



JUDICIAL BRANCH

Oregon Judicial Department

Joint Committee on Ways and Means Subcommittee on
Public Safety

Tuesday, April 25, 2017

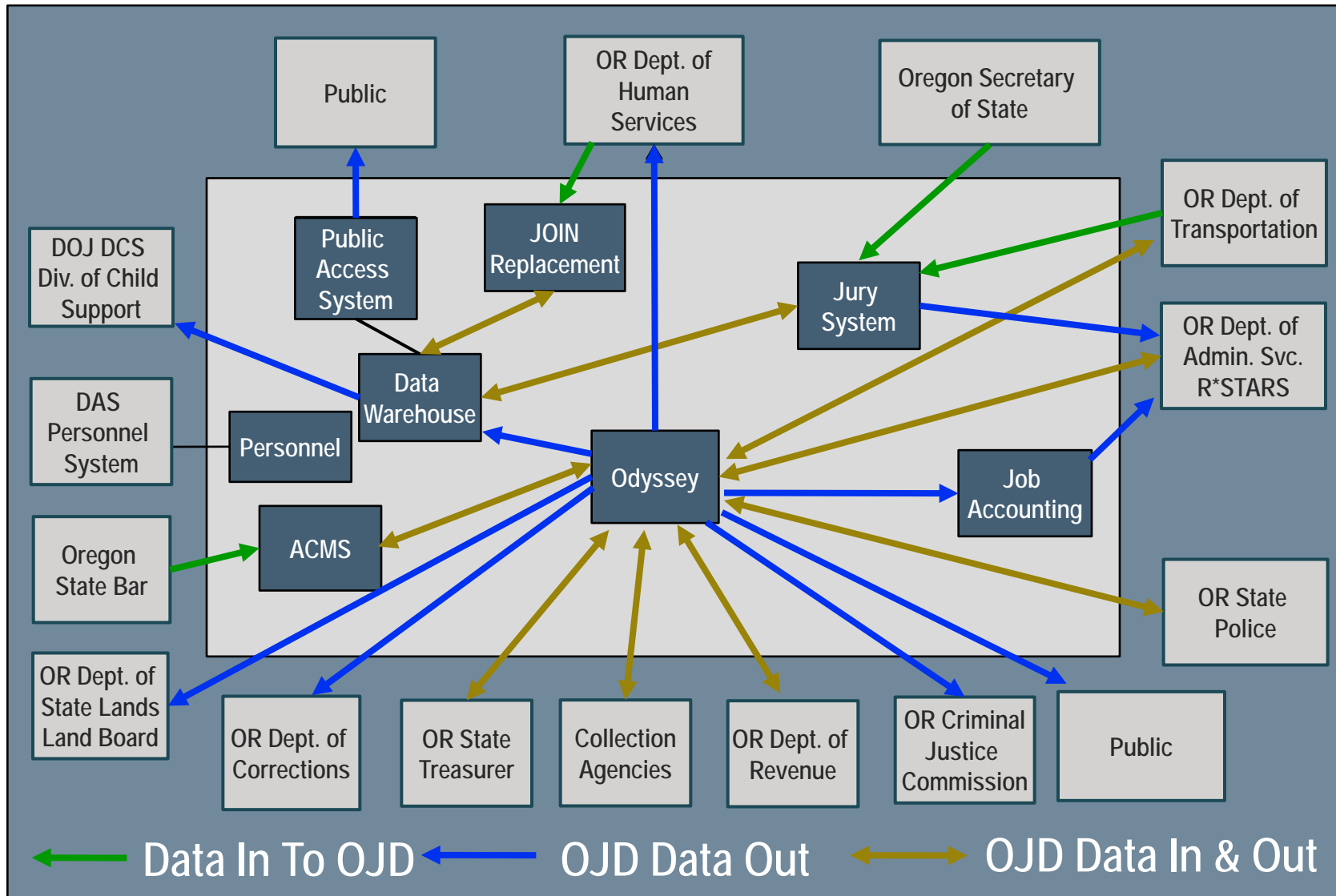
State Court Technology Fund: Overview and Funding

What is the State Court Technology Fund?

