

SOUTHERN WASCO COUNTY AMBULANCE SERVICE, INC.
P.O. BOX 125
MAUPIN, OR 97037

TEL 541-395-2598

CELL 541-306-0981

FAX 541-395-2522

swcaems@hotmail.com

February 15, 2017

RE: 2017 SB 52

Dear Senate Health Care Committee,

The Southern Wasco County Volunteer Ambulance Service (SWCA) is adamantly opposed to Senate Bill 52. Why would this bill even be considered an emergency?

The Oregon Health Authority, EMS and Trauma Systems needs to get their house in order before they are allowed to mandate an increase in the endless amounts of data required to be provided by an EMS agency much less, allowed to implement a quality assurance/improvement program!

A true emergency would be a bill enacting the OHA to provide EMS Agencies with current, accurate information and resources on a website that actually explains what they expect and how to do it! What does the OHA provide for EMS Agencies? The ability to fill out endless forms and pay fees.

There is nothing what so ever on the OHA website or the current Image Trend site, about "Image Trend Elite", the new system OHA want you to allow them to mandate. In June 2016, I received the ultimatum letter about "Elite" in the mail. Determined to conquer it, I contacted Nathan Jarrett. I devoted countless hours to setting up and testing. On 11/7/16, I email Nathan with questions and concerns. Over three month later, I am still awaiting help from him. How is this going to work if you allow them to mandate the system? The OHA should provide more than one person, preferably someone that has time to help with initial setup, answer emails and question.

I have been trying for over 2 ½ years to get the OHA to update SWCA's agency information with my contact data, after the former secretary retired in June 2014. Today it still lists her! Really, they expect our unpaid people to spend hours to complete a lengthy electronic Patient Care Report in a timely manner and then OHA is going to Quality Assure it, see the problem here?

We are trying to provide a service for our community, without pay! SWCA is struggling, as it is, to meet all of OHA's requirements. How can you justify requiring our volunteers to give even more, without any help from the OHA?

In the OHA's quest to add requirements, limits modes of education, increase standards and to obtain endless amounts of data for their paid people to play with, they are in fact eliminating the rural volunteer ambulance agencies.

Please, DO NOT ENACT SB 52, until the OHA has proven they are capable of providing the much needed services and resources to implement the current requirement, much less this bill!

Virginia Fuller, SWCA Director/Secretary

cc: OHA, Dana Selover, Director, EMS & Trauma Systems