
Oregon Health Policy Board

2016 CCO Listening Sessions RECOMMENDATIONS

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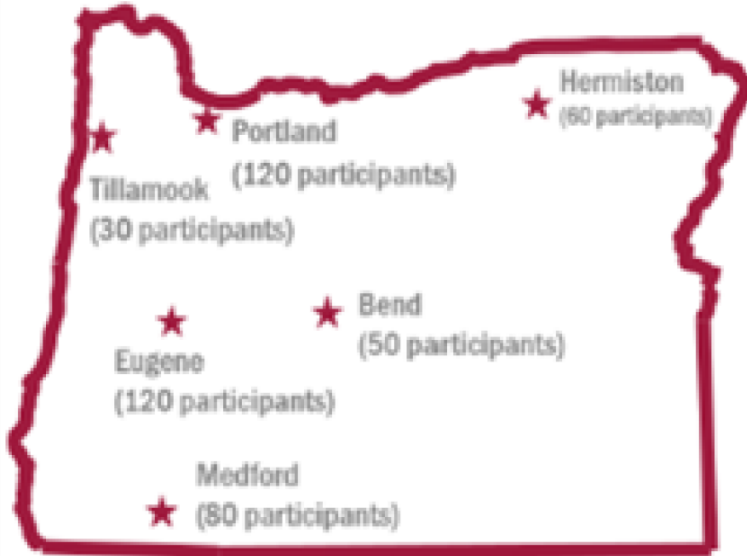
CCO Listening Session Overview & Timeline

- **July 2016:** House Healthcare Committee requests OHPB analysis of CCO performance and recommendations to inform new CCO contracting period beginning in 2019
- **August - October 2016:** OHPB CCO Listening Sessions in 6 communities across Oregon and online survey
- **July - December 2016:** Health System data review
- **November 2016:** Governor Brown asks for recommendations aligned with Oregon's health priorities: Integration, focus on social determinates of health, Native American coordination, sustainable rate of growth and expanding the CCO model

CCO Listening Session Overview & Timeline

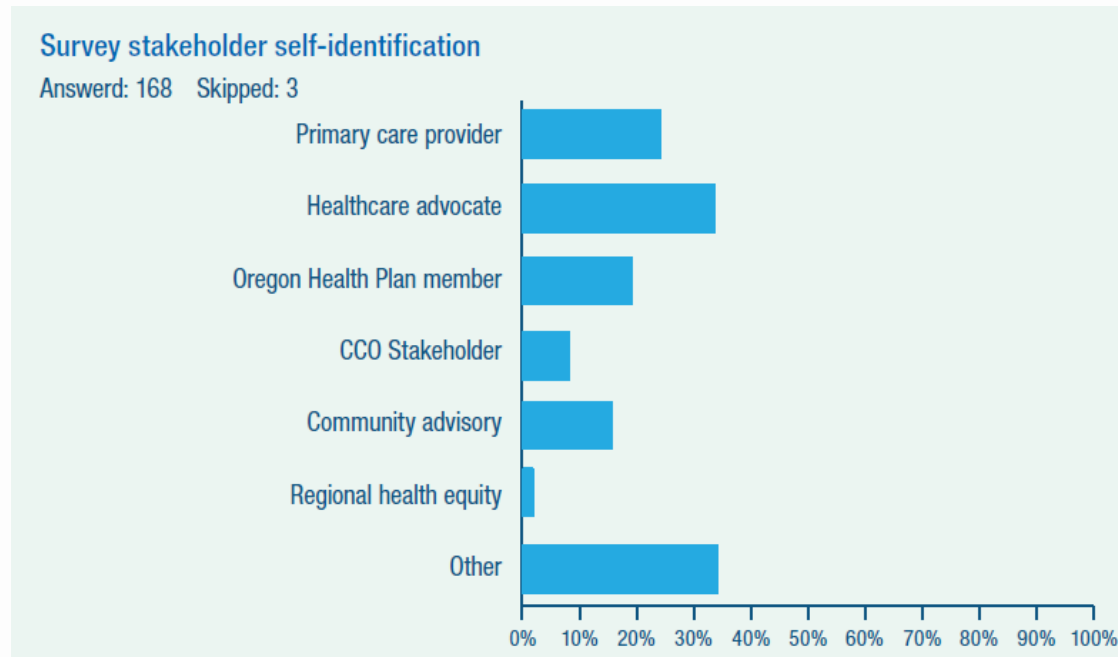
In-person listening sessions were held throughout the state...

