

ADVERTISEMENT

Abdill Career College still under investigation

by Ariana Rakhshani

Wednesday, May 4th 2016



Higher Education Coordinating Commission's investigation isn't over yet, in Medford, Oregon, March 18th. (KTVL/Ariana Rakhshani).

AA

f

🐦

✉️

(mailto:?subject=A%20link%20for%20you&

continued on next page.

f

FACEBOOK

🐦

TWITTER

✉️

MAIL

MEDFORD, Ore.-- The Higher Education Coordinating Commission is still investigating a Medford Career School.

The investigators said someone filed the initial complaint in February against Abdill Career College. That is when the investigation began. Investigators said the length of an investigation is based on complexity, and varies case by case.

Related stories:

[Abdill Career College at center of complaints, state investigation \(http://ktvl.com/news/local/abdill-career-college-at-center-of-complaints-state-investigation\)](http://ktvl.com/news/local/abdill-career-college-at-center-of-complaints-state-investigation)

ADVERTISING



[Abdill Career College students: bad experiences outweigh good \(http://ktvl.com/news/local/abdill-career-college-investigation-continues\)](http://ktvl.com/news/local/abdill-career-college-investigation-continues)

MORE TO EXPLORE



FACEBOOK



TWITTER



MAIL

ADVERTISEMENT

Investigators wrapping up investigation into Abdill Career College

by Ariana Rakhshani
Friday, May 13th 2016



The Higher Education Coordinating Commission is almost finished with its investigation on a Medford career college. (KTVL/Ariana Rakhshani)

AA

f

🐦

✉️

(mailto:?subject=A%20link%20for%20you&

Continued on Next page

MEDFORD, Ore.-- The Higher Education Coordinating Commission is almost finished with its investigation on a Medford career college.

Investigators said they have been looking into Abdill Career College since February. They expect to wrap up their investigation in the next two weeks.

This all started when a student filed a complaint with the commission for verbal abuse and harassment.

ADVERTISING



Replay

Related stories:

[Abdill Career College at center of complaints, state investigation \(http://ktvl.com/news/local/abdill-career-college-at-center-of-complaints-state-investigation\)](http://ktvl.com/news/local/abdill-career-college-at-center-of-complaints-state-investigation)