- Current approach to fund OJD technology services
 - OJIN account established in 1985 to account for user fees that offset costs of providing access to court information
- State Court Technology Fund (SCTF) created by statute in 2013
 - Due to technology and public-facing services expanding
 - Pays a portion of Oregon eCourt and OJCIN:
 - Staff, equipment, licensing/maintenance fees, eFile/ePay fees
 - Contains revenues from:
 - OJCIN subscription fees, 4.75% of statutory filing fees, ePay fees

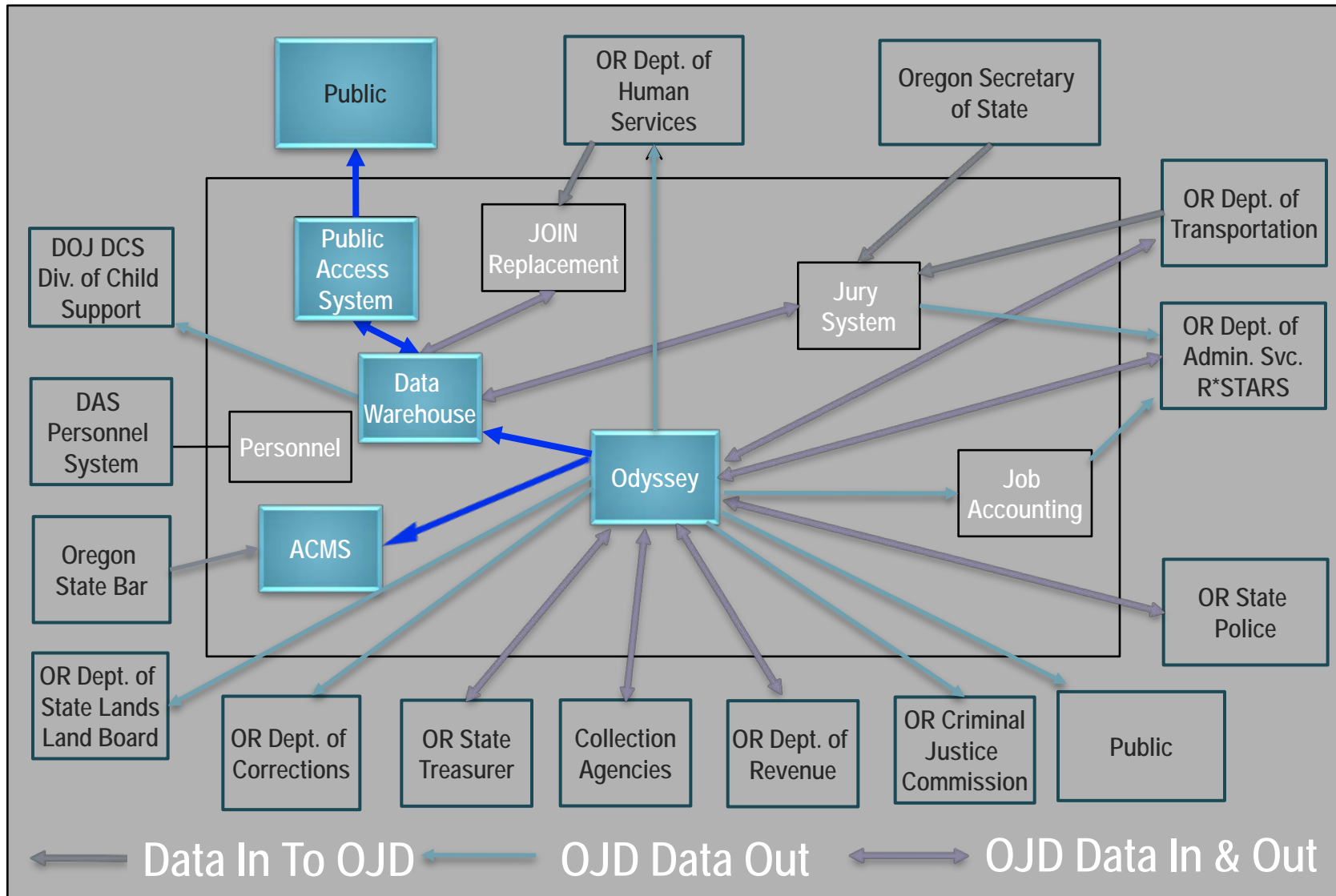
OR eCourt Partner Integrations

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Tech Fund Portions of OR eCourt

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Oregon eCourt Public-Facing Systems

OJCIN ONLINE
Subscription
access to court
records from
your browser



OJD iForms
Interactive Forms
using Odyssey Guide & File

Simply Complete an Online Interview!

- A form is filled in for you with the information required by the court - based on your answers
- The interview process will tell you if you can eFile the iForm or if you must print it and submit it yourself

Complete Court Forms and eFile from Any Computer or Print and File In Person



OJD eFiling
using Odyssey File & Serve
*mandatory for
attorneys filing
in certain
circuit courts*

Save time. Save money. Save paper.



