

# State Library

# HB 5018



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JOINT COMMITTEE ON WAYS AND MEANS  
SUBCOMMITTEE ON GENERAL GOVERNMENT  
MARYKAY DAHLGREEN, STATE LIBRARIAN  
FEBRUARY 22, 2017

# State Library

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- 1905 Legislature established the Oregon Library Commission
- 1907 Oregon Documents Depository Program established
- 1939 State Library Building completed and opened
- 1956 Federal Library Services act passed
- 1969 Talking Book and Braille moved to State Library
- 1993 Government Information and Library Services state agency assessment instituted
- 1993 Ready to Read Grant Program for public libraries established
- 2006 Online Oregon Documents Repository created
- 2015 HB 3523 passed by Legislative Assembly

# ORS 357.002 It is the policy of the State of Oregon to have a State Library that:

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- 1) Provides library services suitable to support state government needs and operation;
- 2) Provides efficient library services for Oregonians who are print disabled;
- 3) Promotes the establishment, development, and support of local library services;
- 4) Promotes and supports library services for youth;
- 5) Eliminates duplication of state agency library services;
- 6) Leverages federal, state, and local funding for the benefit of state and local libraries;
- 7) Promotes the electronic delivery of library and information resources and services;
- 8) Promotes public, nonprofit and private partnerships; and
- 9) Maintains free access for the public to State Library materials.

# State Library Mission

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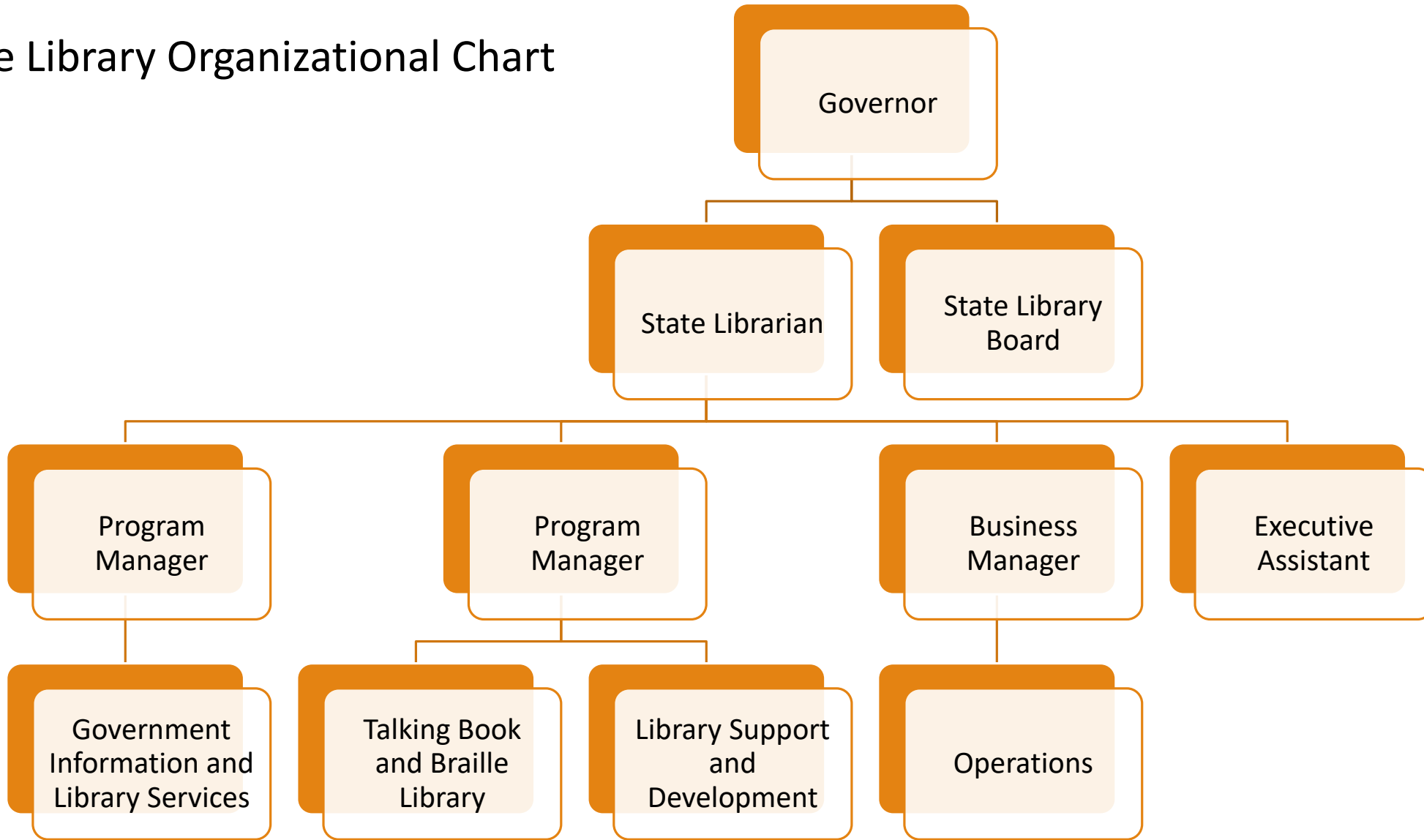
The State Library provides leadership and resources to continue growing vibrant library services for Oregonians who are print-disabled, the Legislature and state government, and all Oregonians through local libraries.

