#### HB 5024 A BUDGET REPORT and MEASURE SUMMARY

#### **Joint Committee On Ways and Means**

**Action Date:** 04/28/17

**Action:** Do pass the A-Eng bill.

Senate Vote

Yeas: 11 - DeBoer, Devlin, Frederick, Girod, Hansell, Johnson, Manning Jr, Roblan, Steiner Hayward, Thomsen, Winters

Exc: 1 - Monroe

**House Vote** 

Yeas: 11 - Gomberg, Holvey, Huffman, McLane, Nathanson, Rayfield, Smith G, Smith Warner, Stark, Whisnant, Williamson

**Prepared By:** Anthony Medina, Department of Administrative Services

Reviewed By: Gregory Jolivette, Legislative Fiscal Office

Board of Nursing 2017-19

Carrier: Sen. Monnes Anderson

| Budget Summary*                      | 2015-17 Legislatively Approved Budget <sup>(1)</sup> |            | 2017-19 Current Service<br>Level |            | 2017-19 Committee<br>Recommendation |            | Committee Change from 2015-17 Leg. Approved |           |          |  |
|--------------------------------------|--|------------|----------------------------------|------------|-------------------------------------|------------|---|-----------|----------|--|
|                                      |  |            |                                  |            |                                     |            | \$  | Change    | % Change |  |
| Other Funds Limited                  | \$   | 15,829,482 | \$                               | 16,504,867 | \$                                  | 17,045,990 | \$  | 1,216,508 | 7.7%     |  |
| Total                                | \$   | 15,829,482 | \$                               | 16,504,867 | \$                                  | 17,045,990 | \$  | 1,216,508 | 7.7%     |  |
| Position Summary                     |  |            |                                  |            |                                     |            |   |           |          |  |
| Authorized Positions                 |  | 48         |                                  | 47         |                                     | 49         |   | 1         |          |  |
| Full-time Equivalent (FTE) positions |  | 47.80      |                                  | 46.90      |                                     | 48.90      |   | 1.10      |          |  |

<sup>&</sup>lt;sup>(1)</sup> Includes adjustments through December 2016

## **Summary of Revenue Changes**

The Oregon State Board of Nursing is supported solely by Other Funds revenue generated primarily from examination, licensing and renewal application fees charged to nurses and nursing assistants. The budget includes a \$500,000 increase in revenues to reflect a growing licensee base.

## **Summary of Human Services Subcommittee Action**

The Oregon State Board of Nursing protects the public's health, safety and well-being through the regulation of nursing practice and nursing education. The Board licenses Registered Nurses, Licensed Practical Nurses, Nurse Practitioners, Certified Registered Nurse Anesthetists and Clinical Nurse Specialists. The Board also certifies Certified Nursing Assistants and Certified Medication Aides.

The Subcommittee approved a budget of \$17,045,990 Other Funds, and 49 positions. This is a 7.7 percent increase from the 2015-17 Legislatively Approved Budget.

<sup>\*</sup> Excludes Capital Construction expenditures

The Subcommittee approved the following recommendations:

• Package 080, May 2016 Emergency Board – This package provides \$541,123 Other Funds limitation to reclassify several positions and permanently establish two full-time positions (2.00 FTE) approved during the May 2016 meeting of the Emergency Board to address increased workload in licensing and investigations.

## **Summary of Performance Measure Action**

See attached Legislatively Adopted 2017-19 Key Performance Measures form.

