
Oregon Health Authority Metrics and Key Performance Measures

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CCO Performance

OHA Accountability & CCO Incentives

State Performance Measures

- Annual assessment of statewide performance on 33 measures.
- Financial penalties to the state if quality goals are not achieved.

CCO Incentive Measures

- Annual assessment of CCO performance on 17 measures.
- Quality pool paid to CCOs for performance.
- Compare current performance against prior baseline year and national benchmarks.



CCO Performance

Quality Pool: Metrics and Scoring Committee

- 2012 Senate Bill 1580 establishes committee
- Nine members serve an initial two-year term and can serve up to four years total. Must include:
 - 3 members at large;
 - 3 members with expertise in health outcome measures
 - 3 representatives of CCOs
- Committee uses public process to identify objective outcome and quality measures and benchmarks

Oregon Health Authority Quality & Accountability

OHA Key Performance Measures (KPMs)

- Annual legislative report
- Measure both Medicaid and overall state populations



CCO Incentive Measures

- Annual assessment of CCO performance on 17 measures.
- Quality pool paid to CCOs for performance.
- Compare 2014 performance to 2013 and 2011 baseline.



Core Performance Measures

- Included in Oregon's 1115 demonstration waiver - some focus on population health
- There are no financial incentives or penalties associated with them



State Performance Measures

- Annual assessment of statewide performance on 33 measures.
- Financial penalties to the state if quality goals are not achieved.

2015 Quality Pool Distribution

To earn their **full quality pool payment**, CCOs had to:

- ✓ Meet the benchmark or improvement target on at least 12 of the 17 measures (including EHR adoption); and
- ✓ Have at least 60 percent of their members enrolled in a patient-centered primary care home (PCPCH).

Money left over from quality pool went to the **challenge pool**.

To earn challenge pool payments, CCOs had to:

- ✓ Meet the benchmark or improvement target on the four challenge pool measures: depression screening, diabetes HbA1c control, SBIRT, and PCPCH enrollment.

Key Performance Measures and Metrics Summary

OHA has 31 KPMs that are tracked yearly.

- Include metrics for both Medicaid and entire state populations

CCOs are measured on 57 different metrics including 17 incentive measures that are tied for funding.

- 14 metrics are tied to OHA KPM's

OHA provides quarterly CCO metrics report, include metrics in quarterly legislative report, annual State Health Improvement Plan report, annual KPM report to Legislature.

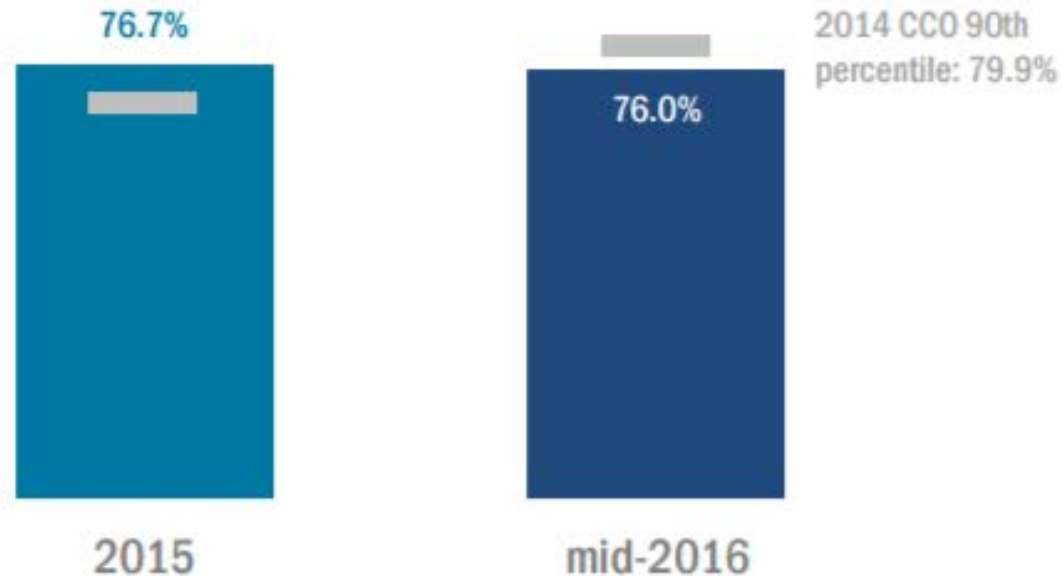
KPM: Follow-Up After Hospitalization for Mental Illness



Follow-up after hospitalization for mental illness, statewide.