# 2014-2017 State Library Strategic Imperatives

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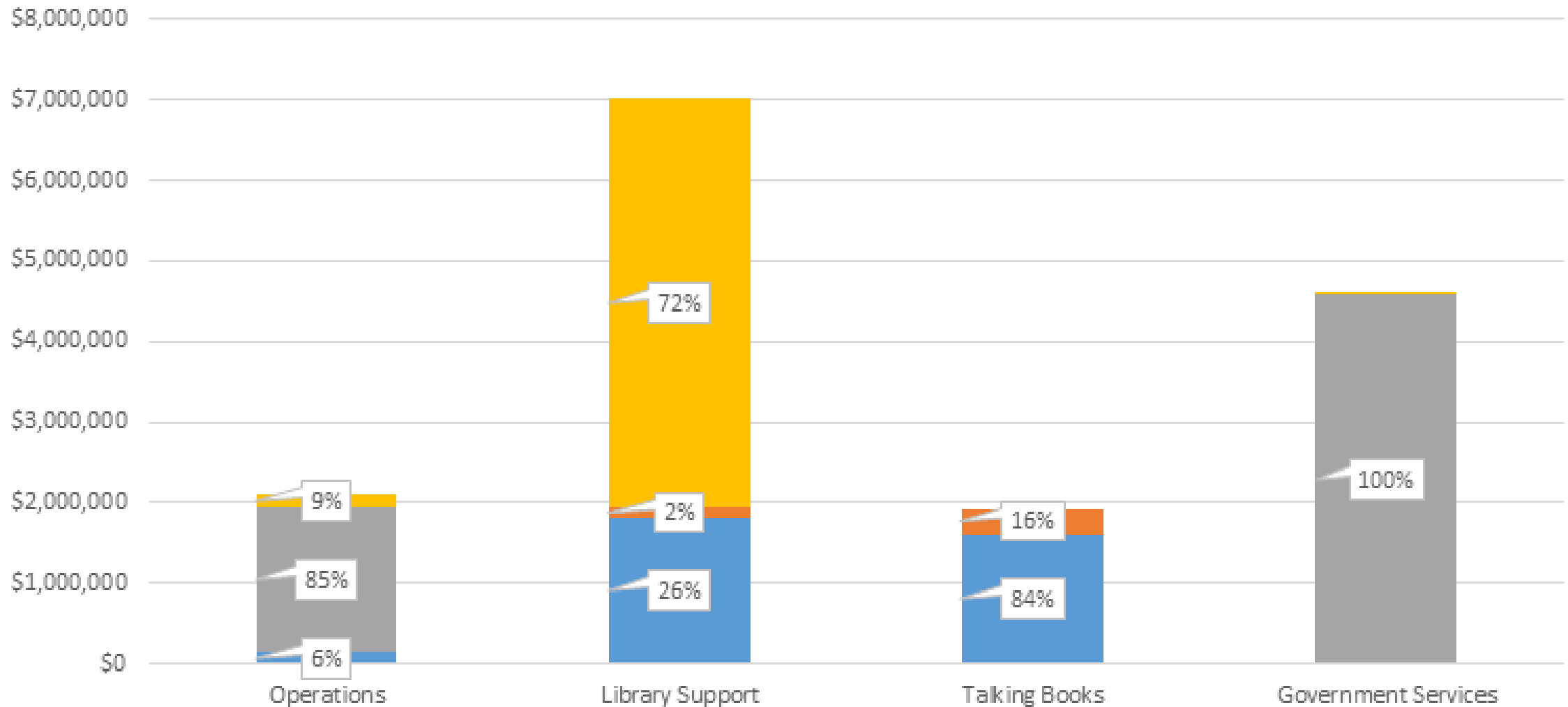
- Focus on the Customer
- Build Awareness of the State Library
- Cultivate Staff Strengths
- Enhance Partnerships

# State Library Organizational Chart



# State Library 2017-19 GRB

■ General ■ Other ■ Assessment ■ Federal



# House Bill 3523 (2015)

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ORS 357.021 State Library Board – Increase membership from 7 to 9 members.  
Appointed by Governor and subject to Senate confirmation:

