

Legislatively Proposed 2017 - 2019 Key Performance Measures

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Agency: Judicial Fitness and Disability Commission

Mission Statement:

To ensure the quality of and effectiveness of the State Judicial System.

Legislatively Proposed KPMs	Metrics	Agency Request	Last Reported Result	Target 2018	Target 2019
1. Percent of Commission recommendations forwarded to the Supreme Court that are upheld by the Supreme Court.		Approved	100%	100%	100%
2. Percent of judges prosecuted by the Commission who are not exonerated.		Approved	No Data	100%	100%
3. Percent of stipulated agreements unchanged and approved by the Supreme Court.		Approved	100%	100%	100%
4. Percent of prosecutions completed within two years of first review through date of final Commission action before the Supreme Court.		Approved	100%	95%	95%
5. CUSTOMER SATISFACTION - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall, timeliness, accuracy, helpfulness, expertise, availability of information.	Expertise	Approved	13	79	79
	Overall		70	79	79
	Accuracy		14	79	79
	Availability of Information		16	79	79
	Helpfulness		15	79	79
	Timeliness		15	79	79
6. Percent of total best practices met by the Board.		Approved	93	100	100

LFO Recommendation:

Approve the Key Performance Measures and KPM targets shown above. The KPMs are unchanged from the 2015-17 biennium. The agency did not propose KPM targets. LFO recommends approving the identified targets, which are equal to the KPM targets established for the 2015-17 biennium.

LFO notes that minimal KPM data exist for this agency. The Commission is easily able to track all KPMs, excluding KPM #5, however, the agency did not report data on KPM #6, and the low number of prosecutions and of cases submitted to the Supreme Court means that the most recent data for KPMs #1 through #4 date back to 2008. The most recent data for KPM #6 also dates back to 2008.

SubCommittee Action: