



# Americans with Disabilities Act (ADA) Settlement

May 1, 2017

Joint Ways & Means Subcommittee on Transportation and Economic Development

Paul Mather, Highway Division Administrator





Warp

Warp

5 - 8.3%

5 - 8.3%

Good

Good

Good

# Curb Ramps



# State Radio Project

May 1, 2017

Joint Ways & Means Subcommittee on Transportation  
and Economic Development

Tom Lauer, ODOT Chief Engineer, retired



# Upgrades to Infrastructure



# Upgrades to Technology



Portable & Mobile Radios

Trunked Radio System



Dispatch Consoles

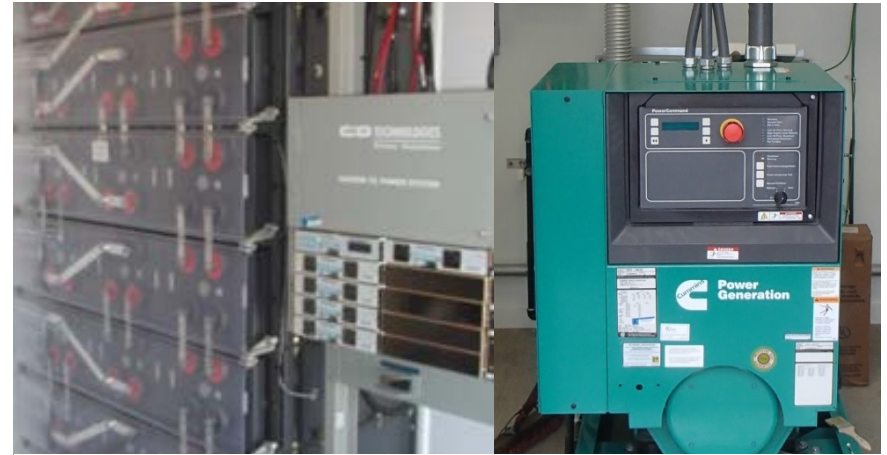


Strategic Reserve Trailers 3

# Beyond the New Equipment



Partnerships



Reliability & Redundancy



Increased Coverage



Interoperability

# On Budget and on Time

<p><b>Budget</b> \$229,991,921</p>	<p><b>Spent to date</b> \$223,007,284</p> <p><i>Includes \$54.8 million prior program spending</i></p>
<p><b>Project end date</b> June 30, 2017</p>	<p><b>Budget remaining</b> \$6,984,636</p> <p><i>As of March 31, 2017</i></p>



# Project Closeout







# DMV Service Transformation Program

May 1, 2017

Joint Ways & Means Subcommittee on Transportation  
and Economic Development

Tom McClellan, DMV Administrator

Ben Kahn, DMV Transformation Manager



# DMV Business Case



Key drivers of change

Error prone

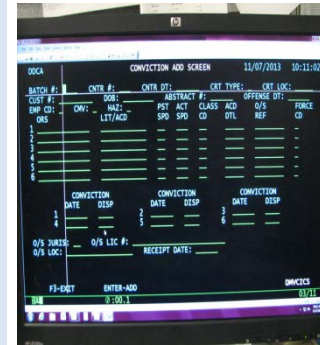
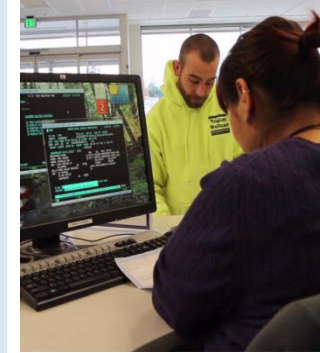
Paper-centric

Inadequate tools

Difficult to use

Limited online services

Expensive to change

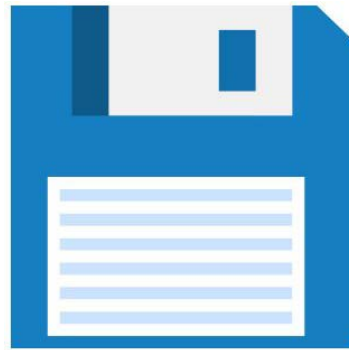


# STP 2015-2017 Accomplishments

## Preparing for Service Transformation



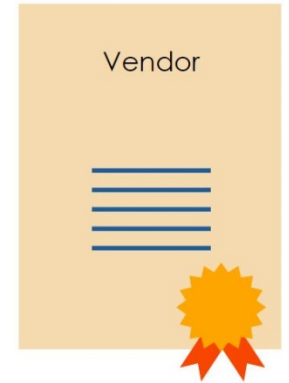
Identify and document business requirements