- Deputy Superintendent of Public Instruction or designee
- Executive Director of the Commission for the Blind or designee
- Two state agency staff persons
- One academic librarian
- One public library representative from eastern Oregon & one public member from western Oregon (July 2017)
- One public library representative from western Oregon & one public member from eastern Oregon (July 2018)



# House Bill 3523 (2015)

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## ORS 357.046 State Librarian

- Appointed by and serves at the pleasure of the Governor (previously appointed by State Library Board)
- Subject to confirmation by the Senate
- Graduate of library school accredited by the American Library Association or equivalent in training and experience
- The individual serving as State Librarian on the day before January 1, 2016 may serve as State Librarian until July 1, 2017

# House Bill 3523 (2015)

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## 357.900 Reference Coordinating Council (RCC)

- There is established a State Reference Coordinating Council whose duties are to coordinate delivery of library, information, and reference services provided by the State Library, the State Archives, and the State of Oregon Law Library, to clarify the roles of the State Library, State Archives, and State of Oregon Law Library and to promote collaboration and reduce duplication of effort.

## Work to date:

- Created a process for assuring the reference related databases go through the appropriate RCC agency.

# House Bill 3523 (2015)

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## ORS 357.115 Subscriptions for reference-related databases

- Permanent Administrative Rules were adopted by the State Library Board in June 2016
- A process was created for agencies to submit requests for approval from the State Librarian
- Subscription liaisons were identified at agencies
- A database of current subscriptions was created that will be available to all subscription liaisons

# House Bill 3523 (2015)

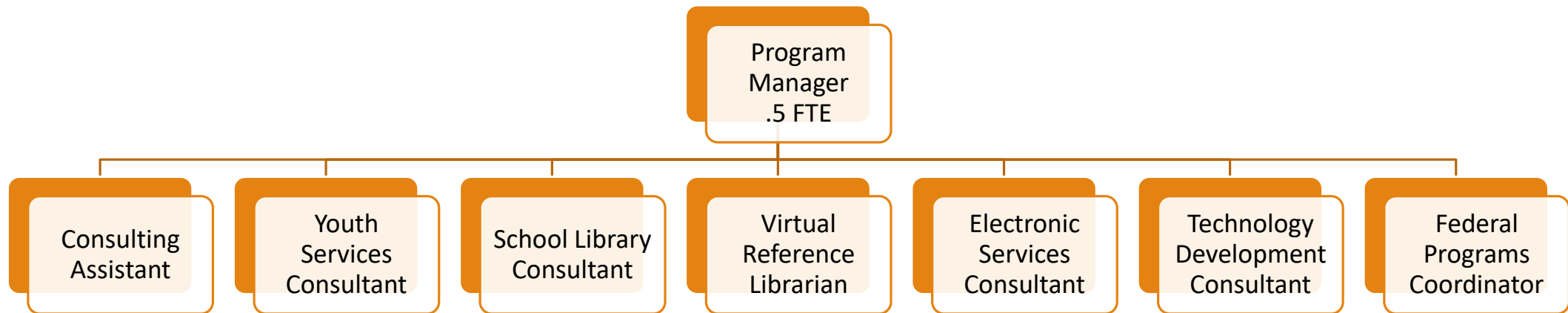
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ORS 357.029 Certification of state agency library or library service that is maintained separate from State Library

- Permanent Administrative Rules were adopted by the State Library Board in June 2016
- Certification survey distributed to eight potential state agency libraries or library services in January 2017
- State Librarian will follow-up with those replying (6) and those who did not complete the survey (2) to determine those that are not certified and report to the Legislature

# Library Support and Development

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# 2017-2019 Governor's Recommended Budget: Library Support and Development

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Fund Source	
General Fund	\$1,806,850
Federal Funds	\$5,098,373
Other Funds	\$174,750

# Library Support and Development Services

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- 133 Public Libraries
- 56 Academic Libraries
- 1532 School Libraries
- 9 Tribal Libraries
- Community members
- Library staff
- Library Board members



# Youth and School Library Consulting and Services

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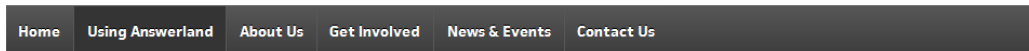
- Oregon School Library Information System (OSLIS)
  - Website available to all K-12 students and teachers in Oregon
- Summer Reading Program
  - Materials available to all public libraries
- Consulting and Technical Assistance
  - With libraries, state agencies, non-profits, and local communities
- Ready to Read Grant Program
  - State general fund for public libraries to serve children



# 2015-2016 Ready to Read Grant Local Outcomes

Outcomes Achieved	Libraries reporting that most children achieved the outcome	Libraries reporting that about half the children achieved the outcome	Libraries reporting that some children achieved the outcome
Young children develop the six early literacy skills	57%	28%	14%
Youth maintain or improve their literacy skills over the summer	57%	31%	11%

# Resource Sharing



Home > Using Answerland

## Using Answerland



Answerland lets any Oregonian connect to a librarian by live chat, email or text messaging. Check our [availability](#) for hours and holiday closures.

