

2017-19 GOVERNOR'S BUDGET

Mental Health Regulatory Agency

Board of Psychologist Examiners

Board of Licensed Professional Counselors and Therapists

Mission, Goals, & Historical Perspective

Board of Psychologist Examiners

Promote, preserve, and protect the public health and welfare by ensuring the ethical and legal practice of psychology.

Board of Licensed Professional Counselors and Therapists

Protect the health and well-being of Oregon citizens by setting a strong, ethical standard of practice through the regulation of Licensed Professional Counselors and Licensed Marriage and Family Therapists

Mission, Goals, & Historical Perspective

- PUBLIC PROTECTION- Mental health services; vulnerable populations
- Customer Service- Accurate and timely
- Maximize Efficiency- Board Collaboration
- Inter-Agency Agreement (“Pilot Project”)
 - October 2013 to current
 - Shared management staff and resources as feasible
 - Boards retain separate identity, funding, and operations
 - Maintain independence and confidentiality of investigative, licensing and regulatory functions

HB 2319: MHRA

- 2015-17 Budget: Boards to propose plan for a permanent solution for 2017-19
- Direction of the Legislature, Governor's Office, and CFO
- Both Boards have approved by vote
- Legislative concept introduced by BLPCT
- Increase Administrative Efficiency
- Maintain OBPE & OBLPCT Independence as Health Regulatory Boards
- Simplify Accounting Processes
- Streamline Operations

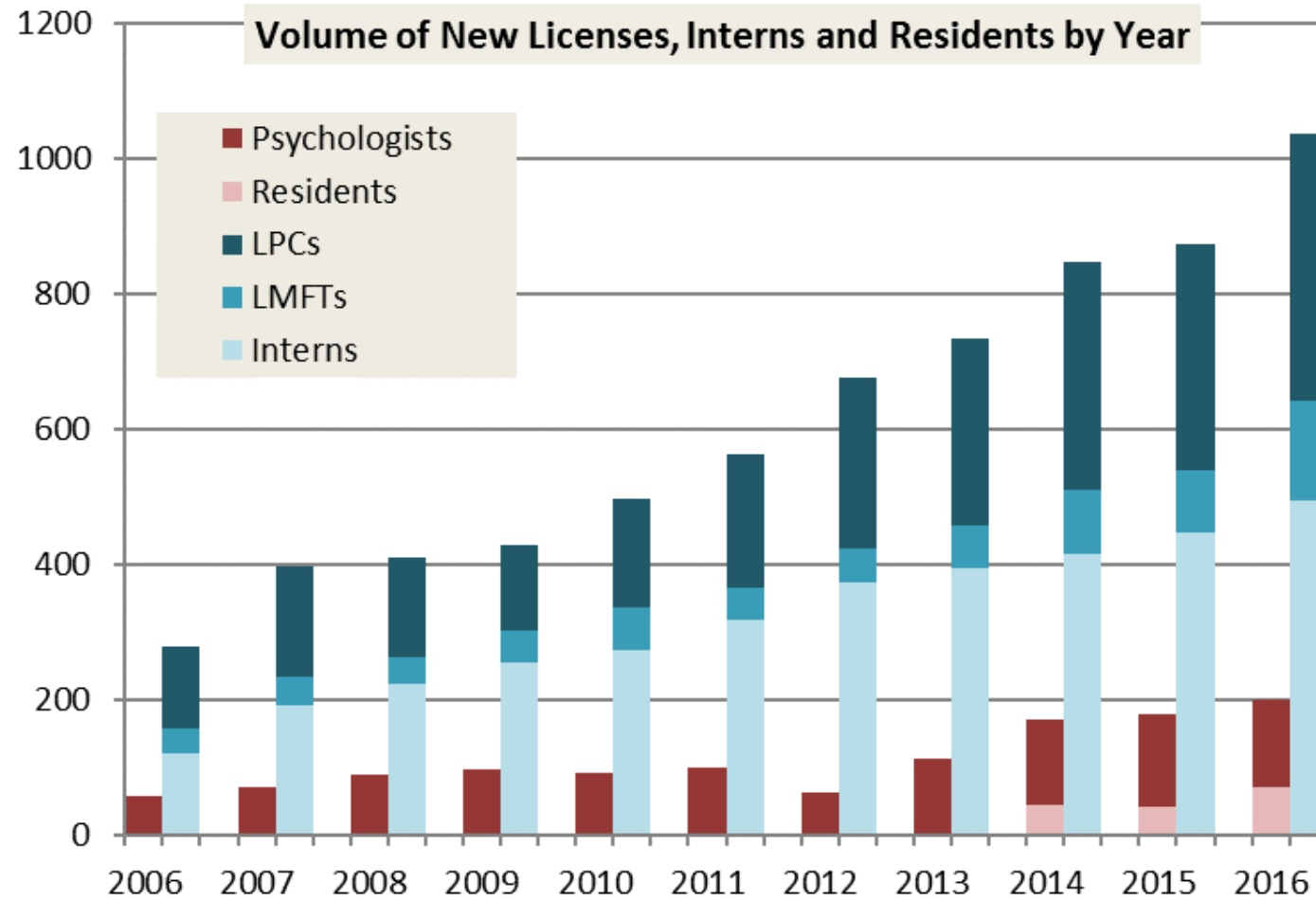
Program Summary

- Licensing
 - Determine qualifications for licensure (education, exam, experience)
 - Issue and renew licenses
 - Continuing education
 - Forms, fees, and consumer outreach
- Compliance
 - Code of Ethics / Statutes / Administrative Rules
 - Investigate complaints (unethical / unprofessional / unlicensed practice)
 - Board review and vote on enforcement action
 - Settlements / Contested Case Hearings / Appeals

