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State Library Report to the Legislature and Department of Administrative Services Biennial Report on ORS 357.008 January 2017

1. Effectiveness of library services provided to state government

	2016 - Actual	2016 - Goal
Reference Transactions Per	7,863	12,000
Year		
State Employee Information	26%	24%
Center Users as % of State		
Employees		
Customer Satisfaction	95%	98%
Agency Wide-Percent rating		
services good or excellent		

2. Effectiveness of services provided to persons who are print-disabled

	2016 - Actual	2016 - Goal
Cost Per Circulation	\$1.72	\$2.00
Number of patrons registered for service	5,266	5,300

3. Degree to which local and school libraries in Oregon provide library services for Oregonians

Public Libraries	2015
Oregonians served by legally	3,872,614
established public library	
Oregonians not served by	156,363
legally established public	
library	
Circulation of public library	61,941,460
materials	
Public library program	1,751,212
attendance	

School Libraries	1980	2011	2014
# of certified school	818	203	130
librarians			
Ratio of school	1 librarian/547	1 librarian/2,763	1 librarian/4,391
librarians to students	students	students	students

4. Scope and effectiveness of library services for children and youth funded by state grant funds, 2015-2016 grant cycle.

	Actual	Eligible
# of legally established public	133	133
libraries receiving grant funds		
# of children served in library	119,265	278,600 (0-5 years)
early literacy programs		
# of children served in library	190,415	688,973 (0-14 years)
summer reading programs		
<i>#</i> of libraries using state funds for	125	133
one or more children's services		
best practices		
# of libraries using state grant	35	133
funds for all three children's		
services best practices		

State grant funding	\$705,436
Local funding leverage	\$1.00 state funding leveraged \$1.89 in local funding

Outcomes Achieved	Libraries reporting that most children achieved the outcome	Libraries reporting that about half of the children achieved the outcome	Libraries reporting that some children achieved the outcome
Young children develop the six early literacy skills	57%	28%	13%
Youth maintain or improve their literacy skills over the summer	57%	31%	11%