Data source: Administrative (billing) claims

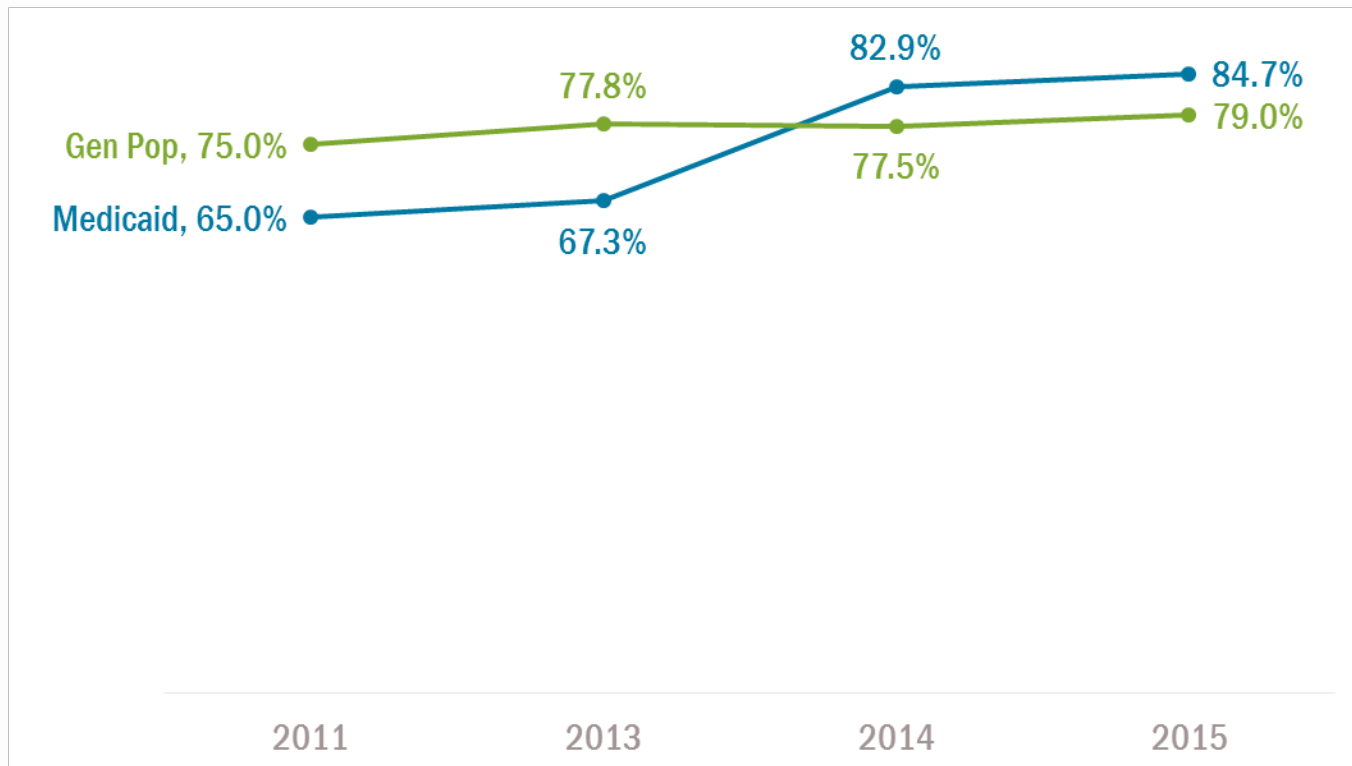
2015 results have been recalculated according to updated measure specifications and differ from previously-published reports; these results are not directly comparable to earlier reports.



