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## **Measure Description:**

Directs Office of Manufactured Dwelling Park Community Relations to establish and administer landlordtenant dispute resolution program for disputes arising from notices of certain rent increases.

## Government Unit(s) Affected:

Housing and Community Services Department

## Analysis:

This bill requires the Housing and Community Services Department (OHCS) through the Office of Manufactured Dwelling Park Community Relations to establish and administer a landlord-tenant dispute resolution program to provide manufactured dwelling park landlords and tenants with an efficient process to resolve disputes arising from notices of rent increase given from landlords to tenants. OHCS currently administers a dispute resolution program by contracting with third-party dispute community dispute resolution centers. This bill broadens the type of landlord-tenant disputes eligible to use this dispute resolution program and includes strict timeframes.

## Housing and Community Services (OHCS)

OHCS estimates that this bill will double the current contract payments to dispute resolution centers from \$46,690 to \$93,380. The bill will also put additional pressure on staff ensure timeframes are met by the Department and by other parties. OHCS will need an additional half-time Compliance Specialist 1 to coordinate the program, assist with updating contracts to dispute resolution centers, and provide training and technical assistance to park owners and tenants. The total Other Fund expenditure impact for 18 months in the 2017-19 biennium is expected to be \$153,465. The Other Fund expenditure impact for the 2019-2021 biennium is \$166,889. The Office of Manufactured Dwelling Park Community Relations receives its funding through fees imposed on residents and park owners. These fees are sufficient to cover the additional costs associated with this bill.