

HB 2156 STAFF MEASURE SUMMARY

House Committee On Revenue

Prepared By: Christine Broniak, Economist

Sub-Referral To: Joint Committee On Ways and Means

Meeting Dates: 2/22

WHAT THE MEASURE DOES:

Requires Department of Revenue to establish and maintain toll-free telephone number and other electronic means of communication to answer representatives from businesses that have questions about or wish to resolve issues concerning Oregon tax laws or application of Oregon tax laws. Requires department to monitor and provide sufficient staffing for telephone number and electronic means of communication to permit department to answer questions or resolve issues in expedited manner.

ISSUES DISCUSSED:

EFFECT OF AMENDMENT:

BACKGROUND:

The Department of Revenue currently maintains a 1-800 number for taxpayer inquiries. This measure would require the department to allocate sufficient resources to answer telephone inquiries from businesses.