

About Therap Services and how Oregon can benefit.

Therap Services provides secure, web-based documentation, communication and electronic billing services to over 3000 intellectual disability providers across the United States as well as for fifteen state government ID systems of care. This includes a certified EHR, HIPAA compliant Medicaid and private billing, service documentation and secure communication and data sharing between all stakeholders including families and self-advocates.

Therap's software-as-a-service solution is used in HCBS Waiver, ICF/IID and other services to document residential and community based supports, employment supports, case management, incident reporting, management of staff training records and for electronic billing claim submissions directly to Medicaid.

Currently the vast majority of ID/DD providers in the State of Oregon pay for Therap services for at least a portion of their record keeping. The State of Oregon currently holds contracts with OTAC and Express. I see a possibility for Oregon to find savings by ending those contracts and replacing those services with a state wide Therap contract. Furthermore individual providers will also see a savings by having Therap supplied to them through the state contract.

Therap has the ability if properly implemented to offer a safety net to the people of Oregon with disabilities. In our current system a person providing support who is found guilty of abuse/neglect can be undetected and continue to find employment with another provider so long as that abuse did not reach a level that caused a criminal charge. Providing and mandating the use of Therap as determined by the State, Therap would maintain a record of care including incidents of abuse/neglect and could be utilized for screening employees as a condition of employment

Oregon DHS can send and receive referrals when seeking out placement options, and reduce countless hours of rewriting individual plans and documents when moving locations. The records can stay with Oregon and help to prevent fragmented care as providers repeat mistakes of the past by simply not having the information available to them. Currently providers train staff and when a staff person changes employers the training records stay with the previous employer. With Therap, Staff Training Records stay with Oregon DHS and not only will DHS know when a person is out of compliance, the new employer can save time and money knowing which training their new employee has already received. We have a great opportunity to provide better care, better oversight, and utilizing one system across the entire state while saving money for Oregon and providers.