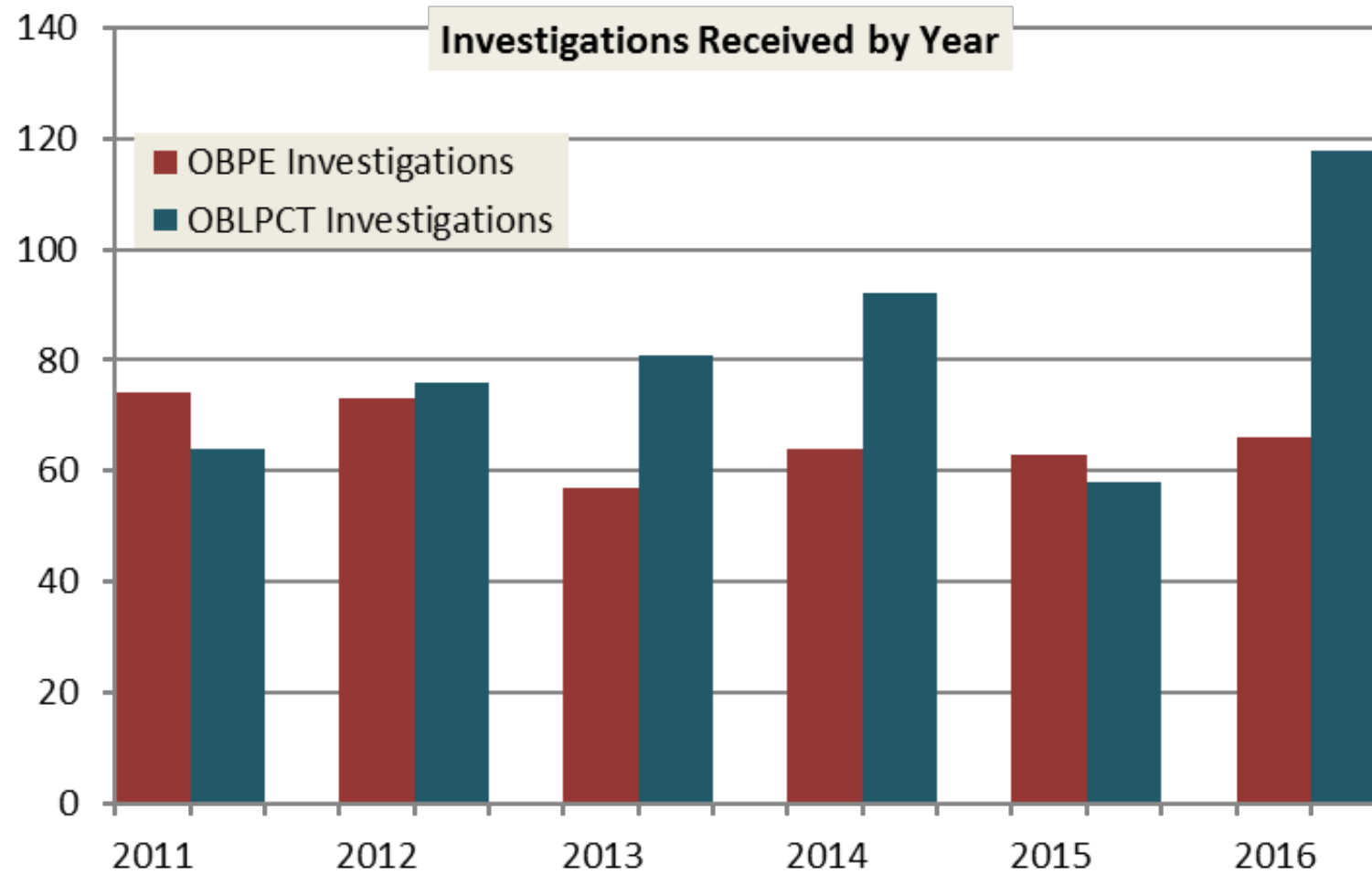
Program Summary

Year End 2016		
Board	License Type	Count
Board of Psychologist Examiners	Psychologists	1,913
	Psychologist Associates	35
	Residents	75
Board of Licensed Professional Counselors and Therapists	Licensed Professional Counselors	2,968
	Licensed Marriage and Family Therapists	821
	Registered Interns	1,171