We'll answer almost anything, but typical topics include homework, using your library, finding a great book to read, and really anything that you are interested in finding out more about.

If you are a K-12 teacher or student, please see our [schools](#) page for information on best practices for using Answerland.

[Oregon libraries](#) work together to provide the service to everyone who lives, works or goes to school in Oregon. For people outside of Oregon, we are happy to answer questions *about* Oregon, including local history.

[For more information on using our service, see FAQs and Privacy & Terms of Use.](#)



## Answerland

- Online chat, e-mail, and text reference

## Online databases

- Online library resources available to all Oregonians via local libraries, schools and at home

## Libraries of Oregon

- Provide access to federally funded databases & locate local libraries



# Technology Development

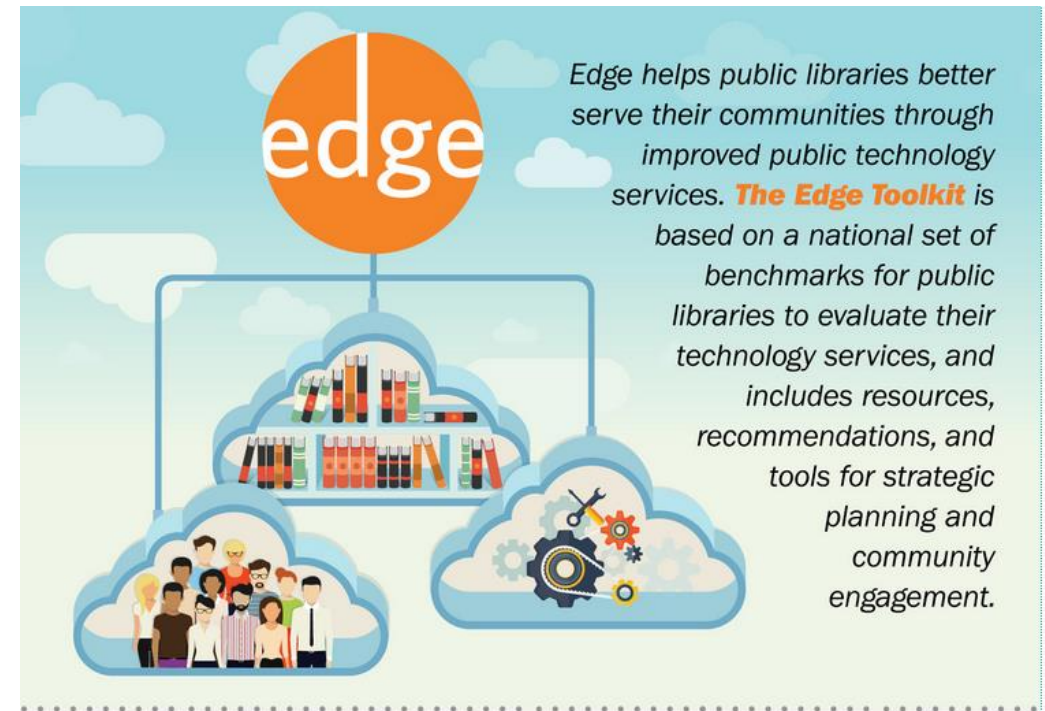
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## Technology Consulting

- Assisting local libraries plan for appropriate technology

## Edge Assessment

- Tool for evaluating library technology services including resources, recommendations and tools



# Federal Grant Administration

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- \$2.1 million annually from the Library Services and Technology Act (LSTA) Grants to States Program
  - From the federal Institute of Museum and Library Services to states based on population
  - Funds statewide projects and competitive grants to local communities via their libraries
- Requires Match and Maintenance of Effort

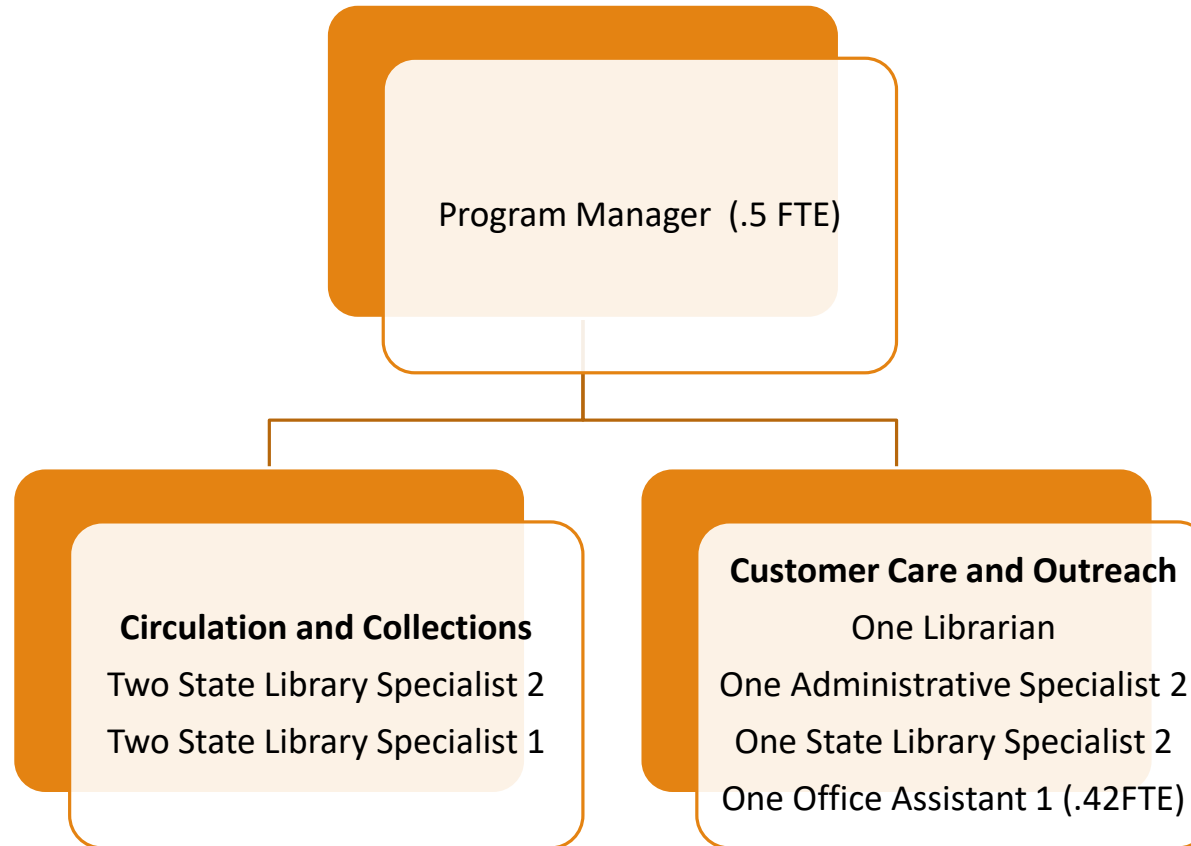
# Maintenance of Effort (MOE)

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- Requires the State Library to:
  - Not replace existing state funds with federal grant dollars
  - Spend the state dollars for the same purposes as allowed by federal grant dollars
- We meet our MOE requirements with general fund expenditures that support the Ready to Read Grant Program and the Talking Book and Braille Library

# Talking Book and Braille Library

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# 2017-2019 Governor's Recommended Budget: Talking Book and Braille Library

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Fund Source	
General Fund	\$1,612,664
Other Fund (Donation)	\$452,200

# Talking Book and Braille Library

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Services for eligible Oregonians who cannot read conventional text or hold conventional books

Age	Talking Book and Braille Library Users	% of Registered Users
0-18	179	3%
19-40	323	6%
41-60	713	14%
61-80	1,898	37%
Over 80	2,084	40%



# Circulation of Materials

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- Players and digital books are sent to eligible Oregonians and returned to Talking Book and Braille Library via U.S. Mail under the provisions of *Free Matter for the Blind* (Domestic Mail Manual E040)
- Eligible Oregonians who have access to high speed internet can download materials directly from *Braille and Audio Reading Download (BARD)*. iOS and Android apps available.



# Collections

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- From the National Library Service for the Blind and Physically Handicapped:
  - Audio books and magazines
  - Braille books and magazines
  - Downloadable audio books
- National and Oregon newspapers
- Descriptive videos

