

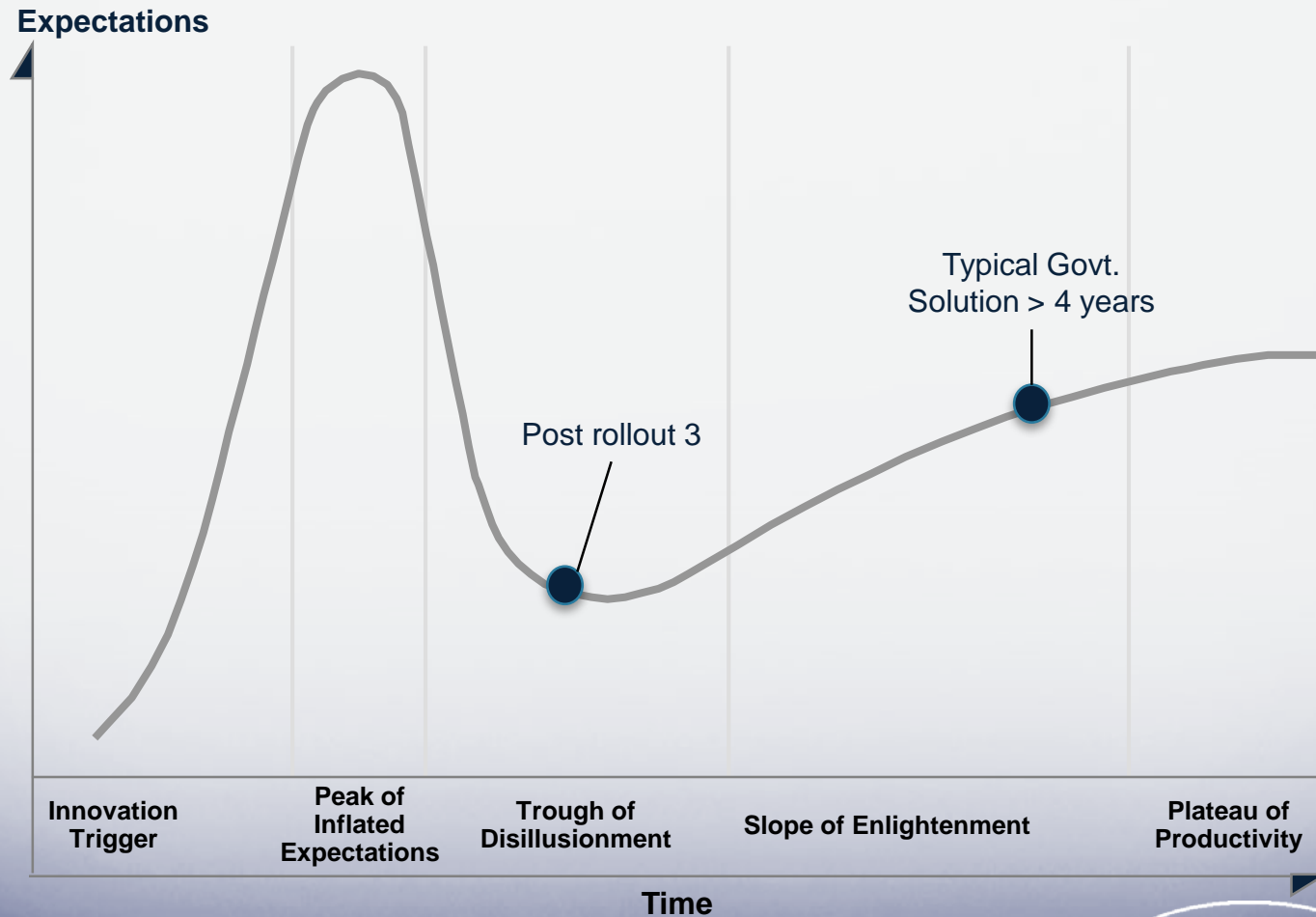
Department of Revenue Day 1: Core Systems Replacement Project update

Joint Committee on Ways and Means
Subcommittee on General Government

May 1, 2017



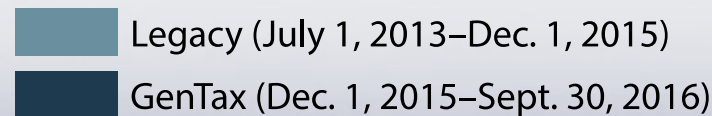
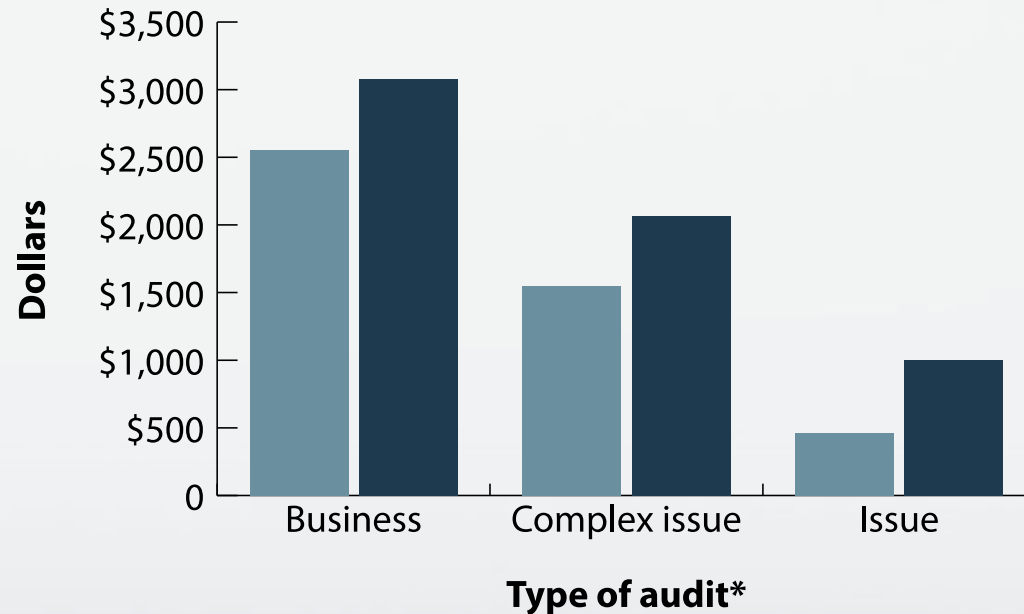
“We tend to overestimate the effect of a technology in the short run and underestimate the effect in the long run.”—Gartner, 2016



Audit

- Dollars generated per case has increased.
- Case selection is more efficient and effective.
- Working less complex cases more quickly.

Working less complex cases first



***“Issue” audits are those audits where there is generally only one issue with the return. “Complex issue” audits involve multiple issues on a return.*



Interfacing with other agencies

Legacy

- Manual data validation.
- Disparate integration approaches.



GenTax

- Automated data validation.
- Consolidated and standardized integration approaches.

Interfacing with other agencies

- As of April 24, 2017, interface with DOJ-Child Support is complete and working properly.
- DOJ—April 28, 2017:
 - *“Communication between DOJ and DOR is excellent.”*
 - *“Data exchange is working.”*
 - *“Planning and testing between DOJ and DOR is on-time and going well.”*
- Working with our partners at DCBS and OED to correct system issues.

Questions?

If you have additional questions after today please contact:

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