**OJD COURTS
E P A Y**




Make payments on your court case

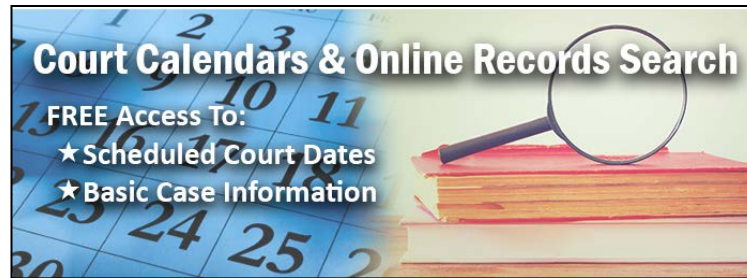
Court Calendars & Online Records Search

FREE Access To:

- ★ Scheduled Court Dates
- ★ Basic Case Information



OJD Public Access



- Free online access to court calendars in public case types in all courts
- Searchable access to basic case information in circuit and tax courts

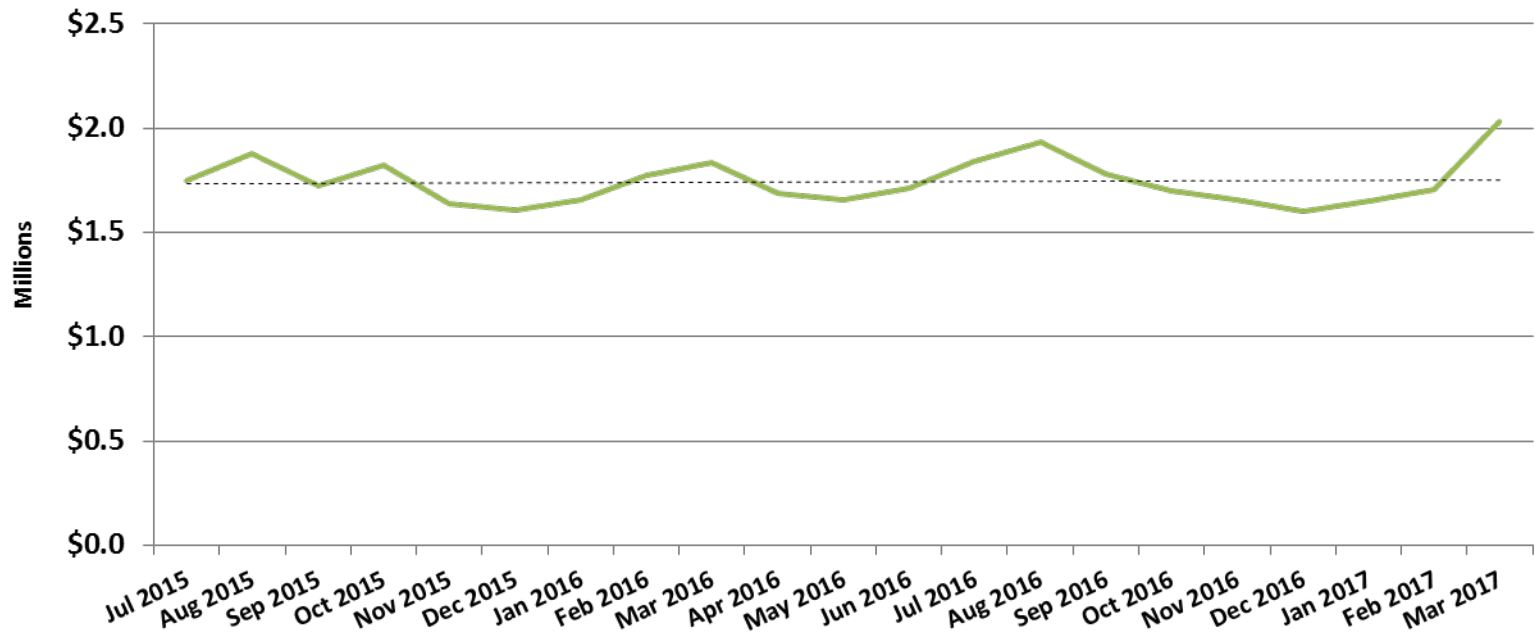
OJD Courts ePay

- Allows online payment of fees / fines
 - Pay court debt such as traffic tickets and criminal fines
 - \$1.50 vendor transaction charge is paid by debtor



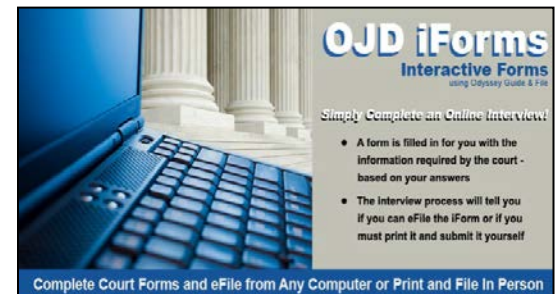
Dollars Received through ePay Statewide by Month