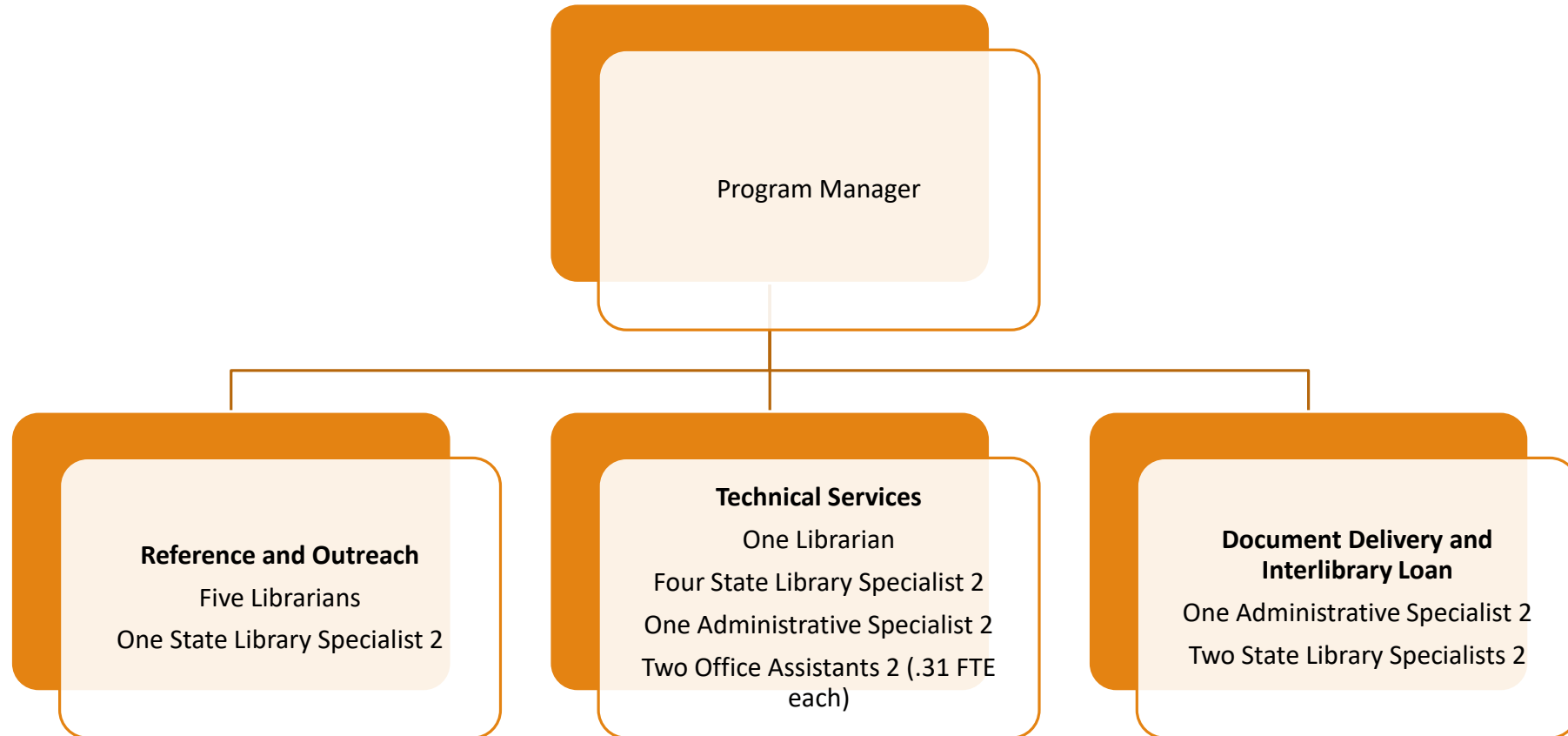
# Outreach and Customer Care

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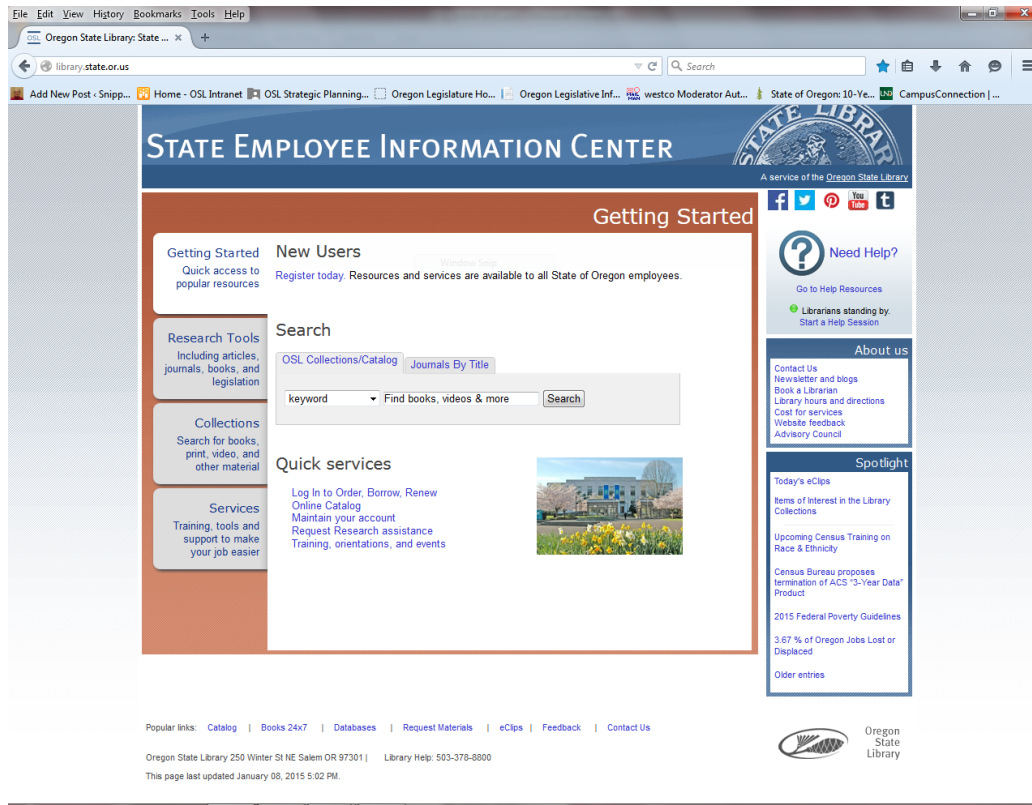
- Outreach to:
  - Assisted living and nursing facilities staff and residents
  - Service organization members
  - Public library staff and patrons
  - State agency staff
- Staff follow up with newly registered patrons to assure their ability to use the service
- Staff provide assistance selecting materials