### **DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION**

Oregon State Board of Nursing Anthony Medina -- (971) 218-9980

|  |             |              |                  | OTHER FUNDS  |                          |          |              | FEDERAL FUNDS |              |              | TOTAL                    |              |                |
|--|-------------|--------------|------------------|--------------|--------------------------|----------|--------------|---------------|--------------|--------------|--------------------------|--------------|----------------|
| DESCRIPTION  | GENE<br>FUN |              | LOTTERY<br>FUNDS |              | LIMITED                  | NONLIMIT | ED           | LIMITED       | N            | ONLIMITED    | ALL<br>FUNDS             | POS          | FTE            |
| 2015-17 Legislatively Approved Budget at Dec 2016 * 2017-19 Current Service Level (CSL)*                               | \$<br>\$    | - \$<br>- \$ |                  | - \$<br>- \$ | 15,829,482<br>16,504,867 |          | - \$<br>- \$ |               | - \$<br>- \$ | - \$<br>- \$ | 15,829,482<br>16,504,867 | 48<br>47     | 47.80<br>46.90 |
| SUBCOMMITTEE ADJUSTMENTS (from CSL) SCR 851 - Board of Nursing Package 080: May 2016 Emergency Board Personal Services | \$          | - \$         |                  | - \$         | 541,123                  | \$       | - \$         |               | - \$         | - \$         | 541,123                  | 2            | 2.00           |
| TOTAL ADJUSTMENTS  | \$          | - \$         |                  | - \$         | 541,123                  | \$       | - \$         |               | - \$         | - \$         | 541,123                  | 2            | 2.00           |
| SUBCOMMITTEE RECOMMENDATION *  | \$          | - \$         |                  | - \$         | 17,045,990               | \$       | - \$         |               | - \$         | - \$         | 17,045,990               | 49           | 48.90          |
| % Change from 2015-17 Leg Approved Budget<br>% Change from 2017-19 Current Service Level                               |             | 0.0%<br>0.0% | 0.0              |              | 7.7%<br>3.3%             |          | 0.0%<br>0.0% |               | .0%<br>.0%   | 0.0%<br>0.0% | 7.7%<br>3.3%             | 2.1%<br>4.3% | 2.3%<br>4.3%   |

<sup>\*</sup>Excludes Capital Construction Expenditures

# **Legislatively Approved 2017 - 2019 Key Performance Measures**

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Agency: Nursing, Board of

#### Mission Statement:

The mission of the Oregon State Board of Nursing is to safeguard the public's health and well-being by providing guidance for, and regulation of, entry into the profession, nursing education, and continuing safe practice.

| Legislatively Approved KPMs   | Metrics                     | Agency Request | Last Reported Result | Target 2018 | Target 2019 |
|---|-----------------------------|----------------|----------------------|-------------|-------------|
| 1. TIMELY RESOLUTION OF COMPLAINTS - Percent of cases investigated and referred to Board within 120 days of receipt of complaint.   |                             | Approved       | 56%                  | 60%         | 60%         |
| <ol> <li>REDUCTION OF RECIDIVISM - Percent of disciplined licensees with a<br/>new complaint within three years of Board closing original case with a<br/>disciplinary action.</li> </ol>   |                             | Approved       | 2%                   | 2%          | 2%          |
| 3. CUSTOMER SERVICE - Percent of customers rating their satisfaction with the agency's customer service as good or excellent: overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information. |                             | Approved       | 93%                  | 90%         | 90%         |
|   | Expertise                   |                | 91%                  | 90%         | 90%         |
|   | Timeliness                  |                | 90%                  | 90%         | 90%         |
|   | Helpfulness                 |                | 88%                  | 90%         | 90%         |
|   | Availability of Information |                | 86%                  | 90%         | 90%         |
|   | Overall                     |                | 89%                  | 90%         | 90%         |
| 4. ON-LINE TRANSACTIONS - Percent of business transactions completed on-line.   |                             | Approved       | 95%                  | 95%         | 95%         |
| 5. TIMELY LICENSING - Percent of licensing applications processed within target.  |                             | Approved       | 98%                  | 100%        | 100%        |
| 6. EFFECTIVE GOVERNANCE - Percent of total best practices met by the Board.   |                             | Approved       | 100%                 | 100%        | 100%        |

#### LFO Recommendation:

Approve the 2017-19 Key Performance Measures as proposed. Change targets for #2, #4, and #5.

#### SubCommittee Action:

Approved LFO recommendation.