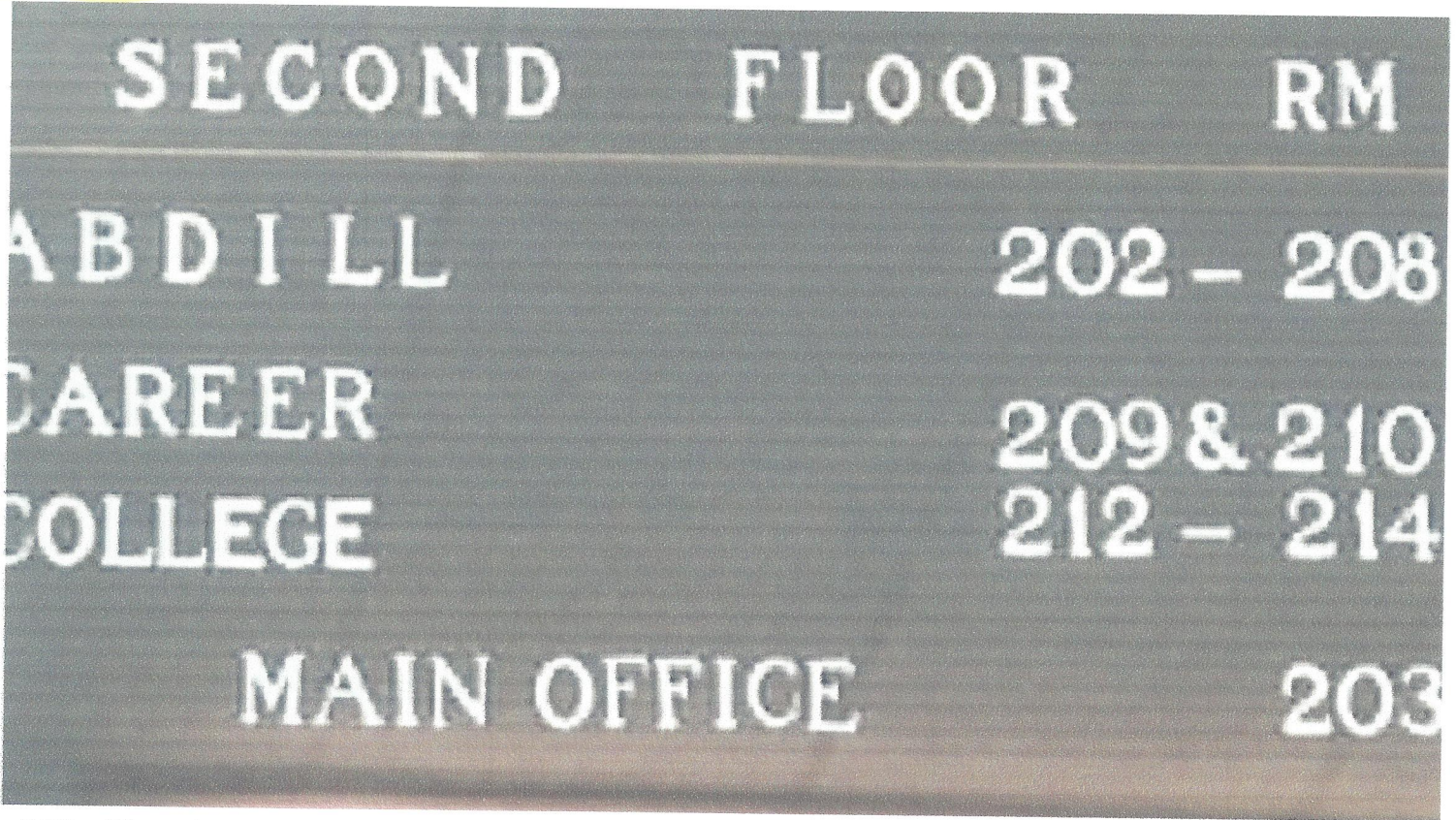
[Abdill Career College students: bad experiences outweigh good \(http://ktvl.com/news/local/abdill-career-college-investigation-continues\)](http://ktvl.com/news/local/abdill-career-college-investigation-continues)

[Abdill Career College still under investigation \(http://ktvl.com/news/local/abdill-career-college-still-under-](http://ktvl.com/news/local/abdill-career-college-still-under-investigation)

ADVERTISEMENT

Abdill Career College appeals penalty after state investigation

by Ariana Rakhshani
Tuesday, July 12th 2016



Abdill Career College appeals penalty after state investigation. (KTVL/Ariana Rakhshani)

AA f (mailto:?subject=A%20link%20for%20you&

Continued on Next page

MEDFORD, Ore.-- Abdill Career College is appealing a \$500 penalty from the Higher Education Coordinating Commission or HECC.

Investigators found issues with student policies. The HECC said it also found a new matter of concern regarding the assignment of a student as a teacher.

It said there may be additional follow up investigations in the school.

ADVERTISING



Replay

Related stories: <http://ktvl.com/news/local/abdill-career-college-at-center-of-complaints-state-investigation>

<http://ktvl.com/news/local/abdill-career-college-investigation-continues>

<http://ktvl.com/news/local/abdill-career-college-still-under-investigation>

<http://ktvl.com/news/local/investigators-wrapping-up-investigation-into-abdill-career-college>



☀️ 75°

NEWS (/)

WEATHER (/WEATHER)

SPORTS (/SPORTS)

FEATURES

NEWS10 (/STATION)

CIRCA (HTTP://CIRCA.COM/)

TRENDING

(/weather)

<http://ktvl.com/news/local/abdill-career-college-appeals-penalty-after-state-investigation>



March 23, 2016

ELECTRONIC DELIVERY

Director
Abdill Career College

School #M070568

Dear Ms. [Redacted]