# Government Information and Library Services

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# Government Information and Library Services



Eligible recipients of Government Services:

State Officials, including Legislators

State employees, including legislative staff

Former statewide-elected government officials

Contract employees and interns at the request of their state agency

The State Library shall fulfill only state agency requests for resources or services that pertain to the conduct of state business

## Oregon Government Publications

The [Oregon Documents Depository Program](#) supports government transparency and civic education by ensuring consistent and coordinated permanent public access to information published by Oregon state government.

### Search this Collection

Search

[Grid view](#) [List view](#)

1 2 3 4 [next >](#) [last »](#)



Administrative Services



Agriculture



Aviation



Business Development



# 2017-2019 Governor's Recommended Budget: Government Information and Library Service

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Fund Source	
Other Funds (state agency assessment)	\$4,248,582
Federal Funds	\$2,204

# Library Materials

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- Peer reviewed journal articles
- Scientific reports and journals
- Historic publications
- State and federal publications
- Subject specific books and journals



# Library Services

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- Librarians and trained paraprofessionals assist state agency staff with information requests
- Develop, maintain and provide access to pertinent information collections
- Borrow items from other libraries in Oregon and the U.S. for use in state agency business
- Training in using resources and materials
- Current issue tracking (eClips)
- Outreach to state agency staff and the Legislature

# 2017 Legislation

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- HB 5018
  - Appropriates money from the General Fund and limits biennial expenditures from other and federal funds to the State Library for biennial expenses
- SB 75
  - Increases eligible age for Ready to Read grant program from 0-14 to 0-17,
  - Increases minimum grant from \$1,000 to \$1,200,
  - Allows public libraries to use funds for expanded learning opportunities for school age youth (out of school time),
  - Puts greater emphasis on outcomes,
  - Specifically targets underserved children and families.

# Agency Budget Drivers/Environmental Factors

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- Rapid pace of change in library technology requires rapid response by State Library staff.
- Reduction in local library budgets and increasing use of local libraries requires increased State Library support with grants and consulting.
- Changes in the use of library materials and library spaces requires re-evaluation of spaces and materials.
- Sophisticated information needs of state agency staff requires sophisticated materials and services collected and maintained by the State Library
- Aging population requires providing legacy services as well as current services.

Key Performance Measure	2016 Target	2016 Actual
Number of research transactions for state employees	12,000	7,864
% of state employees registered to use the State Employee Information Center (SEIC)	24%	26%
Cost per state employee contact	\$5.25	\$3.78
Number of individuals registered to receive Talking Book and Braille Library services	5,300	5,266
Percent of eligible users who are registered for Talking Book and Braille Library services	10%	8%
# of talking books and Braille books checked out per year	430,000	418,555
Cost per circulation of talking books and Braille books	\$2.00	\$1.72

Key Performance Measure	2016 Target	2016 Actual
% of public library grantees incorporating best practices in their services to children	60%	61%
Average daily visits to the Oregon.gov search engine	3,254	3,500
Average daily visits to State Library funded databases	16,000	12,809
Average daily visits to the State Library funded Oregon School Library Information System (OSLIS)	4,500	2,553
Average daily visits to the State Library funded Answerland virtual reference service	105	57
% of State Library customers rating their satisfaction “good” or “excellent”	98%	95%
% of best practices met by State Library Board	100%	100%

