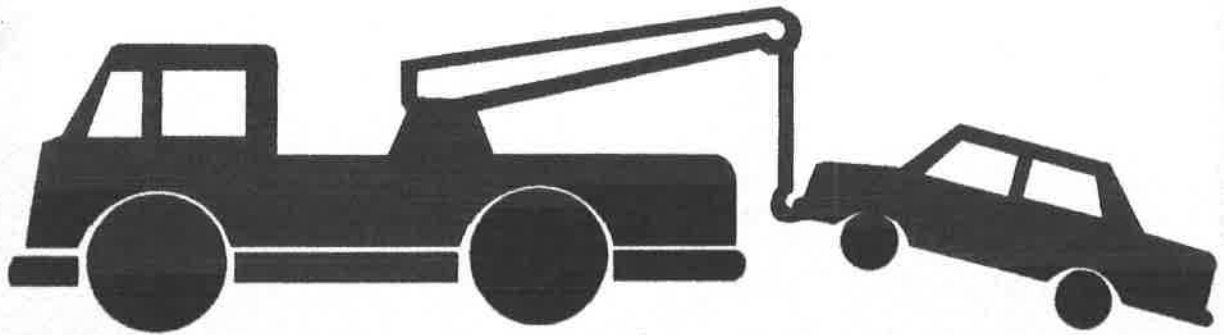


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CONSUMER COMPLAINT AGAINST TOWING COMPANY

If you have a complaint against a towing company, you can call the Office of Consumer Protection (OCP) at (406) 444-4500 or you can file a complaint: download a form to mail or fax to OCP OR file on-line. The complaint should include the name and address of the tow truck company, with a detailed explanation of what the problem is, and what you have done. After receiving the complaint, OCP will begin their investigation. (For a more detailed outline of the investigative process, please click here.)

For Montana State Statutes, Montana Administrative Rules, and other information related to tow truck businesses, please refer to the Montana Highway Patrol website.

TOW TRUCK COMPLAINT RESOLUTION COMMITTEE

The Tow Truck Complaint Resolution Committee is appointed by the Montana Attorney General, and all conflicts presented to the Committee are provided to them by the Montana Attorney General, Office of Consumer Protection. If you have a complaint against a towing company, please see above for the process to follow.

The current members of the Tow Truck Complaint Resolution Committee are listed below. Committee members serve three-year terms, may serve more than one term, and must include

one representative of tow truck industry from the eastern half of the state

one representative of tow truck industry from the western half of the state

one representative of the commercial motor carrier industry

one representative of the highway patrol

one representative of the insurance industry

one member of the general public

The current Committee consists of:

Name	Representing
Captain Jim Kitchin, Chair Term expires: 02/01/2017	Highway Patrol
Bruce Halcro, Vice Chair Term expires: 02/01/2019	General Public
Terry Morrison Term expires: 02/01/2019	Tow Truck Industry Western Montana
Joanne Blyton Term expires: 02/01/2018	Tow Truck Industry Eastern Montana
Frank Molodecki Term expires: 02/01/2017	Commercial Motor Carrier Industry
Shaun Peterson Term expires: 02/01/2019	Insurance Industry

The Committee holds a meeting each year to elect a Chairperson and Vice Chairperson. The 2016 annual meeting will be held on December 14, 2016 at the Office of Consumer Protection in Helena, Montana.



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