The Accrediting Commission of Career Schools and Colleges ("ACCSC" or "the Commission") is in the receipt of the March 20, 2016 email notification from Abdill Career College ("Abdill") located in Medford, Oregon regarding a student complaint filed against the school with the State of Oregon Higher Education Coordinating Commission ("HECC"). The notice states that HECC is "looking" into the matter and that the school is currently working with the student to find a resolution. Moreover, subsequent to the school's email notification, ACCSC became aware of a news report that discloses information regarding the Abdill. According the March 22, 2016 news report,

[D]ozens of former and current students and staff members have shared their experiences with the college... many students and staff members have experienced verbal abuse...students said the school withheld money from them, and did not give money back for services that were not provided.

While ACCSC thanks Abdill for the school's notification regarding the complaint filed with HECC in accordance with the requirements in *Section V (E), Rules of Process and Procedure, Standards of Accreditation*, the news report raises questions regarding the school's on-going compliance with the accrediting standards relative to **student complaints, student services, and student satisfaction.**

Accrediting standards that pertain to these issues include the following:

- Schools must remain attentive to their students' educational and other needs (*Section VI (Statement of Purpose), Substantive Standards, Standards of Accreditation*);
- The school maintains adequate student services and resources that support its students (*Section VI (A)(2) Substantive Standards, Standards of Accreditation*); and
- The school utilizes a policy and procedure for handling student complaints and inform students in writing of the policy and procedure (*Section VI (D)(1) Substantive Standards, Standards of Accreditation*)

Based on the foregoing, the school must submit the following information:

1. A narrative description of the student complaint filed with HECC;
2. A copy of the school's policies and procedures for handling student complaints;
3. Copies of any correspondence between the school and HECC regarding the complaint;
4. Copies of any advising sessions/ interactions between the school and complainant;
5. A description of the remedy offered to the complainant and the status of such offer, if applicable;
6. A narrative response to each of the allegations in the news report;
7. Student surveys of at least 25% of the student population in the areas of student complaints, services, and satisfaction, and provide the results of those surveys results.

Abdill Career College – Medford, Oregon
School #M070568
March 23, 2016
Page 2 of 2

8. Any additional information that the school deems appropriate and relevant to this matter that will assist the Commission in its review.

RESPONSE REQUIREMENTS:

By applying for accreditation, a school accepts the obligation to demonstrate continuous compliance with the Standards of Accreditation. While the Commission employs its own methods to determine a school's compliance with accrediting standards, the burden rests with the school to establish that it is meeting the standards. The Commission's deliberations and decisions are made on the basis of the written record and thus a school must supply the Commission with complete documentation of the school's compliance with accrediting standards.

Abdill must provide a response to this reporting requirement that provides the information requested along with any additional information that the school believes supports a demonstration of compliance with accrediting standards. If the school's response contains documentation that includes personal or confidential student or staff information that is not required for the Commission's review (e.g., social security numbers, dates of birth, etc.), please remove or redact that information.

The school's response must be prepared in accordance with ACCSC's Instructions for Electronic Submission (e.g., prepared as one Portable Document Format ("PDF") file that has been prepared using Adobe Acrobat software (version 8.0 or higher) and which has a .pdf extension as part of the file name). The school will receive an e-mail confirmation that the file has been received within 24 hours of the submission.

The response must also include a signed certification attesting to the accuracy of the information and be received in the Commission's office on or before April 22, 2016. If a response is not received in the Commission's office on or before April 22, 2016, the Commission will consider further appropriate action.

For assistance with the password or for any other questions regarding the electronic submission requirements, please contact [redacted] at [redacted] or [redacted]. Please note that any password requests to access College 360 must be made by the school director, or designated member of the school's management team, via e-mail.

For further assistance or additional information, please contact JG [redacted] at [redacted] or [redacted].

Sincerely,

[redacted] JG
[redacted] JG
Senior Analyst, Institutional Review and Development

c:

JA
[redacted]
JD
[redacted]

Encl.: ACCSC Institutional Review Cover Sheet