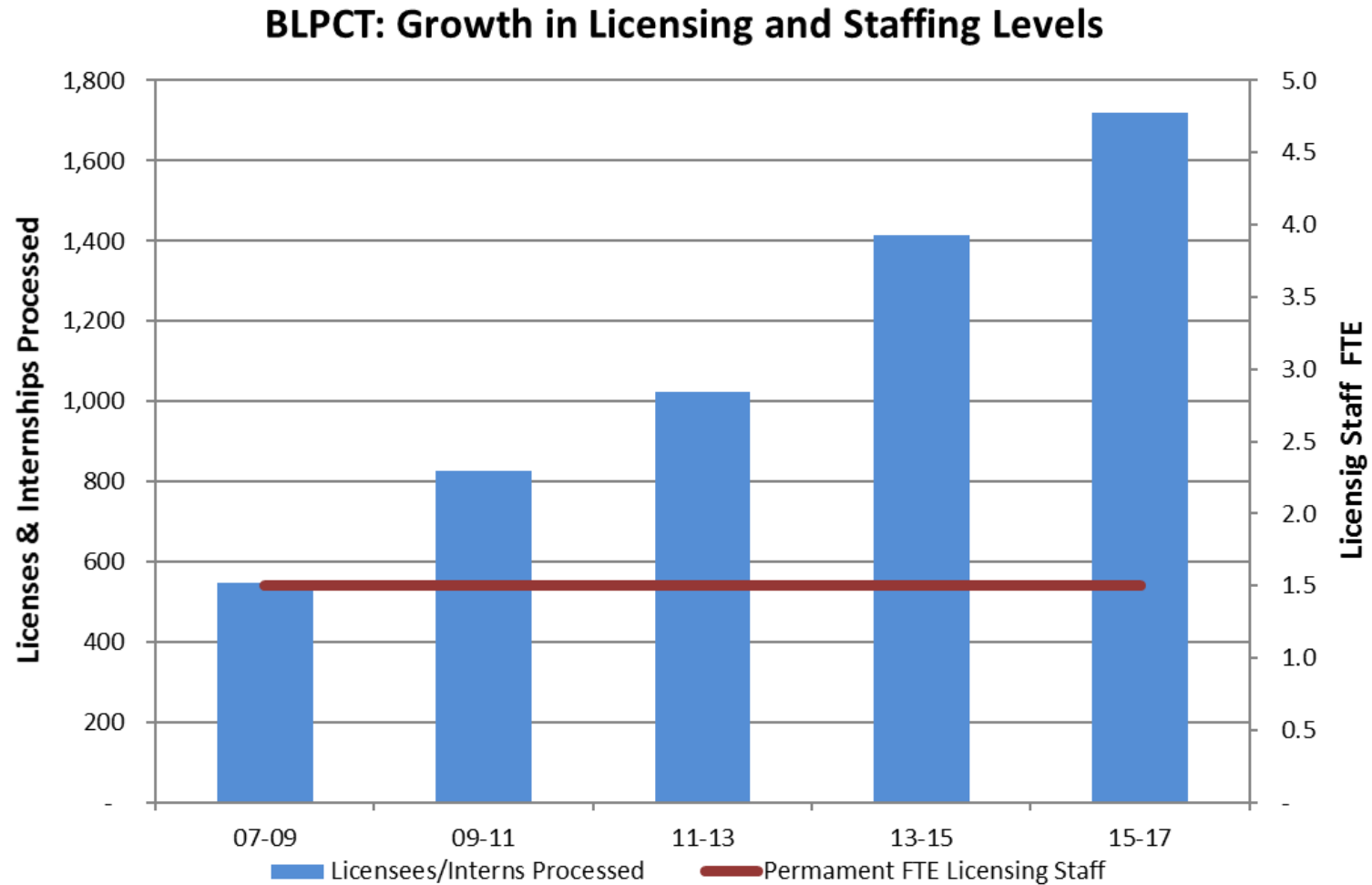
Program Summary



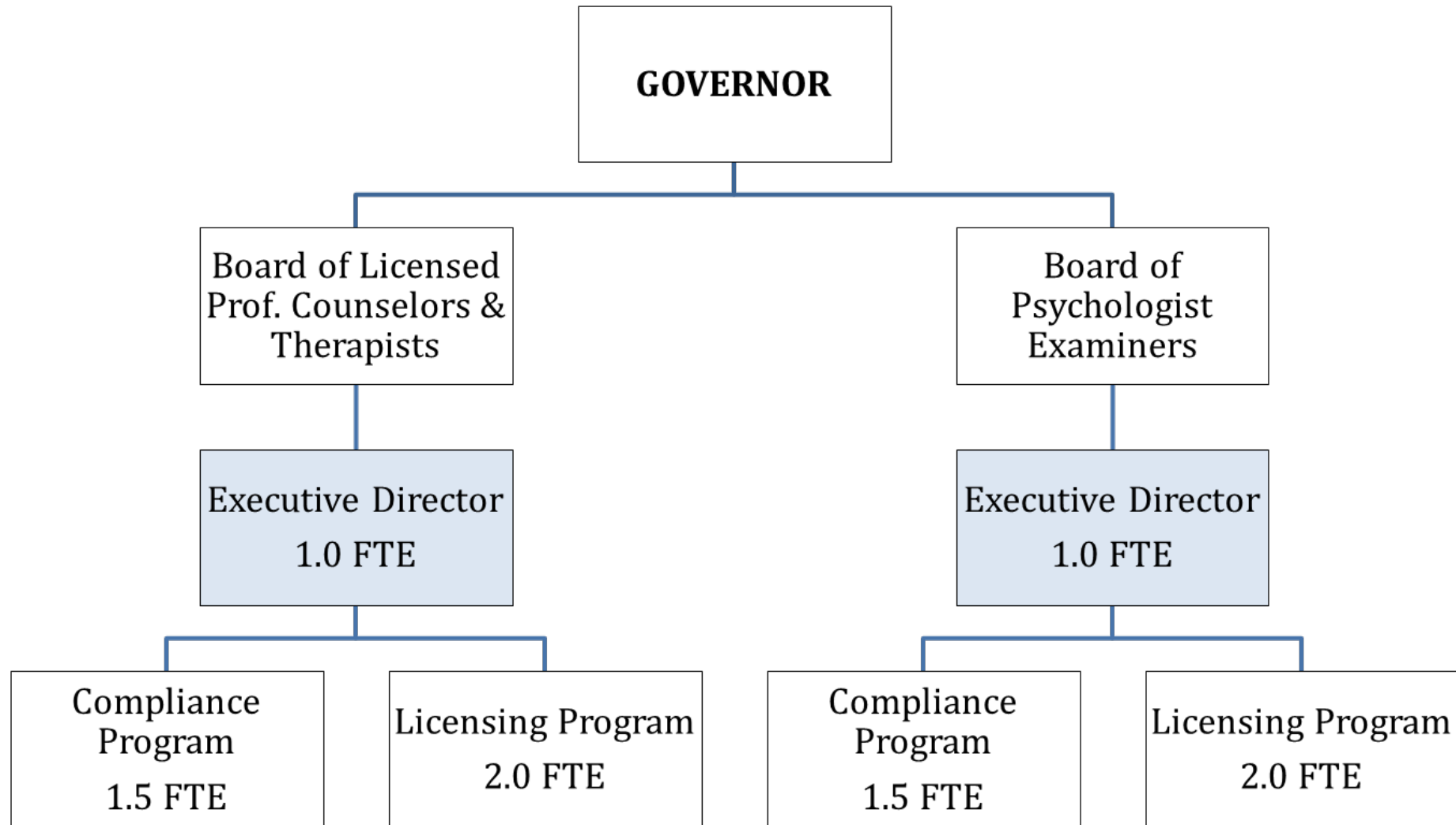
Program Summary



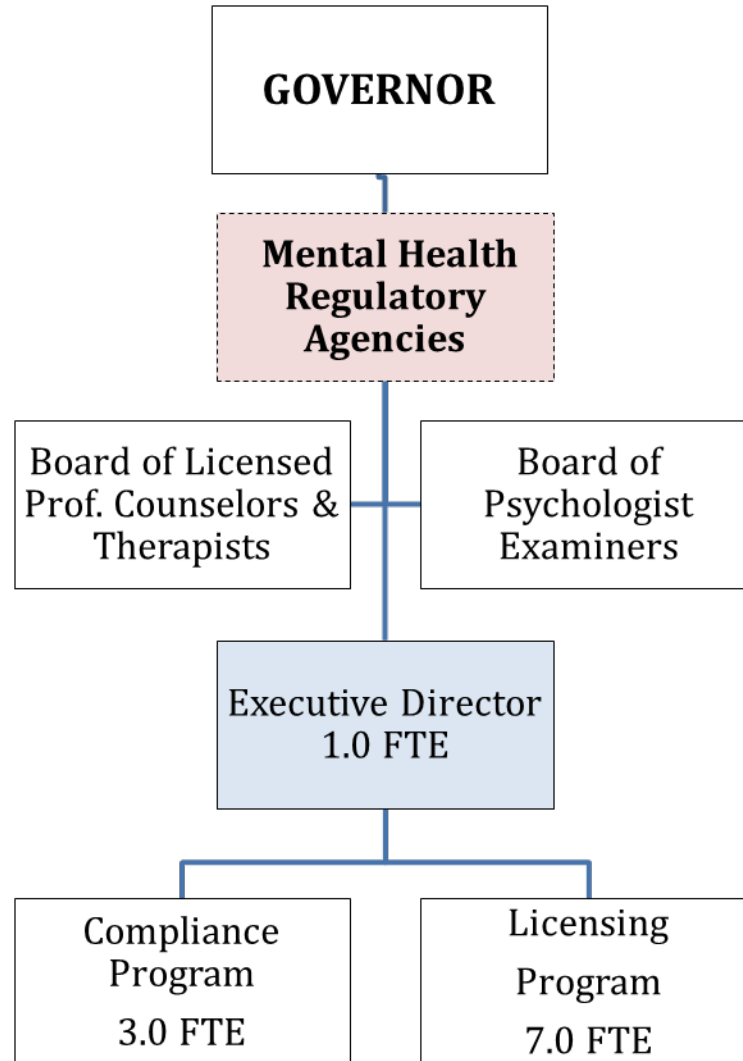
Program Summary



Organization: Current



Organization: Proposed



Performance and Outcome Measures: BLPCT

Report Year	GOAL	2009	2010	2011	2012	2013	2014	2015	2016	2017
Data Collection Period		1/1/08 to 12/31/08	1/1/09 to 12/31/09	1/1/10 to 12/31/10	1/1/11 to 12/31/11	1/1/12 to 12/31/12	1/1/13 to 12/31/13	1/1/14 to 12/31/14	1/1/15 to 12/31/15	1/1/16 to 12/31/16
1 - Percent of complaints presented to the Board within 90 days of receipt of complaint.	85	11	29	14	13	14	DNA	19	21	TBD
2 - CUSTOMER SERVICE: Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.										
Accuracy	75	69	81	85	88	91	93	90	74	84
Availability of Information	75	56	72	77	79	83	84	82	69	78
Expertise	75	73	84	88	91	91	94	90	84	86
Helpfulness	75	64	78	83	87	90	88	86	77	85
Overall	75	59	77	84	85	90	90	85	71	81
Timeliness	75	57	78	84	83	90	88	84	61	78
3 - BOARD BEST PRACTICES - Percent of total best practices met by the Board.	100	75	75	80	90	93	DNA	85	88	99

Performance and Outcome Measures: BPE

Report Year	GOAL	2009	2010	2011	2012	2013	2014	2015	2016	2017
Data Collection Period		1/1/08 to 12/31/08	1/1/09 to 12/31/09	1/1/10 to 12/31/10	1/1/11 to 12/31/11	1/1/12 to 12/31/12	1/1/13 to 12/31/13	1/1/14 to 12/31/14	1/1/15 to 12/31/15	1/1/16 to 12/31/16
1 - RESIDENCY SUPERVISION – Percent of supervisors and residents who rate supervision process as “good” or “excellent” as effective preparation for competent and ethical professionals.	95	89	95	97	DNA	DNA	DNA	98	94	TBD