KPM: Prenatal Care



Prenatal care in the first three months of pregnancy: General population and Medicaid



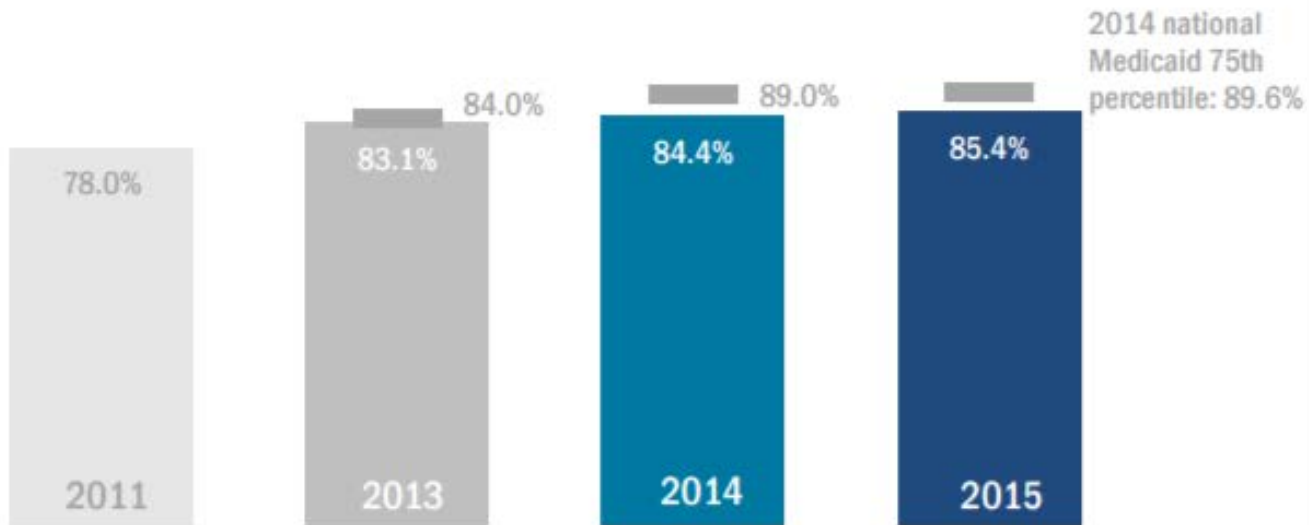
General population data from birth certificates;
Medicaid data from administrative claims.

KPM: Member Experience of Care (Medicaid)



Statwide, satisfaction with care increased slightly in 2015.

Data source: Consumer Assessment of Healthcare Providers and Systems (CAHPS)

