

## **Department of Human Services**

Office of the Chief Financial Officer

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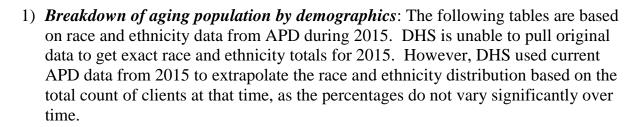
March 23, 2016

TO: Co-Chair Senator Steiner Hayward Co-Chair Representative Rayfield

Human Services Subcommittee members

FR: Department of Human Services

RE: Aging and People with Disabilities Day One Questions.



RACE	Number of Clients
White	40,831
Black	1,794
Asian	1,760
Unknown	1,199
American Indian/ Alaskan Native	720
Native Hawaiian/ Pacific Islander	131
Other	124
Multi-racial	81
Blank	2
Total	46,643

Ethnicity	Number of Clients
Non-Hispanic	44,721
Hispanic	1,903
Blank	11
Unknown	9
Total	46,643

2) Workload models for APD - APD has the authority to hire at 90% of the workload model. However, the program is only funded at 85% of the workload model due to 1)

- a 3% vacancy factor built into the Legislatively Adopted Budget and 2) the salary pot being underfunded by about 2% which lowers the funded positions. With vacancies and turnover, APD is staffed slightly under the 85% mark of the workload model.
- 3) What is the wait time for calls and the response times for the Aging and Disability Resource Connection? The ADRC does not currently track wait times for calls received. ADRC has a defined standard to respond to phone and email messages within one working day. ADRC estimates that they meet their standard approximately 80% of the time.
- 4) *How do you promote ADRC services to non-English speakers*: Currently, the ADRC has printed materials available in English and Spanish. They plan to have 6 languages available in the future. The ADRC works with community partners to make non-English speakers aware of the services that are available.
- 5) Do you have a sense of whether the economics of the aging population are a predisposing factor for an increase in the likelihood of abuse or are there independent factors: We reached out to national organizations and our Federal partners with expertise but there is no simple answer. Dr. Laura Mosqueda at the National Center on Elder Abuse describes that there is currently a "perfect storm" of elder abuse comprised of 1) increasing population of people with dementia, 2) shortage of caregivers, and 3) decreases in funding to older adult support programs, including APS. We know that the predictors of elder abuse are often cognitive impairment/dementia, illness, injury, isolation, drug/alcohol use by caregivers and economic and emotional stress.
- 6) How much goes into the Quality Care Fund (QCF) per biennium? How much penalty funding goes in? How much in fees? For 15-17 biennium to date revenues are approximately \$1.45 Million, fees are \$730,000 and penalties are \$675,000 and interest \$40,000. For 13-15 biennium, revenues were approximately \$1.54 Million, fees were \$980,000, penalties were \$540,000 and interest was \$24,000.

Respectfully submitted,

Eric Luther Moore

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