# Proposed Key Performance Measures

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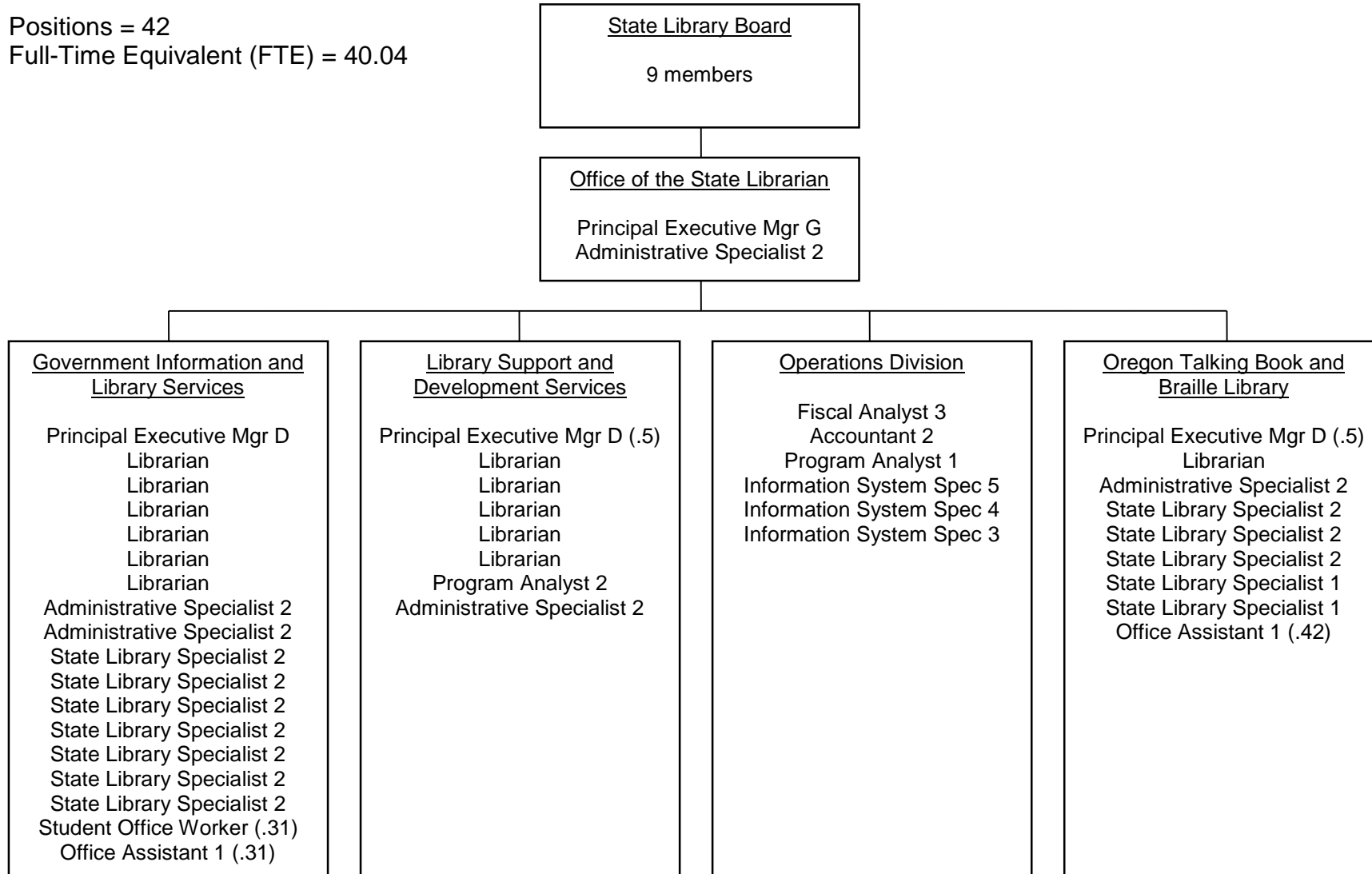
- Percentage of Oregon public libraries meeting “essential” and “enhanced” level of Oregon Library Association Standards for Public Libraries.
- Cost per circulation of Talking Book and Braille Library materials
- Average (daily) use of Government Information and Library Services electronic resources.
- Percentage of customers rating their satisfaction with agency customer service as “good” or “excellent”
- Percentage of total best practices met the State Library Board.

# Appendix

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## Oregon State Library (54300) Organization Chart

Positions = 42  
Full-Time Equivalent (FTE) = 40.04





# Other Fund Ending Balance

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<b>Fund</b>	<b>15-17 LAB</b>	<b>15-17 revised</b>	<b>17-19 CSL</b>	<b>17-19 revised</b>
Assessments	612,097	745,096	182,413	458,328
Assessments	144,221	175,560	383,907	107,992
Endowment Interest	15,000	15,734	22,012	17,734
Endowment	1,696,919	597,728	60,000	700,000
Endowment: OITP@ Treasury	0	1,406,889	0	1,412,889
Long Fund Endowment	1,000	1,000	1,000	1,000
Moses Fund Endowment	6,000	6,000	6,000	6,000
Long Fund Interest	50	55	50	80
Moses Fund Interest	7,500	7,675	7,500	7,960
Donations	190,000	195,400	50,000	235,400
Database licensing	40,000	41,120	10,000	42,000
Misc. Receipts	59,314	50,000	4,115	50,000

# Questions?

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