2 - EXAMINATION – Percent of examiners and examinees who rate the board-administered exam as “good” or “excellent” as an effective screen for competent and ethical professionals.	90	87	98	97	DNA	DNA	DNA	82	79	86
3 - CONTINUING EDUCATION– Percent of continuing education reports that meet requirements at first review.	90	99	99	99	100	DNA	81	76	43	TBD
4 - COMPLAINT INVESTIGATIONS – Percent of uncontested case consumer complaint investigations completed within six months. *	80	60	56	73	62	63	67	63	59	TBD

Performance and Outcome Measures: BPE

Report Year	GOAL	2009	2010	2011	2012	2013	2014	2015	2016	2017
Data Collection Period		1/1/08 to 12/31/08	1/1/09 to 12/31/09	1/1/10 to 12/31/10	1/1/11 to 12/31/11	1/1/12 to 12/31/12	1/1/13 to 12/31/13	1/1/14 to 12/31/14	1/1/15 to 12/31/15	1/1/16 to 12/31/16
5 - CUSTOMER SERVICE – Percent of customers rating their satisfaction with the agency’s customer service as “good” or “excellent”: Overall, Timeliness, Accuracy, Helpfulness, Expertise, Availability of Information.										
Accuracy	75	77	DNA	83	82	77	80	85	79	79
Availability of Information	75	67	DNA	79	77	80	78	78	73	75
Expertise	75	79	DNA	85	87	83	84	87	79	83
Helpfulness	75	71	DNA	80	82	82	84	89	81	82
Overall	75	72	DNA	78	80	80	80	83	76	78
Timeliness	75	76	DNA	81	78	79	82	83	79	78
6 - BOARD BEST PRACTICES - Percent of total best practices met by the Board. The data is derived from paper-pencil surveys completed by Board members.	100									
		86	100	100	DNA	DNA	DNA	100	100	100

