

Angela Coble,
La Grande, Oregon
Testimony in Support of HB 2975 A

Dear Chair Beyer and Members of the Committee:

My name is Angela Coble, and I am an Oregon consumer and resident of La Grande. On May 21, 2016, I purchased a 1996 Coachman motor home from NC Auto & RV in Eugene. I paid \$2800 in full for the RV on the day of purchase. Although I paid for the RV in full, the dealer did not give me the title but said he would mail it to me. When I didn't receive the title in the mail, I contacted the dealer and he gave me excuse after excuse why he couldn't give the title to me for the RV I already paid for. This went on for a whole year. After a while, the dealer refused to do anything for me unless I paid them more money.

Eventually, I got fed up and contacted the DMV to see if they could issue me the title. The person at the DMV informed me that the title was still in the name of the previous lienholder, Progressive Casualty Insurance and I needed to contact them to get a release from them first. When I contacted Progressive, they could not help me or give me any information without a claim number.

My husband and I are attempting to move the RV to a new park this month and cannot do so without the title. I have not been able to secure license plates and tabs for my RV, and I cannot simply sell it and buy another because I have no title. My only option at this point is to pay more money to the dealer or pay to hire my own attorney. I receive disability as my primary income and live on a limited budget. It will be difficult for me to pay an attorney to represent me in obtaining my title from the dealer.

I ask you to support HB 2975A because Oregonians shouldn't have to go through what I went through. I paid for the RV in full, and I should receive the title for the RV that I bought. It is not right that I have to pay more money to the dealer or hire an attorney to get what I already paid for.

Thank you.

Angela Coble