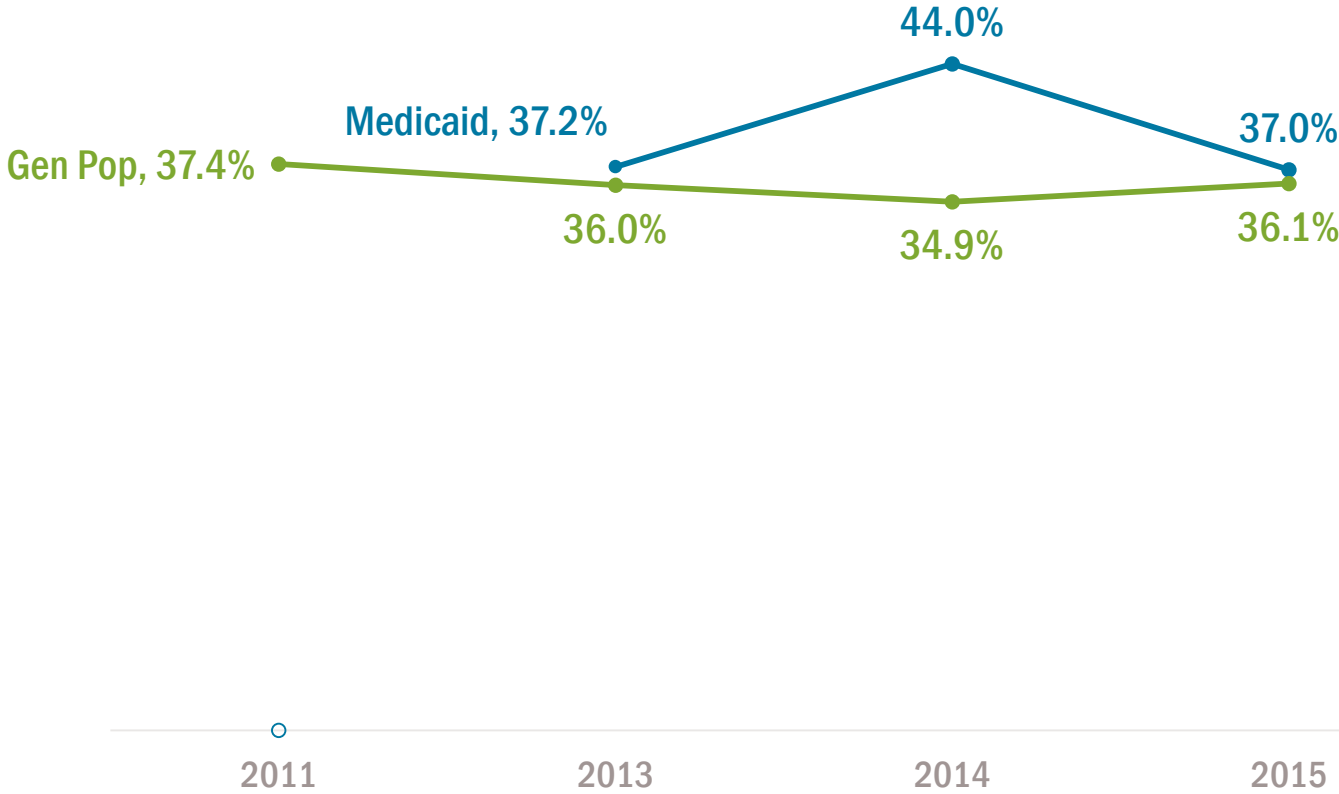


Satisfaction with care among children and adults, statewide.

Data source: Consumer Assessment of Healthcare Providers and Systems (CAHPS)