...and online survey respondents represented a wide geographic range.



CCO Listening Session Input

- Listening Sessions were coordinated in conjunction with local Community Advisory Councils and/or Regional Health Equity Councils
- Healthcare Advocates, Primary Care Providers, OHP Members and Health Systems were represented.



CCO Listening Session Themes

1. CCO coordination
2. CCO integration
3. Health equity
4. Value-based payment
5. CCO governance and structure

CCO Listening Session Recommendations

- Most policy recommendations can be addressed through CCO contracts and administrative rules.
- OHPB recommends that these changes be included in the next CCO contracting period, which begins Jan. 1, 2019.
 - A few recommendations may require statutory change:
 - Reserves, Governance, High-Cost Drugs
- OHPB will direct implementation of these recommendations pending the Legislature's action.

OHPB Recommendations for the Future of Coordinated Care

Governance, Transparency, & Accountability

1. Clarify CCO Top Priority

2. Improve CCO Fiscal Transparency

- OHA collect and publish financial information related to CCO margins
- Set standards and expectations for reinvesting
- Develop a consistent and transparent approach

3. Improve CCO Accountability

- Addressing the social determinants of health;
- Enhancing community collaboration and;
- Ensuring access to primary care, behavioral health and oral health.

Governance, Transparency, & Accountability, cont.

4. Clarify OHA Monitoring and Oversight Function:

- OHA Further develop management and accountability system to ensure CCOs exhibit core functions

5. Enhance Community Access and Input to CCOs:

- Require each CCO to hold at least one public CCO governing board meeting annually
- Require one statewide annual CAC learning collaborative for all CAC members sponsored by CCOs
- Require public transparency about who is on governing board and CAC
- Require that at least one CAC member who is an Oregon Health Plan member or parent/guardian of a member
- OHA conducts an analysis of CCO and OHA complaints and grievances procedures and makes recommendations

Health Equity & Social Determinants of Health

6. Strengthen Health Equity Accountability and Transparency:

- Transparency of data; and member experience, measurement, reporting and outcomes for people of color, children and specific populations

7. Focus on the Social Determinants of Health:

- CCOs to collaborate with the Office of Equity and Inclusion to ensure the social determinants of health including housing, education, criminal justice, employment opportunities, neighborhood environment and transportation, are addressed

8. Bolster Workforce Diversity:

- Use state incentive pool and strategies as identified by healthcare workforce committee to improve workforce training, diversity, and retention

Accelerated System Integration

9. Mandate CCO Oral and Behavioral Health Integration:

- Require one statewide annual CAC learning collaborative for all CAC members sponsored by CCOs
- Ensure oral health providers have protections equal to other providers in CCO and DCO subcontracts
- Ensure BH delivery system contains “no wrong door”
- Identify performance metrics consistent with the Oregon Performance Plan
- Metrics and Scoring Subcommittee to identify additional ways to incentivize CCOs

10. Increase Primary Care Spending and Accelerate Payment Reform:

- Align primary care payment practices with federal Comprehensive Primary Care Plus

Sustainable Costs

11. Reduce High-Cost Prescription “Budget Busting” Drug Prices:

- Contract for and/or conduct a comprehensive study and make recommendations to the legislature regarding implementation and feasibility plans for various strategies.

12. Increase use of Value Based Payment (VBP) :

- Institute expectations for the use of VBPs for subcontractors and providers related to behavioral and oral health.

More Information

- OHPB voted on final recommendations to the Governor, the Legislature and OHA at retreat in January 2017
- More information on the listening sessions, including the matrix and listening session report can be found on the Board's listening session website: <http://www.oregon.gov/oha/OHPB/Pages/cc-future.aspx>
- More information on the Board's work, including materials reviewed, meeting recordings and other materials can be found on the Board's meeting page: <http://www.oregon.gov/oha/OHPB/Pages/2016-OHPB-Meetings.aspx>

Questions?