July 2015 - March 2017



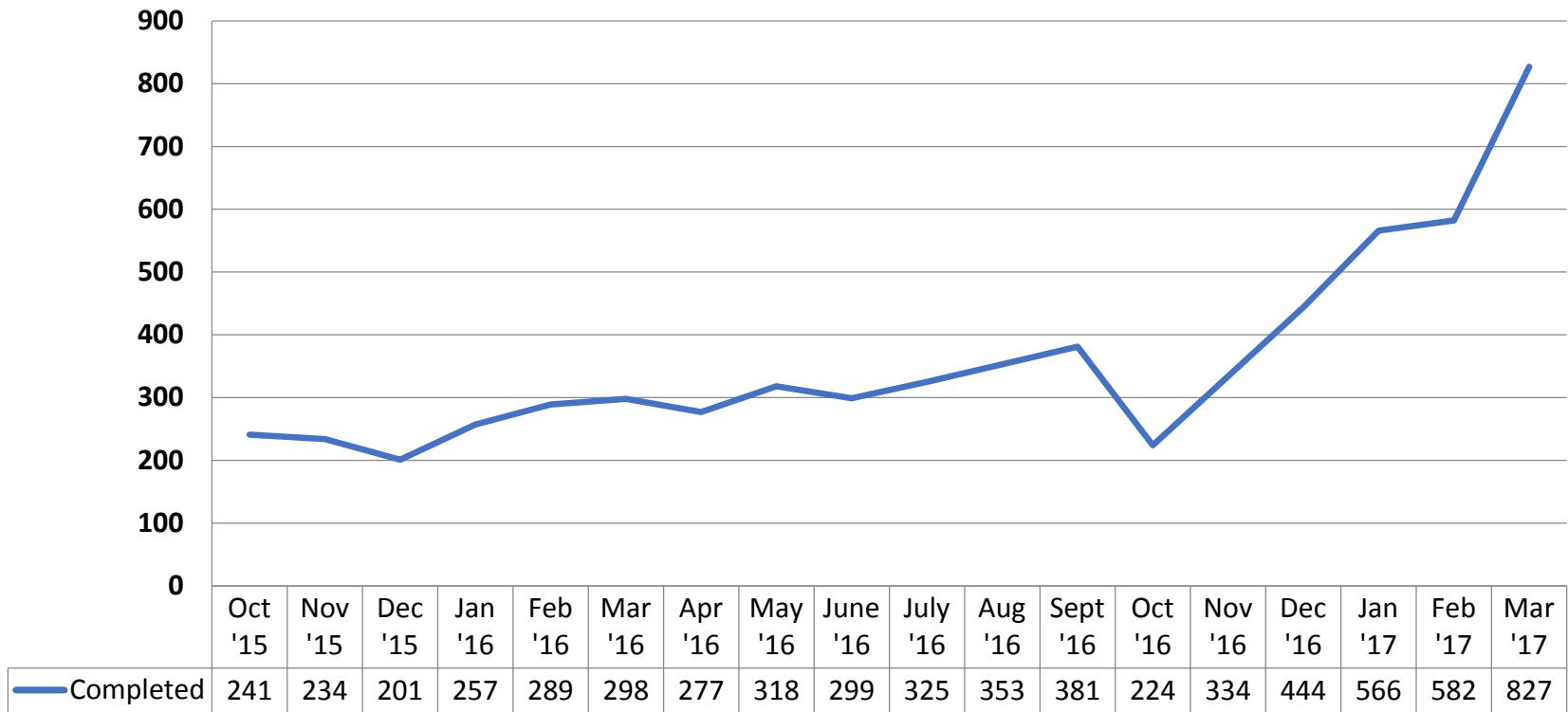
Oregon Guide & File (iForms)

- iForms are online interview-based forms for self-represented filers
- Currently available for these case types (more being developed):
 - **Family Cases** – divorce, separation, custody, parenting time; file and respond
 - **Small Claims** – file or respond to a small claim
 - **Residential FED-Eviction (landlord / tenant)** – file a residential eviction
 - **Satisfaction of Money Award** – court documentation of debt paid
 - **Renew a FAPA Restraining Order** – must have a current restraining order
- No charge to user
- Can be eFiled
- Statewide consistent forms
- OJD creates and maintains the forms
- Enables OJD to be responsive to law changes



Oregon Guide & File (iForms)