Budget Drivers, Risks & Environmental Factors

- 100% Other Funds. Major drivers:
 - Personal Services: Staffing (53%)
 - Attorney General Legal Costs (10%)
 - State Government Service Charges (9%)
- Risks:
 - Case Fluctuation
 - Limited Staffing
- Environmental Factors
 - 10-year average annual growth in new licenses issued:
BLPCT = 14.1%, BPE = 12.2% (BLPCT interns = 16.1%)
 - 10-year average annual growth in complaints received:
BLPCT = 15.1%, BPE = 9.5%

Major Changes: Past 6 Years

- 2011-13
 - BPE: Executive Director turnover (5x)
- 2013-15
 - Pilot Project; shared management
- 2015-17
 - Pilot Project continued
 - BLPCT: Fee increase, application (\$50) and initial license (\$25)
 - BPE: Temporary renewal fee reduction, 24 months

Program Improvements

- Actions Taken

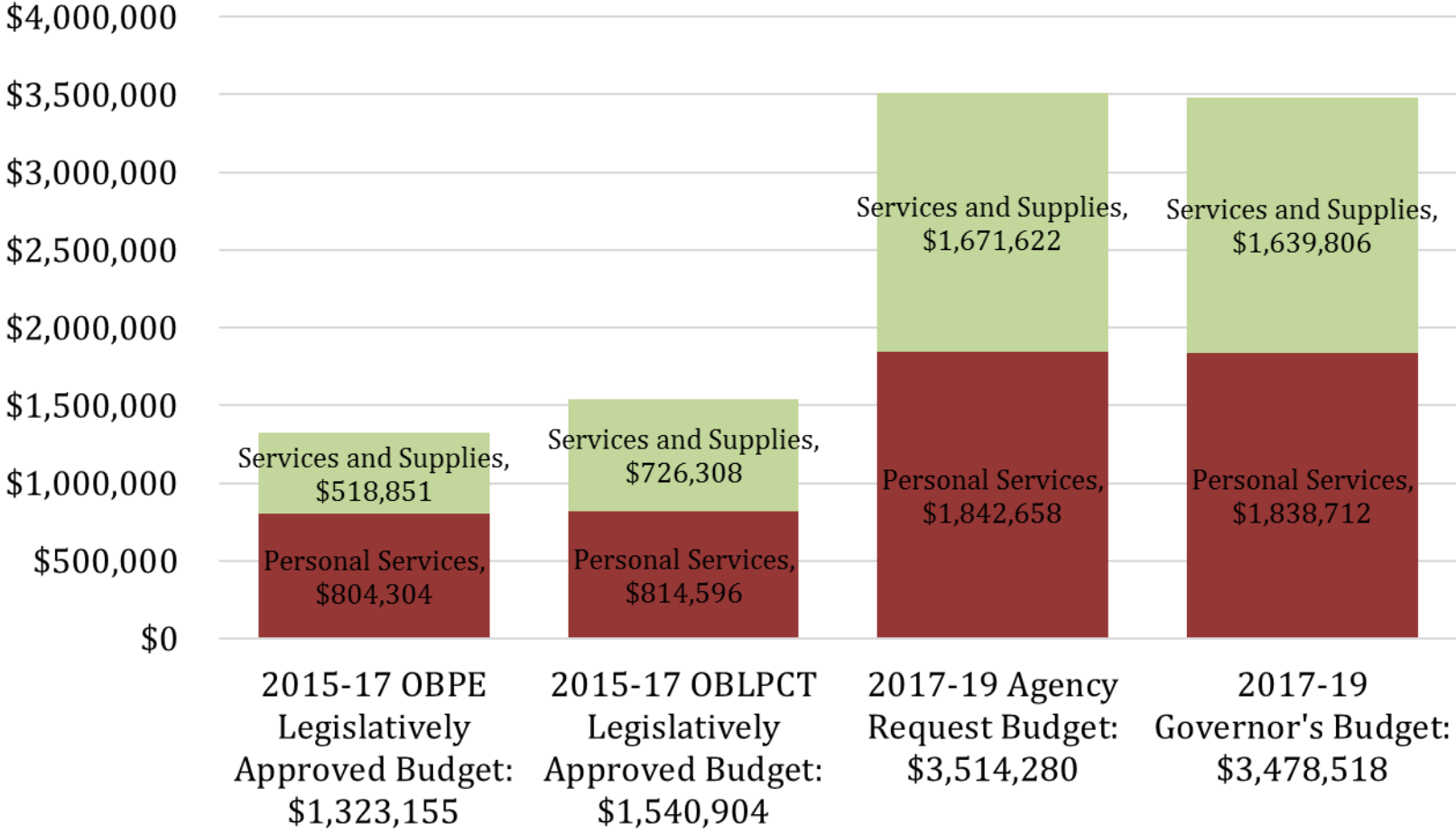
- BPE/BLPCT Pilot Project – Shared Management Efficiencies
- Improved/Aligned Policies & Procedures
- BLPCT Administrative Rule Overhaul

- Actions Planned

- HB 2319 (MHRA) – Maximize Efficiencies
- New Database (POP 102)
- Online Applications and Renewals

Major Budget Information

Budget Comparison



Major Budget Information: POP #100

“Budget Merger”

- Companion to HB 2319 (MHRA)
- Moves 122 (BPE) into 108 (BLPCT)
- Sub-accounts, separate appropriations

Major Budget Information: POP #101

“Budget Balancing”

