From: Lila Sims Sent: Sunday, January 22, 2017 11:16 AM To: Jennifer Cook-Buman Subject: Re: Dealing with feelings

Susan,

I thank you very much for your advice and support with what we have been going through. When I signed onto your website I assumed that I was gaining access to information only. I have been told that in doing what I did may have put me under a contract of some sort. I find this to be very deceptive to those that are just trying to gather information.

Please remove me from your contact list and any contract that is tied to my parents. We have opted to go another route and no longer require your services.

Sincerely,

Lila Sims

Jennifer Cook-Buman, Owner, Consultant Living Right Senior Placement www.Livingright.net www.OSRAA.com (503) 780-7353