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To whom it may concern,

This is my testimony of an incident with A Place for Mom, which I was involved in and that resulted in my terminating my partnership with them.

In 2014, I received a call for placement of a woman from one of her family members. We discussed all needs and set up an appointment for the family to come and view our home. After our home tour and more discussion the family chose our home.

After the resident moved in it was revealed that she required all night care, which our home was unable to provide. I spoke to the resident and her family and got to work contacting other adult homes to help find the around the clock, one on one care, she required.

I contacted Kim Omley and she was able to make the accommodations for the resident and we were able to move her over to Kim's home.

After we had the resident moved and settled at Kim's home, Kim contacted me and said that A Place for Mom was demanding a referral fee. A Place for Mom had absolutely nothing to do with the placement of the resident, period. So, I called A Place for Mom and explained the entire situation and had to repeat this action several times, requesting to speak to management to get this situation resolved. Later, Kim contacted me again and informed me that A Place for Mom was threatening to take further action against her, if she didn't pay them a referral fee. I called again! And I also wrote and faxed a termination letter to them.

We have an incredibly difficult job and we need all the help and support we can get, to do our job well, which is the opposite of what A Place for Mom provides.

Sincerely,

Karri Gulbransen