Guide & File Interviews Completed Oct 2015 - March 2017



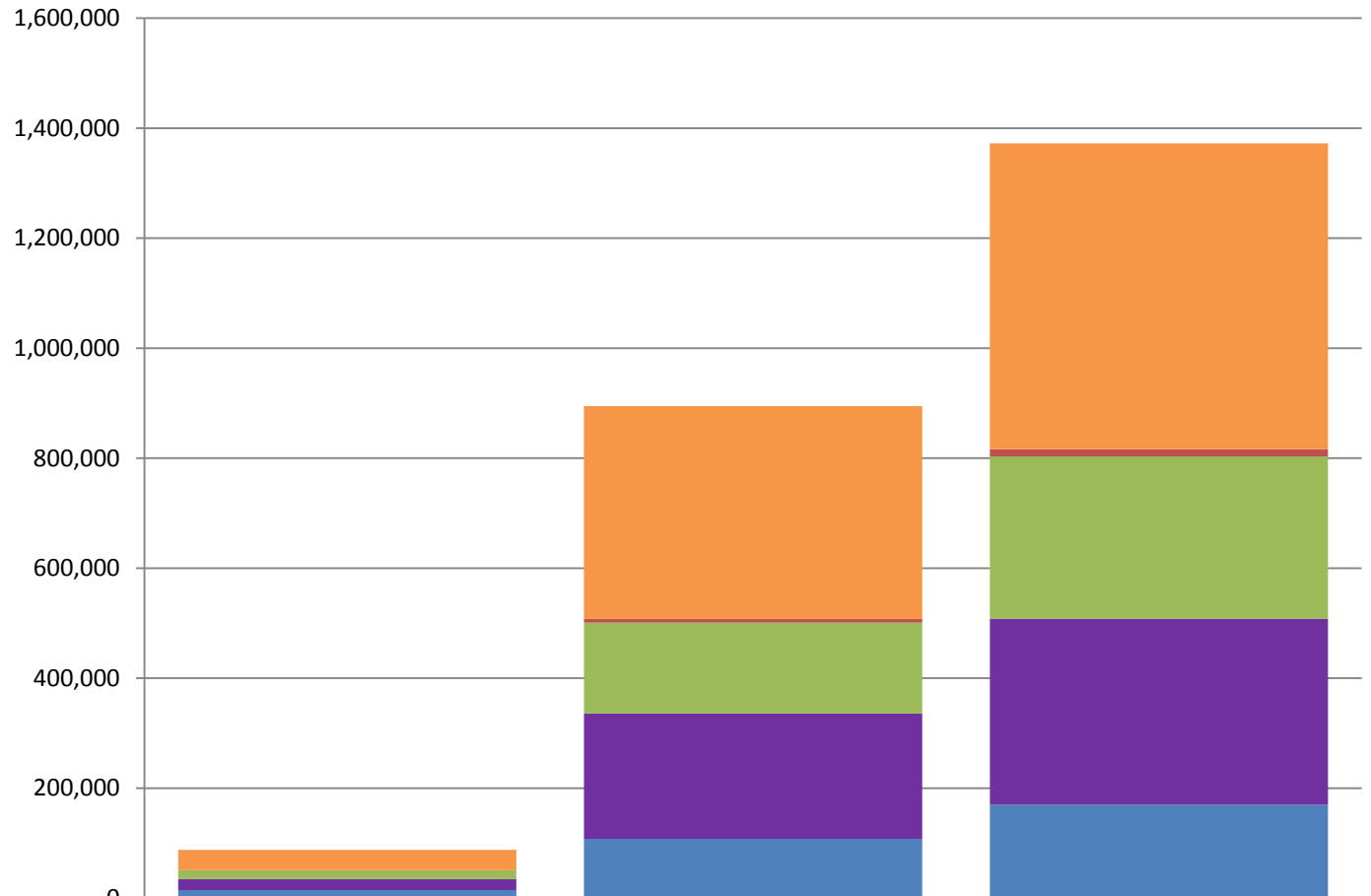
- October 2015 – Statewide launch of five (5) Guide & File interviews
- December 2016 – Family Law Petition (divorce, separation, custody / support); equivalent to five different packets
- February 2017 – Launched the Family Law Response and Parenting Plans

Oregon File & Serve (eFile)

- eFile allows online case initiation, document filing, and service
 - Litigants can file court documents 24/7
 - Mandatory for Bar members, available to others
 - Convenient system with numerous options for training and assistance
 - OJD statewide policy for rejecting filings to support consistency
- eFile fees paid from SCTF with filing fee revenue
 - Vendor charges \$5/envelope in cases where filing fee charged
 - eFile fees paid by OJD on behalf of filer
 - eFiling volume growing rapidly
 - OJD is negotiating with vendor for flat-fee contract
 - Reduce costs and/or cap future cost increases



e-File – Total Accepted Filings 2014 – 2016



	2014	2015	2016
Civil	36,504	386,895	555,852
Contempt of Court	538	6,805	13,462
Criminal	15,846	165,102	294,803
Family	20,268	228,077	338,307
Probate or Mental Health	14,615	107,825	170,011