- Personnel Changes (FTE)
 - New Positions: 2.0 (AS-2, OS-2, OA-2)
 - Re-establish Limited → Permanent: 2.0 (INV-2, OS-2)
 - Reclassifications: 3.0 (PEM-D, OPA-3, INV-2)
 - Lead Worker: 1.0 (INV-2)
- 35/65% Split, BPE/BLPCT
- Relocate BLPCT to First Floor, adjacent to BPE

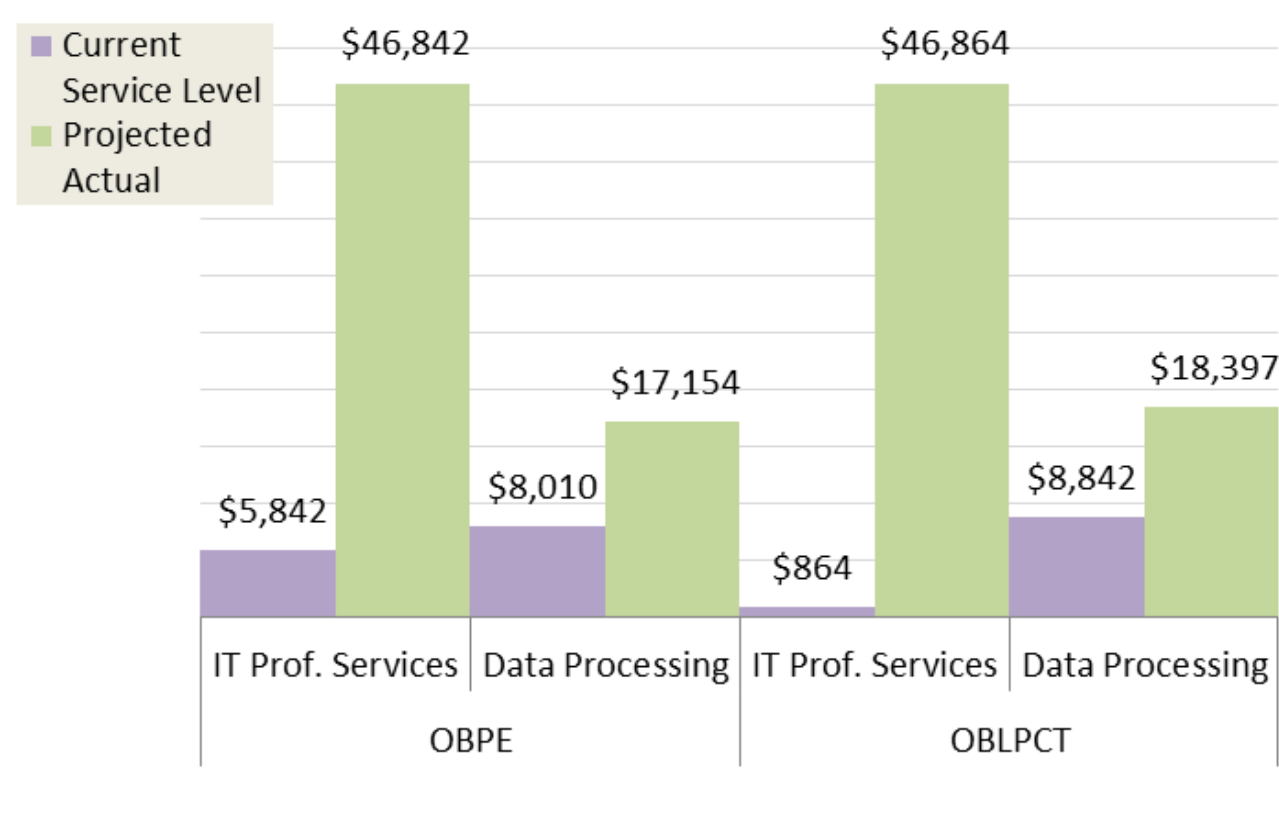
Major Budget Information: POP #101, cont.

- Renewal Fee Increase (BLPCT only): \$40.
 - Additional \$320,600 revenue → 4.6 months ending cash
 - Renewal fees last increased in 2002, by \$45 (56%)
 - OBPE annual renewal is \$375 (\$750 paid biennially)

Year	Application Fee	License Renewal Fee	Intern Renewal Fee
1990	\$65	\$0	\$0
1991-1994	\$65	\$65	\$0
1995-1997	\$100	\$65	\$0
1998-1999	\$100	\$80	\$0
2000-2001	\$100	\$80	\$40
2002-2014	\$125	\$125	\$80
2015-2016	\$175	\$125	\$80
2017	\$175	\$165	\$120

