

# Legislatively Proposed 2017 - 2019 Key Performance Measures

Published: 5/5/2017 9:39:17 AM

**Agency:** Corrections, Department of

**Mission Statement:**

The mission of the Oregon Department of Corrections is to promote public safety by holding offenders accountable for their actions and reducing the risk of future criminal behavior.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2018	Target 2019
1. Percentage of inmates in compliance with 40-hour work/education requirements of the constitution (Ballot Measure 17).		Approved	69%	80%	80%
2. Percentage of high and medium-risk inmates that complete a program prioritized in their corrections plan.		Approved	78.10%	75%	80%
3. Percent of offenders on post-prison supervision convicted of a felony within three years of release from prison.		Approved	30.40%	30%	30%
4. The rate of Class 1 assaults on individual staff per month (rate per 1000 employees).		Approved	1.31	1.50	1.50
5. The rate of inmate walk-a-ways from outside work crews per month.		Approved	0.50	1	1
7. Number of inmates sanctioned for Level 1 misconducts (monthly average/1,000 inmates).		Approved	9.86	9.30	9.30
8. The number of escapes per year from secure-custody facilities (armed perimeter).		Approved	No Data	0	0
9. The number of escapes from DOC unarmed perimeter facilities.		Approved	4	0	0
10. Percent of inmates who successfully complete transitional leave.		Approved	92.40%	90%	92%
11. Customer Service - Percent of customers rating their satisfaction with the agency customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	1) Expertise	Approved	66.80%	80%	80%
	2) Accuracy		67.80%	80%	80%
	3) Helpfulness		52.90%	80%	80%
	4) Timeliness		55.30%	80%	80%
	5) Availability of Information		64.90%	80%	80%
	6) Overall		55.50%	80%	80%
12. Percent of total inmate care encounters that occur offsite.		Approved	0.78	1	1
13. Number of workers compensation time loss days per 100 employees on a fiscal year basis.		Approved	77	66.15	66.15
6. Reduce all Energy Usage - Reduce the annual average electricity, propane, geothermal, diesel and natural gas usage. Measure on a monthly kBtu/square foot basis.		Proposed New	No Data	151.49	148.12
6. Reduce the annual average electricity and natural gas usage. Measure on a BTU per square foot basis.		Proposed Delete	12,379	14,270	0

**LFO Recommendation:**

The Legislative Fiscal Office recommends the Key Performance Measures and targets as presented.

The target for KPM #2 is recommended to be modestly increased to reflect the agency's steadily increasing success in program completion by offenders with the highest risk to reoffend. LFO notes that programs eliminated through budget reductions may make it more difficult for the agency to consistently achieve the current level of results.

KPM #6 is proposed to be updated by adding additional sources of energy - propane, geothermal, and diesel - to be monitored and factored into the agency's overall energy reduction goals. Statewide, the goal is to reduce energy use in state-owned buildings by 20% by the year 2023. Energy reduction data are reported to and monitored by the Oregon Department of Energy.

**SubCommittee Action:**