

Testimony submitted via email.

Dear Representative Greenlick,

This email is in regards to house bill 2778. I am writing to you to express my support for this bill. I am an acupuncturist in the State of Oregon. In the past several years I have seen many insurance companies use preauthorization programs to limit and or deny services to clients in need of the care and support we provide.

Case study:

I treated a 64-year-old woman for vaginal pain. She was responding well to treatment but her progress was hindered by the need to contact eviCore multiple times to approve treatments. The patient would have to wait for follow-up due to waiting for eviCore to allow more treatments. Each communication with eviCore required extensive time to review the patient's case. EviCore was made aware of the successful progress of the patient, yet they only allowed an average of 2-4 treatments each time. The limited approval created a frequent need to contact eviCore to continue to treat the patient. This caused frustration and depression for the patient because their ability to receive treatment for her painful condition was delayed.

My concerns with the current preauthorization program are the following:

1. It creates roadblocks to provide care for my patients and often prevents them from receiving their needed care.
2. It requires an added level of administrative work necessary to guarantee payment.
3. My acupuncture clinic is small, a solo practice and we get overwhelmed by these additional insurance requirements.

I appreciate you taking the time to read this letter and I hope you will fight for the healthcare that all Oregonians deserve.

Sincerely,

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