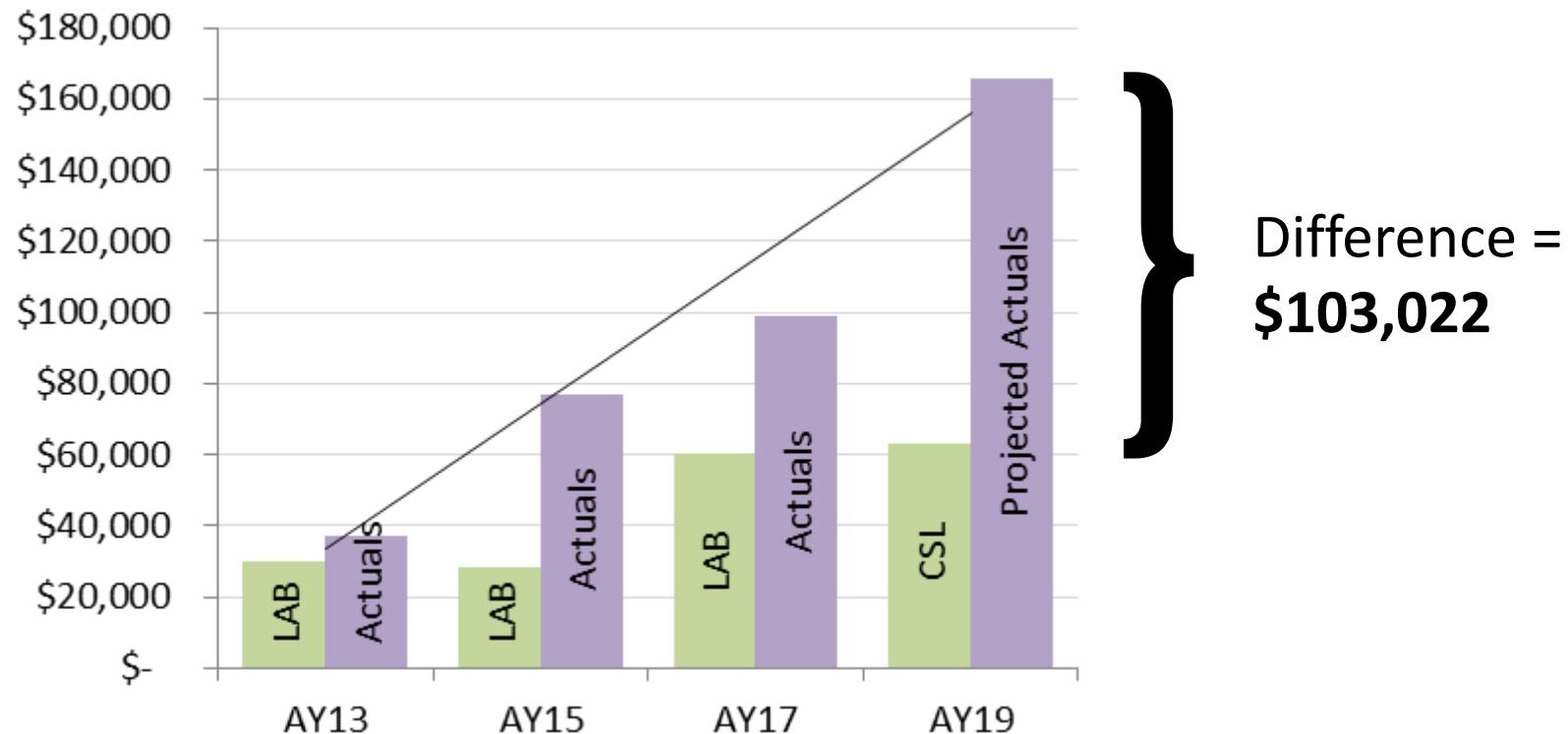
Major Budget Information: POP #102

Online Database & IT Professional Services: \$104,328



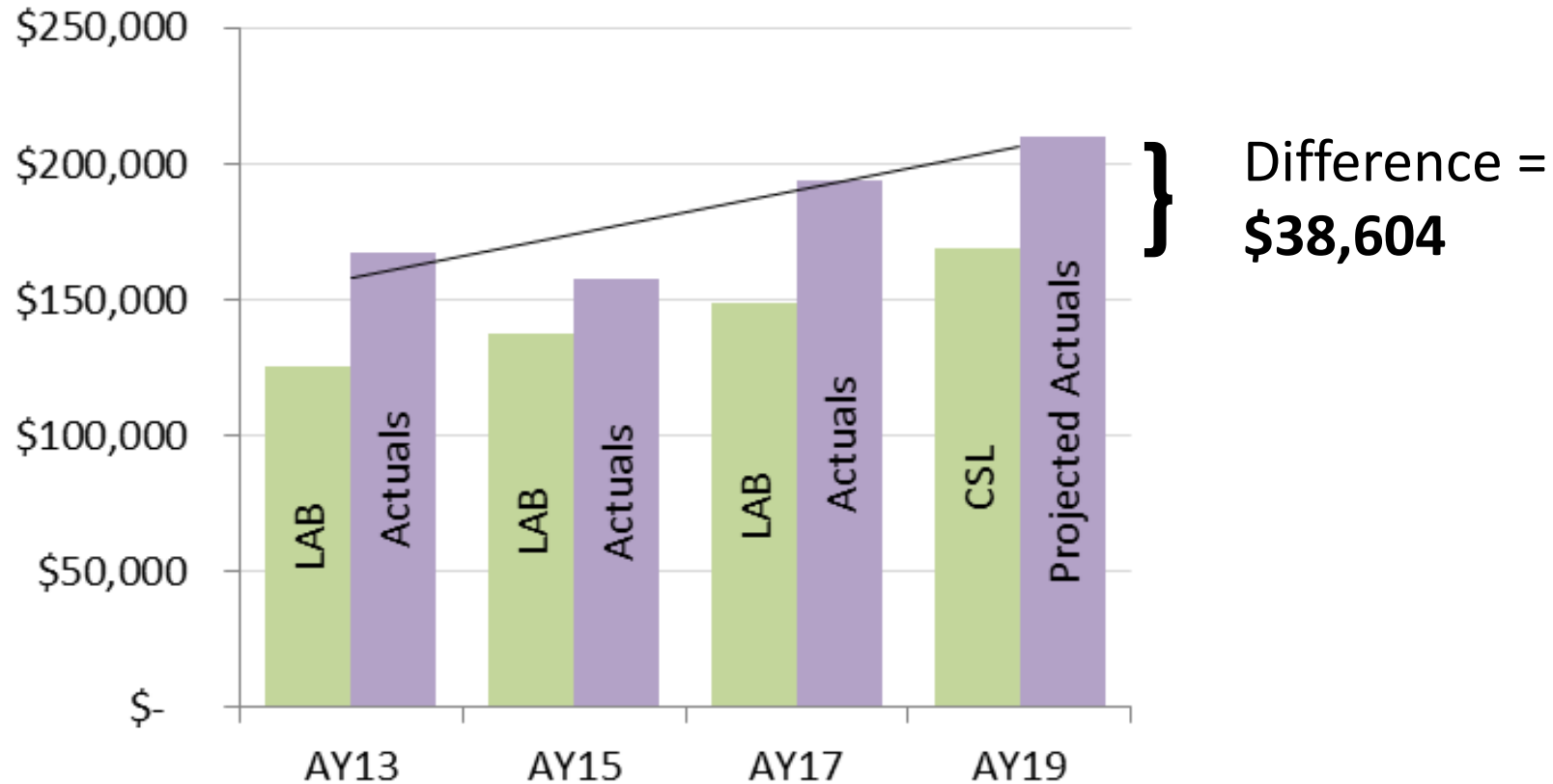
Major Budget Information: POP #103 (BPE)