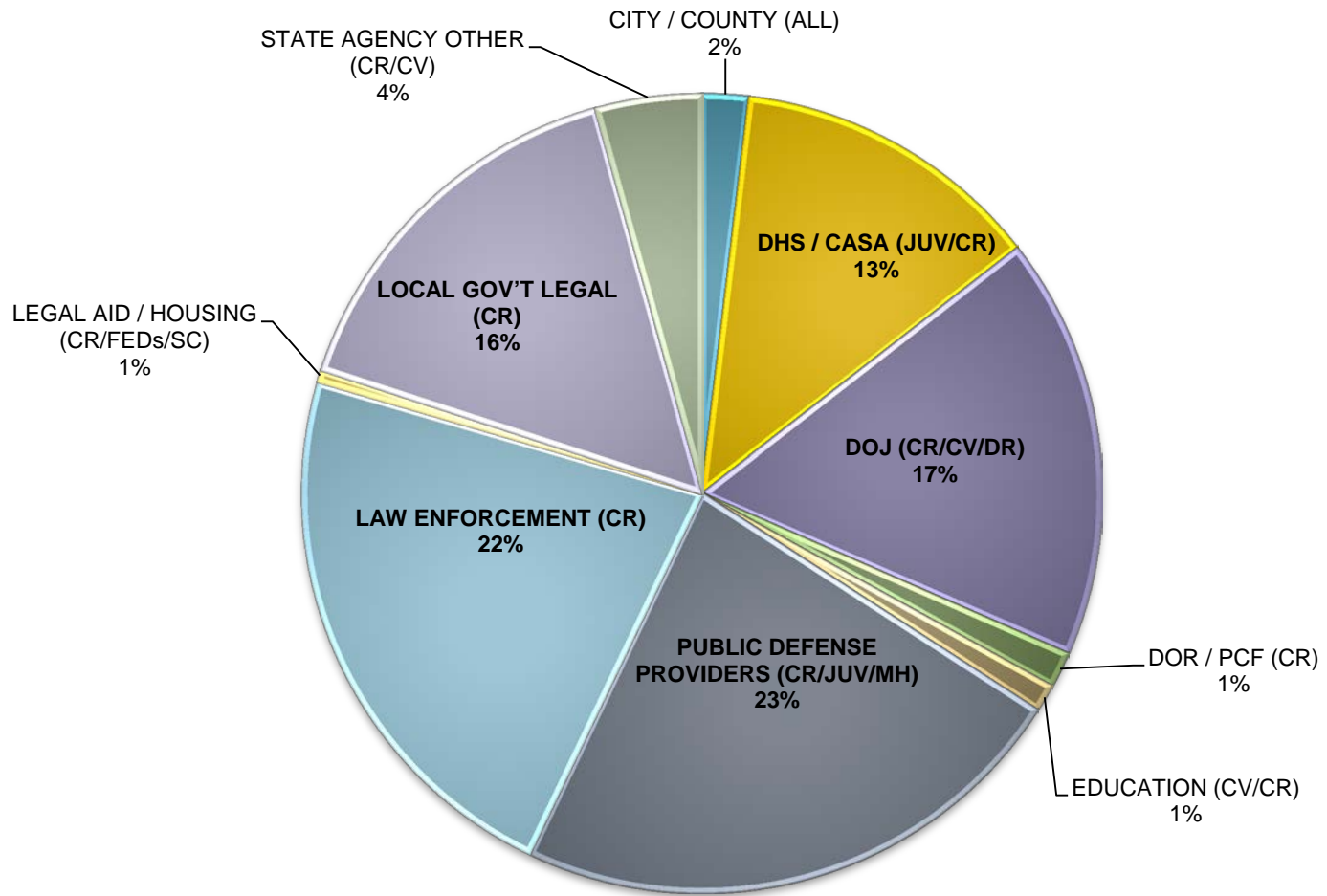
Oregon Judicial Case Information Network



- OJCIN
 - Subscription for case information / documents
- Online access by:
 - Attorneys (public and private, civil and criminal)
 - Public Safety (law enforcement, adult / juvenile corrections, etc.)
 - Human services agencies (DHS, CASAs)
 - Private sector (financial institutions, investigators, title companies, others)
- Subscription-based service for case information/documents
 - Access limited in non-public cases (adoption, juvenile, mental health, VAWA)
 - No charge to state / local government agencies, indigent defense attorneys
 - Paid access for private entities: attorneys, news media, others
- Supported by OJD staff and systems

