a telephone number and other electronic means of communication exclusively to the**
7 **program and shall provide resources that are sufficient to enable the program to answer**
8 **questions and resolve issues in an expedited manner.**

9 **“(b) The telephone number and electronic means of communication described in para-**
10 **graph (a) of this subsection must be separate from the telephone number and electronic**
11 **means of communication the department uses for general tax questions or questions from**
12 **tax practitioners.**

13 **“(2) The department shall clearly list the dedicated telephone number and means of**
14 **electronic communication described in subsection (1)(a) of this section on any notice or letter**
15 **the department sends to a business customer. The department may not list on the notice or**
16 **letter a telephone number or electronic means of communication that the department uses**
17 **for general tax questions or questions from tax practitioners.**

18 **“(3) The department shall track customer satisfaction with the program described in**
19 **subsection (1) of this section.”.**

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