Administrative Hearings – Professional Svcs: \$103,022



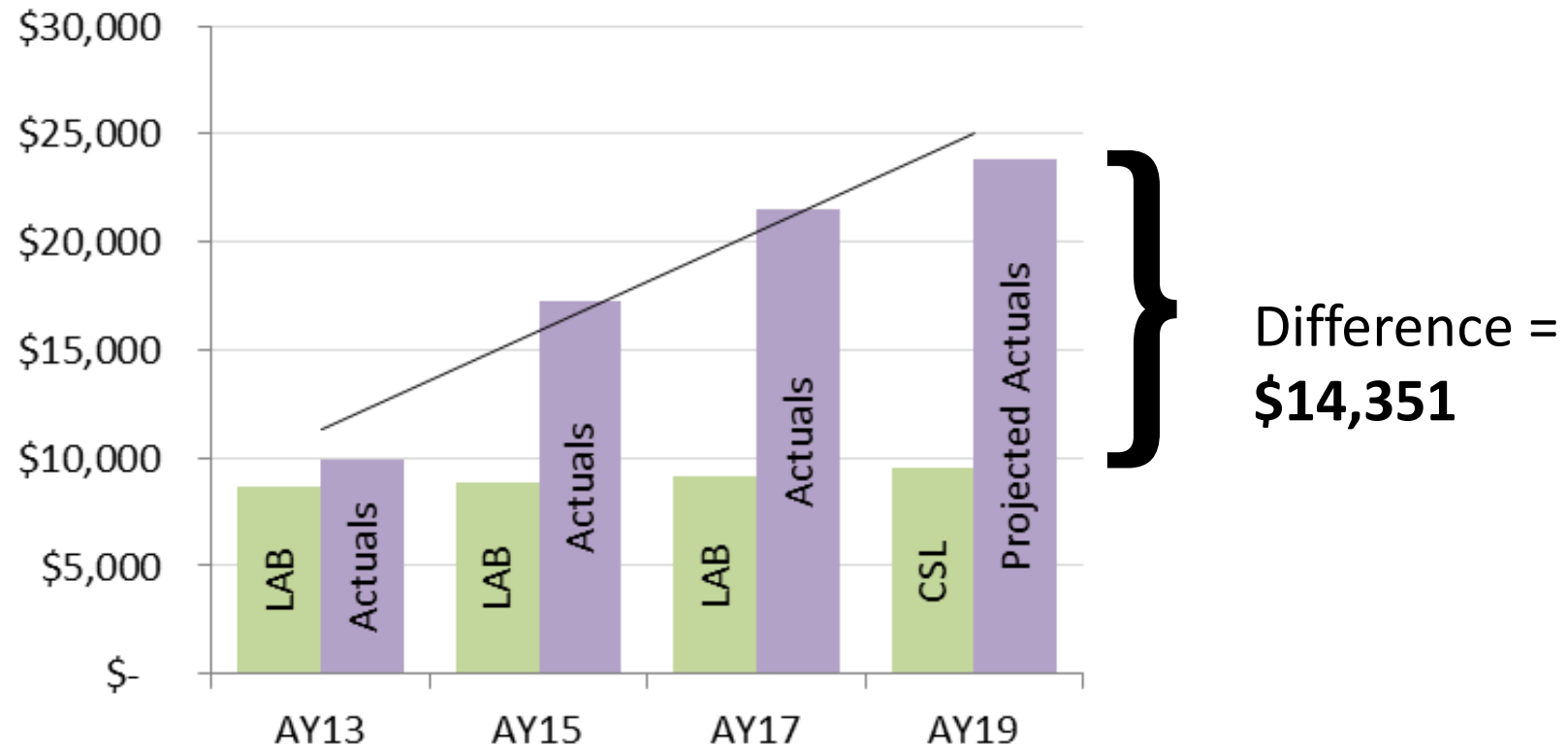
Major Budget Information: POP #104 (BPE)

Attorney General Fees: \$38,604



Major Budget Information: POP #105 (BPE)

OSP Background Checks: \$14,351



Proposed Legislation

1) **HB 2361: Counselor Education Exemption (OBLPCT, OBPE & the Oregon Board of Licensed Social Workers)**

Eliminates the “Counselor Education Exemption” of ORS 675.825(4), which exempts from the licensure requirement to practice counseling or marriage and family therapy individuals who lack the education required to become licensed.

2) **HB 2319: Creates Mental Health Regulatory Agency (OBLPCT & OBPE)**

Brings administration of OBLPCT and OBPE under one agency. Cooperate and sharing of resources, but maintaining independence as two distinct health regulatory boards (separate revenues and expenses), to increase administrative efficiency, simplify accounting processes, and help to streamline operations.

3) **HB 2328: Board Name Change (OBPE)**

Board of Psychologist Examiners’ proposal to change its name to “Oregon Board of Psychology.”

4) **HB 2329: Disciplinary Cost Assessment (OBPE)**

Board of Psychologist Examiners’ proposal to add the authority to impose disciplinary costs on respondents who have been assessed Board sanction.

Conclusion

- This Governor's Budget and HB 2319 constitute the Boards' plan for a permanent collaborative solution, as requested.
- This comprehensive plan has been thoroughly researched and vetted through a transparent process.
- We are hopeful that we will continue to receive support as we strive to achieve excellence in our service to Oregonians.

Questions?