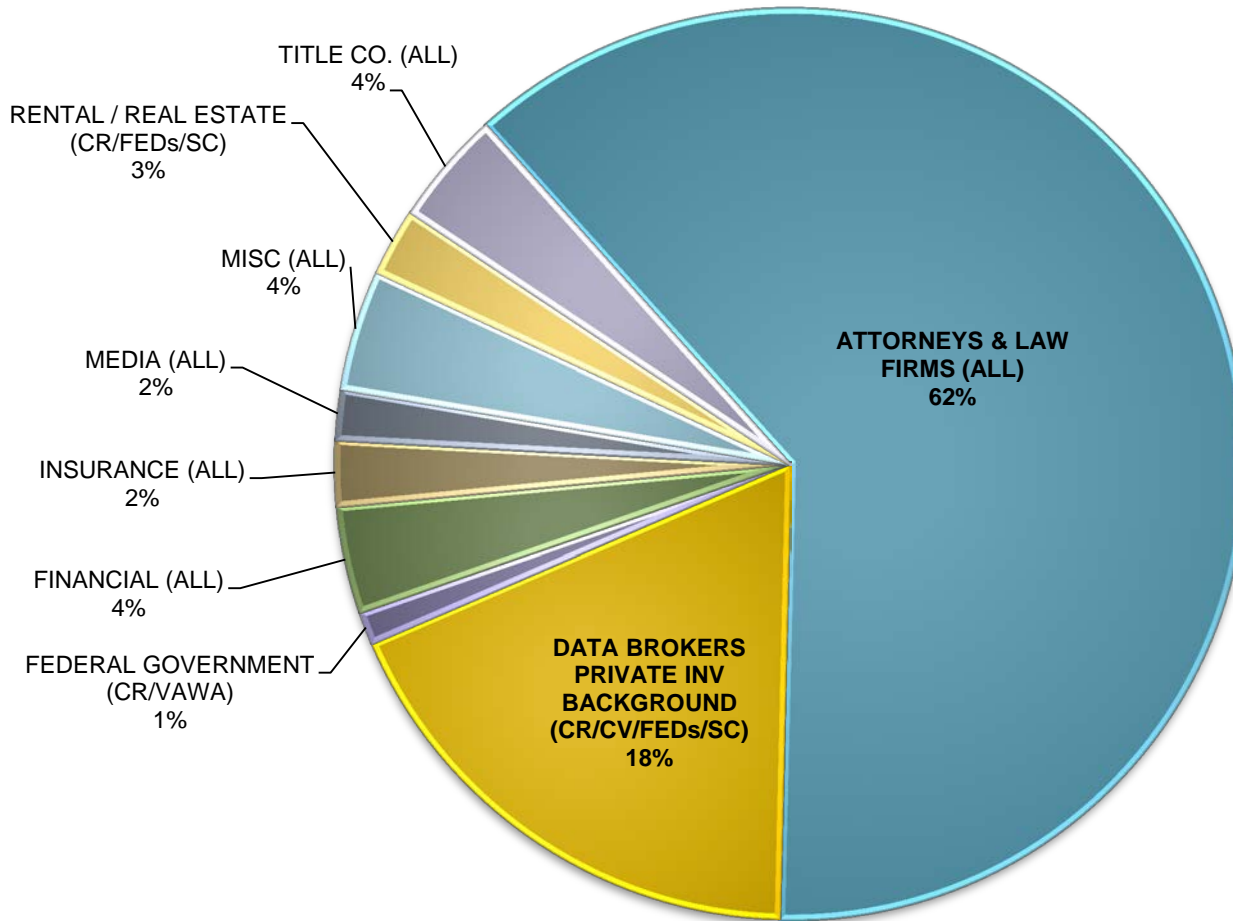
OJCIN External Users

**Non-Paying (Public Subscribers)
~ 5,000 users (60% of total)**



OJCIN External Users

**Paying (Private) Subscribers
~ 3,500 (40% of total)**



State Court Technology Fund Component Cost Increases

2017-19

- Oregon File & Serve (eFile) \$2,241,000
 - SCTF receives 4.75% of filing fees
 - OJD pays per-transaction charge from vendor
 - Transactions increasing due to statewide usage, iForms

- Continuing staff to support system \$3,262,000
 - Fund IT technical support, patch / upgrade testing, reports, training, iForms, business processes, centralized accounting

- Software License / Maintenance / Supplies \$3,390,568
 - Includes contractual maintenance fee starting 2017

- Subtract: State Court Tech Fund cash reserve -\$866,757

- Total 2017-19 deficit to keep current services: \$8,026,811
 - Projected 2019-21 deficit = \$10,594,970

State Court Technology Fund Revenue Proposal*

2017-19

- Civil Filing Fees: 5% (HB 2795-A) \$3,205,990
 - Contributes to eFile, software licensing / supplies, and staffing

- Violation Fines: \$5 (HB 2797-A) \$3,575,598
 - Apply increase to Mandatory State Amount
 - Contributes to software licensing / supplies and staffing
 - Most non-paying users are public safety entities

- OJCIN User Fees: (effective 7/1/17) \$1,534,512
 - Contributes to software licensing / supplies and staffing

- Total 2017-19 Tech Fund revenue proposal: \$8,316,100
 - Expenditure limitation included in POP 404

*A new state agency assessment could be used as an additional or alternative revenue source.