Prepare DMV legacy system data



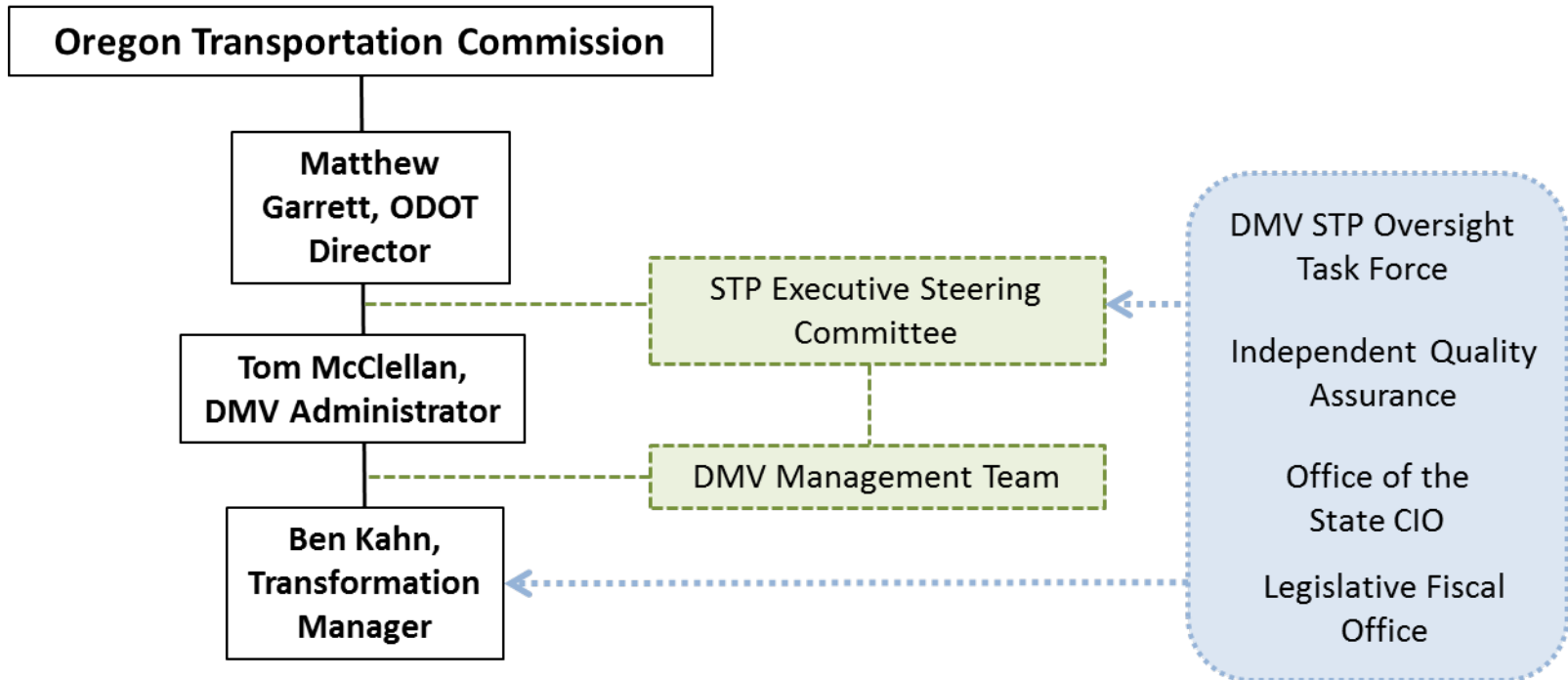
Prepare staff for change



Release IS solution RFP and evaluate

# Effective Governance

Committed to accountability and transparency



# STP 2015-2017 Stage Gate Deliverables

## Stage Gate 1

- Initial business case
- Strategic alignment
