

Legislatively Proposed 2017 - 2019 Key Performance Measures

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Agency: Agriculture, Department of

Mission Statement:

The Oregon Department of Agriculture has a threefold mission: 1) ensure food safety and provide consumer protection; 2) protect agricultural natural resources; and 3) promote economic development in the agricultural industry.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2018	Target 2019
1. Food Safety - Ensure high levels of compliance with each of the ten risk factors identified by Centers for Disease Control in retail stores.		Approved	93.20%	95%	95%
2. Weighing and Measuring Devices - Percent of weighing and measuring devices examined found in compliance with Oregon's weights and measures laws.		Approved	86.20%	86%	86%
3. Top 100 Exclusions - Percent of plant pests, diseases, or weeds on the Oregon 100 Most Dangerous Invaders list successfully excluded each year.		Approved	99%	99%	99%
4. Noxious Weed Control - Percentage of state "A" & "T" listed noxious weed populations successfully excluded from the state or kept decreasing or stable.		Approved	84%	90%	90%
5. T&E Plants - Percent of listed T&E plants with stable or increasing populations as a result of department management and recovery efforts.		Approved	33%	30%	30%
6. Pesticide Investigations - Percent of pesticide investigations that result in enforcement actions.		Approved	11.30%	20%	20%
7. Non-traditional 3rd party certification services - Number of days required to process and issue certification after audit completion.		Approved	80%	90%	90%
8. Trade Activities - Sales as a result of trade activities with Oregon producers and processors.		Approved	\$28,300,000.00	\$32,000,000.00	\$32,000,000.00
9. Ag Employment - Number of jobs saved or created as a result of activities to retain or expand existing Oregon agricultural and food processing capacity. Measured in numbers of jobs based on telephone and email surveys of companies assisted.		Approved	99	160	160
10. CAFOs - Percent of permitted Oregon Confined Animal Feeding Operations (CAFOs) found to be in compliance with their permit during annual inspections.		Approved	97.20%	95%	95%
11. Smoke Management - No increase above 2002 levels in hours of 'significant smoke intrusions' due to field burning in key cities in the Willamette Valley as measured by nephelometer readings.		Approved	11	11	11
12. Water Quality - Percent of monitored stream sites associated with predominantly agriculture use with significantly increasing trends in water quality.	a) Percent of monitored stream sites associated with predominantly agriculture use with significantly increasing trends in water quality	Approved	24%	33%	33%
	b) Percent of monitored stream sites associated with predominantly agriculture use with water quality in good to excellent condition.		52%	60%	60%
	c) Percent of monitored stream sites associated with predominantly agriculture use with decreasing trends in water quality.		14%	8%	8%

Legislatively Proposed KPMS	Metrics	Agency Request	Last Reported Result	Target 2018	Target 2019
13. Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise and availability of information.	Availability of Information	Approved	79%	90%	90%
	Timeliness		84.20%	90%	90%
	Helpfulness		88.30%	90%	90%
	Overall		86.90%	90%	90%
	Expertise		89.50%	90%	90%
	Accuracy		82.90%	90%	90%

LFO Recommendation:

The Legislative Fiscal Office recommends approval of the proposed Key Performance Measures and targets.

SubCommittee Action: