

**SB 5507 BUDGET REPORT and MEASURE SUMMARY**

**Joint Committee On Ways and Means**

**Prepared By:** Anthony Medina, Department of Administrative Services

**Reviewed By:** Krista Dauenhauer, Legislative Fiscal Office

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**Board of Chiropractic Examiners**

**2017-19**

PRELIMINARY

## **Budget Summary\***

	<b>2015-17 Legislatively Approved Budget<sup>(1)</sup></b>	<b>2017-19 Current Service Level</b>	<b>2017-19 Committee Recommendation</b>	<b>Committee Change from 2015-17 Leg. Approved</b>	
				<b>\$ Change</b>	<b>% Change</b>
Other Funds Limited	\$ 1,932,928	\$ 2,065,164	\$ 2,065,164	\$ 132,236	6.8%
Total	\$ 1,932,928	\$ 2,065,164	\$ 2,065,164	\$ 132,236	6.8%

## **Position Summary**

Authorized Positions	6	6	6	0
Full-time Equivalent (FTE) positions	5.10	5.10	5.10	0.00

<sup>(1)</sup> Includes adjustments through December 2016

\* Excludes Capital Construction expenditures

## **Summary of Revenue Changes**

The Oregon Board of Chiropractic Examiners (OBCE) is funded entirely with Other Funds revenue generated by fees paid for professional licenses, examinations and miscellaneous revenue. It receives approximately 95 percent of its revenue from fees for licensure. The beginning balance for the 2017-19 biennium has been revised to \$464,696 based on updated projections for the remainder of the 2015-17 budget cycle. With the adoption of the Subcommittee recommendations, the agency's estimated 2017-19 ending fund balance is \$328,404.

## **Summary of Education Subcommittee Action**

OBCE regulates the practice of chiropractic, promotes quality and ensures competent ethical health care. The Board ensures public protection by setting standards for entry to practice, examination of applicants, issuance of renewal of licensing, ensuring licensees complete continuing education, and setting practice guidelines for Doctors of Chiropractic and Chiropractic Assistants.

The Subcommittee approved a budget for OBCE of \$2,065,164 Other Funds and 5.10 permanent full-time equivalent positions. This is a 6.8 percent increase from the 2015-17 Legislatively Approved Budget.

## **Summary of Performance Measure Action**

See attached Legislatively Adopted 2017-19 Key Performance Measures form.

## DETAIL OF JOINT COMMITTEE ON WAYS AND MEANS ACTION

Oregon Board of Chiropractic Examiners  
 Anthony Medina -- (971) 209-9980

DESCRIPTION	GENERAL FUND	LOTTERY FUNDS	OTHER FUNDS		FEDERAL FUNDS		TOTAL ALL FUNDS	POS	FTE
			LIMITED	NONLIMITED	LIMITED	NONLIMITED			
2015-17 Legislatively Approved Budget at Dec 2016 *	\$ -	\$ -	\$ 1,932,928	\$ -	\$ -	\$ -	\$ 1,932,928	6	5.10
2017-19 Current Service Level (CSL)*	\$ -	\$ -	\$ 2,065,164	\$ -	\$ -	\$ -	\$ 2,065,164	6	5.10
<b>TOTAL ADJUSTMENTS</b>	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	0	0.00
<b>SUBCOMMITTEE RECOMMENDATION *</b>	\$ -	\$ -	\$ 2,065,164	\$ -	\$ -	\$ -	\$ 2,065,164	6	5.10
% Change from 2015-17 Leg Approved Budget	0.0%	0.0%	6.8%	0.0%	0.0%	0.0%	6.8%		
% Change from 2017-19 Current Service Level	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%		

\*Excludes Capital Construction Expenditures

# Legislatively Approved 2017 - 2019 Key Performance Measures

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**Agency:** Chiropractic Examiners, Board of

**Mission Statement:**

The mission of the Oregon Board of Chiropractic Examiners is to serve the public, regulate the practice of chiropractic, promote quality, and ensure competent ethical health care.

Legislatively Approved KPMs	Metrics	Agency Request	Last Reported Result	Target 2018	Target 2019
1. Average number of days to resolve a complaint.		Approved	194	180	180
2. Percent of sexual misconduct/boundary complaints resolved in 180 days		Approved	66%	50%	50%
3. The Percentage of new complaints that are assessed, investigated, and presented to the board for an initial decision within 120 days.		Approved	74%	80%	80%
4. Percentage of chiropractic physicians meeting the annual continuing education requirements.		Approved	89%	95%	95%
5. The Percentage of licenses issued within 5 days once all application components (that are the responsibility of the applicant) have been received.		Approved	95%	90%	90%
6. Customer Service - Percent of customers rating their satisfaction with the agency's customer service as "good" or "excellent": overall customer service, timeliness, accuracy, helpfulness, expertise, and availability of information.	Helpfulness	Approved	97.29%	90%	90%
	Accuracy		94.18%		
	Timeliness		92.63%		
	Expertise		90.70%		
	Overall		94.57%		
	Availability of Information		95.34%		
7. Board Best Practices - Percent of total best practices met by the Board.		Approved	100%	100%	100%
8. Days between complaint receipt and investigation preparation for Board. - Percent of cases having investigative reports written within 120 days from when a complaint is received to when the investigation is prepared for Board review/action.		Approved	No Data	80%	80%
9. Days between investigation preparation and presentation to the Board. - Percent of cases, with a prepared investigation that is ready for Board review/action, that are presented to the Board within 30 days of completion.		Approved	No Data	90%	90%
10. Days between Board review/initial action and case closure. - Percent of cases closed within 90 days of Board review/initial action.		Approved	No Data	75%	75%

**LFO Recommendation:**

The Legislative Fiscal Office (LFO) recommends approval of the higher targets for KPM 3, 5 and 6; however, the proposed language adjustment to KPM 6 (changing response selection from "excellent, good, fair, and poor" to "excellent, above average, average and below average") should be denied because this KPM is used statewide for all agencies and making an exception would create inconsistencies in statewide data reporting. LFO also recommends approval of the new KPM # 8, 9, and 10.

**SubCommittee Action:**

Approve the LFO recommendation.