- Policy package

**APPROVED**

## Stage Gate 2

- High-level project plan
- Quality assurance
- Vendor Request for Proposal

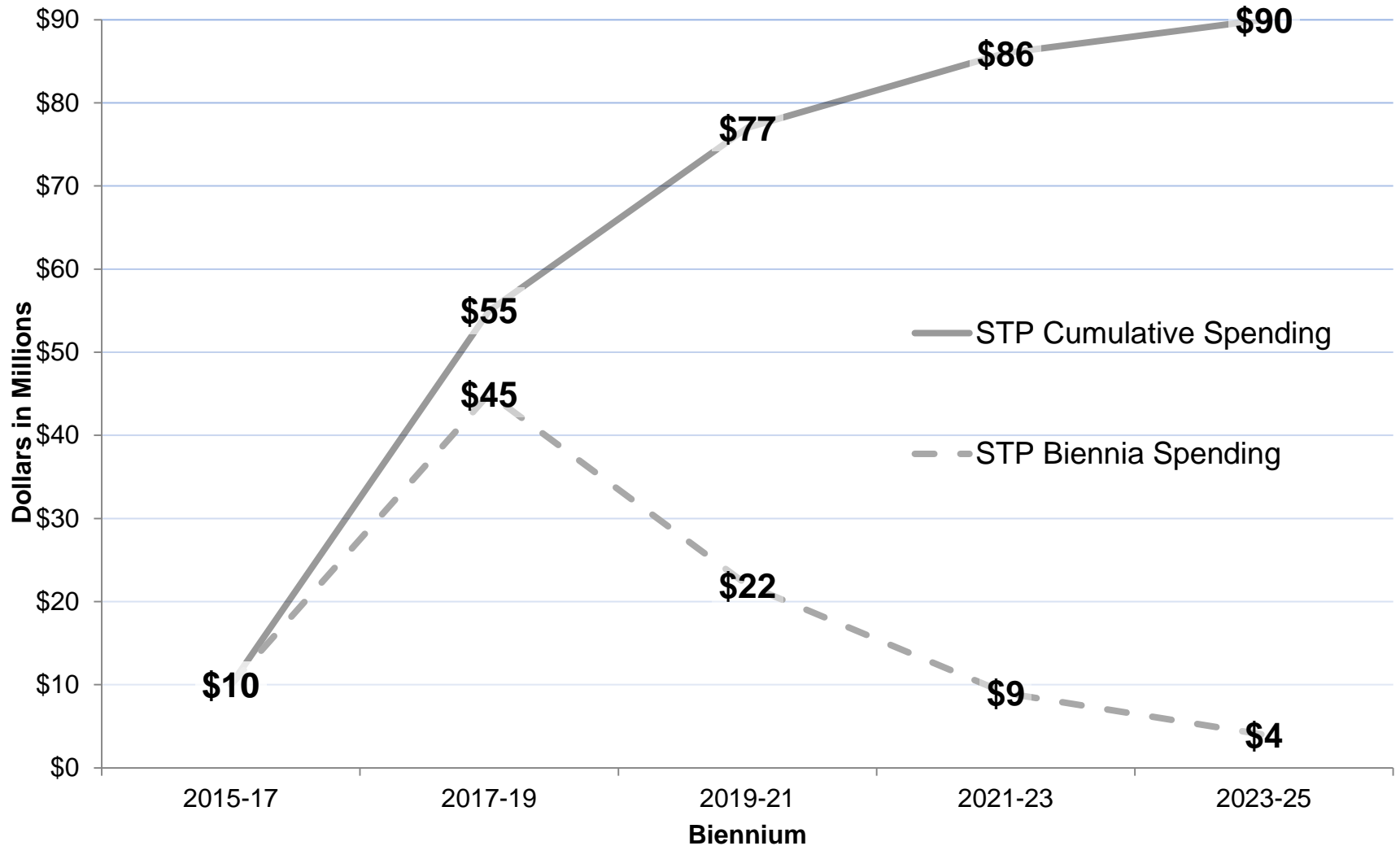
**APPROVED**

## Stage Gate 3

- Vendor contract
- Detailed project plan
- Budget to execute

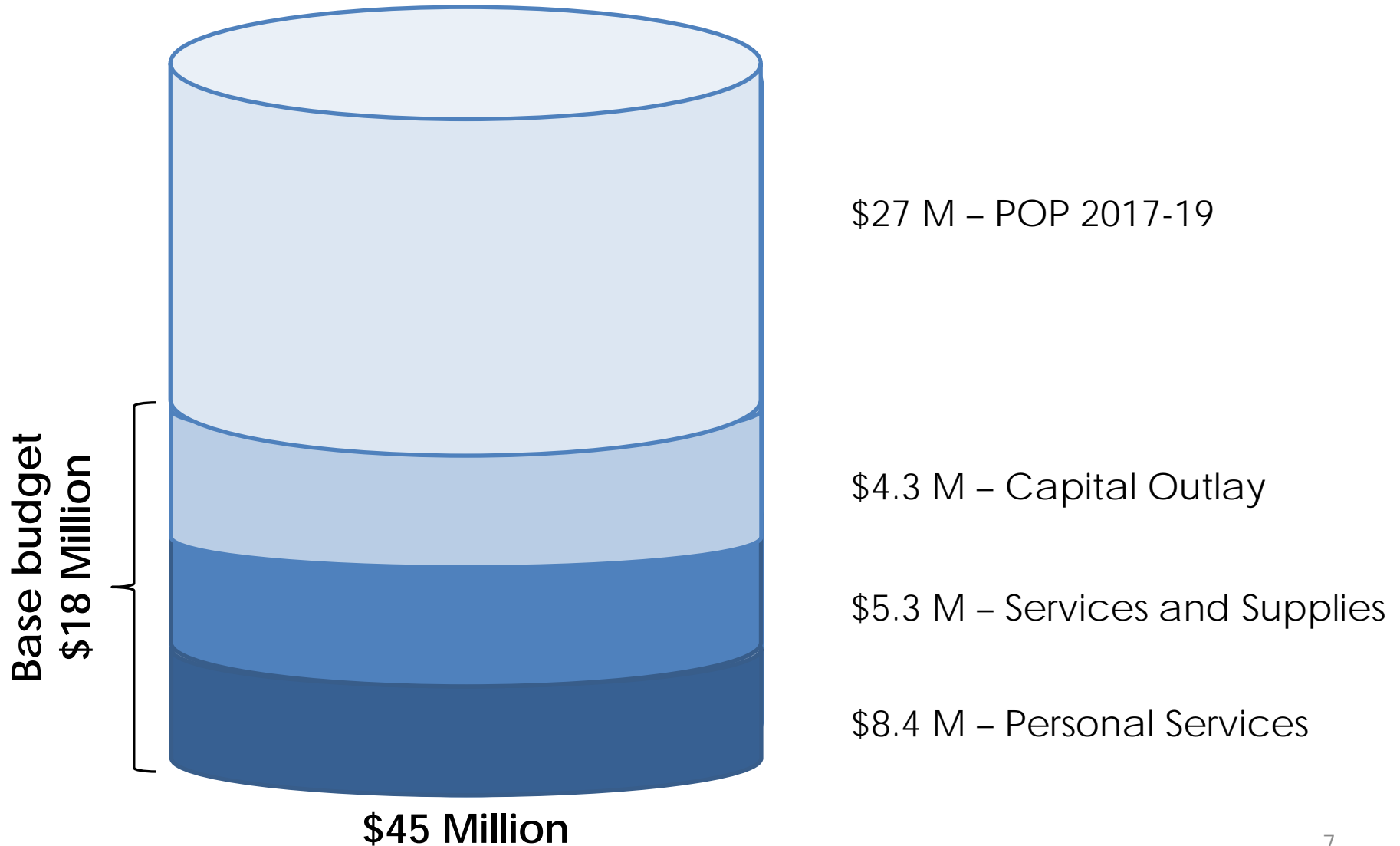
