

# Legislatively Proposed 2017 - 2019 Key Performance Measures

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**Agency:** Chief Education Office

**Mission Statement:**

Build and coordinate a seamless system of education that meets the diverse learning needs of every Oregonian from cradle to career.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2018	Target 2019
1. Percentage of students not chronically absent - 6th grade.		Approved	87%	92%	92%
2. Percentage of students not chronically absent - 9th grade		Approved	82%	87%	87%
3. Increase the percentage of educators who are culturally and linguistically diverse		Approved	10.20%	22%	22%
4. CUSTOMER SERVICE - Increase the percentage of stakeholders who rate the quality of the research and policy service as "great" or "excellent"		Approved	63%	70%	75%
5. Customer Service - Increase the percentage of customers who rate agency service as "great" or "excellent"	Helpfulness	Approved	76%	80%	80%
	Availability of Information		56%	80%	80%
	Expertise		70%	80%	80%
	Timeliness		60%	80%	80%
	Accuracy		66%	80%	80%
	Overall			66%	80%
1. Increase reading readiness for students entering kindergarten		Proposed Delete	17.70	25	TBD
4. Increase the number of high schools offering college credit		Proposed Delete	221	220	TBD
5. Increase the number of systemic educational barriers identified and addressed		Proposed Delete	No Data	15	TBD
6. Increase the percentage of college and university graduates employed within 1 year		Proposed Delete	No Data	77%	TBD
9. BEST PRACTICES - Total best practices met by the OEIB		Proposed Delete	No Data	TBD	TBD

**LFO Recommendation:**

The agency is proposing to five KPMs. Four of them have similar measures in one of the other education agencies and are more appropriately placed in those agencies where their programs are specifically scoped to what the KPM is measuring. The fifth KPM is the Best Practices KPM which all Boards and Commissions are to measure as a KPM. Since the Oregon Education Investment Board or OEIB was abolished, the Chief Education Office does not need this KPM.

The remaining KPMs more clearly measure the activities of the Office. Targets have been updated on all other measures.

**SubCommittee Action:**