KPM: Flu Shots

Flu shots for adults ages 50-64:
General population and **Medicaid**

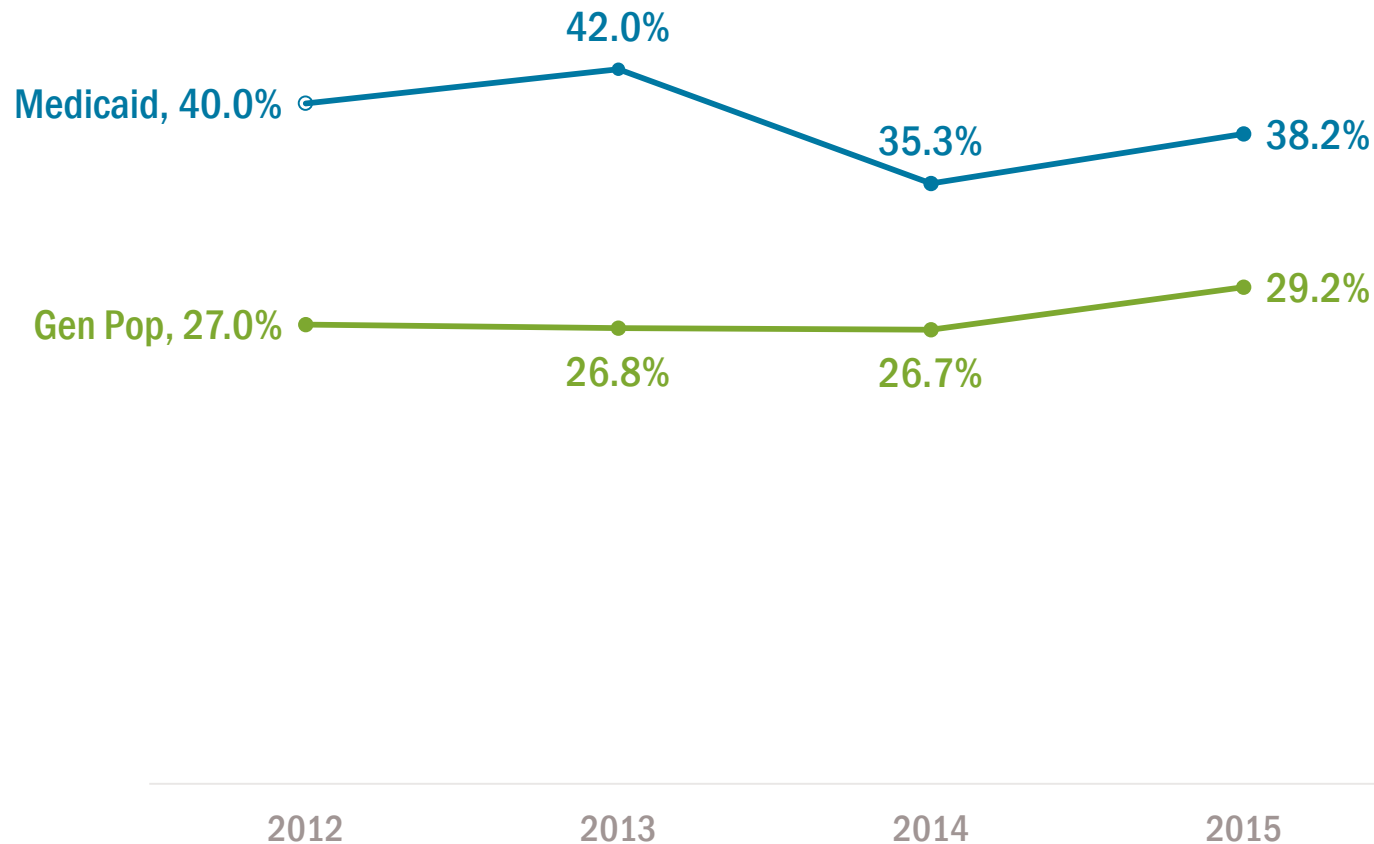


Data from Behavioral Risk Factor Surveillance System

KPM: Rate of Obesity



Obesity: **General population** and **Medicaid**

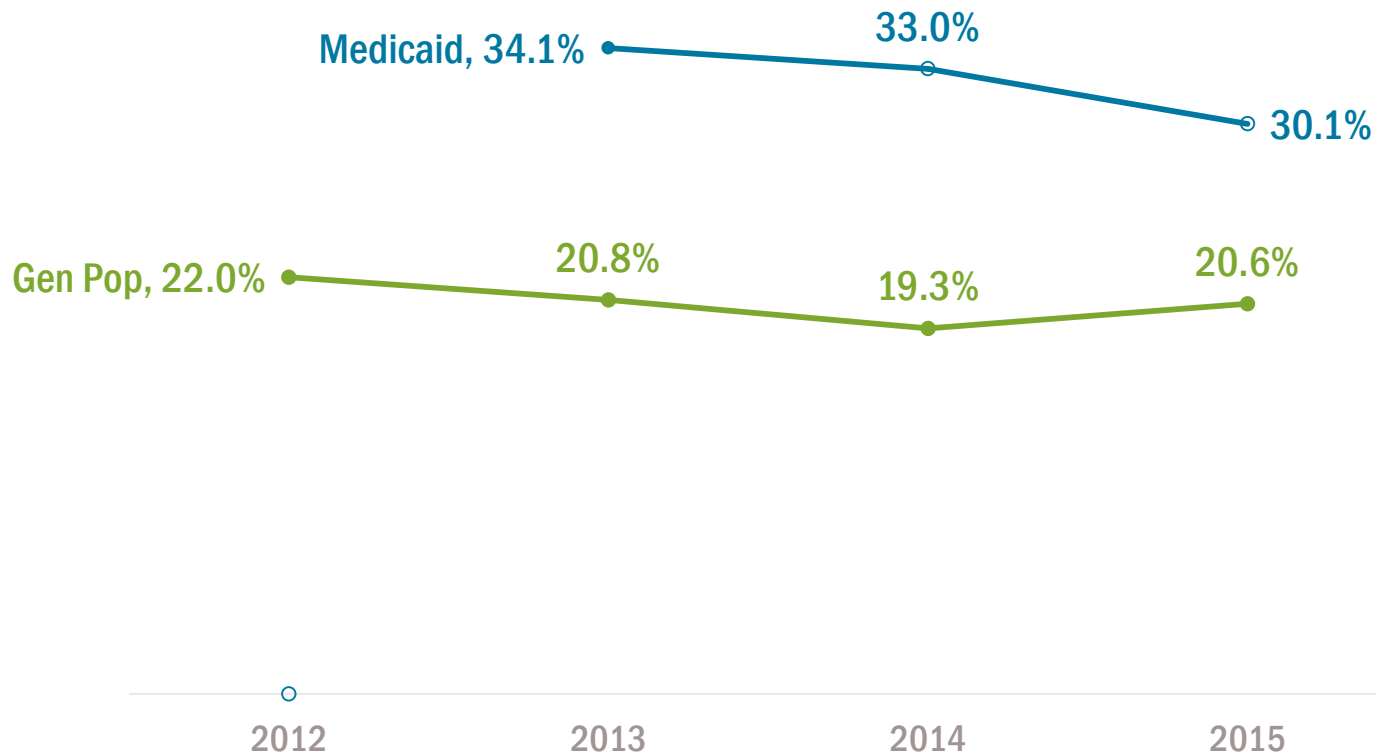