# STP Budget

Projected spending over the program lifecycle



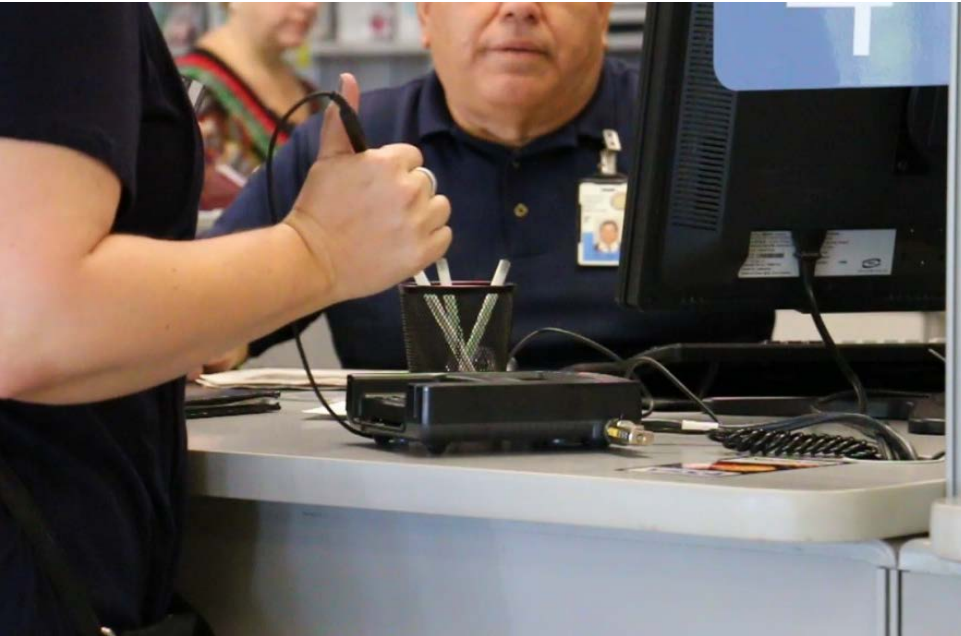
# 2017-19 STP Operations Budget

Budget breakdown



# COTS Procurement

Applying “Lessons Learned” from others



- Deliverable-based contract
- Proven solution
- Commercial-off-the-shelf
- Configure vs. customize
- System O&M support
- Connectivity



# Vendor client agencies

Proven success in other states

Agency	Population	Driver System	Vehicle System
Arkansas	3.0 M	✓	✓
Colorado	5.4 M	✓	August 2018
Mississippi	3.0 M		✓
New Mexico	2.1 M	✓	✓
North Dakota	0.7 M		✓
Oklahoma	3.9 M		✓
Tennessee	6.5 M	✓	
Utah	2.9 M		✓
Washington	7.0 M	June 2018	✓