State Court Technology Fund

Policy Option Package 404 – State Court Technology Fund

(\$10.7 million OF): This package provides the limitation necessary for increased funding to support public access and statewide support for court electronic applications, system, and services.

Expected Outcomes of Package:

- Fund software licensing and system maintenance costs
- Ensure viability and response times of this new system
- Fund increased use of eFile service
- Sustain benefits of this new system by continuing to:
 - Test and implement software patches and upgrades
 - Provide prompt user support, training, and communication of issues and changes
 - Improve statewide consistency / efficiency (e.g. eFiling; iForms)
 - Achieve efficiencies from centralized accounting
 - Review and respond to law changes in electronic systems

Benefits From Oregon eCourt

- **For Litigants and Stakeholders**

- 24/7 ability to file pleadings, and access court calendars and case documents
- Increased statewide consistency in court processes
- 'Intelligent' forms assist self-represented litigants provide complete information, file pleadings
- Better integrations to send / receive information
- Easier search function in a person-based system

- **For the Public**

- More efficient and effective court system
- Ability to make payments online
- Enhanced security to protect information
- Online interview-based forms and eFiling support
- Online access to court calendars and register of actions

Benefits from Technology Fund Services

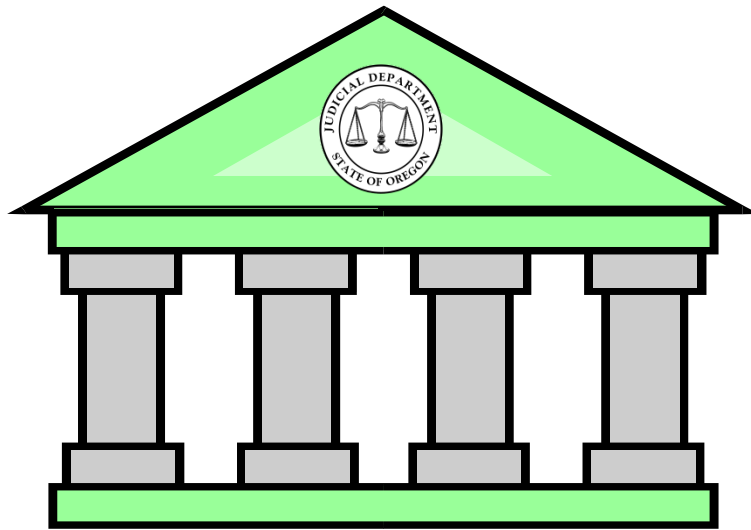
- eFiling and electronic case access for external users
 - Pays transaction fees for eFiling (case filing fees fund OJD payments to vendor)
 - Free access by public to court calendars
 - Access to court case documents by public and private entities
 - Interview-based forms to help self-represented litigants provide required information to the court
- Business processes and training functions
 - Establish statewide business processes to ensure statewide consistency, improve data and reporting, develop efficiencies
 - Ensure business processes conform to law changes (coding, data entry, forms)
 - Provides training and peer networking / analysis
- Technical services to maintain the Odyssey system
 - Provide Help Desk for internal and external users
 - Test and implement periodic patches and annual updates, conform to law changes
 - Perform general system support and maintenance
- Business services support
 - Centralize accounting services to relieve courts and achieve efficiencies

Possible Outcomes if POP 404 is not Funded

- Litigants would have to start paying \$5 eFiling fee directly
- Software would not be maintained – no new patches / fixes / upgrades
- No new or updated iForms – out of statutory compliance
- Reduced Help Desk and support
- Reduce document access to non-paying entities or charge for service
- Inconsistent statewide business processes, outdated / inaccurate documentation, and loss of training
- Inconsistent data, lost efficiencies, no reports

Oregon State Courts

...are at the core of the critical path of preservation of public safety, protection of families in crisis, and economic stability of Oregon.



Courts Value:

- **Access:** *Ensure access to court services for all people*
- **Trust and Confidence:** *Earn the public's enduring trust and confidence*
- **Dispute Resolution:** *Help people choose the best way to resolve their disputes*
- **Partnerships:** *Build strong partnerships with local communities to promote public safety and quality of life*
- **Administration:** *Make courts work for people*