Data from Behavioral Risk Factor Surveillance System

KPM: Rate of Tobacco Use



Use tobacco products: **General population** and **Medicaid**

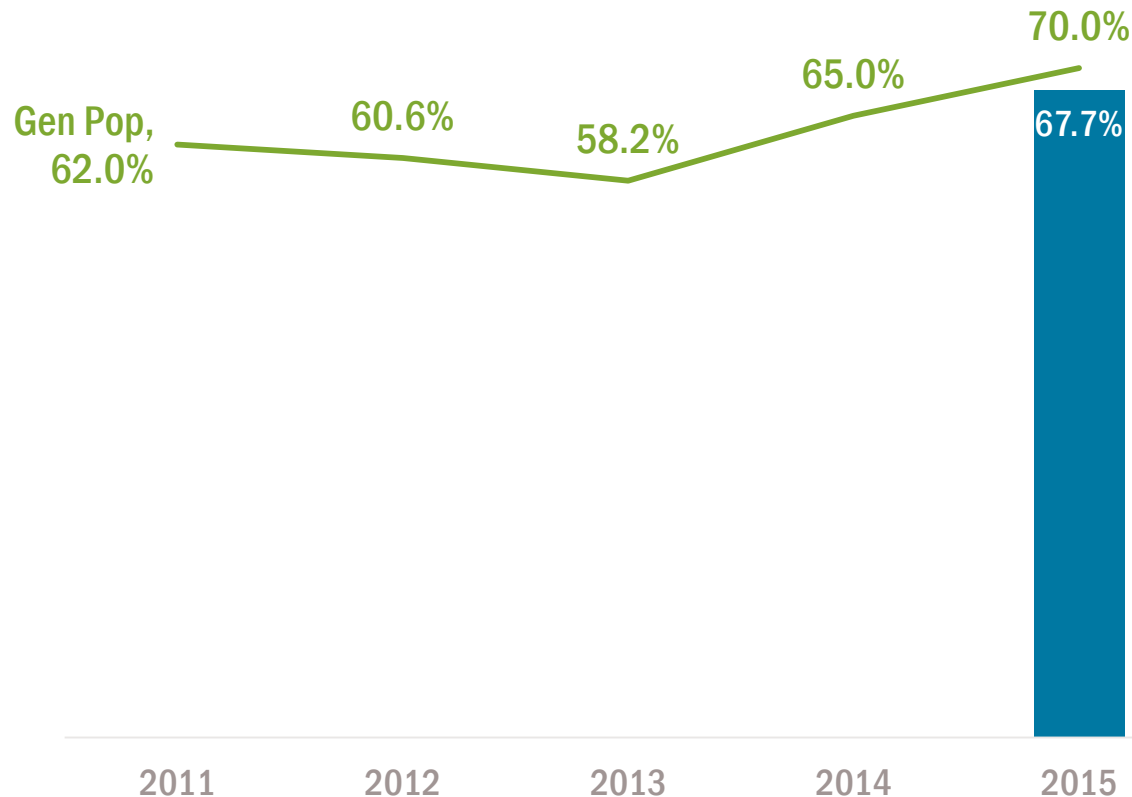


Data from Behavioral Risk Factor Surveillance System and Consumer Assessment of Healthcare Providers and Systems