# Looking to the Future

Planned work in 2017-19



Start  
work with  
COTS  
vendor



First system  
rollout

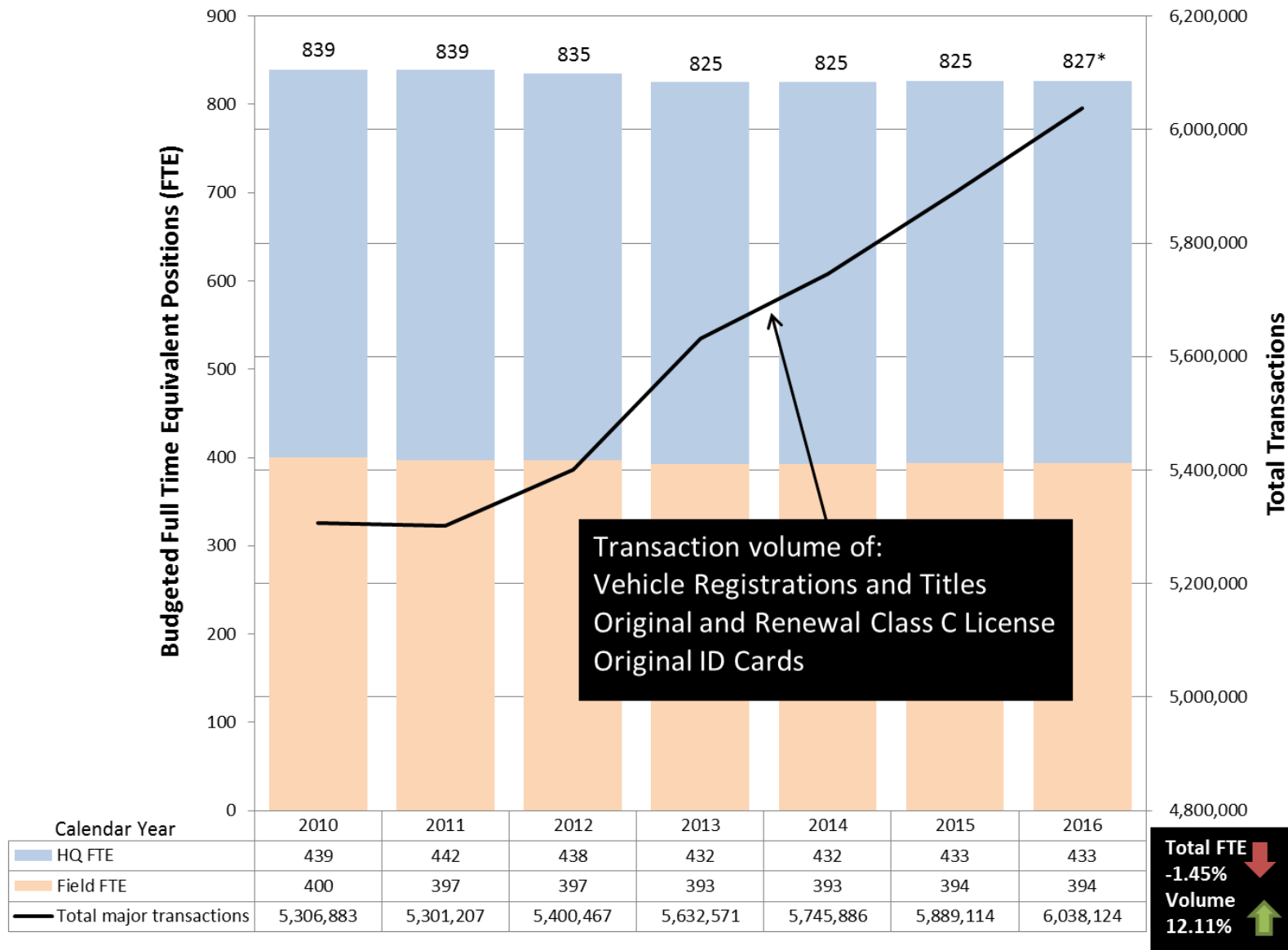


Ongoing  
business  
transformation  
and OCL work



Begin work  
on second  
system  
rollout

# DMV Transaction Volumes to FTE



\*Excludes Service Transformation Program Staffing



# Federal REAL ID Act and Oregon DMV

May 1, 2017

Joint Ways & Means Subcommittee on Transportation  
and Economic Development

Tom McClellan, DMV Administrator



# Background/History

Federal and  
State actions  
(2005-09)

Enforcement  
schedule

Oregon  
extensions



# States and Territories Certified by DHS as being Real ID Compliant

Updated April 2017

-  **Compliant**
-  **Noncompliant**
-  **Extension Granted**  
Extension ends Oct. 10, 2017
-  **Extension Granted**  
Extension ends June 6, 2017

## Territories

-  American Samoa
-  Guam
-  N. Marianas
-  Puerto Rico
-  Virgin Islands



# ODOT REAL ID Report

- Four options
- Option #2 – Customer Choice
- Legacy systems or STP
- Three years (Summer 2020)



# Multiple ID options

## Empowering Oregonians



- Standard card (not compliant)
- Not for federal ID purposes



- Use as ID to enter federal buildings
- Valid for TSA security
- Requires additional fee and documents





# Senate Bill 374-A

Removes legal  
barriers to  
compliance

Compliance  
actions; fees

Operative  
date –  
July 1, 2020

Enforcement  
extension likely  
from DHS



# Oregon compliance gaps

Areas to address

Electronic verification including:

- Birth certificates
- U.S. passports
- DL/ID issued by other states
- Lawful status
- Re-verify SSN and immigration status at renewal



