

HB 2156 STAFF MEASURE SUMMARY

House Committee On Revenue

Action Date: 04/20/17

Action: Do pass and be referred to Ways and Means by prior reference

Vote: 8-0-1-0

Yeas: 8 - Barnhart, Bentz, Buehler, Hernandez, Johnson, Marsh, Smith G, Smith Warner

Exc: 1 - Nosse

Fiscal: Fiscal impact issued

Revenue: Revenue impact issued

Prepared By: Christine Broniak, Economist

WHAT THE MEASURE DOES:

Requires Department of Revenue to establish and maintain toll-free telephone number and other electronic means of communication to answer representatives from businesses that have questions about or wish to resolve issues concerning Oregon tax laws or application of Oregon tax laws. Requires department to monitor and provide sufficient staffing or telephone number and electronic means of communication to permit department to answer questions or resolve issues in expedited manner.

ISSUES DISCUSSED:

- Department of Revenue communications with taxpayers

EFFECT OF AMENDMENT:

No amendment.

BACKGROUND:

The Department of Revenue currently maintains a 1-800 number for taxpayer inquiries. This measure would require the department to allocate sufficient resources to answer telephone inquiries from businesses.