KPM: Child Immunization Rates



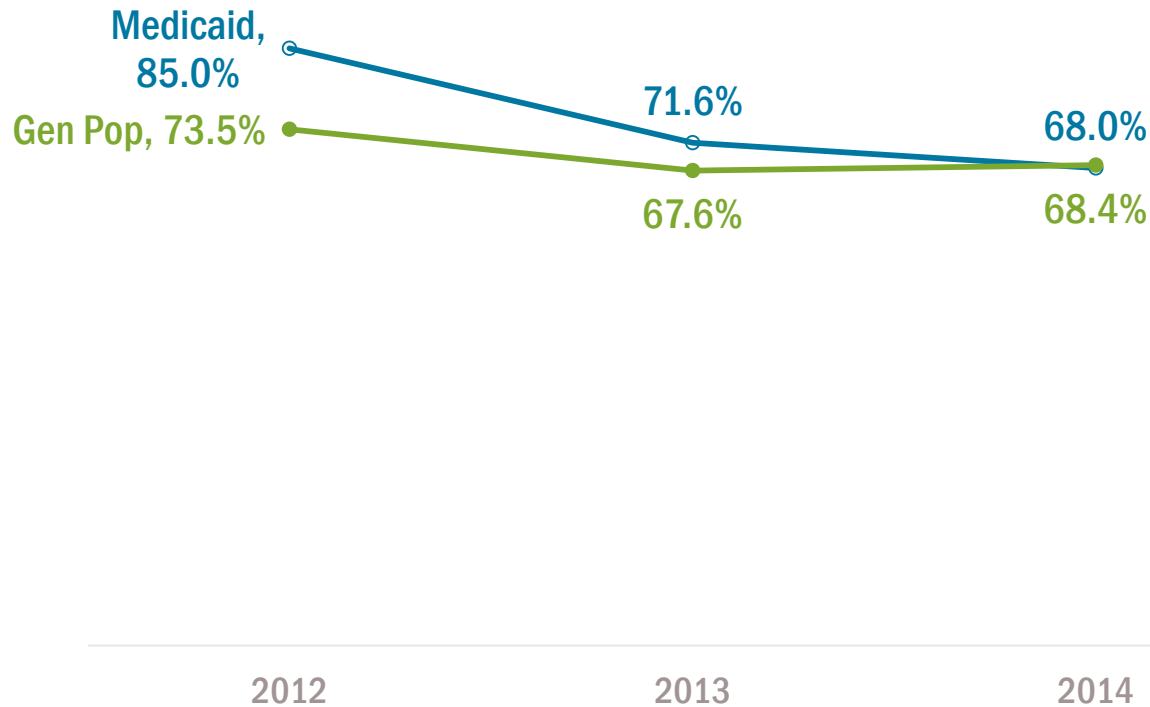
Up-to-date childhood immunizations for children before their 2nd birthday: **General population** and **Medicaid**



KPM: Effective Contraceptive Use



Effective contraceptive use: General population and Medicaid



Data from Behavioral Risk Factor Surveillance System.
Note CCO incentive measure uses claims data, not survey.

KPM: Health Assessments for Children in DHS Custody

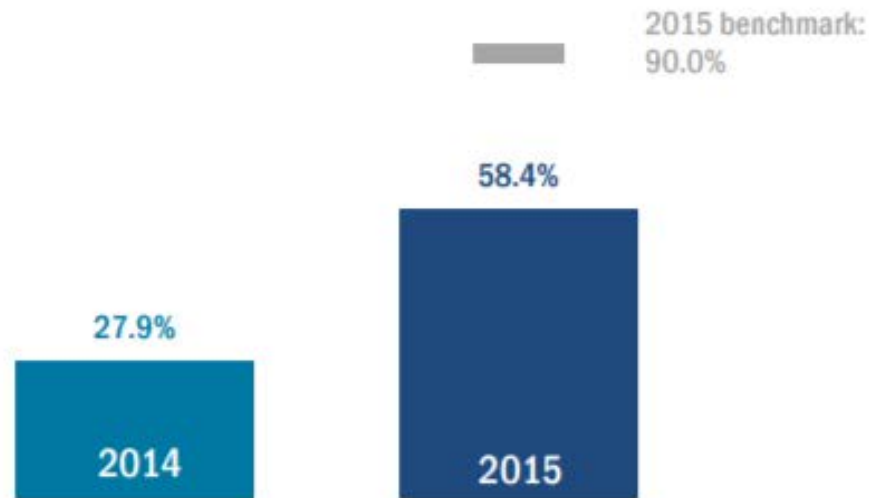


Statewide, health assessments for children in DHS custody more than doubled between 2014 and 2015, but remain well below the benchmark.

Data source: Administrative (billing) claims + ORKids

Benchmark source: Metrics and Scoring Committee consensus

2014 results have been recalculated according to updated measure specifications and differ from previously published reports



Health Plan Quality Metrics Committee

- Established by SB 440 in 2015
- Single body to align health outcome and quality measures for health care
 - Working collaboratively with Oregon Educators Benefit Board (OEBB), Public Employees Benefit Board (PEBB), OHA, Department of Consumer and Business Services (DCBS)
- Goal of January 2018 for final initial measures determined

Questions?



Oregon
Health
Authority

The logo for the Oregon Health Authority is centered within a light blue, rounded rectangular shape. The word "Oregon" is in a smaller, orange, serif font above the "H" of "Health". "Health" is in a large, blue, serif font. "Authority" is in a smaller, orange, serif font below "Health".