# Oregon compliance gaps (cont.)

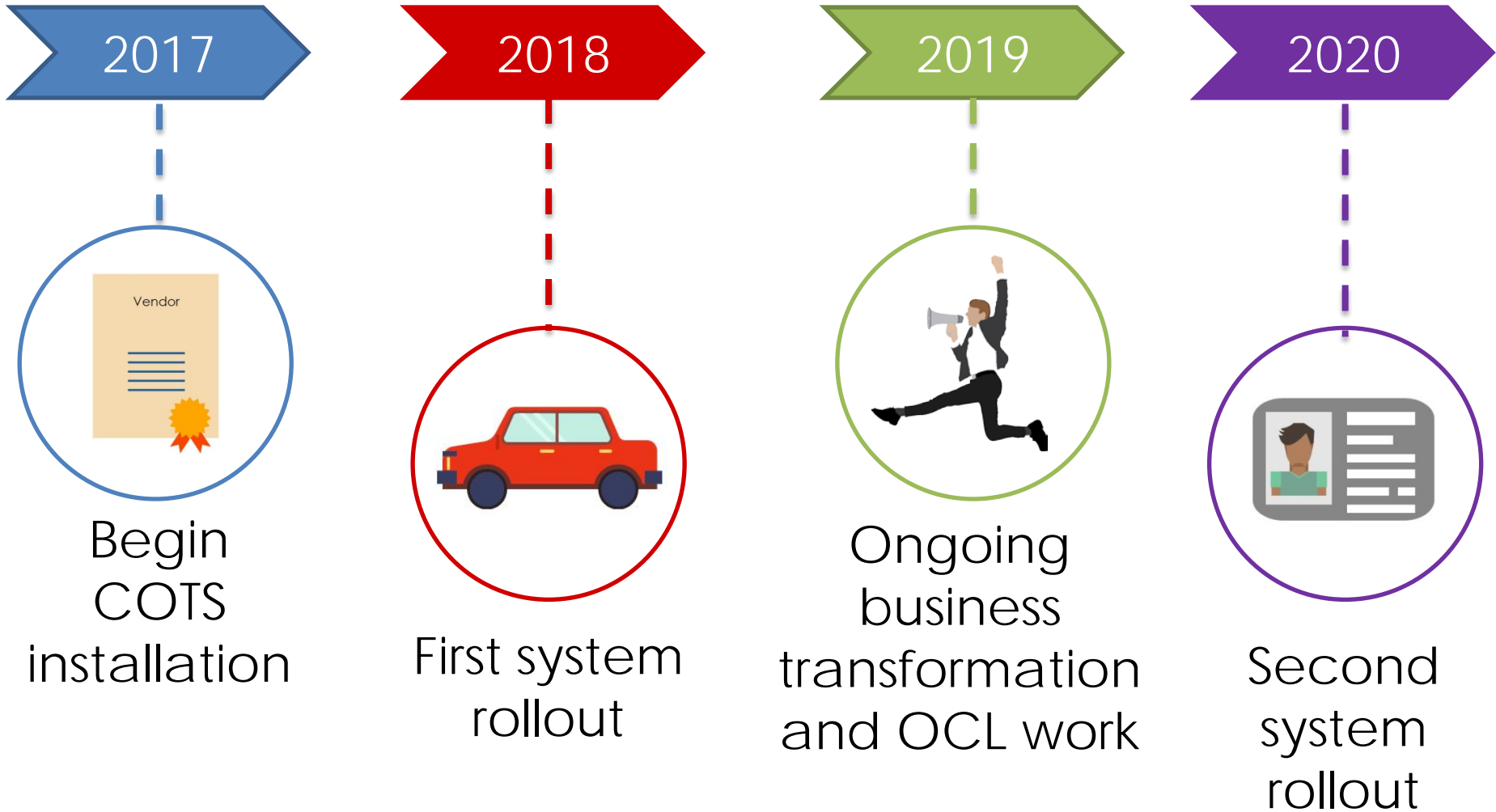
## Areas to address

- Retain copies of application, declaration and identity source documents
- Card design includes approved security markings
- Conduct name-based and fingerprint-based criminal history checks on employees
- Submit Final Certification package to Department of Homeland Security



# Service Transformation Program

REAL ID and STP



# Key deadlines of REAL ID

Four dates to remember

July 10, 2017



October 1, 2020



June 6, 2017



January 22, 2018

